Interacção Pessoa-Máquina

2021/2022

MyWardrobe

Stage 5: Heuristic Evaluation(Group 10)

Authors:

49831, André Real
52533, Eugen Ursu
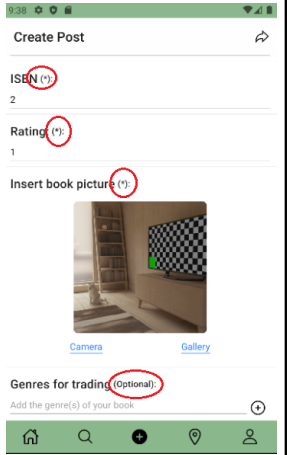52464, Pedro Madeira
50751, Tiago Matias

Lab class Nº P2
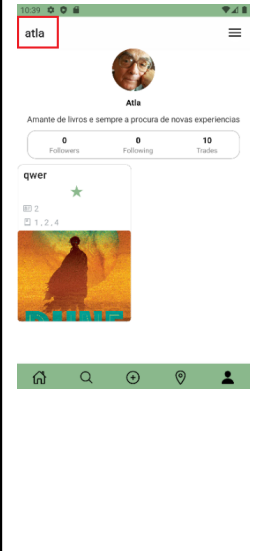
Group Nº 09

Professor:
Teresa Romão

Month 12, 2021
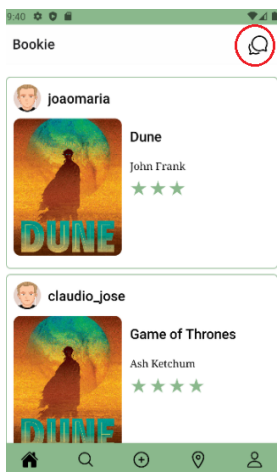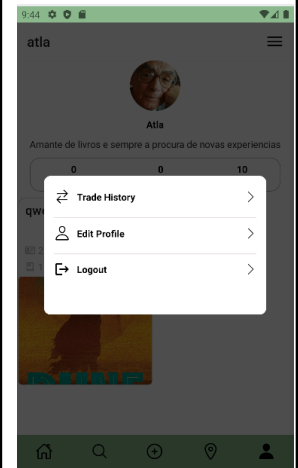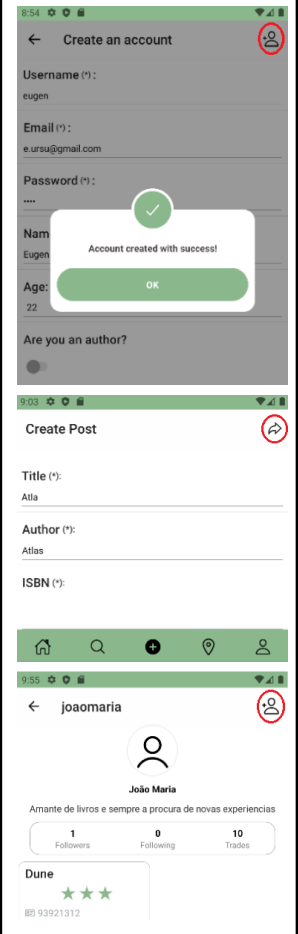
NOVA SCHOOL OF SCIENCE & TECHNOLOGY
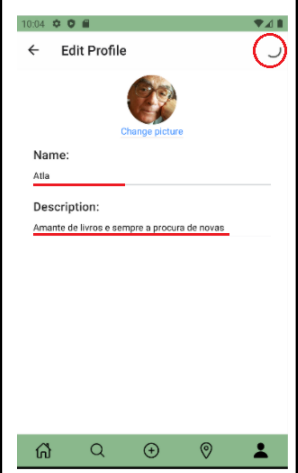
Heuristic Evaluation:

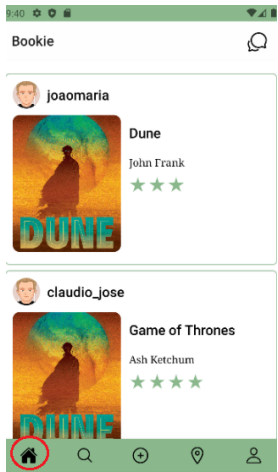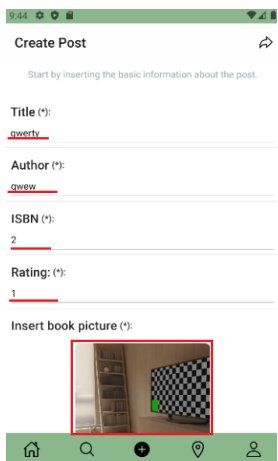| Nº	Problem	Heuristic	Description	Sev	Solution	Screenshot
1	Unclear Mandatory and Optional Fields - create Post	Error Prevention, Help & Documentation, Readability, Error Reporting, Diagnosis Recovery	When creating posts, the mandatory fields are currently marked with an asterisk, and the Optional words with the word "Optional". Although the optional fields are intuitive, the description clutters the app, and the Mandatory Fields are not in the same vein of the Optional ones, opting instead to go with an asterisk without description to mark them, which is not only unintuitive, but does not follow the same structure making the entire post creation unorganized	2	Use only a red asterisk for mandatory fields, and a description at the top as to make the user conscient of what he/she needs to do and that defines which Fields are marked as Mandatory, and which are Optional. Also it would be nice to show which fields are the problem by highlighting them.	
2	Confirm in Camera Naming Unclear - Create Post	Consistency & Standards, Visibility	After choosing the camera to add a photo to the new book post, the description of the button which confirms our picture (crop choice) is not very clear making the user search for the confirm function that takes the picture.	2	Change from CROP to CONFIRM or ADD PICTURE to make the function clear to the user.	

3	User Name Placement - User Profile	Aesthetic and Minimalist Design	The placement of the username in the top left corner of our user profile causes some confusion to us as it doesn't seem necessary as we already know it and use it everyday and the one of the other users could also be replaced as in the Home page the username of each user already shows up and we just click on them.	1	Change to something towards what Twitter uses, with the user name with lower opacity and smaller font, below the profile name, which is already very well placed next to the profile picture and the top left corner could be occupied by Profile.	
4	Trade Button Existence - Trade Chat	Error Prevention, Flexibility and Efficiency of Use	After choosing to start a trade with another user, the trade chat function immediately shows a "Trade" button. This is confusing because it seems that it would require the confirmation of both parties to process a trade, secondly the existence of a second chat only for trade negotiation seems unnecessary and confusing. Also the user could misclick the button as it is close to the text box.	4	When you request a trade or have a trade requested from others, a "Pending Trades" List in your Profile is available for checking, with several options like, "Accept", "Chat" and "Deny". This second one would only take you to the current chat feature, where you would be able to negotiate the trade and other details, and you could quickly go back to your profile and accept it when you got to an agreement.	

5	Chat Function only in this tab - Home Tab	Flexibility and Efficiency of Use	As a social network with a major focus in connecting users and motivating conversations about their shared interest in certain genres of books, The chat function is not as much of a centerpiece of your app as I would imagine. With even your trades being negotiated through messaging, the Chat function should be in a position where it is more easily accessible and of instant use.	2	Add the chat function to the Nav Bar and/or as an easy access feature by scrolling right from any tab.	
6	Home Tab Icon - Home Tab	Aesthetic and Minimalist Design	Your Home Tab at the moment is only a feed of posts and the only way to access the Chat functionality. This means that the Home Icon isn't really a Consistent way to show to new Users that in this tab you will find your followers' latest posts.	1	Change the icon to something closer to what we suggest below, or maybe add more features to justify the "Home" Icon, like merging the search and feed features into one tab.	
7	Fields not reset when creating a new post - Create Post	Error Prevention, Efficiency of Use	Fields are not reset when i finish creating a post, meaning i for example need to remove every book genre i added if the next book i wanna add is very different from the previous.	3	Reset all fields back to an empty post to make the user fill everything and not miss anything.	

8	Trade History/ Edit/ Logout fills entire screen - User Profile	Aesthetic and Minimalist Design, Efficiency of Use	The User Profile "options" tab has only 3 features, and if i need to access one of them i need to block the entire screen, cluttering the app, before i know which one i wanna pick. This means not only that new users do not instantly know what is in that tab, and can take a while until they figure out how to logout, but also we need 1 too many clicks for accessing these features.	2	Small number of features means the simple addition of 3 buttons to the header would reduce the number of actions required to reach those functionalities, without cluttering the screen. if you wanna add more features and this solution stops working, consider dividing these features into more or less important and then creating a tab for those that are used less.	
9	New User/Create Post/Follow button Placement	Aesthetic and Minimalist Design, Efficiency of Use, Visibility	The button to register a new user seems to be in a corner and blends in the application, seems more like an icon than a button. The post button suffers from the same placement and also seems more like an icon than a button. But both of the buttons can be spotted pretty quickly as the user searches for a confirm button. The follow function can be a challenge to some people as the icon to add is far from the Followers button/counter and someone might not pay attention to it as it is in the top right corner, and the rest of the page draws in the visitor more.	2	For the new user and create post buttons, either change placement of the button to the lower right corner or change the color to make it more visible to the user.	

10	Can't edit profile - User Profile	User Control & Freedom	Profile editing is not functional, which does not allow the user to change the default Profile values.	4	Check code for any issues that are preventing the profile from updating with the new Name/Description/Profile Photo.	
11	User profile stats not visible enough - User Profile	Aesthetic and Minimalist Design, Visibility	For a mobile screen, data needs to be more visible than in other medias since the screen is smaller and the user will probably be in mediocre lighting conditions when checking the app, so any small fonts or thin lines are to be avoided for the sake of easy understanding of the information	2	Change thickness or color to make everything pop out more.	