# Shehab Ibrahim

### Portfolio Link

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### Mission

To transform complexity into culturally resonant experiences through meticulous craft, strategic vision, and design that bridges heritage and possibility.

## **Experience**

Product Designer / American Express New York, NY / Oct. 2024 - Present

Leading design for all things Activation, Identity, and Onboarding.

**Product Designer / Axios** 

New York, NY / Sept. 2022 - Aug. 2024

Led the Ads, Growth and Al tooling teams - launched a multi-brand design system, consolidated a set of fragmented internal tools to create a cohesive operating system, and created zero-to-one experiences balancing cutting-edge technology with journalistic integrity and user privacy. Helping Axios's position as a leader in modern digital news delivery.

Product Designer / CreativeX

New York, NY / Sept. 2021 - Sept. 2022

I was CreativeX's first in-house product design hire. I led the design of reporting tools, data gathering optimization for ML models, built the org's first design system, and formalized a set of best practices for design research within the org. I was also involved in scaling out product teams.

**Product Designer / Intuit** 

Mountain View, CA / May. 2020- Aug. 2020

At Intuit, the goal was to help small businesses enter the "omnichannel" while positioning Quickbooks to be the center of small business growth. I spent my time leading the design and research for their first "zapier-like" automation platform. The product connected the APIs of commonly used business apps to save countless working hours for small businesses. My work shipped and is now a premium feature in Quickbooks E-Commerce - Intuit's newest venture after acquiring Trade Gecko.

Product Designer / Prudential Newark, NJ / Jun. 2019 - Mar. 2020

I was responsible for the end-to-end experience of Prudential's "robo-advisor." Through a user research study that documented inefficiencies within the user onboarding, I instigated conversations with senior leadership that led to redesigning the consumer-facing product that serves over two million users. The design team also extended my internship to be involved in work for the Prudential.com taxonomy, PGIM redesign, Design System, Simple Cash Account, and A/B testing of components.

#### Education

New Jersey Institute of Technology

B.S in Human-Computer Interaction / May 2021 Deans List 2017-2021

**School of Visual Arts** 

Graphic Design (Pre-College) / 2015-2016

#### **Skills**

Figma, Sketch, Adobe CS, Prototyping, Wireframing, User Experience Design, Interaction Design, User Interface Design, Information Architecture, Design Systems, Product Strategy, A/B Testing, Facilitation and Workshops, Usability Testing, Generative Research, Evaluative Research, Interviewing, Qualitative and Quantitative Data Analysis, HTML, CSS, Javascript