

DANNY GALAN

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Objective

My goal is to change the world through technology, and I know that with my hard work my goals can be achievable.

Education

University of Indianapolis Bachelors Computer Science / May 2023

GPA: 3.0

Experience

Best Buy

Sales Consultant / June 2018 – November 2019

Roles included reaching sells quota, providing customer service to everyone, troubleshooting with technology, working with a team, as well as maintaining a clean workstation. Reason of leaving is because the building shut down.

Vertellus

IT Support Analyst / March 2021 – Present

Working as helpdesk, I had to work with a team keep constant communication with admins. I am responsible for checking/responding to emails, phone calls, voicemails. Helping workers troubleshoot, as well as creating tickets depending on their problems and customer service.

Skills Summary

- Problem Solving
- C/C++/C#
- Web Development
- Active Directory
- Bilingual
- Integrity
- Commutative
- Git
- Understanding
- Adaptive