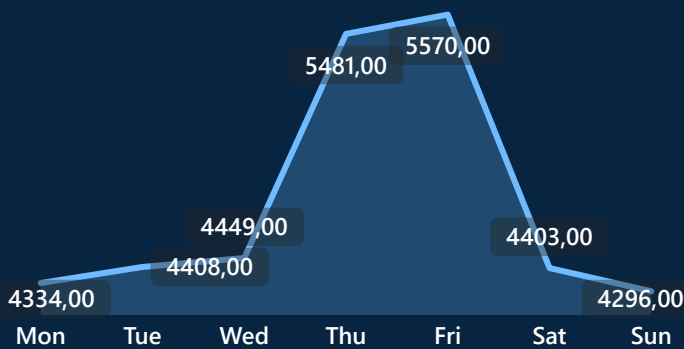
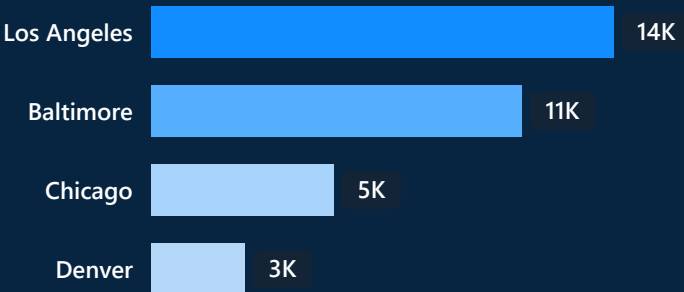


Total Calls	Total Call Duration (hrs)	Total Call Duration (min)	Avg Call Duration (min)	Response Time %
32,94K	13,74K	824,22K	25,02	75,26%

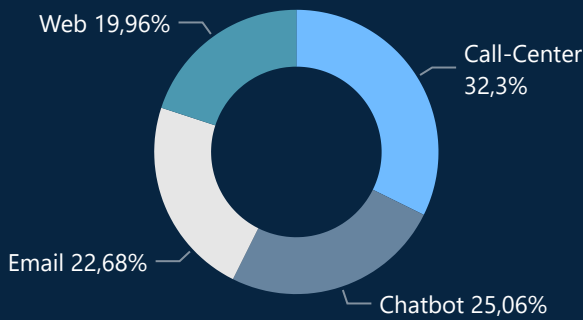
Total Calls by Day



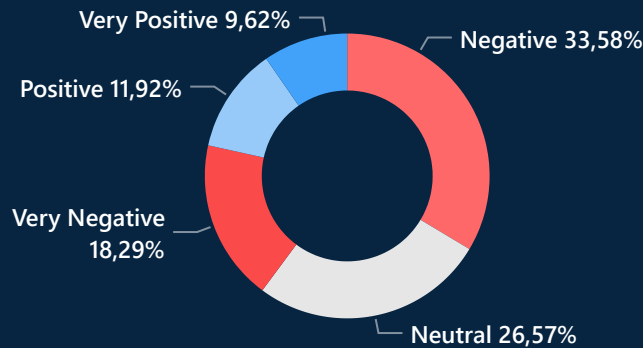
Total Calls by Call-Centres



Total Calls Percent by Channel



Total Calls Percent by Sentiment



Total Calls by Reason



Total Calls by State

