

## Ground Solutions



Impact Supply Chain Solutions offers ground transportation services ranging from LTL (less-than-truckload) to dedicated truck loads, air ride vans and climate controlled trucks. Our tried and true network of carriers combined with our large volume of business provides you, the customer, with excellent service and competitive rates whether you ship one pallet at a time or several truckloads.

### Our services include:

**LTL Service** – Complete North American coverage with predictable transit times. Our volume discounts put you in the same league with high volume shippers. Since we only use best in class carriers, our on time performance is second to none. We maintain a less than 2% damage claim ratio which is well below the industry average.

**Full Truckload (TL) Service** – Reliable, on-time performance both at pick up and delivery are the name of the game with truck load freight and ISCS has the resources to deliver. We offer single driver and team delivery options.

**Climate Controlled Service** – Whether LTL or TL, ISCS offers refrigerated and frozen services for all industries. Our network of climate controlled carriers deliver to all major Distribution Center's and together we comply with all deadlines and appointment criteria. Because of our strategic alliance with a number of best-in-class climate controlled carriers, ISCS can ensure in this limited resource environment that your shipment is picked up when ready and delivered when required. It is this level of flexibility that has allowed us to grow this business sector significantly year after year. In addition, we can protect against mixing loads of odor sensitive goods with shipments such as seafood products. ISCS works closely with all of our carriers to establish scheduled delivery appointments when required.

**Flatbed Service** – Partial or full truckload

**Air Ride Service** – Available upon request

### In summary, ISCS ensures the following value-added services:

- Responsive pickup and delivery service to meet specific customer requirements
- A proven track record of delivering on-time to large distribution centers (DC) such as Wal-Mart, Target, CVS, etc.
- ISCS has Access to most major DC on-line scheduling systems for fast and efficient appointment scheduling
- One source real-time tracking, from pick up to delivery, via the ISCS web site for all shipments regardless of carrier