

## White Glove Solutions



Impact Supply Chain Solutions specializes in white glove pick up and delivery services. Whether it's extremely sensitive electronics, scientific equipment, or residential furniture for the home, our exclusive network of professional drivers and technicians get the job done right the first time. Never has the phrase, "you never get a second chance to make a first impression" been more evident than with white glove service.

Our employees and exclusive agents understand the importance of damage free and professional white glove deliveries and returns. As an extension of your company's image, we continuously evaluate our white glove agents by using post delivery questionnaires and surveys to ensure they portray a professional and knowledgeable impression.

### Our services include:

- **Lift gate service** – we can accommodate large and small orders and have the flexibility in equipment to get virtually any job done
- **Inside delivery** – whether same level or up and down stairs and elevators, we have the specialists on our team to safely deliver your product. We provide floor protection and other inside services as well
- **Air ride** – many of our customers have tip-n-tell and shock watches on their freight and we have complete coverage of air ride trucks to ease the vibration of over the road transit
- **Unpack and debris disposal** – from the simple to the complex, ISCS has the knowledgeable white glove partners to safely uncrate your product and remove all packing materials. We even store the crating material upon request for temporary deliveries that require return service
- **Returns (RMA's)** – whether you need a simple return of used or defective product or a white glove delivery with removal and return of the old unit, ISCS has the solution