

Danny Galan

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EDUCATION

University of Indianapolis, Indianapolis, IN
B.S. Computer Science (expected May 2023)
3.05 GPA - Minor: Data Science

Selected Coursework: Quantum Computing, Data Structures & Algorithms (C Language), Computer Architecture & Parallel Computing (ARMS), GUI & Game Programming, Probability & Statistics (R Programming)

EXPERIENCE

Best Buy Indianapolis, IN

Part Time, Sales Consultant (June 2018 – November 2019)

- Problem solving for customers, by listening and offering solutions.
- Keeping up to date with latest technology products and tech companies.
- Exceeded quotas every month in every category.
- Communicated with a team and collaborate ideas for selling tactics.

Vertellus Indianapolis, IN

Part Time, *IT Support Analyst* (March 2021 - Present)

- Troubleshooting issues such as network, VPN, account, software, hardware.
- Partner with high tier technicians to resolve complex issues.
- Deploying computers, and phones with account information.
- Creating tickets and keeping track of client's issues.

SKILLS

- Programming: C, C++, Web Development, HTML, CSS. JavaScript
- Frameworks/Tools: React, Bootstrap, Git
- Software Experience: GitHub, WordPress, Active Directory, Microsoft Visual Studio Code, VPN
- Project management experience: Agile

PROJECTS

2021 TechPoint S.O.S Challenge

- Project Manager for education team 5.
- Assess team member skills and gave roles depending on skill level.
- Develop a detail project plan to keep track of progress.
- Contributed by using HTML, CSS, JS to showcase our solution.

Web Portfolio

- Languages/Tools used: HTML, CSS, JavaScript, Google Domains, GitHub