Interaction's feedbacks

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

We want to know your opinion so that we can improve interaction and behaviours. Fill out this short survey and tell us your ideas (answers will be anonymous).

Which is your level of satisfaction about the interactions? *

	1	2	3	4	5	
Not so much	○	○	○	◉	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	○	◉	○

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	○	◉	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- ○ Yes
- ◉ No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	◉	○	○	○	○	A lot

If you want to attract the atention were would you be more confortable to touch it *

- ☑ Head
- ☑ Shoulder
- ☐ Hand
- ☐ Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- ◉ Tablet
- ○ Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	○	◉	Totally yes

Any general comment on the experience?

It was new never seen before

Name(optional)

Andres Borrero

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Interaction's feedbacks

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	1	2	3	4	5	
Not so much	○	○	○	◉	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	◉	○	○

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	○	◉	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- ○ Yes
- ◉ No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	○	○	◉	○	○	A lot

If you want to attract the atention were would you be more confortable to touch it *

- ☐ Head
- ☑ Shoulder
- ☐ Hand
- ☑ Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- ◉ Tablet
- ○ Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	○	◉	Totally yes

Any general comment on the experience?

Name(optional)

Amedeo Zappia

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Interaction's feedbacks

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	1	2	3	4	5	
Not so much	○	○	◉	○	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	○	◉	○

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	○	◉	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- (●) Yes
- ( ) No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	( )	( )	( )	(●)	( )	A lot

If you want to attract the atention were would you be more confortable to touch it *

- [x] Head
- [x] Shoulder
- [ ] Hand
- [ ] Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- (●) Tablet
- ( ) Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	○	◉	Totally yes

Any general comment on the experience?

It was needed several attemts to make it work

Name(optional)

Saul Fonseca

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Interaction's feedbacks

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Not so much	○	○	○	◉	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	○	◉	○

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	○	◉	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- (●) Yes
- ( ) No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	( )	( )	( )	(●)	( )	A lot

If you want to attract the atention were would you be more confortable to touch it *

- [x] Head
- [x] Shoulder
- [ ] Hand
- [ ] Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- ( ) Tablet
- (●) Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	○	◉	Totally yes

Any general comment on the experience?

Name(optional)

Adela Aponte

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Interaction's feedbacks

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	1	2	3	4	5	
Not so much	○	○	◉	○	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	◉	○	○

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	◉	○	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- (●) Yes
- ( ) No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	( )	(●)	( )	( )	( )	A lot

If you want to attract the atention were would you be more confortable to touch it *

- [ ] Head
- [x] Shoulder
- [ ] Hand
- [ ] Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- (●) Tablet
- ( ) Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	◉	○	○	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	◉	○	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	○	◉	Totally yes

Any general comment on the experience?

I tried to interact with the shoulder

Name(optional)

Laura Fonseca

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Interaction's feedbacks

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Which is your level of satisfaction about the interactions? *

	1	2	3	4	5	
Not so much	○	○	○	◉	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	○	◉	○

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	○	◉	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- (●) Yes
- ( ) No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	( )	( )	(●)	( )	( )	A lot

If you want to attract the atention were would you be more confortable to touch it *

- [ ] Head
- [x] Shoulder
- [ ] Hand
- [ ] Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- (●) Tablet
- ( ) Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	○	◉	Totally yes

Any general comment on the experience?

Name(optional)

Paula Camacho

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Interaction's feedbacks

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Which is your level of satisfaction about the interactions? *

	1	2	3	4	5	
Not so much	○	○	○	◉	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	○	○	◉

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	○	◉	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- ○ Yes
- ◉ No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	◉	○	○	○	○	A lot

If you want to attract the atention were would you be more confortable to touch it *

- ☐ Head
- ☑ Shoulder
- ☐ Hand
- ☐ Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- ○ Tablet
- ○ Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	○	◉	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	○	◉	Totally yes

Any general comment on the experience?

I did not know that it was possible to interrupt the robot

Name(optional)

David Torrado

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Interaction's feedbacks

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Which is your level of satisfaction about the interactions? *

	1	2	3	4	5	
Not so much	○	○	○	◉	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	○	◉	○

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	◉	○	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- (●) Yes
- ( ) No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	( )	( )	( )	(●)	( )	A lot

If you want to attract the atention were would you be more confortable to touch it *

- [ ] Head
- [x] Shoulder
- [ ] Hand
- [x] Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- (●) Tablet
- ( ) Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Any general comment on the experience?

It weird to touch the robot in the head for interruptions

Name(optional)

Juan Manuel Torrado

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Interaction's feedbacks

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Which is your level of satisfaction about the interactions? *

	1	2	3	4	5	
Not so much	○	○	◉	○	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	○	◉	○

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	○	◉	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- (●) Yes
- ( ) No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	( )	( )	(●)	( )	( )	A lot

If you want to attract the atention were would you be more confortable to touch it *

- [ ] Head
- [x] Shoulder
- [ ] Hand
- [ ] Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- (●) Tablet
- ( ) Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Any general comment on the experience?

I feel to invasive to touch the robot in the head

Name(optional)

Akshay Dhonthi

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Interaction's feedbacks

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	1	2	3	4	5	
Not so much	○	○	○	◉	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	○	◉	○

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	○	◉	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- ○ Yes
- ◉ No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	◉	○	○	○	○	A lot

If you want to attract the atention were would you be more confortable to touch it *

- ☐ Head
- ☑ Shoulder
- ☐ Hand
- ☐ Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- ○ Tablet
- ○ Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	○	◉	Totally yes

Any general comment on the experience?

I think one would not expect to be able to interrupt a robot

Name(optional)

Daniel Roncancio

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Interaction's feedbacks

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	1	2	3	4	5	
Not so much	○	○	◉	○	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	◉	○	○

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	◉	○	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- ○ Yes
- ◉ No

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	1	2	3	4	5	
Not so much	◉	○	○	○	○	A lot

If you want to attract the atention were would you be more confortable to touch it *

- ☐ Head
- ☑ Shoulder
- ☐ Hand
- ☑ Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- ◉ Tablet
- ○ Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	◉	○	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	○	◉	Totally yes

Any general comment on the experience?

Is hard to find out all the possible interactions without a previous demostration

Name(optional)

David Esteban Imbajoa

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Interaction's feedbacks

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	1	2	3	4	5	
Not so much	○	○	○	○	◉	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	○	○	◉

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	○	◉	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- (●) Yes
- ( ) No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	( )	( )	( )	(●)	( )	A lot

If you want to attract the atention were would you be more confortable to touch it *

- [ ] Head
- [x] Shoulder
- [ ] Hand
- [ ] Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- (●) Tablet
- ( ) Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	○	◉	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	○	◉	Totally yes

Any general comment on the experience?

I think is very interesting and innovative

Name(optional)

Franca Spadafora

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Interaction's feedbacks

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Which is your level of satisfaction about the interactions? *

	1	2	3	4	5	
Not so much	○	○	○	◉	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	○	◉	○

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	◉	○	○	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- ○ Yes
- ◉ No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	○	○	◉	○	○	A lot

If you want to attract the atention were would you be more confortable to touch it *

- ☐ Head
- ☑ Shoulder
- ☐ Hand
- ☐ Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- ◉ Tablet
- ○ Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Any general comment on the experience?

Name(optional)

Soraja Oglialoro

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Interaction's feedbacks

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Which is your level of satisfaction about the interactions? *

	1	2	3	4	5	
Not so much	○	○	◉	○	○	Very good

How intuitive do you find this way of interacting with the robot? *

1	2	3	4	5
○	○	◉	○	○

How much you think this new approach attracts people to visit the restaurant?

	1	2	3	4	5	
Just a little	○	○	○	◉	○	Very much

Interruption

Feedbacks on the interruption manage

Did you try to interrupt the robot? *

- ○ Yes
- ◉ No

How much do you think the interruption procedure to interact with the robot is effective? *

	1	2	3	4	5	
Not so much	○	○	◉	○	○	A lot

If you want to attract the atention were would you be more confortable to touch it *

- ☐ Head
- ☑ Shoulder
- ☐ Hand
- ☐ Arm

Flexibility

What means of interaction would be most natural for you under the real operating conditions?

- ○ Tablet
- ◉ Voice

Do you think this waiter system is effective and flexible even in other scenarios? *

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Which is your satisfaction level with respect to the whole experience?

Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione

	1	2	3	4	5	
Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	○	◉	○	Totally yes

Any general comment on the experience?

cool but it could be improved

Name(optional)

Mario Zappia

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Poor	○	○	○	◉	○	Excellent

How convenient would it be for you to implement these systems in times of and after a pandemic

	1	2	3	4	5	
Not at all	○	○	◉	○	○	Totally yes

Any general comment on the experience?

Interesting idea but expensive to be adopted in activities

Name(optional)

Iolanda Spadafora

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Any general comment on the experience?

Name(optional)

Saverio De Luca

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Not at all	○	○	○	◉	○	Totally yes

Any general comment on the experience?

Name(optional)

Diego De Luca

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	1	2	3	4	5	
Not at all	○	○	◉	○	○	Totally yes

Any general comment on the experience?

I think a better approach would be tu interrupt the robot touching its shoulder

Name(optional)

Sabina Spadafora

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Not at all	○	○	○	◉	○	Totally yes

Any general comment on the experience?

Name(optional)

Samuele Toscano

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Not at all	○	○	○	○	◉	Totally yes

Any general comment on the experience?

Name(optional)

Giuseppe Toscano

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