

Dialogue Evaluation Metrics

Hello, and thank you for participating in this research!

My name is Danai Myrtzani, and I am currently pursuing an MSc in Digital Methods for the Humanities at Athens University of Economics and Business.

As part of my thesis, I am conducting a pilot study to identify the most commonly used evaluation metrics for online discussions.

The questionnaire should take around 10 minutes to complete. Your participation is voluntary, and all responses will remain anonymous.

** Indicates required question*

1. If you would like to receive a summary of the results once the study is complete, please provide your email address below. Your email will only be used for this purpose and will remain confidential.
-

Instructions

In the following sections, you will see 2 comment threads from an article published in The New York Times titled *"Traveling Light: How to Pack a Carry-On"* by Stephanie Rosenbloom, posted on April 3, 2024. You can read it [here](#) for better context. While it's recommended if you have time, it's not mandatory.

The article offers practical advice for travelers on packing efficiently to avoid extra fees and minimize luggage weight. It emphasizes packing only essentials, using versatile clothing, and organizing bags to balance weight and prevent wrinkles.

As you go through the comment threads, please read them carefully and answer the corresponding questions.

Please note: This study is focused on evaluating the quality of conversations. You are not being asked to judge the views of the commenters. Try to remain neutral.

Please read the following comment thread carefully and answer the questions below.

BayArea101 (Original Commenter):

Don't want wrinkles? Fold (or whatever) with dry cleaning bags between each layer. This is a decades-old solution that, surprisingly enough, continues to work to this day. When you're a road warrior on a 24-day, 22-stop trip to 15 countries, you've got to up your game or you'll look like an incompetent within days of setting out. Worse, you'll feel like one.

Marissa:

@BayArea101: You must have missed that the article already contained this tip, "Clothing should go toward the top of your bag to reduce creases created from weight, with jackets going in last. You can also add a layer of protection from wrinkles by putting skirts and blouses in plastic dry cleaning bags before folding them flat and then placing them at the top of your bag."

JC:

@BayArea101: The article mentions the dry cleaners bag trick. But my question is —what else could be used? Many people don't dry clean their clothes, so they don't have the bags.

Barbara:

@JC: A great option is tissue paper. It takes up less space and is easier to reuse, especially if you're moving to a new stop every few days. Plus, it's easy to buy more if you need to replace or supplement it.

Jo:

@JC: My mother traveled extensively for business in the days of formal suits and heels. She used both dry cleaning bags and tissue. The tissue prevents creases, and the cleaner bags help clothes slide without bunching. If you don't have a dry cleaner bag, you can use a clean tall kitchen garbage bag.

Russell C.:

@BayArea101: 24 days, 22 stops, 15 countries? That sounds like an illustration by exaggeration—otherwise, I can't imagine a more absurd itinerary!

Sara:

@JC: Not to mention the waste. Why do dry cleaners still use these wasteful bags and hangers?

Dee:

@Jo: I used to travel for work to remote places. I carried dry cleaner fluid and a steamer for spot cleaning and touch-ups.

Mike M:

@Russell C.: I had itineraries like that during my 17 years of international travel. One trip involved a 7-day loop from the US to Europe, Asia, Australia, and back, with two nights on planes. Road warriors indeed!

ewc:

@BayArea101: 'Decades-old'—is there anything in the article that *isn't*? Does anyone still use 2-wheeled suitcases?

Yvette:

@Sara: The bags keep our clothes neat and tidy after dry cleaning until we get home. Simple as that.

Yvette:

@Russell C.: Maybe that type of job just isn't for you.

BldrHouse:

@BayArea101: Don't want wrinkles? Stop packing cotton or wool clothes, or anything that needs ironing.

2. What is the quality of this thread with 1 being the lowest and 5 the highest? ★

1 – **Very poor:** The thread is rude, hostile, or not informative.

2 – **Poor:** The thread lacks engagement or meaningful contribution.

3 – **Average:** The thread is polite and clear but not particularly engaging or informative.

4 – **Good:** The thread is respectful, engaging, and provides useful information.

5 – **Excellent:** The thread is well-structured, persuasive, and offers valuable insights with a polite and positive tone.

Mark only one oval.

1 2 3 4 5

Very ☐ ☐ ☐ ☐ ☐ Excellent

3. If you found the above thread good, what are the positive aspects?

Please choose the reasons why you find the comment thread good. Select all the aspects that apply.

Check all that apply.

- ☐ Politeness – Are the commenters respectful and polite to one another?
- ☐ Empathy – Do people show that they understand others' perspectives or emotions?
- ☐ Balanced participation - Is everyone contributing equally?
- ☐ Respectful disagreement – Are the disagreements (if any) respectful?
- ☐ Engagement – Do the comments keep the conversation interesting and engaging?
- ☐ Purpose of responses – Are people sharing new ideas, asking questions, or just reacting to what others said without contributing anything new?
- ☐ Persuasiveness – Are the commenters good at convincing others of their point of view?
- ☐ Argument clarity – Are the arguments easy to understand and well-structured?
- ☐ Simple language - Is the language easy to understand?
- ☐ Complex language - Are there complex sentences?
- ☐ Sarcasm – Is sarcasm used?
- ☐ Information sharing – Are people sharing useful or interesting information?

4. Is there any additional positive aspects you'd like to mention?

5. If you found the above thread poor, what are the negative aspects?

Please choose the reasons why you find the comment thread poor. Select all the aspects that apply.

Check all that apply.

- ☐ Rudeness – Are any comments rude or overly negative?
- ☐ Dominating behavior - Is someone trying to control the conversation?
- ☐ Hostile disagreement - Are people just fighting?
- ☐ Lack of engagement - Do the comments fail to keep the conversation interesting?
- ☐ Lack of meaningful contribution - Are people only reacting without sharing new ideas or asking questions?
- ☐ Lack persuasiveness – Are the commenters ineffective at convincing others of their point of view?
- ☐ Argument clarity – Is the arguments easy to understand and well-structured?
- ☐ Simple language - Is the language easy to understand?
- ☐ Complex language - Are there complex ideas or difficult words?
- ☐ Sarcasm – Is sarcasm used?
- ☐ Information sharing – Are people sharing useful or interesting information?

6. Is there any additional negative aspects you'd like to mention?

Please read the following comment thread carefully and answer the questions below.

Bridgman (Original Commenter):

I recently checked a suitcase for the first time in years and guess what? I'm here to stay. Though no match for the euphoria of a seat upgrade, not being one of the hordes desperately stuffing their over-the-limit bags into overheads was delightful. I took out a good book and read. The fact is, I also have arthritis and can't do it anyway, so no more will I be the pathetic one depending on the kindness (or ire) of other passengers. Not only is the extra cost worth it, I have everything I need which, while not a lot, gives comfort and peace.

B.R.:

@Bridgman: It's never the cost that gets me but the real fear my luggage missed the connection. Nope, even with an air tag, I don't want to start my vacation without my luggage.

BJ:

@B.R.: Use a backpack for a personal item, adding a change of underwear and shirt/top. You'll be ready just in case. A friend also suggested using an airtag or tile packed in the suitcase in case it's lost.

jk:

@BJ: Yes, that holds you over for a day or so, but sometimes your luggage doesn't reach you for a week. Plus, you don't have anything nice to wear for the first couple of days. What if you're sightseeing and don't have the right outfit, walking shoes, or comfortable clothing?

BJ:

@jk: I always wear my walking shoes to fly. Airports are large, and they're the bulkiest shoes I bring. Likewise, a foldable hat, medication, and toiletries should go in the personal item. Only once has my bag been misdirected in 60 years of flying.

mdieri:

@Bridgman: Noblesse oblige? It's nice to fly unburdened, but you risk your luggage not arriving or arriving damaged. Last time I checked my rollaboard, I waited 45 minutes at baggage claim. Airlines should offer the first checked bag free, but they're too greedy.

Louise:

@mdieri: Have you heard about Southwest Airlines? Two checked bags for free is standard policy. However, they've gone big on offering seating upgrades like Early Bird, which used to be cheaper. But for international travel, Southwest has limited routes.

Winnie:

@mdieri: I worry more about hurting my back from hefting a bag into the overhead than I do about bag damage or loss. Happy travels!

Lc:

@Bridgman: I'm the opposite. I never check a bag and can waltz off the plane and start my vacation without worrying about lost or delayed luggage. I have the right size bag, so I'm never desperately stuffing anything. I'll never check a bag again!

Mimi:

@Bridgman: If you have connecting flights, it only takes one miss and lost luggage to change your mind!

Kat:

@B.R.: I'm with you! Friends had their luggage lost in Berlin, and it didn't catch up with them for a week. That was a nightmare for them. Bridgman, count yourself lucky that your bag was waiting for you at your destination.

Kat:

@jk: Good points! I have no choice but to check a bag when doing summer mission work in Europe, but I make sure my carry-on can tide me over for a couple of days, including footwear. Friends lost their bags in Berlin for a whole week.

Joel Lafleur:

@Bridgman: I had to check a bag for the first time in 20 years because my wife's rollaboard wouldn't fit in a tiny regional jet. We wasted 30 minutes at baggage claim and missed our connecting bus. Never again.

Benita Auge:

@Bridgman: For years, I took carry-ons onto the plane, but last year I started checking them. So far, the airline has lost it twice, and one was ripped open by handlers. I'm going back to keeping my carry-on with me.

7. What is the quality of this thread with 1 being the lowest and 5 the highest? *

1 – **Very poor:** The thread is rude, hostile, or not informative.

2 – **Poor:** The thread lacks engagement or meaningful contribution.

3 – **Average:** The thread is polite and clear but not particularly engaging or informative.

4 – **Good:** The thread is respectful, engaging, and provides useful information.

5 – **Excellent:** The thread is well-structured, persuasive, and offers valuable insights with a polite and positive tone.

Mark only one oval.

1	2	3	4	5		
<hr/>						
Very	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Excellent
<hr/>						

8. If you found the above thread good, what are the positive aspects?
Please choose the reasons why you find the comment thread good. Select all the aspects that apply.

Check all that apply.

- ☐ Politeness – Are the commenters respectful and polite to one another?
- ☐ Empathy – Do people show that they understand others' perspectives or emotions?
- ☐ Balanced participation - Is everyone contributing equally?
- ☐ Respectful disagreement – Are the disagreements (if any) respectful?
- ☐ Engagement – Do the comments keep the conversation interesting and engaging?
- ☐ Purpose of responses – Are people sharing new ideas, asking questions, or just reacting to what others said without contributing anything new?
- ☐ Persuasiveness – Are the commenters good at convincing others of their point of view?
- ☐ Argument clarity – Are the arguments easy to understand and well-structured?
- ☐ Simple language - Is the language easy to understand?
- ☐ Complex language - Are there complex sentences?
- ☐ Sarcasm – Is sarcasm used?
- ☐ Information sharing – Are people sharing useful or interesting information?

9. Is there any additional positive aspects you'd like to mention?

10. If you found the above thread poor, what are the negative aspects?

Please choose the reasons why you find the comment thread poor. Select all the aspects that apply.

Check all that apply.

- ☐ Rudeness – Are any comments rude or overly negative?
- ☐ Dominating behavior - Is someone trying to control the conversation?
- ☐ Hostile disagreement - Are people just fighting?
- ☐ Lack of engagement - Do the comments fail to keep the conversation interesting?
- ☐ Lack of meaningful contribution - Are people only reacting without sharing new ideas or asking questions?
- ☐ Lack persuasiveness – Are the commenters ineffective at convincing others of their point of view?
- ☐ Argument clarity – Is the arguments easy to understand and well-structured?
- ☐ Simple language - Is the language easy to understand?
- ☐ Complex language - Are there complex ideas or difficult words?
- ☐ Sarcasm – Is sarcasm used?
- ☐ Information sharing – Are people sharing useful or interesting information?

11. Is there any additional negative aspects you'd like to mention?

This content is neither created nor endorsed by Google.

Google Forms

