

Testing Brief

Suplementos Yerba Buena E-Commerce Platform

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1. Summary

This document provides a summary of the manual functional testing performed on the website Suplementos Yerba Buena. The objective was to ensure that all critical functionalities and components of the site work as intended, delivering a seamless user experience.

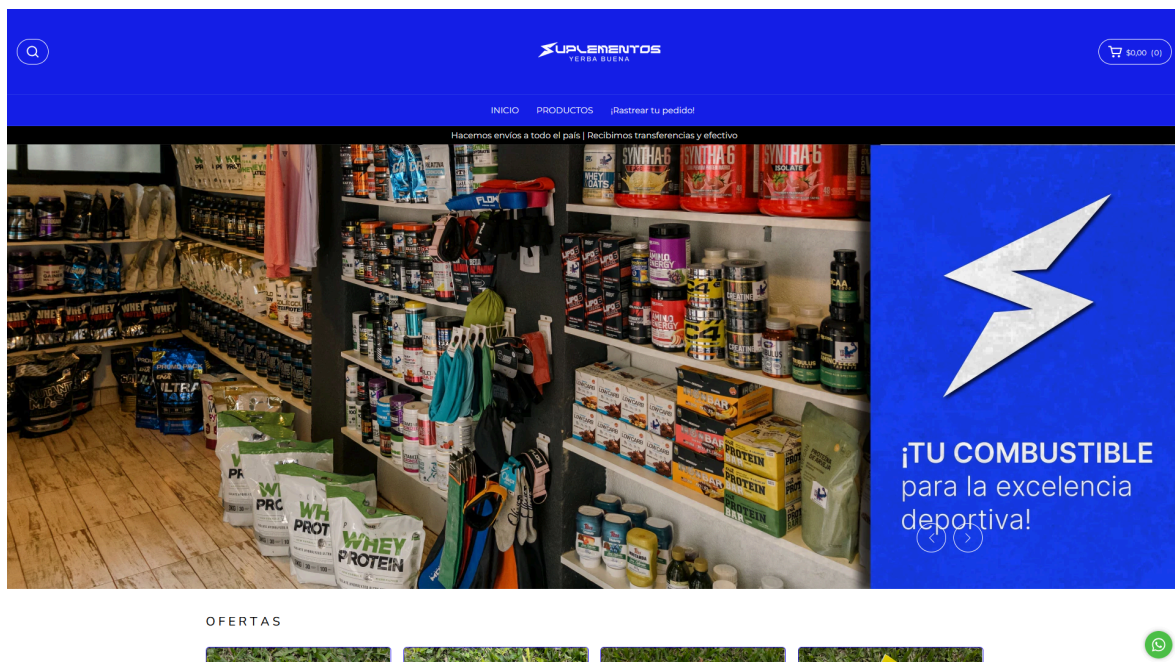
This testing was crucial in verifying that the website meets both functional requirements and user expectations, ensuring a positive shopping experience.

2. Project Overview

Suplementos Yerba Buena is a dietary and sports supplements store from Tucumán, Argentina. Their e-commerce site is built on Tiendanube, the leading e-commerce platform in Latin America.

Since the creation and setup of the site was outsourced, the client needed to ensure the site worked as expected and that no details were overlooked to guarantee a correct overall user experience.

- Scope: functional testing of website navigation, product listing, account creation and shopping process.
- Out of scope: non-functional testing.
- Tools used: Jira and Xray.



<https://suplementosybtuc.mitiendanube.com/>

3. Testing Approach

The testing approach was structured around an initial exploratory testing session to familiarize with the website layout and identify main functionalities, recreating the final user shopping behavior.

At this early stage a Jira project was configured alongside the Xray test management plugin in order to plan, design, execute and track tests.

Different sections and features were identified as key elements to test:

- Home page
- Navigation and search
- Products
- Cart
- Shopping process
- User registration
- User login and logout

Following this criteria, test cases were written and grouped accordingly into different test sets inside Xray Testing Board. Each test case was written detailing its title, steps, expected result, preconditions, priority and also labels to facilitate finding and filtering them easily.

Related test sets were also grouped in different executions and ran in order of priority.



- **40 test cases were executed. 33 passed and 7 failed.**

4. Defect Reports

Defect reports were documented on Jira for each failed test case, including the expected result, actual result and evidence. These reports were shared with the client for review.

While no major or critical defects were found, seven minor issues, including missing information, broken newsletter subscription, incorrect hyperlinks, and UI discrepancies, were identified.

Example of a report on Jira:

Add epic

KAN-64

[Home] Newsletter subscription fails despite entering a valid email

Attach

Add a child issue

Link issue

...

Description

Action	Data	Expected Result	Actual Result
Wait until the webpage content is fully loaded	-	-	-
Scroll down until the newsletter subscription form is visible	-	The newsletter subscription form should be near the end of the site	-
Write a valid email address in the input field and press "Enviar" button	testmail@gmail.com	The site should display a message acknowledging the successful subscription	After entering a valid email the site displays an error message and the subscription enrollment fails

Browser: Firefox 129.0.2 (64-bit)

Attachments 1

news1.png

11 Aug 2024, 10:46 PM

Linked issues

created by

KAN-50

Test Execution - Home and Navigation

DONE

KAN-14

Verify newsletter subscription functionality

DONE

KAN-15

Verify newsletter subscription does NOT allow duplicate emails

DONE

Details

Priority

Medium

Impact

Moderate / Limited

Assignee

Damian Farber

Labels

home newsletter

Parent

None

Team

None

Reporter

Damian Farber

Created August 11, 2024 at 10:46 PM

Updated 10 minutes ago

Configure

5. Statistics

The following pie chart provides an overview of the testing outcomes:

A donut chart illustrating the distribution of test results. The chart is divided into five segments: a large green segment for 'PASSED (33)', a smaller red segment for 'FAILED (7)', and three very small segments for 'TO DO (0)' (grey), 'EXECUTING (0)' (yellow), and 'N/A (0)' (blue). The total number of tests is 40.

Outcome	Count
PASSED	33
FAILED	7
TO DO	0
EXECUTING	0
N/A	0
Total Tests	40

6. Conclusion

In conclusion, the testing process has been successful in identifying and addressing overlooked issues, ensuring that the website is well-prepared for its intended use. While the site demonstrates overall high quality, moving forward towards resolving the defects found will ensure a seamless experience browsing the site and purchasing products.

7. Appendix: a complete list of issues of the Jira project, including test cases, bug reports, preconditions and more

Jira

Project: Suplementos Yerba Buena

Sorted by: Issue Type ascending, then Key ascending, then Created descending

1-60 of 60 as at: 23/Aug/24 10:20 AM

T	Key	Summary	P	Status
	KAN-60	[Home] Home button does not redirect to the homepage		TO DO
	KAN-61	[Navbar] The search bar allows to make an empty query		TO DO
	KAN-62	[Footer] Home button does not redirect to the homepage		TO DO
	KAN-63	[Home] Featured products are not displayed properly		TO DO
	KAN-64	[Home] Newsletter subscription fails despite entering a valid email		TO DO
	KAN-65	[Home] The newsletter error message is not readable		TO DO
	KAN-67	[Products] Payment methods are not displayed		TO DO
	KAN-3	User is on the Home Page		DONE
	KAN-22	User is on the Products Page		DONE
	KAN-37	User is on the login page		DONE
	KAN-38	User has an account on the site		DONE
	KAN-57	User is logged in		DONE
	KAN-4	Verify navbar links redirect to correct pages		DONE
	KAN-5	Verify navbar links inside Productos tab redirect to correct product categories		DONE
	KAN-6	Verify navbar search functionality		DONE
	KAN-7	Verify site logo redirects to the homepage		DONE
	KAN-8	Verify navbar stays fixed during vertical scroll		DONE
	KAN-9	Verify navbar is responsive on different screen sizes		DONE
	KAN-10	Verify navbar search does NOT allow to make an empty query		DONE
	KAN-11	Verify navbar search does NOT allow code injection		DONE
	KAN-12	Verify products with discounts are shown on the homepage		DONE
	KAN-13	Verify featured products are shown on the homepage		DONE
	KAN-14	Verify newsletter subscription functionality		DONE
	KAN-15	Verify newsletter subscription does NOT allow duplicate emails		DONE
	KAN-16	Verify newsletter subscription does NOT allow an empty field		DONE
	KAN-17	Verify newsletter subscription does NOT allow invalid email addresses		DONE
	KAN-18	Verify newsletter subscription does NOT allow code injection		DONE
	KAN-19	Verify footer links redirect to correct pages		DONE
	KAN-21	Verify products are displayed correctly		DONE
	KAN-23	Verify product information visibility on products page		DONE
	KAN-24	Verify products pagination		DONE
	KAN-25	Verify negative and superfluous products pagination cannot be accessed		DONE
	KAN-26	Verify product sorting functionality		DONE
	KAN-27	Verify price filter functionality		DONE
	KAN-28	Verify price filter only allows valid inputs		DONE
	KAN-29	Verify product information is displayed correctly		DONE
	KAN-30	Verify shipping cost calculator works correctly		DONE
	KAN-31	Verify related products are displayed correctly		DONE
	KAN-32	Verify user registration using valid data		DONE
	KAN-33	Verify user registration using invalid data combinations		DONE
	KAN-35	Verify user registration does not allow to use an email twice		DONE
	KAN-39	Verify user login using valid credentials		DONE
	KAN-40	Verify user login using invalid data combinations		DONE
	KAN-41	Verify forgot password functionality		DONE
	KAN-42	Verify adding items to the shopping cart		DONE
	KAN-43	Verify accessing the shopping cart and removing items		DONE
	KAN-44	Verify modifying product quantity from the cart		DONE
	KAN-45	Verify cart shipping methods are shown when typing a postal code		DONE
	KAN-46	Verify cart total price is updated when choosing shipping methods		DONE
	KAN-49	Verify correct shopping process		DONE
	KAN-50	Verify shopping process using blank information		DONE
	KAN-56	Verify logout functionality		DONE
	KAN-59	Test Execution - Home and Navigation		DONE
	KAN-66	Test Execution - Products		DONE
	KAN-68	Test Execution - Register and Login		DONE
	KAN-69	Test Execution - Cart and Shopping		DONE
	KAN-53	Test Set - Home and Navigation		DONE
	KAN-54	Test Set - Products		DONE
	KAN-55	Test Set - Register and Login		DONE
	KAN-58	Test Set - Cart and Shopping		DONE