

# Damian DeLeon

damianmdeleon@gmail.com

5125697525

[linkedin.com/in/damian-deleon-051b4b2b](https://www.linkedin.com/in/damian-deleon-051b4b2b)

<https://damiandeleon.github.io/>

## Summary

AWS Associate Developer certified Full Stack Web Developer. Earned a certificate from the Coding Boot Camp at the University of Texas in Austin. Skilled in Java, JavaScript, Angular, ReactJS, Springboot, SQL, Docker, HTML, CSS, and Bootstrap. Dedicated to continuous learning. I am actively expanding my knowledge in Generative AI, with the goal of applying it to my current job and pursuing my creative passions. Earned a Bachelors in Business and over 20 years of experience working for companies like IBM, Facebook, Apple, and General Motors. Excited to join a team that is fast-paced and quality-driven and help them make a positive impact on the world.

## Experience



### Front End Developer / AWS Cloud Specialist

Hexaware Technologies

May 2023 - Present (9 months)

Brought on as FTE after successfully servicing Hexaware for a year.

Front end Development for company's internal website, using NodeJS, EJS, JavaScript, Express Rest API calls, converting JSON data to tables, graphs and charts. Successfully completed 5 releases with progressively more complex features. Tested code in DEVL and ACPT environments before deploying, via Jenkins pipeline, to production.

Working with the Cloud Governance Team to monitor assets using AWS Services to ensure continuous version updates while also ensuring services like SNS, SQS, DynamoDB, and Kinesis are properly encrypted.

Additional Duty including overseeing Onboarding / Transition of On-Prem services to the Cloud Services for over 20 assets.



### Java Software Engineer

GenSpark

Feb 2022 - Jun 2023 (1 year 5 months)

Worked as a 3rd party vendor for Hexaware through GenSpark. In this duty I begun work on developing client's internal website adding features to enrich the user UI experience and the general usefulness of the website. Completed 5 successful releases, adding progressively enhanced features to the website such as dynamic data extractions, dynamic reporting tables and charts, searches, as well as templates and forms which made easy to apply updates to the SQL database, via Rest API calls.



### Senior Operations Manager

Concentrix

Feb 2014 - Jul 2020 (6 years 6 months)

Vendor Partner supporting several client partnerships such as General Motors (2013 - 2016), Facebook (2016 - 2018), and Apple Inc. (2018 - 2020). Developed and deployed performance plans based

on reporting data. Oversaw the Operations of the organization in report analysis, Key Performance Indicator (KPI) management, HR policies, performance management, and motivation.

- Recognized by Apple for successfully onboarding 350 additional employees within a month to assist with work-from-home support as Apple stores began to close during the 2020 Pandemic
- General Motors organization achieved a 1% attrition rate through consistent management support and presence
- In 2013, awarded additional business by Facebook to include risk analytics of their Ads Fraud Management Department

## **Business Process Manager**

IBM

Jan 2006 - Jul 2013 (7 years 7 months)

Vendor Partner for client overseeing program and client relationship. Organized and deployed weekly strategic planning to meet KPI's and expand the business. Presented solutions to client to address emerging challenges. Provided weekly performance presentations to clients and management on behalf of the organization. Provided frequent and transparent communication with clients to ensure a positive working relationship.

- Recognized with 8 "Thank You" Awards for exceptional partnering with the General Motors employees during a time in which the client was experiencing a great deal of change.
- Organization achieved a 90% Legal and arbitration win rates compared to the 85% goal over the years between 2011 and 2013
- Recognized by the client's Local Council for exceptional partnership for setting up and hosting legal seminars for employees to stay up to date on successful legal strategies and processes development



## **Quality Specialist**

Sitel Group

Mar 2003 - Dec 2005 (2 years 10 months)

## **Operations Manager**

Oct 1997 - Jan 2003 (5 years 4 months)

## **Education**



### **The University of Texas at Austin – Center for Professional Education (CPE)**

Certificate, Web Development - Full Stack

Nov 2020 - Jun 2021



### **University of Phoenix**

Bachelors of Science, Business Administration

2009 - 2011



### **Texas Tech University**

Business Administration and Management, General

1994 - 1999

## Licenses & Certifications



**Amazon Web Services Developer - Associate** - Amazon

Issued Sep 2022 - Expires Sep 2025

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## Skills

Angular • JavaScript • React.js • HTML5 • Embedded JavaScript (EJS) • Node.js • Express.js •  
REST APIs • SQL • Cascading Style Sheets (CSS)