14 mountview terrace, Ballyhooly road, Cork ● *Phone : (087) 719 5061*
E-mail : *damienlenoir21@gmail.com* ● *Age : 28*
Link to my online CV: *damienlenoir.github.io*

DAMIEN LENOIR

PROFESSIONAL EXPERIENCE

AMAZON Seller Support
From march 2015 to now. - Cork, Ireland

TAM (technical account manager) *Technical support for Amazon's sellers through phone-chat-email. General and technical issue like issue with excel feeds, inventory, page display on the website…*

AMAZON Customer service
From october 2014 to January 2015 - Cork, Ireland

CSA (Customer Service Associate) *Customer service through phone-chat-email.*

SNI Société Nationnale Immobilière
From July 2014 to august 2014 - Dijon, France

Property management: Phoning, chasing late payment, complaint handling process

EVEN DU FOU, Estate agents
From March 2013 to october 2013 - Dijon, France

Property management: Team management, chasing late payment, call for tenders, complaint handling process

CITYA, Estate agents
From February 2011 to march 2013 - Dijon, France

Property management: Team management, chasing late payment, call for tenders, complaint handling process

EDUCATION

SOFTWARE DEVELOPER DIPLOMA
From July to november 2016 - Cork, Ireland

Level 6 diploma on the UK scale. The Diploma and training were provided by the Pitman training center. The convered langages are: .NET, HTML, CSS, Javascript, JAVA, SQL. I also dived deeper into these langages with self-training websites like: Openclassrooms and CodeAcademy

The below Microsoft certifications are included in the diploma:
- [MTA Software Development](#)
- [MTA .NET Development](#)
- [MTA Web Development](#)
- [Certified Java Associate (CX-310-019)](#)

BTS NRC

From September 2008 to September 2010 - School Montchapet, Dijon, France

It is a 2 years Diploma specialised in negotiation and customer relationship management.
For further information about this diploma please visit the school website(in French) [here](#)

BAC *option Informatique*

Granted in 2007 - School le Castel, Dijon, France

French equivalent to the leaving certificate specialized in computing

TECHNICAL SKILLS

- Langages: PHP, SQL et web (HTML, CSS, JS, Jquery UI), .NET(notions), JAVA(notions)

- others: Linux, Serveur Apache, MySQL, API Amazon, API Google, Virtualisation

SOFT SKILL

- Fluent English
- French native
- Team management