CSDA1050 Capstone Project Sprint2

Eugene Yong Geun Park 2019-08-13

Background

Continuing from Sprint1, now predictive models are being built using refined dataset.

ML Modelling

Applying various ML techniques to create models which can provide insights. Starting with classification models as employees are to be classified as Active, Quit, and Terminated status. However, the focus is not just in classification. Other methods and models will be applied as necessary.

```
library(dplyr)
## Warning: package 'dplyr' was built under R version 3.5.2
##
## Attaching package: 'dplyr'
## The following objects are masked from 'package:stats':
##
       filter, lag
##
## The following objects are masked from 'package:base':
##
       intersect, setdiff, setequal, union
##
#importing the original file. Feature engineering that was perfored in Sprint1 is replicated for Sprint
hr<-read.csv("~/Desktop/CSDA-1050F18S1/eugenepark/CSDA1050HR.csv")
hdate <- as.character(hr$Hire)</pre>
tdate <- as.character(hr$Termination)
bdate <- as.character(hr$DOB)</pre>
hr$hdate = as.Date(hdate, format="%Y%m%d")
hr$tdate = as.Date(tdate, format="%Y%m%d")
hr$bdate = as.Date(bdate, format="%Y%m%d")
hr$hireage <- as.integer(round((hr$hdate-hr$bdate)/365, digit=0))</pre>
hr$termage <- as.integer(round((hr$tdate-hr$bdate)/365, digit=0))</pre>
hr$current <-as.Date(Sys.Date())</pre>
hr$tenure <- ifelse(is.na(hr$termage), as.integer(round((hr$current-hr$hdate)/365, digit=0))
                     ,as.integer(round((hr$tdate-hr$hdate)/365, digit=0)))
```

Decision Tree1:

Starting it off with a Decision Tree model. Prior to creating a model, I am subsetting the dataset into Train(80%) & Test(20%). For now, I am fitting in all variables that were explored in Sprint1.

```
library(caTools)
```

Warning: package 'caTools' was built under R version 3.5.2

```
#Employees' whose TermType is blank, filling them in as "Active" so modelling can go smoothly.
levels(hr$TermType)[1] <-"Active"</pre>
hrmodel <- select(hr, C.LEVEL, Team, Job.Level, Team, Raise, Education, DistToWork, TermType, hireage,
str(hrmodel)
## 'data.frame':
                    127 obs. of 10 variables:
## $ C.LEVEL : Factor w/ 6 levels "C1", "C2", "C3", ...: 3 3 2 3 2 1 3 3 2 2 ...
## $ Team : Factor w/ 5 levels "Account Services",..: 3 3 1 1 5 1 4 5 3 3 ...
## $ Job.Level : Factor w/ 5 levels "Associate", "Manager",...: 5 5 5 5 1 1 5 5 1 1 ...
## $ Raise : Factor w/ 5 levels " -
                                          ","1","2",...: 2 3 2 1 3 3 1 2 1 1 ...
## $ Education : Factor w/ 4 levels "Bachelors Degree",..: 1 1 1 1 1 2 1 1 1 1 ...
## $ DistToWork: num 15 40 25 20 13.3 24.5 23 45.3 8 5.2 ...
## $ TermType : Factor w/ 3 levels "Active", "Quit",..: 2 2 2 2 2 2 2 2 2 2 ...
## $ hireage : int 32 41 27 34 26 28 28 39 32 29 ...
## $ termage : int 37 45 32 38 33 31 29 42 33 30 ...
## $ tenure
                : int 5 4 5 4 6 3 1 3 0 1 ...
set.seed(100)
sample <- sample.split(hrmodel, SplitRatio = 0.8)</pre>
train <- subset(hrmodel, sample==TRUE)</pre>
test <- subset(hrmodel, sample==FALSE)</pre>
prop.table((table(train$TermType)))
##
##
       Active
                    Quit Terminated
## 0.1287129 0.6138614 0.2574257
prop.table((table(test$TermType)))
##
##
       Active
                    Quit Terminated
## 0.1538462 0.6153846 0.2307692
Noting that this tree isn't classifying any of "Active" employees here.
library(rpart)
## Warning: package 'rpart' was built under R version 3.5.2
library(tree)
library(rpart.plot)
## Warning: package 'rpart.plot' was built under R version 3.5.2
fit <- rpart(TermType~., data=train)</pre>
rpart.plot(fit)
```

```
Active (unused)
                        Quit
                                                                     Quit
                    .13 .61 .26
                                                                     Terminated
                       100%
              yes ⊢termage < 38-[no
                                        Terminated
                                        .06 .44 .50
                                           32%
                                      C.LEVEL = C3
                                                         Terminated
                                                         09 .30 .61
                                                            23%
                                                        Raise = 1.2
     Quit
                           Quit
                                                 Quit
                                                                    Terminated
 .16 .70 .14
                       .00 .78 .22
                                             .14 .57 .29
                                                                    06 .19 .75
                           9%
                                                  7%
                                                                       16%
     68%
summary(fit)
## Call:
## rpart(formula = TermType ~ ., data = train)
##
##
             CP nsplit rel error
                                   xerror
                     0 1.0000000 1.000000 0.1254593
## 1 0.08974359
## 2 0.05128205
                     2 0.8205128 1.102564 0.1274157
## 3 0.01000000
                     3 0.7692308 1.025641 0.1260287
##
##
  Variable importance
      termage
                 hireage
                            C.LEVEL
                                               Job.Level DistToWork
##
                                         Raise
##
           26
                                 22
                                             9
                                                        8
                      24
##
         Team
                  tenure
##
            5
##
##
  Node number 1: 101 observations,
                                       complexity param=0.08974359
                                 expected loss=0.3861386 P(node) =1
##
     predicted class=Quit
##
       class counts:
                        13
                              62
                                    26
##
     probabilities: 0.129 0.614 0.257
##
     left son=2 (69 obs) right son=3 (32 obs)
##
     Primary splits:
##
         termage
                   < 37.5 to the left, improve=5.151306, (13 missing)
##
                                         improve=4.885526, (0 missing)
         hireage
                   < 31.5 to the left,
##
         Job.Level splits as LRRRL,
                                         improve=4.404344, (0 missing)
##
                   splits as LLLRRR,
                                         improve=3.429813, (0 missing)
         C.LEVEL
                                         improve=2.807078, (0 missing)
##
         Education splits as RLRR,
##
     Surrogate splits:
                    < 34.5 to the left, agree=0.955, adj=0.867, (13 split)
##
         hireage
```

```
##
        C.LEVEL
                   splits as LLLRRR,
                                         agree=0.761, adj=0.300, (0 split)
##
        Job.Level splits as LLRRL,
                                         agree=0.761, adj=0.300, (0 split)
##
                   splits as LRLLR,
                                         agree=0.727, adj=0.200, (0 split)
        DistToWork < 28.45 to the left, agree=0.693, adj=0.100, (0 split)
##
## Node number 2: 69 observations
    predicted class=Quit
                                expected loss=0.3043478 P(node) =0.6831683
##
##
      class counts:
                     11
                             48
                                   10
##
     probabilities: 0.159 0.696 0.145
##
## Node number 3: 32 observations, complexity param=0.08974359
    predicted class=Terminated expected loss=0.5 P(node) =0.3168317
##
##
      class counts:
                      2
                             14
                                   16
##
     probabilities: 0.062 0.438 0.500
##
    left son=6 (9 obs) right son=7 (23 obs)
##
    Primary splits:
##
        C.LEVEL
                   splits as RRLRRR,
                                         improve=2.4649760, (0 missing)
##
        Raise
                   splits as RLLRR,
                                         improve=2.2166670, (0 missing)
##
        DistToWork < 32.25 to the right, improve=1.8871430, (0 missing)
##
        Job.Level splits as RLRRL,
                                         improve=1.7500000, (0 missing)
##
        Education splits as LRR-,
                                         improve=0.9577295, (0 missing)
##
    Surrogate splits:
        DistToWork < 30.3 to the right, agree=0.781, adj=0.222, (0 split)
##
##
## Node number 6: 9 observations
                              expected loss=0.2222222 P(node) =0.08910891
##
    predicted class=Quit
##
      class counts: 0
                             7
                                    2
     probabilities: 0.000 0.778 0.222
##
##
## Node number 7: 23 observations,
                                   complexity param=0.05128205
##
    predicted class=Terminated expected loss=0.3913043 P(node) =0.2277228
##
      class counts:
                        2
                              7
                                   14
##
     probabilities: 0.087 0.304 0.609
##
    left son=14 (7 obs) right son=15 (16 obs)
##
    Primary splits:
                                         improve=1.7989130, (0 missing)
##
        Raise
                   splits as RLLRR,
##
        DistToWork < 5.6 to the left, improve=1.1572460, (0 missing)
##
                   < 2.5 to the right, improve=0.6977226, (0 missing)
        tenure
##
                   splits as RL-RLR,
                                         improve=0.6572464, (0 missing)
        C.LEVEL
##
                                         improve=0.2453416, (0 missing)
        Team
                   splits as LLRRL,
##
    Surrogate splits:
##
        C.LEVEL splits as LR-RRR,
                                      agree=0.739, adj=0.143, (0 split)
        hireage < 35.5 to the left, agree=0.739, adj=0.143, (0 split)
##
        tenure < 2.5 to the right, agree=0.739, adj=0.143, (0 split)
##
## Node number 14: 7 observations
##
    predicted class=Quit
                                expected loss=0.4285714 P(node) =0.06930693
##
      class counts: 1
                              4
                                    2
##
     probabilities: 0.143 0.571 0.286
##
## Node number 15: 16 observations
##
    predicted class=Terminated expected loss=0.25 P(node) =0.1584158
##
      class counts: 1
                              3
                                   12
##
     probabilities: 0.062 0.188 0.750
```

Checking the overall accuracy of the model. 53% overall accuracy is not reliable.

```
library(caret)
## Warning: package 'caret' was built under R version 3.5.2
## Loading required package: lattice
## Loading required package: ggplot2
## Warning: package 'ggplot2' was built under R version 3.5.2
predict <- predict(fit, test, type='class')</pre>
confusionMatrix(predict, test$TermType)
## Confusion Matrix and Statistics
##
##
               Reference
               Active Quit Terminated
## Prediction
##
     Active
                     0
                           0
                     3
                                      6
##
     Quit
                          14
                           2
##
     Terminated
                     1
                                      0
##
## Overall Statistics
##
                  Accuracy: 0.5385
##
                    95% CI : (0.3337, 0.7341)
##
##
       No Information Rate: 0.6154
       P-Value [Acc > NIR] : 0.8432
##
##
##
                      Kappa: -0.0759
##
    Mcnemar's Test P-Value: 0.1116
##
##
## Statistics by Class:
##
##
                         Class: Active Class: Quit Class: Terminated
                                0.0000
                                            0.8750
                                                               0.0000
## Sensitivity
## Specificity
                                1.0000
                                            0.1000
                                                               0.8500
## Pos Pred Value
                                            0.6087
                                                               0.0000
                                   {\tt NaN}
## Neg Pred Value
                                0.8462
                                            0.3333
                                                               0.7391
## Prevalence
                                                               0.2308
                                0.1538
                                            0.6154
## Detection Rate
                                0.0000
                                            0.5385
                                                               0.0000
## Detection Prevalence
                                0.0000
                                            0.8846
                                                               0.1154
## Balanced Accuracy
                                0.5000
                                            0.4875
                                                               0.4250
```

Decision Tree2:

Using Sprint1's insight, starting to explore variables that seemed more relevant than previous attempt.

As a result, visually, this tree has been able to classify all three statuses of employees: "Active", "Quit", and "Terminated", while previous model failed to.

However, overall accuracy and reliability have worsened.

```
#Chosen variables are tenure, Raise and termage.
hrmodel2 <- select(hr, TermType, tenure, Raise, termage)</pre>
set.seed(102)
sample2 <- sample.split(hrmodel2, SplitRatio = 0.8)</pre>
train2 <- subset(hrmodel2, sample==TRUE)</pre>
test2 <- subset(hrmodel2, sample==FALSE)</pre>
fit2 <- rpart(TermType~.,data=train2)</pre>
rpart.plot(fit2)
                                                                        Active
                         Quit
                                                                        Quit
                     .13 .61 .26
                                                                        Terminated
                        100%
              yes -termage < 38- no
                                          Terminated
                                         .14 .40 .46
                                             35%
                                         Raise = 2,3
                                                           Terminated
                                                          .00 .42 .58
                                                              26%
                                                          tenure >= 3
     Quit
                           Active
                                                   Quit
                                                                      Terminated
                                               .00 .60 .40
                        .56 .33 .11
 .12 .73 .15
                                                                      00 .31 .69
     65%
                            9%
                                                   10%
                                                                         16%
predict2 <- predict(fit2, test2, type='class')</pre>
confusionMatrix(predict2, test2$TermType)
## Confusion Matrix and Statistics
##
##
               Reference
## Prediction
                Active Quit Terminated
                           0
##
     Active
##
     Quit
                      4
                          12
                                      6
##
     Terminated
##
## Overall Statistics
##
##
                  Accuracy : 0.4615
##
                    95% CI: (0.2659, 0.6663)
##
       No Information Rate: 0.6154
       P-Value [Acc > NIR] : 0.9635
##
##
                     Kappa: -0.2133
##
##
   Mcnemar's Test P-Value : NA
##
```

```
##
## Statistics by Class:
##
                        Class: Active Class: Quit Class: Terminated
##
## Sensitivity
                               0.0000
                                            0.7500
                                                              0.0000
## Specificity
                               1.0000
                                            0.0000
                                                              0.8000
## Pos Pred Value
                                            0.5455
                                                              0.0000
                                   NaN
## Neg Pred Value
                               0.8462
                                            0.0000
                                                              0.7273
## Prevalence
                               0.1538
                                            0.6154
                                                              0.2308
                                                              0.0000
## Detection Rate
                               0.0000
                                            0.4615
## Detection Prevalence
                               0.0000
                                            0.8462
                                                              0.1538
## Balanced Accuracy
                               0.5000
                                            0.3750
                                                              0.4000
```

Decision Tree3:

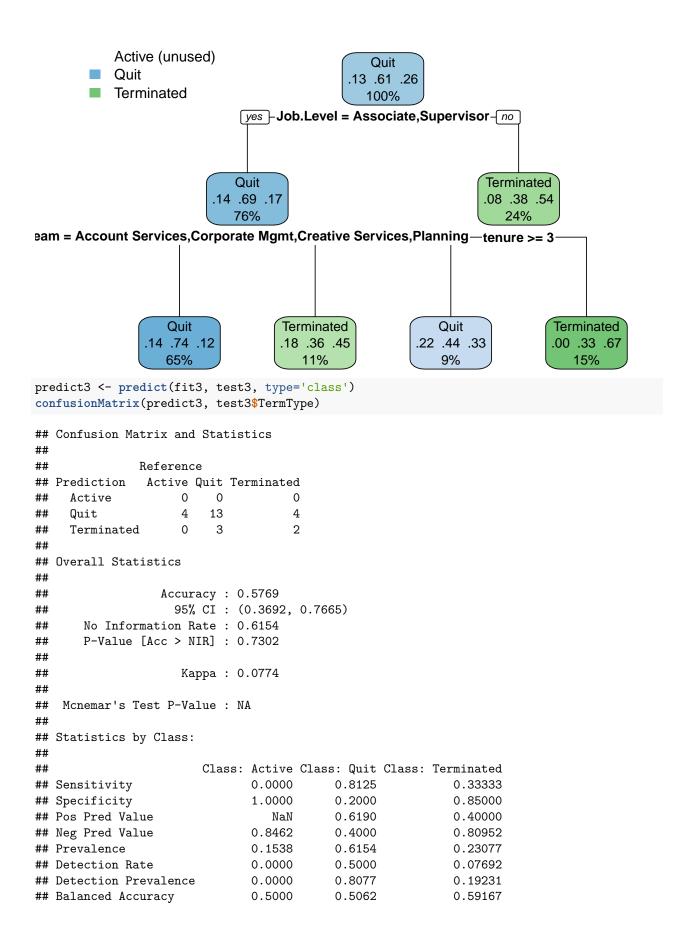
After numerous attempts of combining what seemed to be significant factors from Data Exploration, below tree is a model that gives higher accuracy (57%) than previous ones. Again, this can not be considered as a reliable model but it shares some insight.

Associate & Supervisor are relatively junior positions and the organization is not doing a good job retaining them as majority of them leaves voluntarily. On the other hand, employees who are not "associate" or "supervisor" can be considered as more senior positions and they face more frequent cases of termination.

When drilled down deeper, among Associates & Supervisors, employees in Account, Corporate, Creative and Planning departments, tend to leave more voluntarily, which leaves Production department that has less portion of quitting. This makes sense because first mentioned 4 divisions are more Advertising specific roles which are sought after and more actively recruited. Production department's role and scope do not tend to change from one company to another, which leads to less active recruitment.

And for senior positions, the tree indicates that tenure is one of significant factors, which also is logical. In company's perspective, Senior position is a bigger investment. Their value and/or ROI is more closely monitored and retention decisions will have to be made timely for financial reasons.

```
hrmodel3 <- select(hr, TermType, tenure, Team, Job.Level)
set.seed(104)
sample3 <- sample.split(hrmodel3, SplitRatio = 0.8)
train3 <- subset(hrmodel3, sample==TRUE)
test3 <- subset(hrmodel3, sample==FALSE)
fit3 <- rpart(TermType~.,data=train3)
rpart.plot(fit3)</pre>
```



Random Forest1:

Trying a Random Forest model, using the same dataset(variables) from Decision Tree 3 as it had given the highest accuracy so far. Unfortunately, the result does not seem to provide any improvement in accuracy.

```
library(randomForest)
## randomForest 4.6-14
## Type rfNews() to see new features/changes/bug fixes.
##
## Attaching package: 'randomForest'
## The following object is masked from 'package:ggplot2':
##
##
       margin
## The following object is masked from 'package:dplyr':
##
##
       combine
set.seed(47)
rfmodel3 <- randomForest(TermType ~., data=train3, proximity=TRUE)
rfmodel3
##
## Call:
   randomForest(formula = TermType ~ ., data = train3, proximity = TRUE)
                  Type of random forest: classification
##
                        Number of trees: 500
##
## No. of variables tried at each split: 1
##
           OOB estimate of error rate: 40.59%
##
## Confusion matrix:
              Active Quit Terminated class.error
##
## Active
                   0
                       11
                                   2
                                        1.0000000
## Quit
                   1
                       55
                                    6
                                        0.1129032
## Terminated
                   0
                       21
                                   5
                                        0.8076923
rfpredict3 <- predict(rfmodel3, test3, type='class')</pre>
confusionMatrix(rfpredict3, test3$TermType)
## Confusion Matrix and Statistics
##
##
               Reference
## Prediction Active Quit Terminated
                     0
##
     Active
                          1
                                      5
##
     Quit
                     4
                         14
##
     Terminated
                     0
                          1
                                      1
##
## Overall Statistics
##
##
                  Accuracy : 0.5769
##
                    95% CI: (0.3692, 0.7665)
##
       No Information Rate: 0.6154
##
       P-Value [Acc > NIR] : 0.7302
```

```
##
##
                     Kappa: 0.0205
##
   Mcnemar's Test P-Value : NA
##
##
## Statistics by Class:
##
##
                         Class: Active Class: Quit Class: Terminated
## Sensitivity
                               0.00000
                                            0.8750
                                                              0.16667
                                                              0.95000
## Specificity
                               0.95455
                                            0.1000
## Pos Pred Value
                               0.00000
                                            0.6087
                                                              0.50000
## Neg Pred Value
                               0.84000
                                            0.3333
                                                              0.79167
## Prevalence
                               0.15385
                                            0.6154
                                                              0.23077
## Detection Rate
                                            0.5385
                               0.00000
                                                              0.03846
## Detection Prevalence
                                            0.8846
                                                              0.07692
                               0.03846
## Balanced Accuracy
                               0.47727
                                            0.4875
                                                               0.55833
```

Decision Tree4:

Although I start to realize that size of my dataset sets limit to building a reliable model, I start to wonder if classifying "Active" employee is actually adding value to this analysis. Perhaps, the analysis should focus on characteristics of "Quit" employees and "Terminated" employees. Then the discovery can be applied to "Active" employees for operational action plan. In addition, removing a classification with smallest data size and least accurary (Again, "Active" status) from confusion matrix might reveal how this model can truly perform classifying "Quit" and "Terminated" status.

This is the same dataset used in very first Decision Tree1 and by excluding "Active" status from the dataset, the accuracy has improved from 53% to 63%.

```
newhrmodel<-hrmodel[!(hrmodel$TermType=="Active"),]
set.seed(111)
newsample <- sample.split(newhrmodel, SplitRatio = 0.8)
newtrain <- subset(newhrmodel, sample==TRUE)
newtest <- subset(newhrmodel, sample==FALSE)
newfit <- rpart(TermType~.,data=newtrain)
rpart.plot(newfit)</pre>
```

```
Active (unused)
                                 Quit
                                                                           Quit
                               .00 .70 .30
                                                                       Terminated
                                 100%
                        yes |-hireage < 32- no
                                                               Quit
                                                            .00 .52 .48
                                                               50%
                                                        DistToWork >= 4.7
                                               Quit
                                           .00 .61 .39
                                              41%
                                       C.LEVEL = C2,C3,C5
                                Quit
                             .00 .72 .28
                                33%
             Education = Bachelors Degree, Masters Degree
                                       Terminated
                                                          Terminated
                                                                             Terminated
    Quit
                       Quit
 .00 .89 .11
                    .00 .86 .14
                                       .00 .37 .62
                                                          .00 .14 .86
                                                                            .00 .12 .88
    50%
                      24%
                                          9%
                                                                                9%
                                                             8%
newpredict <- predict(newfit, newtest, type='class')</pre>
confusionMatrix(newpredict, newtest$TermType)
## Confusion Matrix and Statistics
##
##
                Reference
## Prediction
                 Active Quit Terminated
##
     Active
                       0
                            0
                           12
                                         4
##
     Quit
                       0
                                         2
##
     Terminated
                       0
##
## Overall Statistics
##
##
                   Accuracy : 0.6364
##
                      95% CI: (0.4066, 0.828)
       No Information Rate: 0.7273
##
##
       P-Value [Acc > NIR] : 0.8822
##
##
                       Kappa: 0.0833
##
    Mcnemar's Test P-Value : NA
##
##
## Statistics by Class:
##
                          Class: Active Class: Quit Class: Terminated
##
## Sensitivity
                                               0.7500
                                                                  0.33333
                                      NA
```

0.3333

0.7500

0.3333

0.7273

0.75000

0.33333

0.75000

0.27273

1

NA

NA

Specificity

Prevalence

Pos Pred Value

Neg Pred Value

## Detection Rate	0	0.5455	0.09091
## Detection Prevalence	0	0.7273	0.27273
## Balanced Accuracy	NΑ	0.5417	0.54167

Decision Tree5:

Overall Statistics

Accuracy: 0.6818

##

##

This now tests the Decision tree3 which had 57% accuracy. And excluding "Active" status has improved the model to 68%.

```
newhrmodel3<-hrmodel3[!(hrmodel3$TermType=="Active"),]</pre>
set.seed(113)
newsample3 <- sample.split(newhrmodel3, SplitRatio = 0.8)</pre>
newtrain3 <- subset(newhrmodel3, sample==TRUE)</pre>
newtest3 <- subset(newhrmodel3, sample==FALSE)</pre>
newfit3 <- rpart(TermType~.,data=newtrain3)</pre>
rpart.plot(newfit3)
            Active (unused)
                                                        Quit
           Quit
                                                    .00 .70 .30
           Terminated
                                                       100%
                                 yes -Job.Level = Associate, Supervisor - no
                                  Quit
                              .00 .80 .20
                                 75%
am = Account Services, Corporate Mgmt, Creative Services, Planning
                                             Terminated
                                                                           Terminated
                   Quit
               .00 .86 .14
                                             .00 .44 .56
                                                                           .00 .41 .59
                  65%
                                                10%
                                                                              25%
newpredict3 <- predict(newfit3, newtest3, type='class')</pre>
confusionMatrix(newpredict3, newtest3$TermType)
## Confusion Matrix and Statistics
##
##
               Reference
## Prediction
              Active Quit Terminated
                     0
##
     Active
                          0
     Quit
                         12
                                      3
     Terminated
                     0
##
```

```
95% CI: (0.4513, 0.8614)
##
##
       No Information Rate: 0.7273
       P-Value [Acc > NIR] : 0.7689
##
##
##
                      Kappa: 0.2376
##
   Mcnemar's Test P-Value : NA
##
##
## Statistics by Class:
##
##
                         Class: Active Class: Quit Class: Terminated
                                             0.7500
## Sensitivity
                                                                0.5000
                                    NA
## Specificity
                                                                0.7500
                                     1
                                             0.5000
## Pos Pred Value
                                             0.8000
                                    NA
                                                                0.4286
## Neg Pred Value
                                             0.4286
                                                                0.8000
                                    NΑ
## Prevalence
                                     0
                                             0.7273
                                                                0.2727
## Detection Rate
                                     0
                                             0.5455
                                                                0.1364
## Detection Prevalence
                                     0
                                             0.6818
                                                                0.3182
## Balanced Accuracy
                                             0.6250
                                                                0.6250
                                    NΑ
```

Although there is a small improvement in Decision Tree model, it is concluded that a reliable classification model can not be built based on this dataset. I have decided to look into correlation between some hiring data and annual revenue, using linear regression.

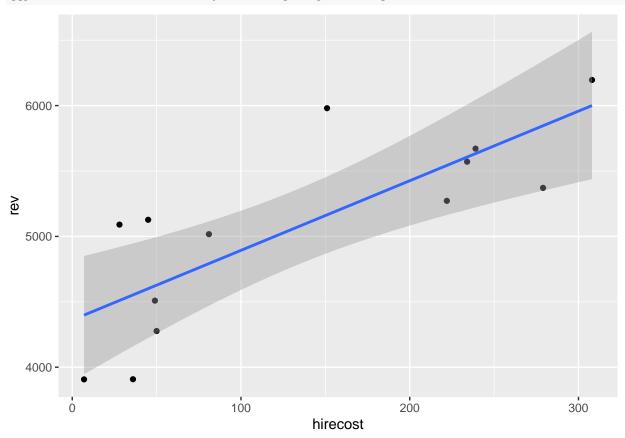
```
#When new hires are made using recruiting firm, 22% of new hire's salary is paid as commission. I am ma
hr$hirecost <- hr$BEGIN.SALARY * 0.22</pre>
#Now by aggregating hirecost by year, I get aggregated yearly total.
hirecost <- hr %>% group_by(H.Year) %>% summarise_each(funs(sum), hirecost)
## Warning: funs() is soft deprecated as of dplyr 0.8.0
## please use list() instead
##
##
     # Before:
     funs(name = f(.))
##
##
##
     # After:
     list(name = ~f(.))
##
## This warning is displayed once per session.
#An aggregation of total count of hires by year.
hirecount <- hr %>% count(H.Year)
#hirecost and hirecount are now being combined into a new dataset.
colnames(hirecost) <- c("year", "hirecost")</pre>
colnames(hirecount) <- c("year", "hirecount")</pre>
hire <- merge(hirecost, hirecount, KEY="year")
#Excluding 2019 row as the data is still subject to change.
hire \leftarrow hire [-c(10),]
#Adding revenue data manually for each year.
hire$rev <- c(3908146, 4509822, 3907264, 4277165, 5127230, 5571537, 5371010, 5671345, 6196730, 5980433,
#A small clean up of dataset. Reducting numeric figures to thousands, then adding average cost per hire
hire$hirecost <-as.integer(hire$hirecost/1000)
hire$avgcost <- as.integer(hire$hirecost/hire$hirecount)</pre>
hire$rev <-as.integer(hire$rev/1000)
```

hire	9						
##		year	hirecost	hirecount	rev	avgcost	
## 1	L	2006	36	2	3908	18	
## 2	2	2007	49	3	4509	16	
## 3	3	2008	7	1	3907	7	
## 4	1	2009	50	2	4277	25	
## 5	5	2010	45	2	5127	22	
## 6	3	2011	234	12	5571	19	
## 7	7	2012	279	20	5371	13	
## 8	3	2013	239	18	5671	13	
## 9	9	2014	308	16	6196	19	
## 1	11	2016	151	11	5980	13	
## 1	12	2017	222	14	5272	15	
## 1	13	2018	81	6	5017	13	
## 1	L4	2019	28	2	5090	14	

Linear Regression1:

Plotting hirecost and revenue together to check its correlation visually. Although it is a very small # of observations, there's a correlation.

```
library(ggplot2)
ggplot(hire, aes(x=hirecost, y=rev)) + geom_point() +geom_smooth(method='lm')+ scale_x_continuous(label
```



Running a linear regression model to find out its coefficients.

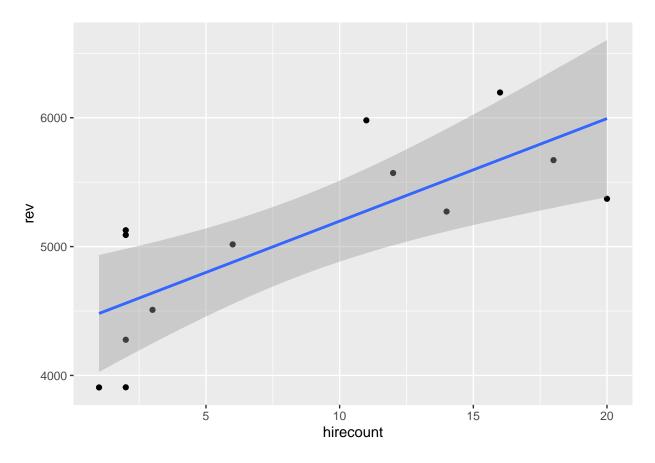
```
lm1 <- lm(hirecost ~ rev, data = hire)</pre>
summary(lm1)
##
## Call:
## lm(formula = hirecost ~ rev, data = hire)
##
## Residuals:
##
       Min
                 1Q
                      Median
                                   3Q
                                           Max
## -107.459 -45.942
                       9.566
                               42.421 110.755
##
## Coefficients:
##
                Estimate Std. Error t value Pr(>|t|)
## (Intercept) -458.41206 140.66161 -3.259 0.00761 **
                            0.02748 4.245 0.00138 **
## rev
                 0.11667
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## Residual standard error: 70.03 on 11 degrees of freedom
## Multiple R-squared: 0.621, Adjusted R-squared: 0.5865
## F-statistic: 18.02 on 1 and 11 DF, p-value: 0.001377
```

From 2018's 5090K revenue figure, if the organization is targetting 500K revenue growth year-over-year, below are hiring costs predicted using current model. 183K, 241K, 300K, & 358K in order.

Linear Regression2:

Now plotting # of hires and revenue together.

```
ggplot(hire, aes(x=hirecount, y=rev)) + geom_point() +geom_smooth(method='lm')+ scale_x_continuous(labe
```



A linear model between # of hires & revenue. A correlation can be observed again.

```
lm2 <- lm(hirecount ~ rev, data = hire)
summary(lm2)

##
## Call:
## lm(formula = hirecount ~ rev, data = hire)
##
## Residuals:</pre>
```

Max

9.4332

ЗQ

##
Residual standard error: 4.77 on 11 degrees of freedom
Multiple R-squared: 0.5752, Adjusted R-squared: 0.5365
F-statistic: 14.89 on 1 and 11 DF, p-value: 0.002658

##

Min

1Q Median

-6.8042 -2.0095 -0.5267 2.0019

When the same 500K year-over-year revenue growth is applied, the model suggests below # of new hires prediction.

Overall, this linear model analysis suggests that predicted hiring cost can be considered as opportunity cost to retain existing staff. The amounts are not insignificant. I feel that they are meaningful enough to actually propose solid career advancement & growth opportunity to individuals at risk, in a form of education and/or training.

Conclusion

Sprint2 analysis has started off with classification models such as Decision Tree and Random Forest. Although I was successful in increasing accuracy slightly, the overall performance was not satisfactory. Perhaps the failure was foreseen, given the limitation from small dataset. This does not mean that this analysis did not share any insights. As it was shown Data Exploration phase, this modelling has illustrated that more junior staff chooses to quit and more senior staff are terminated from the organization. Also bigger percentage in termination of senior staff hints that the organization tends to scrutinize senior staff's performance. Another discovery is that there is correlation between revenue and hiring cost. While it seemed obvious that hiring cost increase as revenue increases, it is very meaningful to quantify hiring cost in different business situations so it can help build budget for employee retention purpose.

Next step

Discoveries from sprint 1 and 2 will be put into a report for stakeholders. The goal is to create a report that insightful and beneficial to related party who are not necessarily familiar with machine learning.