

PRIVACY POLICY FOR HERRYDE TECHNOLOGIES LIMITED

Effective date: August 6, 2022

Applicable to: HerRyde Driver App & HerRyde Passenger App

1. DEFINITIONS

"Parties" means both You and the operator of the Application: Herryde Technologies Limited.

"Operator" means the owner, publisher and administrator of the Application.

"Personal Data" means any personal information collected for You in relation with your use of this service which is capable of identifying You.

"Service" means the application, which is known as: HerRyde Appp including all pages, sub pages, all blogs, forums and other connected internet content whatsoever.

"Services" means the services offered on the Application.

"Third Party Service Provider" means a party or parties who are contracted by the owner/data controller for the purposes of processing the personal data of user.

"User Content" means any audio, video, text, images or other material users choose to display on this Application.

"You, Yours" means the user of this Application.

2. INTRODUCTION

This Privacy Policy is designed to inform You about the Personal Data we collect, how we collect this data, the uses of the data, and Your rights relating to the Personal Data when You use this Service or purchase the Services offered on the Application.

We are committed to protecting your Personal Data while You use this Application.

By continuing to use our Application, You acknowledge that You have reviewed the Privacy Policy and agree to its terms. This also means that You have consented to the use of Your Personal Data and have accepted the applicable disclosures.

3. THE PERSONAL DATA WE COLLECT FROM YOU

We collect various information to enable us provide good Service to all our users. Depending on how our Service will be used, the different types of Personal Data we collect are as follows:

A. For registered users: During the process of Your registration we may collect the following information:

Name, Email, Phone Number, Valid ID, Driver's License, Vehicle Details and Vehicle Documents

We may also require other information in relation to:

- (I) Your interaction with our representatives;
- (II) receiving notifications by text message or email about marketing;
- (III) receiving general emails from us.
- (IV) commenting on our Content or other User Content on our Application.
- (V) the purchases You make.
- (VI) the following forms of activities:

The feedback, complain or content posted on the website.

B. For unregistered users: We will collect passive information from all registered and unregistered users. These information include cookies, IP address information, location information and certain browser information.

C. Sales and billing information: We may collect Your credit and/or debit card information, which includes Your card number, password, etc, Your billing address, Your contact address and other information required for Your purchases. The billing information will be stored for the following period: 1 to 3 years xxxx to assist You in making future purchases.

D. User experience: From time to time we may also request certain Personal Data that may be necessary to improve our Service and the Services we offer for sale on the Application.

E. Other information: In addition to the Personal Data already described above, we may collect the following Personal Data from You:

Date of Birth, City and Emergency contact Number

4. THE PERSONAL DATA WE COLLECT AS YOU USE OUR SERVICE

We use the following to collect Personal Data from You:

Cookies: We use the data collected by the cookies to offer You the best experience on our Application. Cookies are information stored on Your browser when You visit our Application or use a social network with Your PC, Smartphone or Tablets. They contain various data which includes the name of the server from which it comes, the numeric identifier, etc. The types of cookies we use are as follows:

(I) **Technical cookies:** These cookies are essential for the correct functioning of our Application and they are required to provide the Service required to our users.

(II) **Profiling cookies:** These cookies are used to create user profiles based on personal choices and preferences in order to send advertising messages to Your device.

(III) **Third party cookies:** While using our Service, You may receive cookies from applications managed by other organizations. Third party analytical cookies may also be installed. Third party analytical cookies are used to detect information on user behaviour on our Application. This is placed in order to monitor the performance and improve the usability of this Application.

(IV) **Support in configuring your browser:** You can manage these cookies through the settings of Your browser on Your device. However, deleting cookies from Your browser may remove the preferences You have set for this Application.

Log Data: We also use log files which store automatic information collected when users visit this Application. The log data which may be collected are as follows:

(I) the domain and host from which You access the Application;

(II) name of the Internet Service Provider (ISP);

(III) date and time of visit;

(IV) Your computer operating system and browser software;

(V) Your Internet Protocol (IP) address.

5. PURPOSE OF PROCESSING PERSONAL DATA

We collect and use Your Personal Data for the following reasons:

- (I) to provide our Service and to maintain and make improvements to the Service we provide to You;
- (II) to develop new Services on the Application;
- (III) to provide personalized Service to You, including making recommendations and providing personalized content;
- (IV) to provide customer service to You;
- (V) to provide You with updates on the Application and related items;
- (VI) to provide analytics to understand how our Service is used;

6. STORAGE OF PERSONAL DATA

We take the security of the Personal Data we collect very seriously, and we take reasonable measures to reduce the risk of accidental destruction, loss or unauthorized access to such information. However, please note that no system involving the transmission of information via electronic storage systems or the internet is completely secure.

The Personal Data and any other information we have about You may be stored for the following period: 5 Years

7. PROTECTION OF PERSONAL DATA

Our Service is built with strong security features that continuously protects Your Personal Data. Our security features help us detect and block security threats. If we detect any security risk, we may inform You and guide You through steps to stay protected.

8. DISCLOSURE OF PERSONAL DATA

When You share Your Personal Data

Our Service enables You to share information with other users. However, You have control over how You share this information. When You upload any content on our Application, Your content becomes accessible to other users.

When we share Your Personal Data

We do not disclose Your Personal Data except for any of the following reasons:

(I) if You have granted us the permission to do so: We will disclose Your Personal Data where we have received Your unequivocal consent and permission to do so. However, such consent may be withdrawn at anytime;

(II) for the purposes of processing Your Personal Data: We may disclose Your Personal Data to our affiliates and other trusted businesses or persons for the purpose of processing Your Personal Data for us, based on our instruction and in compliance with our Privacy Policy;

(III) if we are required to do so by an existing law or regulation: We may also disclose and share Your Personal Data for the following reasons:

- to meet any applicable law, regulation, legal process, or any legal request, such as subpoenas, court orders, requests for administrative or government bodies;
- to enforce our applicable Terms of Use;
- to detect, prevent, or address any fraud, security or technical issues;
- to prosecute or bring any legal action against any user who has violated any law or our Terms of Use.

(IV) For any other other reason that may be necessary for the operation of our Application.

9. USER CONTENT

We may allow users to post their content or information on this. These contents include audio, video, updates, articles, images, or other materials users choose to display on the. Please note that any material which You may post is made accessible to the entire public and will not be regulated by this Privacy Policy.

10. LINKS TO THIRD PARTY /SERVICES

The website may contain links to other which we believe may offer useful information. This linked are not under our control and this Privacy Policy does not apply to these. We suggest that You contact those directly for information on their privacy policy, security, data collection and distribution policies.

11. ACCESSING, MODIFYING AND DELETING YOUR PERSONAL DATA

You may also request that we delete any information belonging to You that we have stored.

If You wish to delete any information belonging to You, You may do so by contacting our customer support at contact@herryde.com

12. YOUR RIGHTS

Your rights in relation to Your Personal Data are as follows:

- (I) the right to have access to Your Personal Data;
- (II) the right to be informed about the processing of Your Personal Data;
- (III) the right to rectify any inaccurate Personal Data or any information about You;
- (IV) the right to review, modify or erase Your Personal Data and any other information we have about You;
- (V) the right to restrict the processing of Your Personal Data;
- (VI) the right to block Personal Data processing in violation of any law;
- (VII) the right to be informed about any rectification or erasure of Personal Data or restriction of any processing carried out;
- (VIII) the right to the portability of Your Personal Data; and
- (IX) the right to lodge a complaint to a supervisory authority within Nigeria.

13. CONTACT INFORMATION

If You have any questions regarding this Privacy Policy or the Personal Data we collect, or if You wish to make any comments or complaints about anything related to this Privacy Policy, please contact us at the following email address: contact@herryde.com.

14. REVISIONS AND MODIFICATIONS

We reserve the right to modify and revise this Privacy Policy from time to time without Your explicit consent. If we make any fundamental change, we will notify You and obtain Your consent to the revised version.