

# DIMITRIS ANAGNOSTOPOULOS

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Technical Support Engineer | Electrical Engineer | Software Engineering Student

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## About Me

I am an Electrical Engineer with experience in technical support, electrical installations, and building automation. At the same time, I am studying Software Engineering and developing skills in programming, digital tools, and modern technologies. I am particularly interested in leveraging Artificial Intelligence and automation to optimize technical and professional workflows. I combine technical expertise with analytical thinking and strong communication skills, aiming to deliver practical and innovative solutions.

## Professional Experience

### **Technical Support Engineer & Technical Consultant**

Vimar Hellas SA | September 2022 – Present

- Providing technical support via phone, email, and on-site visits
- Consulting on the selection of materials and equipment (IoT, KNX, etc.)
- Creating commercial offers
- Programming automation systems
- Programming video door phone systems

### **Electrical Assistant (Internship)**

Sardis Panagiotis Monoprosopi EPE | January 2022 – August 2022

- Participated in electrical installation and maintenance projects
- Installed electrical panels, lighting, and wiring systems

### **Paratrooper – Rigger**

Hellenic Army 865 T.EN.EF. | July 2017 – December 2021

- Trained and operated in high-risk missions
- Developed discipline, composure under pressure, and teamwork

## Education

Coding Factory – Software Engineering

Athens University of Economics and Business | 2023 – Present

Bachelor's Degree in Electrical Engineering

University of West Attica (formerly ATEI of Piraeus) | 2011 - 2023

## **Skills**

- Electrical: KNX, Installations, Automation System Design
- Support: Phone/On-site support, Technical Offers
- Programming: Java, HTML, CSS, SQL, Git, JavaScript
- Software: Excel, AutoCAD, ETS6
- Soft Skills: Communication, Adaptability, Analytical Thinking

## **Certifications**

- KNX Partner Certification
- Communication Skills (ICAP)

## **Languages**

- Greek – Native
- English – Excellent

## **Interests**

- Long-term investments (Bitcoin, ETFs)
- Technology and Artificial Intelligence
- Reading, Fitness, Business Ideas