



Damon Yiu

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Profile

Highly motivated Computing Science student at Simon Fraser University with a diverse background in customer service. Proven ability to develop strong communication, problem-solving, and teamwork skills through role government roles and culinary sectors. Looking forward to leverage these skills in an environment that values determination and good work ethic.

Experience

▸ JOLT N' BOLT | ALBERTA HEALTH SERVICES; RED DEER, ALBERTA – FEB 2019 - NOV 2020

- Cared for safety and health of patients, cleaning tables, workspace area, and other public areas
- Contributed in creating an accessibility-driven area where patients felt welcomed, while assuring a comfortable and inclusive dining experience
- Carried out stock management between cafe and restaurant.

▸ KITCHEN HELPER | CANTON KITCHEN; RED DEER, ALBERTA – JAN 2021-JUL 2023

- Demonstrated strong organizational skills by prioritizing tasks and effectively managing orders to meet deadlines.
- Successfully handled customer inquiries and complaints with a positive and solution-oriented approach, contributing to a positive restaurant atmosphere.
- Collaborated effectively with the kitchen staff to ensure smooth operations, maintain efficient workflows, and meet customer demands.

▸ INFORMATION OFFICER (TEMPORARY) | ELECTIONS CANADA; RED DEER, ALBERTA – SEP 2021

- Quickly acquired a comprehensive understanding of voting procedure, within one day, demonstrating a strong aptitude for learning.
- Showcased ability to pay meticulous attention to detail in compliance with privacy, ensuring accuracy and keeping a neutral environment.
- Properly simultaneously balanced multiple tasks while retaining quality and remaining efficient.

- Integrity-driven to defend and protect company image, and reputation to represent company values.

▸ **SOFTWARE SYSTEM DIRECTOR OF EXTERNAL REPRESENTATION – MAY 2024 - PRESENT**

- Advocated for our society's interests and issues to secure sponsorships to fund community events.
- Strategic planning to continuously advance and improve community by actively participating with other executive members.
- Proven experience in public relations, marketing, or business development.

Education

- Simon Fraser University, Burnaby, British Columbia – Bachelor of Computing Science, 2023-2028
- École Lindsay Thurber Comprehensive High School – High School Diploma, 2019-2023

Skills

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|-----------------|------------------------|
| • Team Work | • Time Management |
| • Communication | • Organization |
| • Work Ethic | • Stress Management |
| • Problem Solve | • Quick Moral Thinking |

Certificates

- Diplôme d'Études de Langue Française B2 (DELF B2) – France Éducation internationale

Languages

- English – Fluent
- French – Fluent
- Cantonese – Intermediate