

FULL STACK WEB DEVELOPER

# Damian Deleon

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## PROFILE

Full Stack Web Developer with a Bachelors in Business and over 20 years of experience working for companies like IBM, Facebook, Apple, and General Motors. Recognized and endorsed by former colleagues in Vendor Management and Business Performance Management. Earned a certificate from the Coding Boot Camp at the University of Texas in Austin. Skilled in the fundamentals of HTML, CSS, Bootstrap, and React.js and excited to learn more and expand my knowledge base. Efficient worker and a strategic thinker with the ability to pivot upon changing conditions. Goal is to build websites and apps that provide a practical service to people and businesses. Excited to join a team that is fast-paced and quality-driven and help them make a positive impact on the world.

## TECHNICAL SKILLS

**Languages:** JavaScript, CSS, HTML, SQL, NoSQL

**Applications:** GitHub, MongoDB, MongoDB Atlas, Heroku

**Tools:** Express, React, Node, API, Handlebars, Bootstrap, Bootstrap React

## PROJECTS

### VACATION PLANNER - GROUP PROJECT

**Deploy Link:** <https://bit.ly/3w8Z13K> | **Repository:** <https://bit.ly/3dz8Jpg>

**Summary:** This app will suggest a vacation destination with the weather forecast and suggested places to eat, based on the user

**Technologies:** HTML, CSS, JS, Bulma, and two API's (Open Weather API and Zomato API)

**Role:** Folder structure design, Implementation of Zomato API, local storage implementation

### WEATHER DASHBOARD

**Deploy Link:** <https://bit.ly/3qFGGtJ> | **Repository:** <https://bit.ly/2Tuw8l3>

**Summary:** This app is used to pull the local forecast plus a five day forecast by city for a user

**Technologies:** HTML, CSS, JS, Open Weather API

**Role:** Sole Author

### WORKDAY SCHEDULER

**Deploy Link:** <https://bit.ly/3w8Zini> | **Repository:** <https://bit.ly/2UeZO5N>

**Summary:** This tool is used to keep a daily track of events scheduled for a user

**Technologies:** HTML, CSS, JS, Bootstrap, Font Awesome, Local Storage

**Role:** Sole Author

## WORK EXPERIENCE

### SENIOR OPERATIONS MANAGER

2013-2020

**CONCENTRIX CORP (FORMERLY IBM BUSINESS PROCESS SERVICES)**  
**TEXAS**

**AUSTIN,**

**Summary:** Vendor Partner supporting several client partnerships such as **General Motors** (2013 - 2016), **Facebook** (2016 - 2018), and **Apple Inc.** (2018 - 2020). Developed and deployed performance plans based on reporting data. Oversaw the Operations of the organization in report analysis, Key Performance Indicator (KPI) management, HR policies, performance management, and motivation.

- Recognized by **Apple** for successfully onboarding 350 additional employees within a month to assist with work-from-home support as Apple stores began to close during the 2020 Pandemic
- **General Motors** organization achieved a 1% attrition rate through consistent management support and presence
- In 2013, awarded additional business by **Facebook** to include risk analytics of their Ads Fraud Management Department

### VENDOR MANAGER

2006-2013

**IBM**

**AUSTIN, TEXAS**

**Summary:** Vendor Partner for **General Motors** client overseeing program and client relationship. Organized and deployed weekly strategic planning to meet KPI's and expand the business. Presented solutions to General Motors client to address emerging challenges. Provided weekly performance presentations to clients and management on behalf of the organization. Provided frequent and transparent communication with clients to ensure a positive working relationship.

- Recognized with 8 "Thank You" Awards for exceptional partnering with the General Motors employees during the General Motors bankruptcy and subsequent government assistance years.
- Organization achieved a 90% Legal and BBB arbitration win rate compared to the 85% goal over the years between 2011 and 2013
- Recognized by the GM Local Council for exceptional partnership for setting up and hosting legal seminars for employees to stay up to date on successful legal strategies and processes development

### EDUCATION

UT Austin – Full Stack Web Development Bootcamp– June 2021

University of Phoenix -Austin Campus – BS Business Admin - Sept 2011