DAMEN KING

(503) 719 - 1495
damen.king@gmail.com

CORE TECHNOLOGIES

Python | Django | Pyramid
JavaScript | React | AngularJS | JQuery
HTML | CSS | Bootstrap | Sass
Linux | Git | NPM | JIRA

PORTFOLIO LINKS

GitHub: **www.github.com/damenking**
Portfolio/Blog: **www.damenking.com**
App Demo: **www.thedayman.com**

WORK EXPERIENCE

Web Development Intern at Shared Culture Concepts   *August 2017 – Present*
- Assisting with website development and design for creative agency clients
- Coding of custom Wordpress theme and template files using HTML, CSS, PHP, and Bootstrap

Software Engineering Intern at SurveyMonkey   *June 2017 – August 2017*
- Rewrote a customer service survey restoration admin tool from .NET to Python
- Built the back end using Pyramid web framework with RESTful API services
- Implemented the front end using React-Redux with webpack, Sass and Bootstrap
- Created the technical specification document based on project requirements
- Worked with product manager and end users to improve application workflow and design
- Assessed existing API endpoints, requesting fixes and improvements from dev teams using JIRA
- Wrote automated python unit tests for the back end web services
- Deployed application and demonstrated functionality to end user group

Software Training and Support Analyst II at DDI System, LLC   *September 2014 – September 2016*
- Managed ERP software implementations for HVAC wholesale distributors
- Led 5 projects for companies with 2 – 4 branches and 4 – 26 users each
- Assisted in 7 projects for companies with 2 – 8 branches and 4 – 100 users each
- Trained users on all software modules including order entry, inventory management, purchasing, accounts payable/receivable, analytics, reporting and general ledger
- Customized the software to meet business needs with front and back end modifications
- Provided high level support to resolve both business process and technical problems
- Identified software issues and communicated them to development through various channels
- Contributed to new software feature analysis, design and testing

Computer Repair Technician, Self Employed   *November 2012 – September 2014*
- Refurbishment, packaging and shipping of desktop computers through Amazon
- Provided personalized hardware support via email and phone with a 4.8-star rating

Barista at City Coffee   *December 2011 – November 2012*

Business Analyst at Accenture PLC   *February 2010 – May 2011*
- Analysis and adaptation of customer service processes to integrate an acquired company
- Trained customers on a new ordering platform for Cisco Systems
- Recorded, synthesized and reported customer issues and feedback to development

EDUCATION

Portland State University   *September 2004 – December 2009*
Bachelor of Science: Management Information Systems – 3.59/4.0 GPA
- Studies focused on IT with a business curriculum including supply and logistics, marketing, human resources, finance, and accounting
- Organized attendance to conferences and events and managed a $20,000 annual budget as president of the MIS student club