

Total Calls

32,94K

Total Call  
Duration (hrs)

13,74K

Total Call  
Duration (min)

824,22K

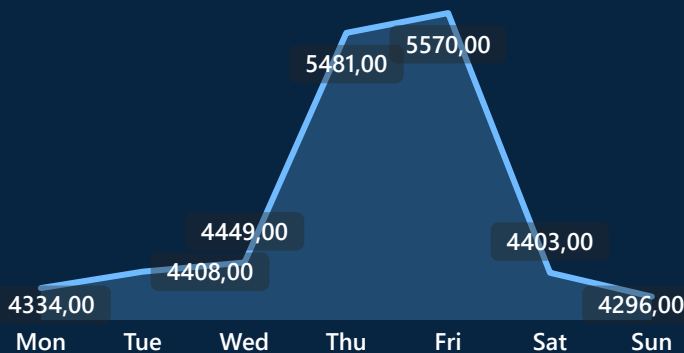
Avg Call Duration  
(min)

25,02

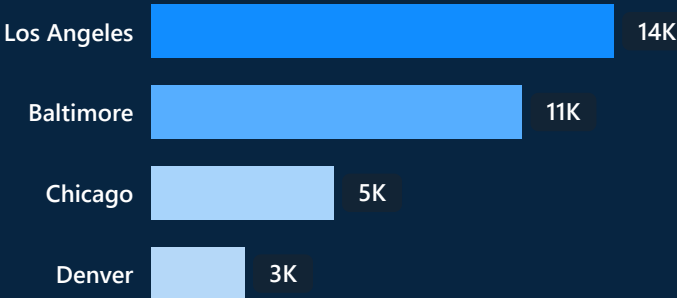
Response Time %

75,26%

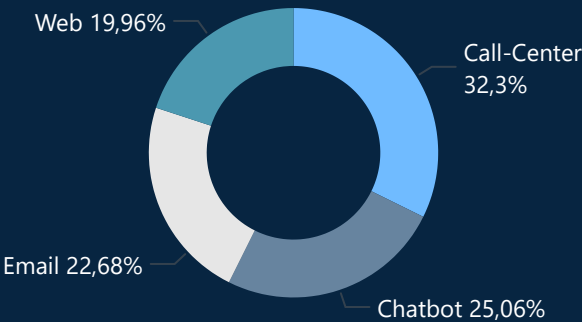
Total Calls by Day



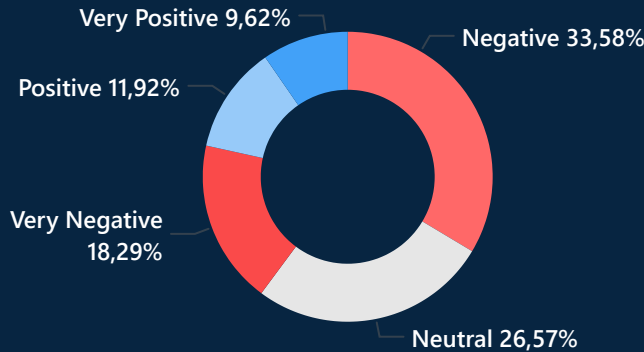
Total Calls by Call Centers



Total Calls % by Channel



Total Calls % by Sentiment



Total Calls by Reason



Total Calls by State

