

# Color Mapping

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# Welcome to Patient Support

Novartis Oncology is committed to getting you the tools and resources you need throughout your journey. From helping you understand how to get your medications to providing online support, we offer more than just medicine—we're here to assist you every step of the way.

## Financial Assistance

We can provide you with access to programs that may help lower the out-of-pocket costs of your medicine.

[Learn more](#)

Novartis Pharmaceuticals Corporation does not guarantee success in obtaining reimbursement or financial assistance. Third-party payment for medical products and services is affected by numerous factors, not all of which can be anticipated or resolved. There are eligibility requirements for different financial assistance programs.

## Help & Support

Our patient support can connect you with a variety of programs and resources to complement your care plan.

[Find Support](#)

## How can we help you?

I would like some help with paying for my medication.

I am looking for information about co-pay savings.

I would like to learn more about patient assistance programs.

I don't have health insurance, but would like to know my options.

I am looking for day-to-day support for my condition.

## Our commitment to patients.

At Novartis Oncology, patients are our priority. That's why we go beyond the medicines we make to get you the support and resources you need to help you along your treatment journey. Learn how we are helping to make getting care as simple as possible.

[Learn more](#)

## Contact Us:

Call 1-800-282-7630



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- 2 Secondary Color Variable
- 3 Tertiary Color Variable
- 4 Additional Color
- 5 Image upload capability

Body CSS Class

home-page

Links to js files

[ad-hoc for Italic text](#)

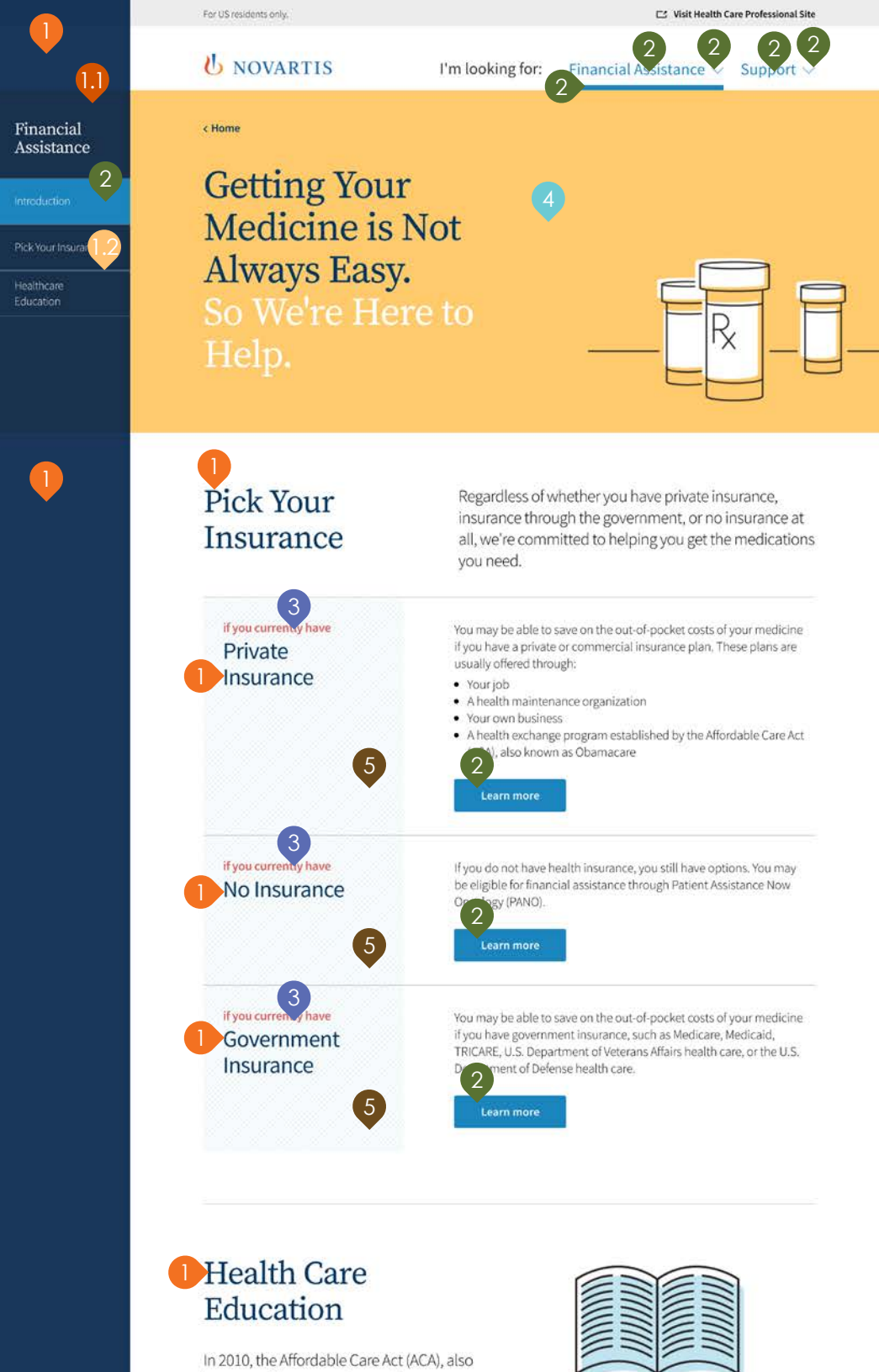
Custom Head (css and script)

You can drop content here, or [create a new block](#)

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## Hover State

All hover colors should be 20% lighter then the original state.

### Example:



original state



Hover state

	<ul style="list-style-type: none"> <li>• Your own business</li> <li>• A health exchange program established by the Affordable Care Act (ACA), also known as Obamacare</li> </ul> <p><a href="#">Learn more</a></p>
<p>if you currently have</p> <p><b>No Insurance</b></p>	<p>If you do not have health insurance, you still have options. You may be eligible for financial assistance through Patient Assistance Now Oncology (PANO).</p> <p><a href="#">Learn more</a></p>
<p>if you currently have</p> <p><b>Government Insurance</b></p>	<p>You may be able to save on the out-of-pocket costs of your medicine if you have government insurance, such as Medicare, Medicaid, TRICARE, U.S. Department of Veterans Affairs health care, or the U.S. Department of Defense health care.</p> <p><a href="#">Learn more</a></p>

## 1 Health Care Education

In 2010, the Affordable Care Act (ACA), also known as Obamacare, brought many important changes to the US health care system.

2

[Learn more](#)



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### How can we help you?

I would like some help with paying for my medication. >

I am looking for information about co-pay savings. >

I would like to learn more about patient assistance programs. >

I don't have health insurance, but would like to know my options. >

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[Learn more](#)

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☎ Call 1-800-282-7630

&lt; Financial Assistance

# Healthcare Education

In this section, you'll learn about the US health care reform, how it may affect your health coverage, and other important information you may want to know to help understand your health care.

## Affordable Care Act (ACA)

The Affordable Care Act (ACA), also known as Obamacare, is a US health care reform law that took effect in 2010. The law refers to two pieces of legislation—the Patient Protection and Affordable Care Act, and the Health Care and Education Reconciliation Act. The ACA brought many important changes to the US health care system, including:

- Creating a Health Insurance Marketplace
- Expanding Medicaid
- Providing more choices for health insurance
- Lowering the cost of health insurance
- Creating new tax breaks
- Eliminating denial of coverage due to pre-existing conditions

Since the time it was passed, the ACA has helped bring lower health care costs to millions of Americans.

## Introduction to Health Insurance Marketplaces

As part of the Affordable Care Act (ACA), the Health Insurance Marketplace is an important part of the US health care reform that helps patients gain access to health insurance options. Below are answers to some commonly asked questions about the Health Insurance Marketplace. For more information, visit [www.HealthCare.gov](http://www.HealthCare.gov)

### What is the Health Insurance Marketplace?

The Health Insurance Marketplace, or Exchange, was created by the Affordable Care Act (ACA) to help make health insurance more affordable. The Marketplace lets you easily compare your options and enroll in a health insurance plan. Most states' Marketplaces are run by the federal government, while some are run by the states themselves or jointly by the state and federal government. The Marketplaces are mostly for individuals and families buying insurance on their own, but small businesses can also use them to compare plans for their employees. You can access the Marketplace for most states through the federal website, [www.HealthCare.gov](http://www.HealthCare.gov)

What should I look for in choosing a health insurance plan?

What is the Individual Mandate?

How did the Affordable Care Act affect low-income individuals and families on Medicaid?

Did you know?

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- Image upload capability





## Did you know?

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The health care landscape is constantly changing and evolving. Be sure to check back for the latest updates to see if there are any changes that may affect you.

### Related Terms

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3

#### Accountable Care Organizations

Accountable Care Organizations (ACOs) are groups of health care providers and facilities that work together to provide coordinated care for Medicare patients. By sharing medical records and therapy information, ACOs are better able to provide high-quality care to their patients with less time spent filling out medical forms and performing duplicate tests.

3

#### Premium

A premium is the set amount of money you pay each month in order to receive health insurance. This amount does not include other costs you will have to pay for the health care services you receive, such as co-pays, coinsurance, and deductibles.

3

#### Patient-Centered Medical Homes

The patient-centered medical home (PCMH) model is a way of organizing a patient's therapy by coordinating their care through their primary care physician. This type of model leads to improved patient and provider experiences through better communication and coordination of care.

3

#### Out-of-Pocket Costs

Out-of-pocket costs refer to the health care expenses you are responsible for paying that aren't reimbursed by your insurance provider. These expenses include payments for services that aren't covered by your insurance plan, as well as co-pays, coinsurance, and deductibles for services that are covered.

## Understanding Health Insurance

Figuring out your health insurance can be tricky. That's why it's important to learn and understand the basics of your health care coverage and what you can expect. Below are a few things you should know to help get you started.

### Private Insurance

Private insurance, sometimes called commercial insurance, is a type of health insurance that covers medical expenses and disability income for the insured patient. These types of insurance plans are available individually or as a group policy and differ from plan to plan.

[Learn more](#)

### No Insurance

People who do not have health insurance are considered uninsured, or cash-paying, patients. Uninsured patients pay directly for their health care without going through an insurance provider or government agency.

[Learn more](#)

### Government Insurance

Government health insurance is health coverage provided by a federal or state agency. This type of coverage can be mandatory or elective. Examples of government insurance include Medicare, Medicaid, TRICARE, US Department of Veterans Affairs health care,

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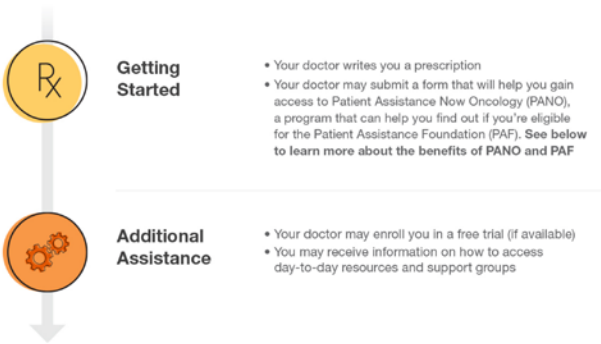
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Image upload capability

information about the programs available to you.

# Experience with Patient Support

From the moment your doctor determines a care plan, we're here to support you. For patients without health insurance, there may be financial-savings options available to help you lower your out-of-pocket costs. Check out the graphic below to better understand what you can expect from our financial assistance programs.



## Patient Assistance Program

The Novartis Patient Assistance Foundation, Inc. is committed to helping patients get the medications they need. If you are experiencing financial hardship and do not have third-party insurance coverage for your medicines, you may be eligible to receive your Novartis medicines at no cost. With the Patient Assistance Program (PAP), qualifying individuals are eligible for up to one year of assistance, or until a prescription drug benefit becomes available.

3 Find out if you're eligible.

Call 1-800-277-2254 to get started and to request an application

2 Learn more

3 Complete and Submit the Application

Fax or mail your completed application along with the additional required documents

## Patient Assistance Now Oncology

From insurance verification to financial assistance, Patient Assistance Now Oncology (PANO) can assist with many aspects of getting access to your medication.



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# 1 Independent Charitable Foundations

There are a variety of independent charitable foundations that may be able to provide you with additional assistance. Select your condition below to see a list of some of the foundations that may be able to help.

2

Select your condition

Acromegaly	Advanced basal cell carcinoma (BCC)
Advanced breast cancer (aBC)	Advanced kidney cancer (RCC)
Advanced pancreatic neuroendocrine tumors (pNET)	Advanced soft tissue sarcoma (STS)
Bone metastases	Cancer of white blood cells/lymphocytes (CLL/Leukemia)
Carcinoid tumors	Cervical cancer
Chronic and/or accelerated Ph+ CML	Chronic iron overload due to blood transfusions in patients aged 2+, chronic iron overload in patients 10+ with non-transfusion-dependent thalassemia (NTDT)
Chronic myeloid leukemia	Early breast cancer
Gastrointestinal stromal tumors (GIST)	Hypercalcemia of malignancy
Kidney cancer (RCC)	Melanoma
Metastatic carcinoid tumors	Multiple myeloma
Non-small-cell lung cancer (NSCLC)	Ovarian cancer
Philadelphia chromosome-positive acute lymphoblastic leukemia	Philadelphia chromosome-positive chronic myeloid leukemia (Ph+ CML)
Progressive GI and lung NET (GI/Lung)	Prostate cancer
Recurrent or progressive CLL	Relapsed small-cell lung cancer
Renal angiomyolipoma and tuberous sclerosis complex (TSC)	Small-cell lung cancer
TSC with subependymal giant cell astrocytoma (SEGA)	Unresectable metastatic melanoma
VIP-secreting tumors	

DISCLAIMER: All organizations listed are independent from Novartis Pharmaceuticals Corporation. Novartis has no financial interest in any organization listed, but may provide occasional funding support to these organizations. All descriptions are copyright of the respective organizations. Novartis is not responsible for the actions of any of these organizations.

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## Help and Support

Part of our pledge to patients is to provide and connect you with resources that can help. Whether you're in need of help at home, tools to help stay on track with your medication, or just more information—we're here to get you the support you need.



## Oncology Fundamentals

Find information and answers to some of the basic questions about cancer, such as: What is cancer? What types of doctors treat it? What determines the stage? And what are some of the various approaches to manage my journey on therapy? Click below to learn more.

[Learn more](#)

## Support Resources

You're not alone in your journey. Many organizations are dedicated to helping you cope with the challenges ahead.

### Day-to-day Resources

Find out how to connect with a range of independent organizations that can help with patient transportation, home cleaning, and much more. Click below to see how.

[Learn more](#)

### Patient Advocacy Organizations

Find a list of patient advocacy organizations for a wide range of diseases.

[Learn more](#)

### Staying on Course

From treatment trackers to mobile apps, see what tools can help to keep you on schedule with your medication.

[Learn more](#)

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# Support Resources

In addition to our programs and tools for patients, we've provided you with an extensive list of independent organizations to help you manage your journey and find the emotional support you need.

## Day-to-Day Resources

In this section, you'll find a range of independent organizations that can help with patient transportation, home cleaning, and much more.

[Transportation and Lodging Services](#)

[Preparing Healthy Meals](#)

[Mind and Body](#)

[Home Cleaning](#)

[Additional Resources](#)

1

Cancer Nutrition Consortium

Cancer Nutrition Consortium's mission is to bring together resources in health, culinary, and industry to raise awareness of the issue of food, taste, and nutrition related to cancer treatment in an effort to improve the quality of life of patients. Visit [www.cancernutritionconsortium.org](http://www.cancernutritionconsortium.org) to learn more.

1

Cook for Your Life

At Cook for Your Life, it's our mission to teach healthy cooking to people touched by cancer. We turn nutrition guidelines into practical, easy recipes that are designed specifically for the different stages of treatment, and to promote healthy survivorship. Visit [www.cookforyourlife.org](http://www.cookforyourlife.org) to learn more.

1

Eat to Beat Cancer

Eat to Beat Cancer is a global campaign to crush the cancer epidemic by getting people to eat foods that starve cancer. Eattobeat.org is a resource hub and recruitment platform for the community to inspire, influence, and monitor dietary behavior change. Visit [www.eattobeat.org](http://www.eattobeat.org) to learn more.

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## Staying on Course

Adherence, or sticking to your care plan, is important. Meeting your therapy goals often depends on your ability to stay on course. Always follow your doctor's instructions and stick to your plan as best you can. This will help ensure that you get the most out of your therapy.

Below are some resources that some patients might

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