Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

We want to know your opinion so that we can improve interaction and behaviours. Fill out this short survey and tell us your ideas (answers will be anonymous).

	1	2	3	4	5	
Not so much	0	0	0		0	Very good
v intuitive do you	u find this v	vay of intera	cting with t	he robot? *		
1	1	2	3	4	5	
		0	0		0	
v much you thin	k this new a	approach att	racts peop	le to visit the	e restauran	t?
	1	2	3	4	5	

Interruption

Feedbacks on the interruption manage

Did you try to interrup	ot the robot?	? *						
Yes								
No								
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	e robot is ef	fective? *		
	1	2	3	4	5			
Not so much	•	0	0	0	0	A lot		
If you want to attract	the atention	ı were would	d you be mo	re confortab	ole to touch i	t *		
✓ Head								
Shoulder								
Hand								
Arm								
Flexibility								
What means of interaction would be most natural for you under the real operating conditions?								
Tablet								
Voice								

Do you think this waiter system is effective and flexible even in other scenarios? *									
	1	2	3	4	5				
Not at all	0	0	0		0	Totally yes			
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione									
	1	2	3	4	5				
Poor	0	0	0	•	0	Excellent			
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic								
	1	2	3	4	5				
Not at all	0	0	0	0	•	Totally yes			
Any general comment on the experience? It was new never seen before									
Name(optional)									
Andres Borrero									

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

	1	2	3	4	5	
Not so much	0	0	0	•	0	Very good
ow intuitive do y	ou find this	way of intera	acting with	the robot? *		
	1	2	3	4	5	
	0	0		0	C)
ow much you th	ink this new	approach at	tracts peop	le to visit the	e restauran	t?
	1	2	3	4	5	
Just a little	0	0	0	0	•	Very much

Did you try to interrup	ot the robot?	? *						
Yes No								
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is ef	fective? *		
	1	2	3	4	5			
Not so much	0	0	•	0	0	A lot		
If you want to attract the atention were would you be more confortable to touch it *								
Head								
Shoulder								
Hand								
Arm								
Flexibility								
What means of interaction would be most natural for you under the real operating conditions?								
Tablet								
Voice								

Do you think this waiter system is effective and flexible even in other scenarios? *									
	1	2	3	4	5				
Not at all	0	0	0	•	0	Totally yes			
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione									
	1	2	3	4	5				
Poor	0	0	0	•	0	Excellent			
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic								
	1	2	3	4	5				
Not at all	0	0	0	0		Totally yes			
Any general com	nment on the	experience	?						
Name(optional)									
Amedeo Zappia									

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your leve	el of satisfact	ion about th	e interactio	ns? *					
	1	2	3	4	5				
Not so much	0	0		0	0	Very good			
How intuitive do you find this way of interacting with the robot? *									
	1	2	3	4	5				
	0	0	0		0				
How much you th	ink this new	approach att	tracts peop	le to visit the	e restaurant	?			
	1	2	3	4	5				
Just a little	0	0	0	0		Very much			
Interruption									
Feedbacks on the interru	uption manage								

Did you try to interru	ot the robot?	? *						
YesNo								
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is ef	fective? *		
	1	2	3	4	5			
Not so much	0	0	0		0	A lot		
If you want to attract	the atention	were would	d you be mo	re confortal	ole to touch i	t *		
✓ Head								
Shoulder								
Hand								
Arm								
Flexibility								
What means of interaction would be most natural for you under the real operating conditions?								
Tablet								
Voice								

Do you think this waiter system is effective and flexible even in other scenarios? *									
	1	2	3	4	5				
Not at all	0	0	0		0	Totally yes			
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione									
	1	2	3	4	5				
Poor	0	0	0	•	0	Excellent			
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic								
	1	2	3	4	5				
Not at all	0	0	0	0		Totally yes			
	Any general comment on the experience? It was needed several attemts to make it work								
Name(optional) Saul Fonseca									

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your level	l of satisfac	tion about th	e interactio	ns? *		
	1	2	3	4	5	
Not so much	0	0	0		0	Very good
How intuitive do yo	ou find this	way of intera	cting with t	he robot? *		
	1	2	3	4	5	
	0	0	0		C)
How much you thi	nk this new	approach att	tracts peop	le to visit the	e restauran	t?
	1	2	3	4	5	
Just a little	\circ	0	\bigcirc	0	•	Very much
Interruption						
eedbacks on the interru	ption manage					

Did you try to interru	ot the robot	? *						
YesNo								
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is ef	fective? *		
	1	2	3	4	5			
Not so much	0	0	0	•	0	A lot		
If you want to attract	the atention	ı were would	d you be mo	re confortal	ole to touch i	t *		
✓ Head								
Shoulder								
Hand								
Arm								
Flexibility								
What means of interaction would be most natural for you under the real operating conditions?								
Tablet								
Voice								

Do you think this waiter system is effective and flexible even in other scenarios? *									
	1	2	3	4	5				
Not at all	0	0	0	•	0	Totally yes			
Which is your sa Ci riferiamo sia ai ma					ence?				
	1	2	3	4	5				
Poor	0	0	0		0	Excellent			
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic								
	1	2	3	4	5				
Not at all	0	0	0	0		Totally yes			
Any general con	nment on the	e experience	??						
Name(optional) Adela Aponte									

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your level of satisfaction about the interactions? *									
	1	2	3	4	5				
Not so much	0	0		0	0	Very good			
How intuitive do you find this way of interacting with the robot? *									
1		2	3	4	5				
		0	•	0	0)			
How much you think	this new a	approach att	racts peop	e to visit the	e restauran	t?			
	1	2	3	4	5				
Just a little	0	0	0		0	Very much			
nterruption									
eedbacks on the interrupti	on manage								

Did you try to interrupt the robot? *								
YesNo								
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is et	ffective? *		
	1	2	3	4	5			
Not so much	0	•	0	0	0	A lot		
If you want to attract Head Shoulder Hand Arm	the atention	were would	d you be mo	re confortak	ole to touch i	it *		
Flexibility What means of intera	action would	be most na	tural for you	under the r	eal operatin	g conditions?		
TabletVoice								

Do you think this waiter system is effective and flexible even in other scenarios? *										
	1	2	3	4	5					
Not at all	0	0	•	0	0	Totally yes				
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione										
	1	2	3	4	5					
Poor	0	0		0	0	Excellent				
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic									
	1	2	3	4	5					
Not at all	0	0	0	0		Totally yes				
	Any general comment on the experience? I tried to interact with the shoulder									
Name(optional)										
Laura Fonseca										

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

	1	2	3	4	5				
Not so much	0	0	0	•	0	Very good			
How intuitive do you find this way of interacting with the robot? *									
	1	2	3	4	5				
	0	0	0	•	C)			
ow much you th	nink this new	approach att	racts peop	le to visit the	e restauran	t?			
	1	2	3	4	5				
Just a little	0	0	0	0	•	Very much			
erruption									

Did you try to interrupt the robot? *								
YesNo								
How much do you thi	nk the interr	uption proc	edure to into	eract with th	ne robot is e	ffective? *		
	1	2	3	4	5			
Not so much	0	0		0	0	A lot		
If you want to attract Head Shoulder Hand Arm	the atention	ı were would	d you be mo	re confortal	ole to touch	it *		
Flexibility								
What means of intera	ction would	be most na	tural for you	ı under the r	eal operatin	g conditions?		
Tablet								

Do you think this waiter system is effective and flexible even in other scenarios? *										
	1	2	3	4	5					
Not at all	0	0	0	•	0	Totally yes				
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione										
	1	2	3	4	5					
Poor	0	0	0	•	0	Excellent				
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic									
	1	2	3	4	5					
Not at all	0	0	0	0	•	Totally yes				
Any general comment on the experience?										
Name(optional)										
Paula Camacho										

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your level	of satisfac	tion about th	e interactio	ns? *					
	1	2	3	4	5				
Not so much	0	0	0		0	Very good			
How intuitive do you find this way of interacting with the robot? *									
	1	2	3	4	5				
(0	0	0	•)			
How much you thin	k this new	approach at	tracts peop	le to visit the	e restauran	t?			
	1	2	3	4	5				
Just a little	0	0	0	0	•	Very much			
nterruption									
	tion manage								

Did you try to interrup	ot the robot?	? *						
Yes No								
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is et	ffective? *		
	1	2	3	4	5			
Not so much	•	0	0	0	0	A lot		
If you want to attract the atention were would you be more confortable to touch it *								
Head								
Shoulder								
Hand								
Arm								
Flexibility								
What means of interaction would be most natural for you under the real operating conditions?								
Tablet								
Voice								

Do you think this waiter system is effective and flexible even in other scenarios? *									
	1	2	3	4	5				
Not at all	0	0	0	0	•	Totally yes			
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione									
	1	2	3	4	5				
Poor	0	0	0	•	0	Excellent			
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic								
	1	2	3	4	5				
Not at all	0	0	0	0	•	Totally yes			
-	Any general comment on the experience? I did not know that it was possible to interrupt the robot								
Name(optional) David Torrado									

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

			e interactio						
	1	2	3	4	5				
Not so much	0	0	0	•	0	Very good			
How intuitive do you find this way of interacting with the robot? *									
	1	2	3	4	5				
	0	0	\circ		C)			
How much you th	ink this new	approach at	tracts peop	le to visit the	e restauran	t?			
	1	2	3	4	5				
Just a little	0	0	0		0	Very much			
nterruption									

Did you try to interru	ot the robot	? *						
YesNo								
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is ef	fective? *		
	1	2	3	4	5			
Not so much	0	0	0	•	0	A lot		
If you want to attract the atention were would you be more confortable to touch it *								
Head								
Shoulder								
Hand								
Arm								
Flexibility								
What means of interaction would be most natural for you under the real operating conditions?								
Tablet								
Voice								

Do you think this waiter system is effective and flexible even in other scenarios? *										
	1	2	3	4	5					
Not at all	0	0	0	•	0	Totally yes				
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione										
	1	2	3	4	5					
Poor	0	0	0	•	0	Excellent				
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic									
	1	2	3	4	5					
Not at all	0	0	0		0	Totally yes				
Any general comment on the experience? It weird to touch the robot in the head for interruptions										
Name(optional) Juan Manuel Torra	do									

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your lev	el of satisfac	tion about th	e interactio	ns? *					
	1	2	3	4	5				
Not so much	0	0		0	0	Very good			
How intuitive do you find this way of interacting with the robot? *									
	1	2	3	4	5				
	0	0	0		0				
How much you t	How much you think this new approach attracts people to visit the restaurant?								
	1	2	3	4	5				
Just a little	0	0	0	0	•	Very much			
Interruption									
Feedbacks on the inter	ruption manage								

t the robot?	? *				
nk the interr	uption proc	edure to inte	eract with th	ne robot is ef	fective? *
1	2	3	4	5	
0	0	•	0	0	A lot
the atention	ı were would	l you be mo	re confortal	ole to touch i	t *
ction would	be most na	tural for you	under the r	eal operatinç	g conditions?
	nk the interr	1 2	nk the interruption procedure to interest of the stention were would you be mo	nk the interruption procedure to interact with the state of the state	nk the interruption procedure to interact with the robot is ef

Do you think this	Do you think this waiter system is effective and flexible even in other scenarios? *								
	1	2	3	4	5				
Not at all	0	0	0	•	0	Totally yes			
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione									
	1	2	3	4	5				
Poor	0	0	0	•	0	Excellent			
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic								
	1	2	3	4	5				
Not at all	0	0	0	•	0	Totally yes			
Any general comment on the experience? I feel to invasive to touch the robot in the head									
Name(optional)									

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

			e interactio			
	1	2	3	4	5	
Not so much	0	0	0	•	0	Very good
How intuitive do y	ou find this	way of intera	ecting with t	he robot? *		
	1	2	3	4	5	
	\bigcirc	0	0		С	
How much you th	ink this new	approach at	tracts peop	le to visit the	e restauran	t?
	1	2	3	4	5	
Just a little	0	0	0	0	•	Very much
nterruption						

Did you try to interru	pt the robot?	? *				
Yes No						
How much do you thi	ink the interr	uption proc	edure to inte	eract with th	ne robot is ef	fective? *
	1	2	3	4	5	
Not so much	•	0	0	0	0	A lot
If you want to attract	the atention	were would	d you be mo	re confortal	ole to touch i	t *
Head						
Shoulder						
Hand						
Arm						
Flexibility						
What means of intera	action would	be most na	tural for you	under the r	eal operating	g conditions?
Tablet						
Voice						
☐ Head ☑ Shoulder ☐ Hand ☐ Arm Flexibility What means of interactions ☐ Tablet						

Do you think this waiter system is effective and flexible even in other scenarios? *									
1	2	3	4	5					
0	0	0	•	0	Totally yes				
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione									
1	2	3	4	5					
0	0	0	•	0	Excellent				
vould it be f	or you to im	plement the	ese systems	in times of	and after a				
1	2	3	4	5					
0	0	0	0	•	Totally yes				
nent on the	experience	?							
I think one would not expect to be able to interrupt a robot									
	sfaction leveriali presentation vould it be formula in the formul	sfaction level with resperial presentation che a quelli let 1 2 vould it be for you to im 1 2 ment on the experience	1 2 3 sfaction level with respect to the weriali presentati che a quelli letti prima della se 1 2 3 vould it be for you to implement the	sfaction level with respect to the whole experience eriali presentati che a quelli letti prima della sessione 1 2 3 4 O O O would it be for you to implement these systems 1 2 3 4 O O O O ment on the experience?	1 2 3 4 5 sfaction level with respect to the whole experience? riali presentati che a quelli letti prima della sessione 1 2 3 4 5 would it be for you to implement these systems in times of 1 2 3 4 5 would it be for you to implement these systems in times of				

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your level	of satisfacti	on about th	e interactio	ns?*		
	1	2	3	4	5	
Not so much	0	0		0	0	Very good
How intuitive do yo	u find this w	vay of intera	cting with t	he robot? *		
	1	2	3	4	5	
		0		0	C)
How much you thin	k this new a	ipproach att	racts peop	le to visit the	e restauran	t?
	1	2	3	4	5	
Just a little	0	0	0		0	Very much
Interruption						
eedbacks on the interrupt	· · · · · · · · · · · · · · · · · · ·					

Did you try to interrup	ot the robot?	? *					
Yes No							
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is et	fective? *	
	1	2	3	4	5		
Not so much	•	0	0	0	0	A lot	
If you want to attract	the atention	were would	d you be mo	re confortal	ole to touch i	t *	
Head							
Shoulder							
Hand							
Arm							
Flexibility							
What means of interaction would be most natural for you under the real operating conditions?							
Tablet							
Voice							

Do you think this waiter system is effective and flexible even in other scenarios? *								
	1	2	3	4	5			
Not at all	0	0	0	•	0	Totally yes		
Which is your sat Ci riferiamo sia ai ma					ence?			
	1	2	3	4	5			
Poor	0	0	•	0	0	Excellent		
How convenient pandemic	would it be f	or you to im	plement the	ese systems	in times of	and after a		
	1	2	3	4	5			
Not at all	0	0	0	0		Totally yes		
Any general com				vious demost	ration			
	all the possible			vious demost	ration			

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your lev	el of satisfac	tion about th	e interactio	ns? *		
	1	2	3	4	5	
Not so much	0	0	0	0		Very good
How intuitive do	you find this	way of intera	cting with t	:he robot? *		
	1	2	3	4	5	
	0	0	0	0	•)
How much you th	nink this new	approach att	tracts peop	le to visit the	e restauran	t?
	1	2	3	4	5	
Just a little	0	0	\bigcirc	0		Very much
nterruption						

Did you try to interrup	ot the robot?	? *				
YesNo						
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is ef	fective? *
	1	2	3	4	5	
Not so much	0	0	0	•	0	A lot
If you want to attract	the atention	were would	d you be mo	re confortal	ole to touch i	t *
Head						
Shoulder						
Hand						
Arm						
Flexibility						
What means of intera	ction would	be most na	tural for you	under the r	eal operating	g conditions?
Tablet						
Voice						

Do you think this	Do you think this waiter system is effective and flexible even in other scenarios? *								
	1	2	3	4	5				
Not at all	0	0	0	0	•	Totally yes			
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione									
	1	2	3	4	5				
Poor	0	0	0	•	0	Excellent			
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic								
	1	2	3	4	5				
Not at all	0	0	0	0		Totally yes			
Any general comment on the experience? I think is very interesting and innovative									
Name(optional)									

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your level of satisfaction about the interactions? *									
	1	2	3	4	5				
Not so much	0	0	0	•	0	Very good			
How intuitive do you find this way of interacting with the robot? *									
	1	2	3	4	5				
	0	0	0	•	0				
How much you thin	nk this new a	approach att	racts peop	le to visit the	e restaurant	:?			
	1	2	3	4	5				
Just a little	0	0		0	0	Very much			
Interruption									
Feedbacks on the interru	ption manage								

Did you try to interrupt the robot? *									
Yes No									
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is ef	ffective? *			
	1	2	3	4	5				
Not so much	0	0	•	0	0	A lot			
If you want to attract	If you want to attract the atention were would you be more confortable to touch it *								
Head									
Shoulder									
Hand									
Arm									
Flexibility									
What means of intera	What means of interaction would be most natural for you under the real operating conditions?								
Tablet									
Voice									

Do you think this waiter system is effective and flexible even in other scenarios? *									
	1	2	3	4	5				
Not at all	0	0	0	•	0	Totally yes			
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione									
	1	2	3	4	5				
Poor	0	0	0	•	0	Excellent			
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic								
	1	2	3	4	5				
Not at all	0	0	0		0	Totally yes			
Any general con	Any general comment on the experience?								
Name(optional)									
Soraja Oglialoro									

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your level o	of satisfac	tion about th	e interactio	ns?*		
	1	2	3	4	5	
Not so much	0	0	•	0	0	Very good
How intuitive do you	u find this	way of intera	cting with t	he robot? *		
1		2	3	4	5	
		\bigcirc	•	0	0	
How much you thinl	k this new	approach at	tracts peop	le to visit the	e restauran	t?
	1	2	3	4	5	
Just a little	0	0	0		0	Very much
nterruption						
eedbacks on the interrupt						

Did you try to interrup	Did you try to interrupt the robot? *								
Yes No									
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is et	ffective? *			
	1	2	3	4	5				
Not so much	0	0	•	0	0	A lot			
If you want to attract	the atention	were would	d you be mo	re confortak	ole to touch i	t *			
Head									
Shoulder									
Hand Arm									
Flexibility									
What means of intera	ction would	be most na	tural for you	under the r	eal operating	g conditions?			
Tablet									
Voice									

Do you think this waiter system is effective and flexible even in other scenarios? *									
	1	2	3	4	5				
Not at all	0	0	0	•	0	Totally yes			
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione									
	1	2	3	4	5				
Poor	0	0	0	•	0	Excellent			
How convenient v	How convenient would it be for you to implement these systems in times of and after a pandemic								
	1	2	3	4	5				
Not at all	0	0	0		0	Totally yes			
Any general comment on the experience? cool but it could be improved									
Name(optional) Mario Zappia									

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your leve	of satisfact	tion about th	e interactio	ns? *					
	1	2	3	4	5				
Not so much	0	0		0	0	Very good			
How intuitive do you find this way of interacting with the robot? *									
	1	2	3	4	5				
	0	0	\circ		0				
How much you thi	nk this new	approach att	racts peop	le to visit the	e restaurant	?			
	1	2	3	4	5				
Just a little	0	0	0		0	Very much			
Interruption									
Feedbacks on the interru	ption manage								

Did you try to interrupt the robot? *									
YesNo									
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is et	fective? *			
	1	2	3	4	5				
Not so much	0	•	0	0	0	A lot			
If you want to attract	If you want to attract the atention were would you be more confortable to touch it *								
Head									
Shoulder									
Hand									
Arm									
Flexibility									
What means of intera	What means of interaction would be most natural for you under the real operating conditions?								
Tablet									
Voice									

Do you think this waiter system is effective and flexible even in other scenarios? *									
	1	2	3	4	5				
Not at all	0	0	0		0	Totally yes			
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione									
	1	2	3	4	5				
Poor	0	0	0		0	Excellent			
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic								
	1	2	3	4	5				
Not at all	0	0	•	0	0	Totally yes			
Any general comment on the experience? Interesting idea but expensive to be adopted in activities									
		•							
		•							

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your level	of satisfact	ion about th	e interactio	ns? *					
	1	2	3	4	5				
Not so much	0	0		0	0	Very good			
How intuitive do you find this way of interacting with the robot? *									
	1	2	3	4	5				
	0	0		0	0				
How much you thin	nk this new	approach att	racts peop	le to visit the	e restaurant	?			
	1	2	3	4	5				
Just a little	0	0		0	0	Very much			
Interruption									
Feedbacks on the interru	ption manage								

Did you try to interrup	ot the robot?) *							
Yes No									
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is et	ffective? *			
	1	2	3	4	5				
Not so much	0	•	0	0	0	A lot			
If you want to attract	If you want to attract the atention were would you be more confortable to touch it *								
Head									
Shoulder									
Hand									
Arm									
Flexibility									
What means of intera	What means of interaction would be most natural for you under the real operating conditions?								
Tablet									
Voice									

Do you think this	Do you think this waiter system is effective and flexible even in other scenarios? *								
	1	2	3	4	5				
Not at all	0	0	•	0	0	Totally yes			
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione									
	1	2	3	4	5				
Poor	0	0		0	0	Excellent			
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic								
	1	2	3	4	5				
Not at all	0		0	0	0	Totally yes			
Any general comment on the experience?									
Name(optional)									
Saverio De Luca									

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your le	vel of satisfac	ction about th	ne interactio	ns? *					
	1	2	3	4	5				
Not so much	0	0	0	0		Very good			
How intuitive do you find this way of interacting with the robot? *									
	1	2	3	4	5				
	0	0	0		C)			
How much you t	hink this new	approach at	tracts peop	le to visit the	e restauran	t?			
	1	2	3	4	5				
Just a little	0	0	0	0		Very much			
nterruption									

Did you try to interrupt the robot? *									
Yes No									
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is e	ffective? *			
	1	2	3	4	5				
Not so much	0	•	0	0	0	A lot			
If you want to attract	If you want to attract the atention were would you be more confortable to touch it *								
Head									
Shoulder									
Hand									
Arm									
Flexibility									
What means of intera	What means of interaction would be most natural for you under the real operating conditions?								
Tablet									
Voice									

Do you think this waiter system is effective and flexible even in other scenarios? *										
	1	2	3	4	5					
Not at all	0	0	0		0	Totally yes				
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione										
	1	2	3	4	5					
Poor	0	0	0	•	0	Excellent				
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic									
	1	2	3	4	5					
Not at all	0	0	0		0	Totally yes				
Any general com	Any general comment on the experience?									
Name(optional)	Name(optional)									
Diego De Luca										

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

	1	2	3	4	5				
Not so much	0	0	0	•	0	Very good			
How intuitive do you find this way of interacting with the robot? *									
	1	2	3	4	5				
	0	0		0	C)			
ow much you th	nink this new	approach at	tracts peop	le to visit the	e restauran	ıt?			
	1	2	3	4	5				
Just a little	0	0	0	0	•	Very much			
terruption									

Did you try to interrupt the robot? *									
YesNo									
How much do you thi	How much do you think the interruption procedure to interact with the robot is effective? *								
	1	2	3	4	5				
Not so much	0	0	0	•	0	A lot			
If you want to attract	If you want to attract the atention were would you be more confortable to touch it *								
Shoulder									
Hand									
Arm									
Flexibility									
What means of intera	What means of interaction would be most natural for you under the real operating conditions?								
Tablet									
Voice									
Tablet	etion would	SC IIIOSCIIA	tararior you	ander the f		g conditions:			

Do you think this waiter system is effective and flexible even in other scenarios? *										
	1	2	3	4	5					
Not at all	0	0	0	•	0	Totally yes				
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione										
	1	2	3	4	5					
Poor	0	0		0	0	Excellent				
How convenient would it be for you to implement these systems in times of and after a pandemic 1 2 3 4 5										
	1	2	3	4	5					
Not at all	1	2	3	4	5	Totally yes				
Not at all Any general comments think a better approximately	ment on the	experience	•?	0	0	Totally yes				

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your leve	ei ot satistac	tion about th	e interactio	ns? *					
	1	2	3	4	5				
Not so much	0	0	0	0		Very good			
How intuitive do you find this way of interacting with the robot? *									
	1	2	3	4	5				
	0	0	0		C)			
How much you th	ink this new	approach at	tracts peop	le to visit the	e restauran	t?			
	1	2	3	4	5				
Just a little	0	0	0	•	0	Very much			
nterruption									

Did you try to interrupt the robot? *									
Yes No									
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is et	fective? *			
	1	2	3	4	5				
Not so much	0	•	0	0	0	A lot			
If you want to attract	If you want to attract the atention were would you be more confortable to touch it *								
Head									
Shoulder									
Hand									
Arm									
Flexibility									
What means of intera	What means of interaction would be most natural for you under the real operating conditions?								
Tablet									
Voice									

Do you think this waiter system is effective and flexible even in other scenarios? *										
	1	2	3	4	5					
Not at all	0	0		0	0	Totally yes				
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione										
	1	2	3	4	5					
Poor	0	0	0	•	0	Excellent				
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic									
	1	2	3	4	5					
Not at all	0	0	0		0	Totally yes				
Any general com	Any general comment on the experience?									
Name(optional) Samuele Toscano										
Samuele TOSCANO										

Thank you for participating in our project. We hope you enjoyed attending the experience as much as we enjoyed organizing it.

Which is your level of satisfaction about the interactions? *									
	1	2	3	4	5				
Not so much	0	0		0	0	Very good			
How intuitive do you find this way of interacting with the robot? *									
	1	2	3	4	5				
	0	0	0	•	0				
How much you th	ink this new	approach att	racts peop	le to visit the	e restaurant	?			
	1	2	3	4	5				
Just a little	0	0	•	0	0	Very much			
Interruption									
Feedbacks on the interru	Feedbacks on the interruption manage								

Did you try to interrupt the robot? *									
Yes No									
How much do you thi	nk the interr	uption proc	edure to inte	eract with th	ne robot is ef	fective? *			
	1	2	3	4	5				
Not so much	0	•	0	0	0	A lot			
If you want to attract	If you want to attract the atention were would you be more confortable to touch it *								
Head									
Shoulder									
Hand									
Arm									
Flexibility									
What means of intera	What means of interaction would be most natural for you under the real operating conditions?								
Tablet									
Voice									

Do you think this waiter system is effective and flexible even in other scenarios? *										
	1	2	3	4	5					
Not at all	0	0	0	•	0	Totally yes				
Which is your satisfaction level with respect to the whole experience? Ci riferiamo sia ai materiali presentati che a quelli letti prima della sessione										
	1	2	3	4	5					
Poor	0	0		0	0	Excellent				
How convenient pandemic	How convenient would it be for you to implement these systems in times of and after a pandemic									
	1	2	3	4	5					
Not at all	0	0	0	0	•	Totally yes				
Any general com	Any general comment on the experience?									
Name(optional) Giuseppe Toscano										