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MASTER IN BUSINESS ANALYTICS THESIS

# Metrics of successful websites and companies

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**CERTIFICATION OF THESIS DECLARATION**

This paper is submitted by the author as part of mandatory procedure of the Master in Business Analytics program from the department of Management Science and Technology of the Athens University of Business and Economics and it is available in the Electronic Library of the Athens University of Economics and Business.

I hereby declare that this particular thesis has been written by me, in order to obtain the Postgraduate Degree in Business Analytics, and has not been submitted to or approved by any other postgraduate or undergraduate program in Greece or abroad. This thesis presents my personal views on the subject. All the sources I have used for the preparation of this particular thesis are mentioned explicitly with references being made either to their authors or to the URLs (if found on the internet).

**STUDENT'S FULL NAME** .....

**SIGNATURE** .....

### THANK YOU NOTE

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### **Abstract**

In the global on line environment, comprehending the practises of websites adoptions by enterprises is becoming increasingly important. This study investigates the correlation of the implementation of specific websites metrics to a company's home page, with the revenues of U.S.A.'s most successful companies. The metrics that are examined are related to the website's quality and usability as well as to the user's satisfaction. The companies that are under examination are taken from the Fortune 500 list of 2016. The results indicate that regardless the industry that a firm belongs to there are specific metrics that can influence the success of an enterprise (in terms of its revenue) with the implementation or the avoidance of their usage. Detailed findings are presented.

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# Chapter 1

## Introduction

Over the past two decades, the uncanny growth of the World Wide Web (the Web or WWW), along with the expansion of the users that have access to this medium attracted the attention of enterprises and organisations. The popularity of the Web has created new opportunities for companies to attract new customers or even retain their existing ones through their websites.

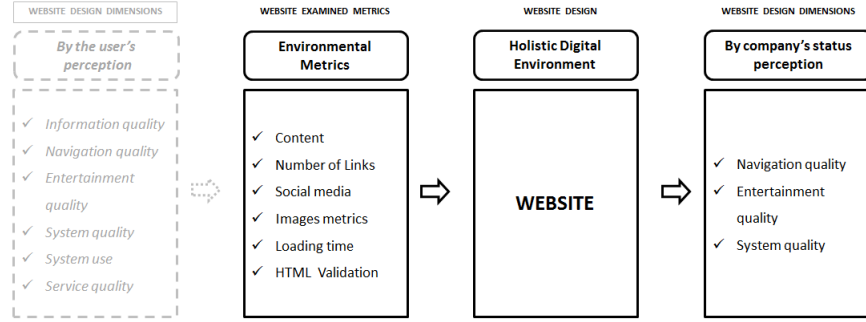
Even though before the expansion of the Web the on-line presence of a company was not an important factor in the overall success that the enterprise would have in nowadays the vast spread of the impact that internet has on consumers, regarding their choices, render this hypothesis invalid.

Companies are obliged by the trends to be active on-line and to maintain a website that depicts the image they want their consumers to perceive. By creating a more consumer oriented website they lead the users to create a positive idea regarding the company and this could potentially lead to the increase of their revenues.

The purpose of this paper is to understand the correlation that exists between a company's website and the overall company's success. A measure that can be comparable between enterprises are their revenues. Trying to comprehend this relationship a comparison will take place between the enterprises that were deemed as the more successful ones from Fortune 500 (based on their revenues) in 2016 and a number of website metrics in order to understand through the performance of statistical analysis which of those metrics are correlated the most with the company's success.

In order to find the metrics that will be examined we created a model based on the six dimension separation of a website's design that have been captured by Liu and Arnette in 2000 [23]. Based on those 6 dimensions that have already been proved that are correlated to the user's perception of a website we picked the metrics that we will examine to see which of those dimensions are correlated to the company's success (status). In the following figure the research model that we created is available, where one can see the dimensions that indeed are correlated with a company's status:

Figure 1.1: Research model



Moreover the research framework that we will follow is to first identify the data that we will use, then gather them, following that we will proceed with the cleansing of the data and afterwards with their analysis in order to reach to the final stage of the results extraction.

In the chapter *Literature Review* a retrospect of previous studies will take place and the thesis hypothesis will be presented. Moreover, in the chapter *Data Gathering* an analytical description of the way we identified the data that we will collected and the way that they were collected from the website pages will be take place. Furthermore, in the next chapter called *Data Analysis* the steps that were followed for the performance of the analytical part of the paper will be explained as well as the finding of this analysis. Finally in the *Conclusion* chapter there will be a summarized version of the papers findings and its contribution to the already existing researches. The last chapter *Further Research* will give some ideas of what the next steps should be regarding the current state of the field's research.



## Chapter 2

# Literature Review

The World Wide Web was created and developed in the United States of America and initially it was used from the government for educational and non commercial research institutions only. The first commercial use of the Web was not until 1993.[15] From then on there was an explosive growth that led to the existence of more than 200 million sites by 2005.[28] By now this number has been increased even more and it keeps growing daily. Nowadays it has become a part of the every day life of an average consumer. Taking into account this fact the research around the impact of the web pages into an organisation success is undoubtedly an interesting topic for examination.

### 2.1 Empirical Studies

For organizations the corporate website has emerged as one of the most important interfaces from where the consumers can infer a complete opinion of what the firm is standing for. Moreover there are many previous studies that have investigated the correlation of the website existence and the company's success. A content analysis of a website features was conducted in 1997[24] where the authors examined the companies of the Fortune 500 to see how many of those had web sites, in which industries did they belong to, whether or not where there any differences in the revenues regarding the existence of a site and the content of the pages. The findings of this research showed that even in 1997 the two thirds of the companies in the list had already set up their web pages regardless their industries. A research that was conducted two years later[41] again regarding the Fortune 500 sites showed that by then only 10 of the companies that were included in the 500 most successful ones in the U.S. continued to not have a web page. These findings show a very high correlation of successful companies with the use of web sites.

Furthermore in 2006 there has been a study that compared the use of websites in the top 1000 successful companies between two different countries[22] U.S. and Taiwan in order to understand the diversities in the web practices. This time

the firms that were examined derived from the Fortune 1000 since the specific source was established in both countries. The results showed that the countries are in different stages regarding the maturity of the internet usage for consumer attraction. This shows that the best way to examine the upcoming trends is by concentrating in the most mature countries and to study the correlations there. In the attempt to provide information regarding a vast number of different aspects of a website a great number of studies have been taken place.

Researchers thought that the internet and more specifically the Web is the best platform to attract more visitors and to reach new clients.[19] Based on this idea there have been conducted many studies that examined the best way to create websites. They believed that a consumer friendly design could add value to the users. This assumption was confirmed by previous studies that showed that a user interface that is perceived as very good is a vital factor in the retention rate of the visitors.[11] Of course in order to examine what exactly constitutes an excellent interface new studies had to take place. Wei-Shang Fan and Ming-Chun Tsai[39] in 2010 studied the relation between the internet customisation with the web design and the internet marketing strategy. This research showed that the web design quality can directly influence business performance. The website design can be separated into six dimensions[23]:

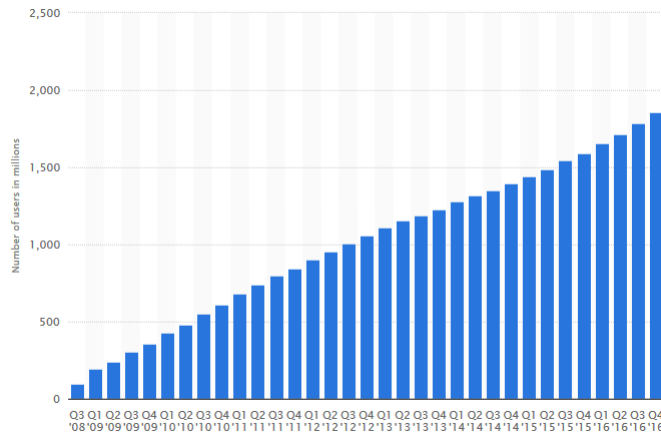
1. **The information quality** : Researchers have suggested that the information that is include in a web site should be relevant to the purpose of the website[4, 9], to provide an adding value to the consumer by being useful and educational[21] and last but not least to be easy to read and comprehensible.[25]
2. **The navigational quality** : This dimension is referring to the way the website has organized the information and how it has arranged them in terms of design, layout and sequence. The aspects that are included in this dimension and effect the ease with which the website can be navigated are the number and the effectiveness of hyper links and of course the overall structure of the information.[1, 27, 31, 38, 40]
3. **The entertainment quality** : The extent to which a website is visually appealing[25, 40] seems to be an indicator of how easy it is to use it. Another factor that makes the website easy to use is the use of graphics, multimedia and other interactive elements.[2]
4. **The system quality** : By referring to the system quality the technical properties of the website comes to mind. For example the ease with which the user can access the website. The access speed is characterized by how fast can the website download its pages and how fast it can display them.[25, 28, 30]
5. **The system use** : This dimension is also correlated with the technical properties of the website and is referring to the accessibility or the availability of the site.[38] The importance of accessibility can be observed

from the fact that if the site is not available on a sustained basis, browsers would not be able to return to it.

6. **The service quality** : Finally the service quality dimension is referring to the capabilities and the option that the website is offering to their users.

Another important part of the Web usage from enterprises that should be taken into account is the use of the social media. One of the most representative definitions[20] of social media is the following: *"a group of internet based applications that builds on the ideological and technological foundations of Web 2.0 and it allows the creation and exchange of users generated content"*. This particular definition implies that the content of the social media is not consumed passively by the users but instead they react and even create their own content with their own views. This means that firms should actually participate in the social media fever if they want to reach out to their consumers and even to create new ones. Social media have become incredibly popular at a global level in the last few years. Facebook alone, a hallmark of social media has 1.86 billion active users per month as of the fourth quarter of 2016.[32] As active users are characterized those which have logged in to Facebook during the last 30 days. Also by the end of 2015 more than 50 million companies had already established their fan pages on Facebook.[12] In the following table the quarterly evolution from 2008 of the Facebook users shows us the gradually augmentation of Facebook users:

Table 2.1: Facebook users by quarter



Furthermore, due to this rapid evolution of the use of social media many different platforms have been created in the last few years. Some of the most popular ones, aside from Facebook, are:

- **Twitter** : As of the fourth quarter of 2016, the microblogging service 319 million active users per month.[33] From 2010 to 2013 the number of twitter users grew rapidly while from 2013 they continue to have an increasing course but at a smaller pace.
- **Instagram** : As of December 2016, the mainly mobile photo sharing network had reached 600 million monthly active users.[34] Between December 2014 to December 2016 the number of active instagram users were doubled.
- **Pinterest** : As of October 2016, the content sharing service has reached 150 million monthly active users.[14]
- **Linkedin**: As of the third quarter of 2016, the business and employment-oriented social networking service had reached 467 million members.[13]
- **Youtube** : As of January 2017, the 3rd most visited website in the world has reached over 1,3 billion active users.[17]

Our goal is to show how all those aforementioned metrics can be used to show the correlation of a website with the success of an enterprise. We can now develop our hypothesis.

## 2.2 Thesis hypothesis

While there are quite a few previous researches that tried to correlated the success of a website with the overall success of a firm, most of the findings were derived from the perceptions of web users or web designers. Furthermore most of the variables at hand had to do with how those groups perceived the impact of them on their choices and not the actual prices of the variables that the company decided to use.

This paper extends beyond previous studies by devoting most effort on examining specific web site metrics that were deemed important from previous researches, not from the users perspective but from the actual metrics prices in relation to each enterprise's revenues. The questions that this study would try to answer are the following ones:

1. Do the revenues of a company correlate to specific metrics (or to some of the 6 dimensions of a website's design quality based on the user's perception) of the company's website?
2. Which of the metrics under examination are correlated (individually) the most with the revenues of each company of the Fortune 500 ones?
3. Which of the metrics under examination are correlated (in groups) the most with the revenues of each company of the Fortune 500 ones?

## Chapter 3

# Data gathering

### 3.1 Data Source

The first step in order to contact this research is to find which companies will be examined. Since the purpose of this paper is to see if the website metrics that will be chosen are correlated with the success of a company it is a good idea to examine websites of some already successful firms and try to find out what they have in common. Moreover, we want to make this examination in a country that has already reach a certain maturity regarding the use of the internet for organizational purposes. Thus, we will examine the 500 companies that were ranked as the most successful ones from Fortune 500.

The Fortune 500 is an annual list compiled and published by Fortune magazine that ranks 500 of the largest United States corporations by total revenue for their respective fiscal years. The list includes public companies, along with privately held companies for which revenues are publicly available.[15, 22]

For the purposes of this paper,, we will use this list of companies and we will examine specific metrics of their websites in order to understand if there is a correlation between a firm's success and its on-line presence.

In order to gather the needed information from all the sites in the Fortune 500, we need to create an actual list of the names that are included in 2016 Fortune 500 ranking. In the variables collection section, the way that the list will be obtained will be explained in detailed. In the following table, the top 20 highest ranked enterprises of Fortune 500 during 2016 are available. The complete list by ranking is available in the Appendix AA.1.

Table 3.1: Fortune 500 - 20 first companies

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1. Walmart	2. Exxon Mobil
3. Apple	4. Berkshire Hathaway
5. McKesson	6. UnitedHealth Group
7. CVS Health	8. General Motors
9. Ford Motor	10. AT&T
11. General Electric	12. AmerisourceBergen
13. Verizon	14. Chevron
15. Costco	16. Fannie Mae
17. Kroger	18. Amazon.com
19. Walgreens Boots Alliance	20. HP

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Just to have a clearer idea of what do the companies under examination stands for we will analyse the first 20 ones so as to comprehend the industries and the type of firms that are included in the Fortune 500:

1. **Walmart** : is an American multinational retailing corporation that operates as a chain of hypermarkets, discount department stores, and grocery stores.
2. **Exxon Mobil** : is an American multinational oil and gas corporation.
3. **Apple** : is an American multinational technology company that designs, develops, and sells consumer electronics, computer software, and online services. The company's hardware products include the iPhone smart phone, the iPad tablet computer, the Mac personal computer, the iPod portable media player, the Apple smart watch, and the Apple TV digital media player.
4. **Berkshire Hathaway** : is an American multinational conglomerate holding company. The company wholly owns GEICO, BNSF Railway, Lubrizol, Dairy Queen, Fruit of the Loom, Helzberg Diamonds, FlightSafety International, Pampered Chef, and NetJets, and also owns 43.63% of the Kraft Heinz Company, an undisclosed percentage of Mars, Incorporated, and significant minority holdings in American Express, The Coca-Cola Company, Wells Fargo, IBM and Restaurant Brands International.
5. **McKesson** : is an American company distributing pharmaceuticals at a retail sale level and providing health information technology, medical supplies, and care management tools.
6. **UnitedHealth Group** : is an American managed health care company that offers products and services through two operating businesses, UnitedHealthcare and Optum, both subsidiaries of UnitedHealth Group.
7. **CVS Health** : is an American retail pharmacy and health care company.

8. **General Motors** : is an American multinational corporation that designs, manufactures, markets, and distributes vehicles and vehicle parts, and sells financial services.
9. **Ford Motor** : is an American multinational automaker. The company sells automobiles and commercial vehicles under the Ford brand and most luxury cars under the Lincoln brand. Ford also owns Brazilian SUV manufacturer, Troller, and Australian performance car manufacturer FPV.
10. **AT& T** : is an American multinational telecommunications conglomerate.
11. **General Electric** : is an American multinational conglomerate corporation. As of 2016, the company operates through the following segments: Power & Water, Oil and Gas, Aviation, Healthcare, Transportation and Capital which cater to the needs of Financial services, Medical devices, Life Sciences, Pharmaceutical, Automotive, Software Development and Engineering industries.
12. **AmerisourceBergen** : is an American drug wholesale company. They provide drug distribution and related services designed to reduce costs and improve patient outcomes, distribute a line of brand name and generic pharmaceuticals, over-the-counter (OTC) health care products and home health care supplies and equipment to a wide variety of health care providers located throughout the United States, including acute care hospitals and health systems, independent and chain retail pharmacies, mail-order facilities, physicians, clinics and other alternate site facilities, as well as skilled nursing and assisted living centers. They also provide pharmaceuticals and pharmacy services to long-term care, workers' compensation and specialty drug patients.
13. **Verizon** : is a broadband telecommunications company and the largest U.S. wireless communications service provider.
14. **Chevron** : is an American multinational energy corporation and active in more than 180 countries.
15. **Costco** : is the largest American membership-only warehouse club that provides a wide selection of merchandise.
16. **Fannie Mae** : The Federal National Mortgage Association, commonly known as Fannie Mae, is a United States government-sponsored enterprise that provides financial products and services.
17. **Kroger** : is an American retailing company. Kroger operates, either directly or through its subsidiaries, 2,778 supermarkets and multi-department stores. It maintains markets in 34 states, with store formats that include supermarkets, superstores, department stores, 786 convenience stores, and 326 jewelry stores.

18. **Amazon.com** : is an American electronic commerce and cloud computing company.
19. **Walgreens Boots Alliance** : is an American holding company that owns Walgreens, Boots and a number of pharmaceutical manufacturing, wholesale and distribution companies.
20. **HP** : or Hewlett-Packard is an American multinational information technology company.

It is obvious even from the first twenty companies that the firms that are included in the Fortune 500 list are from different industries and provide different products and services to the consumers. In previous studies the researchers tended to take into account the industry and divide the companies into groups. In this paper we will not create such a deviation since we want to see if there are some common variables across all the successful enterprises, regardless the industry they belong to, that can correlate with their success. This would mean that regardless of the specific needs that each industry should cover to its consumers there could be common needs to the website users that should be fulfilled prior to the specific industrial ones.



## 3.2 Metrics

The next step is to identify the website metrics that will be examined. When a firm is referring to website metrics it usually means elements such as the number of page views, the number of visits, the number of unique visitors and also the geographical distributional of the users. These types of measurements are not available outside of the company, which is usually using a tool such as Google analytics[18] in order to track them. Since we cannot gather this kind of metrics we will have to examine metrics that are more related to how the site is structure and what exactly does the home page of each site includes. Those information can be retrieved from the HTML code of a company's site which is available for each internet user to see.

The two main categories in which we can divide the type of elements that we will retrieve from the website's HTML code are the following ones:

- **What we see:**

In the first category we are referring to metrics that can easily be conceived by the naked eye as well. For example the number of images that a website is using on its landing page and their dimensions. From the empirical studies that have taken place we saw that these variables have been examined as part of the entertainment quality measure. This means that previous studies examined the impact that the existence of images had on the users and not the relation that the actual number of images that are being used have with a company's revenue. In other words researchers have already examined the users perspective of what constitutes a visually pleasant website but not what do the firms decide to actually implement on their websites.

- **What lays behind of what we see:**

The second category is not so obvious and it includes information that usually is visible only to the web developer or the creator of the page. The information can only be taken by the HTML code and not with the naked eye. For instance we can see the type an image, an information not visible with the naked eye.

Now that we have a first understanding of the two main categories that the metrics can be divided in, we can see in detail the metrics that will be examined in this paper:

### 3.2.1 Loading time

One aspect of a website that is crucial is the time it takes for it to load. Nowadays that the internet speed is going higher and higher most people do not have the patient to wait for a page to load. Several user experience studies evaluate how page load times impact user satisfaction. The ill effects of slow websites are well documented. Recent surveys suggest that 49% of users will abandon a site or even switch to a competitor after experiencing performance issues.

This highlights the importance of including this measurement to the study and determine it's relation with the company's status in terms of revenues.

### 3.2.2 Number of links

The overwhelming information that is available on line can render a user incapable of finding the piece of information he is looking for. Many internet users tend to browse across different sites searching for a particular information that they cannot remember where they have found it before. Considering this tendency firms should create hyper links that will make the navigation into the site easier for the user but will also give him the opportunity to grasp the highest level of information that he can. This translates to the existences of internal but also external hyper links. An internal link can direct the user to another page of the same site while an external link can lead the user to another site. The internal links are responsible mainly for the ease of navigation on the website. The better their structure the easier it gets for the user to find what he is looking for. The external links are mainly responsible for the quality of available information. Based on the industry that a firm belongs to, it has to provide the users with information that can be relevant not only for the specific company but also for the whole industry. Sometimes those information are not available or cannot be available in the enterprise site so the firm should be proactive and create hyper links that will lead the user to the information that he is looking for regardless if this can be found on their site or not. With this approach the user gets a feeling of satisfaction that is connected with the firm's website that helped him find the information he needed.

For the purpose of this paper since it is not so clear which type of links are more important to a user we will examine both the internal and the external links and moreover the total links of a website to see which of those three indicators is correlated the most with a firm's success.

### 3.2.3 Social media

Our era is marked by the social media wave that has changed our lifestyle and our daily habits. So it would be considered an oversight if we didn't take into consideration the number of social media that the company chooses to participate in. Even though they can also be considered as external links of the website we will examine them separately in order to see if any particular social medium effects the company's revenues. Since there is an ongoing debate on whether social media should be used from firms to attract customers or if their use should be only for connecting people with each other and not brands the results of this paper would give a perspective of what is really happening in terms of numbers and not from the users perspective.

### 3.2.4 Number, format and pixels of site's images

Since the site is the first thing that a user will see on line regarding a company and there is a famous quote that says that "*First impressions counts*" we should also examine how the companies decide to visualize their landing page. In other words to see how many images they include in it. An great way to see that is to count the number of pixels that appear in the web page under examination. The purpose is to examine if the pixels diversities between the examined websites are actually correlated to how they are doing success wise.

Moreover an information a little more complicated for a simple user to understand, but which plays a very important role in many cases is the type of the image. For example some websites are using specific formats of images or banners that are not compatible with all the browsers, leading the user to see some break points on the website and even stop visiting it. Based on those facts we will examine the most commonly known type of images and see in which degree they are being used by the companies under examination and whether or not there is a correlation with the revenues.

### 3.2.5 Content

They say a picture worth a thousand words but that is not enough in our case. After exploring the number, sizes and type of pictures that a website is using we should also explore the number of words it is using to accompany the images and complete the outcome that a user will come across. The metrics we will use will be two. The first one will be the total words that are being used on the landing page and the other one will be the total unique words that are being used. When we are referring to unique words we mean words that are not so commonly use such as "a" or "and" and they give an air of individuality to the text. By using this metric we would try to see if the words that are being used are just as important as the actual content and if the words can make a difference.

Furthermore we should also take into consideration how comprehending is the text used on the websites for the users. This information can be obtained by calculating the readability index of the website and also the number of sentences that exists in a page (a metric that comes to complete the previous ones). How the readability index is being calculating will be furthered explained in the variables collection section.

### 3.2.6 HTML Validation

Moreover we will have to check the quality of the HTML code behind the website we are seeing. Are there any mistakes in the code for example any brackets that opened and never closed or any links that do not work. We will examine again two different metrics here the number of errors and the number of warnings. The warning are parts of the code that even though they work at the time there is a good chance to malfunction if any changes or addition are to be made to

the HTML code.

### 3.3 Python Language

After explaining the reasons that we decide to explore the variables/ metrics that were mentioned in the previous section we should now see how we are going to obtain all these information.

Since the needed information can be subtract from the HTML code of a company's website we should use a programming language in order to download the HTML pages and then to extract the specific metrics we want to examine.

For the purposes of this paper,, the programming language that will be used for downloading the website's HTML code and then extract from them the metrics is Python. More specifically the version of Python that will be used is the 2.7 one.[36]

Python is a widely used high-level programming language used for general-purpose programming, created by Guido van Rossum and first released in 1991. An interpreted language, Python has a design philosophy which emphasizes code readability (notably using white space indentation to delimit code blocks rather than curly braces or keywords), and a syntax which allows programmers to express concepts in fewer lines of code than possible in languages such as C++ or Java.

The language provides constructs intended to enable writing clear programs on both a small and large scale. Furthermore the way that Python allows a user to programming is common to all users which gives this language a leverage as a program build in Python can be easily understood by another user without any difficulty.

The environment that is going to be used is from the Anaconda package which is a free open source distribution of the Python and R programming languages for large-scale data processing, predictive analytics, and scientific computing, that aims to simplify package management and deployment. To be more precise from this package we are going to use the Jupyter Notebook. All the scripts that were created in the Jupyter Notebook are available in the Appendix.A.2

### 3.4 Variables collection

In order to gather all the needed metrics we had to create a variety of small scripts so as to collect them. In this section we will present in detail the procedures that were used in order to create the scripts and extract the information that later will help us contact the analysis of the relationship between those metrics and the company's status.

#### 3.4.1 Companies ranking, names and url

For starters we need to create a list of the names, the ranking and the URL of the sites that we will later download and extract the necessary info from them. So as it was mentioned in the previous section<sup>3.1</sup> the first step that needs to be done is to download and gather those information into a data frame<sup>1</sup> so as to be able to use them later on.

The easiest way to obtain this list is by retrieving it from an already existing list that has been created in an article on line.[42]. The way to keep only those three information as different variables is by separating from the HTML code of this page the needed elements.

**Step 1 :** The first step is to create three empty lists where we will include the information we are going to extract. The first list will contain the rank of each site as a number, the second one will contain the name of the company as a text and the 3rd one will contain the actual link of the company's site again as a text and without the http:// in the beginning.A.2

**Step 2 :** The second step is to upload some libraries that will help us create this function but also the rest ones that are going to follow.A.2

**Step 3 :** Finally the third step is to create the function that will firstly download the HTML code of the url at hand, secondly keep only the part of the code that we need to examine and thirdly save this part into the empty lists we created above. This function is called websites and takes as variable to work only the url of the site we need to examine.A.2. More specifically the methodology we followed to create the following function are the following:

1. We create a fake browser that we are going to use in order to open the page and downloaded. The reason we do that is that many sites do not allow us to download their page because they are afraid of stealing important information. Since we are not using any private information we use this method to avoid issues while trying to open the HTML page at hand.
2. We open the url and we read it while saving it in the variable "myHTML".

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<sup>1</sup>a table in Python environment with rows and columns

3. With the help of the BeautifulSoup library<sup>2</sup> we read the page as a xml file and then for each row of this file we are looking for the "td" parts of the code where the information we want are included.
4. Since we need the names and the urls of all the 500 sites we created a loop from 0 to 500 where for each i we try to isolate the part of the code that contains the information that we want. Moreover even though it seems that with this loop we calculate 501 numbers since in Python the second bracket is always open we actually count from zero to 499.
5. We use reg expressions<sup>3</sup> in order to state precisely what part of the already selected code we want to keep.
6. We insert with a specific order the names, the ranking and the url to the corresponding lists and finally we create a text that will appear when the function is completed. Here we have also calculated the time that this function took to be completed and we will appear it as well along with the text.

### 3.4.2 URL validation

Now that we have saved in the three lists the names, the ranking and the URL of the companies that we are going to examine we first have to check whether or not those URL are valid in order to proceed with the download of the HTML code behind the initial web page of each one of those companies.

**Step 1 :** We first have to install the validators package in python so as to proceed with the validation of the url. In the command prompt window that opens when you open the Jupyter Notebook you have to write: "pip install validators" and then press enter in order for the package to be installed. This specific package currently supports python versions 2.7, 3.3, 3.4, 3.5 and PyPy.<sup>4</sup> The function that we are going to use from this package is called validators.url. This functions returns True if the url at hand is a valid url or False if it is not.

**Step 2 :** Next we created a loop that will run as many time as the length of the list that we created in the previous section.

**Step 3 :** During this loop we create a string variable where we use the URL that we have saved in the list, one at each time, and we add the "http://" prefix.

**Step 4 :** Now that we have create the correct way that a url is supposed to be written we will use the function of the validators package and we will create an if function that will check if the answer to a site is different from True

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<sup>2</sup>Beautiful Soup is a Python library for pulling data out of HTML and XML files

<sup>3</sup>A regular expression is a special sequence of characters that helps you match or find other strings or sets of strings, using a specialized syntax held in a pattern.

<sup>4</sup><https://validators.readthedocs.io/en/latest>

and if it is it would add a unit in the variable `nv` so as to know at the end how many sites did not had valid URL.

**Step 5 :** Finally we ask from the programme to print the final result so as to know how many URL are not valid. The code that was created for this procedure is available in the Appendix.A.2

In our case all the URL where valid so we are eligible to proceed at the next part of the code.

### 3.4.3 Download sites HTML code

After checking the validity of the URL that we have saved in the list the next step is to download the actual HTML code of the initial pages of each one of the 500 websites we want to examine.

**Step 1 :** As we did in the section 2.4.1 we have to create a fake browser so as the to be able to download the HTML code without contacting any problems. In our case we created a Mozilla browser.

**Step 2 :** In order for the url to be opened we must first bring it to the correct form. Initially we create again a loop and for each loop we will examine a specific url. We first replace some symbols on the string that will not be recognized if we try to open the url in this form and then we add the "http://" in the begging of each url.

**Step 3 :** Before starting downloading we create some rules for some exceptions. For example the sites 71 (Best Bay),119 (Arrow Electronics) and 465 (St. Jude Medical) in ranking create problem when we tried to download them and the code is stop working. So in order to avoid such incidents we created an exception and the python code will not even try to download these sites and in their position in the new list of the HTML pages that we will create a zero will be saved.The same thing would happen if an exception is thrown in the function if that we are creating. In any other case we will open the site and save this action in the variable `response2`.

**Step 4 :** After saving the action we will use the command `read` and we will save the HTML code which is essentially a long piece of text and then we will save this "text" in the list.

**Step 5 :** Finally we will wait for 2 seconds in order for the browser not to be suspicious from the extreme speed that we are going to open the next page. In that way we avoid having any crushing incidents on the code.

**Step 6 :** After completing this procedure for all the site we will have a list that in each position the HTML code will be held as a very large text. Except from the sites that were not able to be opened.



The code that was created for this procedure is available in the Appendix.A.2

### 3.4.4 Not downloadable pages

As we explained in the previous section there are some pages that were not able to be downloaded. In order to know which are those pages and more specifically which companies sites will not be available for further exploration we created this part of the code that creates a list of the names of those companies.

In the previous code we used a zero in each position that we weren't able to download the site. Here we will use this information in order to gather in a new list only the parts of the list that did get a zero.

Here we created a small function that is called "not downloadables". In the first part of the code we create the function and in the second part we run the function for our lists. Finally we create a data frame with the results so as to be more easy on the eyes.

The code that was created is available in the Appendix.A.2 In the following table we can see the sites that were not downloaded:

Table 3.2: Not downloadable sites

16. Fannie Mae	63. HCA Holdings
71. Best Buy	91. Nike
98. Tesoro	119. Arrow Electronics
136. AutoNation	142. Southwest Airlines
162. Southern	165. American Electric Power
196. Office Depot	217. PBF Energy
229. Consolidated Edison	240. Toys R Us
243. Dominion Resources	276. Global Partners
307. PayPal Holdings	327. News Corp.
364. Williams	415. Tractor Supply
442. Old Republic International	465. St. Jude Medical

### 3.4.5 Content

Now that we have downloaded the HTML code we should start extracting some of the variables we are going to use for the analysis in the next chapter.

**Step 1 :** The first thing we are going to check is how easy it is for a user to read the content of each site. In order to check this performance indicator we will need to gather 4 variables:

1. Number of Words
2. Number of Unique Words
3. Number of Sentences

#### 4. Flesch score

The three first are quite clear. The number of words are the total words that appear in the texts that the user is seeing in a website. The number of unique words are the words that are not very common and can attract the readers attention or even make it harder for him to comprehend the text. The number of sentences is related to those variables as we can understand from this is comparison to the number of total words how big or short is the sentence and as a conclusion how easy or not is the complete text.

Finally regarding the forth variable the flesh score is referring to the Flesh reading ease test score. In the Flesch reading-ease test, higher scores indicate material that is easier to read; lower numbers mark passages that are more difficult to read. The formula for the Flesch reading-ease score (FRES) test is:

$$206.835 - 1.015(\text{total words}/\text{total sentences}) - 84.6(\text{total syllables}/\text{total words})$$

We will calculate the flesh reading test and the other three aforementioned variables with the help of an on-line readability test tool.[29] This site calculates and return all these results that we need. The way to implement them in a new data frame to our python code is by dividing the HTML code, behind the page with the results for each site, and keeping only the actual numbers and sizes that we seek.

**Step 2 :** We create four lists where we will save the variables that we are looking for. Then we start a loop for the 500 sites where in each loop we change the value of the 3 main variables the sites that contain the HTML code the url that contain the url of the company at hand each time and the url check where we save the part of the web address that remains the same while doing the on line check and we add at the end the url of the site we want to check. Also we open the browser as we have done in previous scripts as well.

**Step 3 :** Then we create an if part where we check that the variable site is not zero and that we will not examine the site 108 (Tech Data) as the code seems to have a problem in that case. In this check we put on the respective sites n/a values so as to be clear that we did not retrieve these info for them.

**Step 4 :** We open the browser link and we check whether or not we drop to any exception in which case we also put n/a values in the respective companies.

**Step 5 :** We read the link and after checking that it is not empty (this we can check by comparing it with an empty list that we have created for this use) we use the Beautiful soup library to extract the part of the code that we need.

**Step 6 :** After taking a look at the HTML code of the pages we find out that the parts that we need are between the following brackets `<tr>...</tr>` so

we will extract each such bracket from the code and save them in a list. By checking the list we found which numbers of the list items we want and we saved them in the variables we have created. Always of course checking first that the specific prices exist or in any other way we again put n/a.

**Step 7 :** Now that we have the for key indicators that we will use later on the analysis we should also create a more easily comprehend variable that is related to the flesh measure variable we just created. The numbers that each site gathered mean different things. So we will try to create a correlation and build a variable called readability that will say in text how easily read or not a site is. The score can be interpreted by the following logic:

- Flesch measure < 30 : Very Confusing
- Flesch measure > 30 : Difficult
- Flesch measure > 50 : Fairly Difficult
- Flesch measure > 60 : Standard
- Flesch measure > 70 : Fairly Easy
- Flesch measure > 80 : Easy
- Flesch measure > 90 : Very Easy

**Step 8 :** We created a function that creates a new list where the flesh measure variable is being saved as the above descriptions based on the scores each of the site achieved.

**Step 9 :** Now that we have all the needed information in lists we should combine them by creating one data frame with the use of the variable company name again in order to have a common key so as to merge all the data frames that we will create in the end.

The code that was created is available in the Appendix.A.2A.2

### 3.4.6 HTML Validation

After downloading and saving in data frames the first batch of metrics that we will need for the analysis we should also check the quality of the HTML code. Most pages on the World Wide Web are written in computer languages (such as HTML). One of the advantages of writing in a computer language is that it allows the developer to structure text, add multimedia content, and specify what appearance, or style, the result should have based on his needs.

As every speaking language, so the computer languages do have their own grammar, vocabulary and syntax too. Each document that is written in these computer languages is supposed to follow these rules in order to consider it well structure and written.

However, just as texts in a natural language can include spelling or grammar

errors, documents using computer languages may (for various reasons) not be following these rules as well.

The process of verifying whether or not a document actually follows the rules for the language it uses is called validation, and the tool used for that is a validator. A document that passes this process with success is called valid.

With these concepts in mind, we can define "validation" as the process of checking a web document against the grammar (generally a DTD<sup>5</sup>) it claims to be using.

For the purposes of this paper, we will use an on-line validator site called W3C[37] which will help us see how many errors and warnings does each site have.

**Step 1 :** Initially we create the empty lists in which we will save the variables we will extract that will give us a clear glance on how many errors does each page has, how many warnings, how many pages weren't recognized as documents and how many pages did open during the process.

**Step 2 :** The next step is to create a function that will do a similar job as the script we used to extract the previous variables. Initially we locate the part of the url that remains the same when the check is completed and we see the part that does change where the name of the url we want to examine should go. In order for the code to recognize that we save the result in a variable that in the end is a new url that when we open it, it will show us the page of the results for each site in each loop that we are examining.

**Step 3 :** One difference in this script is that now the part of the code that we need is not between `< tr > .. < /tr >` but between `< div > ... < /div >` parts of the code. So we follow the same procedure as before and we locate in the list of all the divs that we create with the help of the BeautifulSoup package the parts that gives us the information we want to keep.

**Step 4 :** One other difference is that here after the procedure ends we have counted the actual time we needed to complete this procedure. Then next step is to run the function we created.

**Step 5 :** Finally we save the lists that we created in a new data frame where the common column remains the name of the company as it already is in the previous dataframes we have created.

The code that was created is available in the Appendix.A.2

### 3.4.7 Social media

One other group of variables that we should include in our analysis is the social media that each company choose to use. Since this era is being characterized

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<sup>5</sup>DTT: Document Type definition

from the massive use of social media we can't help but wonder if some of them could actually play a crucial role in a business success.

The way we are going to see which social media does a company use is quite simple. We will create a list of the name of each of the six most well known social media with the suffix ".com" and then we will check if the expression appears in the HTML code of each company. If an expression does exist that means that the specific company does indeed use this specific social media and as so it appears a respective link in its home page so as the user to have the opportunity to subscribe in it.

The procedure we will use is similar to the previous ones.

**Step 1 :** Firstly we create the lists for the social media that we want to examine. More specifically the social media we will search for are the following:

- **Facebook:** a social media that lets you upload images, thoughts, songs and lets you interact with your friends
- **Twitter:** an on-line news and social networking service where users post and interact with messages, "tweets," restricted to 140 characters
- **Pinterest:** an internet photo sharing and publishing service that allows users to "Pin" pictures they like and upload their own recommendations to their "pinboards".
- **YouTube:** a free video sharing website that lets people upload, view, and share videos.
- **Instagram:** an online photo and video sharing social networking service. It allows users to take pictures and videos, apply digital filters to them and share them to their followers.
- **Linkedin:** a social networking website for people in professional jobs. Users can make connections with other people they have worked with, post their work experience and skills, look for jobs, and look for workers.

**Step 2 :** The next step is to create a function that first creates the lists with the 6 elements we would search on each HTML code.

**Step 3 :** Then after checking that the HTML code for each specific site has been downloaded properly (in other words is not equal to zero) we search in a loop for each of the social media at hand if it exists in the HTML code. If it exists we put True in the respective list. After completing this procedure we export also the time we did to run the function.

**Step 4 :** Now that we have the function ready we run it and afterwards we again save the results in a new data frame.

The code that was created is available in the Appendix.A.2

### 3.4.8 Links - Internal and External

The navigation inside a website is extremely important as we mentioned in the literature review and highly correlated to the number of hyper links that are included in it. Thus, the next step is to see how many internal, external and finally total links each HTML code has. The links show in how many other pages does this home page leads to. If the links are external that means as we said in the Metrics section that they lead in a page that is not of this website. While the internal links lead to other pages in the same website.

By extracting this information we want to see if it is important for the user to have the ability to browse in various pages inside the site from the home page and also if it plays any role the use of external links that give the user the opportunity to be transferred in another site that is relative of course with the one he is looking in.

**Step 1 :** A great way to spot the links in an HTML code is the prefix that they all use which is "href". So the first step (after creating the initial lists of course and the loop we do in each script) is to locate how many times does the expression "href" appears in the code. The result of this search will give us the total links of the site.

**Step 2 :** Next step is to separate somehow the internal and the external ones. An easy way to do that is to find all the "href" references that are followed by "https: ". By locating specifically those expressions we have located all the external links because unlike the internal links that do not need to be written in this form the external links since they lead to other sites they should always begin with this expression.

**Step 3 :** Now that we have the total links and the external links as well we can easily find the internal links with a simple subtraction:

$$total\ links - external\ links = internal\ links$$

Finally we put the results in the respective lists for each site and we export the time we did to run the script.

**Step 4 :** Now that the function is completed we run it and then we create a data frame as we have done in the previous scripts as well. The code that was created is available in the Appendix.A.2

### 3.4.9 Loading time

One very important factor as we mentioned before 3.2.1 is the time that the site does to be loaded and with this part of the code we will count exactly that. We have already counted in previous scripts the time they did to be completed. In a similar logic we will count the time it does for the browser create after opening the url to read it.

**Step 1 :** The procedure is the same, firstly we create the empty list where we will save the time it does to open for each site.

**Step 2 :** Then we create the function and we create the loop for the 500 sites. In case of an exception we put "n/a" in the respective list position or if the site is the number 119(Arrow Electronics) or 465(St. Jude Medical)<sup>6</sup> which create a problem in the code and we continue. In the end of the function we appear a text that lets us know that the process has been completed.

**Step 3 :** Next step is to run the function and finally create a data frame with the results.

The code that was created is available in the Appendix.A.2

### 3.4.10 Number, format and pixels of site's images

We reach to the final group of variables that we are going to examine regarding the home pages of the websites of the 500 companies that ranked first in Fortune 500. This group has to do with the images of each site. We can divide the information that we want to extract into 3 major categories:

1. Type of images
2. Number of images
3. Different image sizes

#### 3.4.10.1.0 Images formats

There are many different types of images that can be used in a site. Here we will try to see between the most common types which ones are the most preferable from the sites and later on in the analysis to see if this has any correlation to their success. The type of images that we will examine are the following ones:

- **PNG:** Portable Network Graphics (PNG) is a raster graphics file format that supports lossless data compression<sup>7</sup>.
- **BMP:** Bitmap (BMP) is a raster graphics image file format used to store bitmap digital images, independently of the display device (such as a graphics adapter), especially on Microsoft Windows and OS operating systems.
- **DIB:** Device-Independent Bitmap (DIB) is a graphics file format used by Windows. DIB files are bitmapped graphics that represent color formats. Similar to BMP format, except they have a different header. DIB files can be opened and edited in most image editing programs.

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<sup>6</sup>or 118/464 in the loop's numbering since it start from zero

<sup>7</sup>Lossless compression is a class of data compression algorithms that allows the original data to be perfectly reconstructed from the compressed data

- **JPEG/JPG/JPE**: The term (JPEG) is an acronym for the Joint Photographic Experts Group, which created the standard method of lossy compression for digital images, particularly for those images produced by digital photography. The degree of compression can be adjusted, allowing a selectable trade-off between storage size and image quality. JPEG typically achieves 10:1 compression with little perceptible loss in image quality.
- **GIF**: The Graphics Interchange Format (GIF) is a bitmap image format that supports up to 8 bits per pixel for each image, allowing a single image to reference its own palette of up to 256 different colors chosen from the 24-bit RGB color space. It also supports animations and allows a separate palette of up to 256 colors for each frame. These palette limitations make the GIF format less suitable for reproducing color photographs and other images with continuous color, but it is well-suited for simpler images such as graphics or logos with solid areas of color.
- **TIFF/TIF**: Tagged Image File Format (TIFF or TIF) is a computer file format for storing raster graphics images, popular among graphic artists, the publishing industry and photographers. The TIFF format is widely supported by image-manipulation applications, by publishing and page layout applications, and by scanning, faxing, word processing, optical character recognition and other applications.

As we can see some of the type of images have more than one ways that can appear so in order to be precise we will examine all nine different endings. The procedure we will follow is the same one.

**Step 1** : Initially we create the lists we will use then we create the function and the loop for the 500 sites.

**Step 2** : For each site we check if the HTML code is not empty and then we search for all the endings that exists in each site and we save in the lists the number of times the ending appeared so as to know how many such images the site has.

#### 3.4.10.2.0 Number of images

**Step 3** : The total number of images is the sum of all the different types of images and the number of each of those in a site. So in order to catch to birds with one stone we create a variable in the same function where in each loop for each different type of image it adds them in this variable so as to have the total images in the end.

**Step 4** : In the end of the function we export the time the function did to run again. The next step is to run the function and finally create the data frame with the variables we created.

The code that was created is available in the Appendix.A.2



### 3.4.10.3.0 Pixels of images

Aside from the number of images and the types that are being used another important factor is the pixels of an image. In digital imaging, a pixel, or picture element is a physical point in a raster image, or the smallest addressable element in an all points addressable display device. So it is the smallest controllable element of a picture represented on the screen. The more pixels used to represent an image, the closer the result can resemble the original. In the following code we will find the array of the pixels of all the images of each site and then we will sum them up to a final result that will be comparable across different web pages.

**Step 1:** The first step is import the libraries that we are going to use which are the numpy library and the urllib one.

**Step 2:** Next we open the url of the website we want to examine.

**Step 3:** Then we use the numpy library to create a numpy array that will contain all the pixels of all the images in the web page under examination.

**Step 4:** Now that we have all the pixels we create a loop and we add them up in order to end up with one total number of the pixels that are containing in the web page at hand..

**Step 5:** We run the function.

**Step 6:** We create the data frame with the informations that we gathered.

The codes that was created is available in the Appendix.A.2

### 3.4.11 Fortune 500 - Metrics download

Just in order to have some metrics that will depict the status of the companies, we will also download some metrics from the Fortune 500 sites for each company.[16] In order to achieve that we should open the pages for each one of the sites separately. Since there is a pattern in the way the pages are named it shouldn't be difficult.

**Step 1:** Firstly we should create the pattern with which we will download the pages. By running the code we can see that the names of each company are not written exactly as we have saved them.

**Step 2:** So the second step we need to do is to alter the names that are not similar in order for the next functions to run.

**Step 3:** Now that we have the correct names we can download the HTML code of each one of the fortune 500 companies pages from the fortune 500 site so as to extract the information we need. Again here we follow the same steps.

Firstly we create an initial list and then a function and a loop for the 500 sites. And for each loop turn we download and save the HTML code behind the fortune 500 page for the site at hand. Finally we run the function.

**Step 4:** Now that we have saved the HTML codes we are going to extract some information that we need from them. In order to do that initially we have to create the variables we will need.

**Step 5:** Now that we have the initial variable we are going to create a function in order to extract the specific parts we need. More precisely we are going to download the following information:

- Revenues in dollars
- Assets in dollars
- Total Stockholder Equity in dollars
- Market Value in dollars
- Profit in dollars
- Profit as % of Revenues

For each loop we use the library Beautiful soup to find all the parts between `<tbody> ... </tbody>` and we locate in which of the parts do the elements we want to extract lies on.

**Step 6:** After locating them we find in this specific part all the parts that are between `<td> ... </td>`. Then we locate in those new parts where each of the information we need is and with the help of the regular expressions<sup>8</sup> we keep only the numbers of each part.

**Step 7:** We do that separately for each one of the five variables we want to create and finally we print that the function is completed.

**Step 8:** Next we run the function

**Step 9:** Finally we create the data frame with the elements we extracted. The codes that was created is available in the Appendix.A.2

### 3.4.12 Merge data-frames and extract final csv file

The final step in order to conclude the section with the downloading and gathering of the data is to create a final data frame which will include all the information gathered and then create a csv file that will be used for the further

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<sup>8</sup>A regular expression is a sequence of characters that define a search pattern. Usually this pattern is then used by string searching algorithms for "find" or "find and replace" operations on strings

analysis that will be take place with the use of the program language R. In order to do that we merge the data frames we created by two using the company name as key and then we repeat the merging procedure until we end up with only one data frame that will include all the others. Finally we create the csv file that we will use in the analysis in R in the next chapter. The code that was created is available in the Appendix.A.2



## Chapter 4

# Data Analysis

By concluding the gathering of all the information needed the next step is to proceed to their analysis. For the purposes of this assignment we will use the programming language R to perform this analysis.[15]

### 4.1 R Language

R is a programming language and software environment for statistical computing and graphics supported by the R Foundation for Statistical Computing. The R language is widely used among statisticians and data miners for developing statistical software and data analysis.

Furthermore R is freely available under the GNU General Public License, and pre-compiled binary versions are provided for various operating systems. While R has a command line interface, there are several graphical front-ends available. For the purpose of this paper we will use the R-Studio which is a free and open-source integrated development environment (IDE) for R.

### 4.2 Analysis

In this section we will present the steps that we followed to conduct this analysis and also we will explain elaborately the findings. The analysis that we are going to perform will be explained by the following order as it was performed:

1. Data cleansing
2. Variable analysis and correlation
  - (a) Fortune variables analysis and correlation
  - (b) Social media analysis and correlation
  - (c) Links analysis and correlations
  - (d) Words analysis and correlation

- (e) HTML validation variables analysis and correlation
- (f) Image types, number and pixels analysis and correlation

### 3. Logistic Regression

#### 4.2.1 Data cleansing

Before we will be able to begin the analysis we should first check the data that we have gathered.

The first step is to upload in the R environment the csv file we have created and see how many variables and observations we have. The data have 500 observations as it was expected since we will examine 500 companies and 38 variables. The next step is to change the decimal point in the variables we gathered from the Fortune 500 site in order to be read correctly from R.

Moreover, we should make all the variables numeric in order to be more easy to compare them. The only variable that we keep as factor is the Readability one since we made it on purpose like that so as to have a clear view of what the flesch test results really mean.

Moreover we should omit all the variables and observations that contain na's from this analysis so as for the results to have a point.

The next step is to rename some variables in order to have a better and clearer understanding of what they represent. For example a variable named X that was added when we extracted the csv from Python represents the actual ranking of each company, an information that will prove to be very useful later on. So it will be a good idea to rename this variable to Ranking.

Some of the variables while they were important during the python scripts they do not actually play any important role in this analysis and we should remove them from the beginning of the analysis. For instance the company's url was an important variable while we ran the python scripts but since there are unique for each site they cannot give us any useful information for the analysis we want to perform.

Another important step before going on with the analysis is to upload the libraries that we are going to use further along. More specifically we will upload the following libraries for starters:

- **ggplot2**: The ggplot2 package, created by Hadley Wickham, offers a powerful graphics language for creating elegant and complex plots.
- **reshape2**: The reshape2 is an R package written by Hadley Wickham that makes it easy to transform data between wide and long formats.
- **DAAG**: This package is called Data Analysis and Graphics Data and Functions and it consists of data sets and functions.

Finally the number of the observations and the variables that we are going to use in the analysis have been change to the following ones:

Table 4.1: Dataset initial and after cleansing

Dataset	Observations	Variables
<b>Initial</b>	500	38
<b>After Cleansing</b>	402	36

The script we used to perform all the above steps could be found in the Appendix.A.3.1

### 4.2.2 Variable analysis and correlation

Now that the variables are cleansed we can perform the first step of the analysis which is the analysis of the variables so as to have a first look of how they are distributed and how they are correlated to each other. In order to proceed with this analysis we have to separate the variables into same groups as we did when we downloaded them and examine them together to see if some of those prices are correlated.

The procedure is to first take a look of each variable of each group separately and then in relation to the variable of the fortune 500 that we will choose and then see the correlation of all the variables in each group with the fortune 500 variables.

#### 4.2.2.1.0 Fortune variables analysis and correlation

The first step is to determine the variable with which we will compare all the other ones. Obviously this variable will be one of the metrics we downloaded from the fortune 500 site so as to have an actual variable that shows the status of the company and compare the rest of the variables with it.

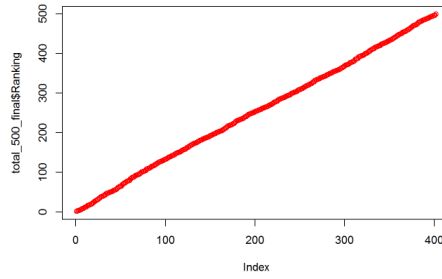
First of all we should see the summary of the variables we have downloaded in order to have an initial idea of the prices we are going to see. In the below table we can see the min price, the max price, the mean and the medium of each one of the fortune 500 variables:

Table 4.2: Fortune 500 variables summary

Summary	Ranking	Assets	Market Value	Total Stockholder equity	Revenues	Profit % Revenues
<b>Min.</b>	2	1,077	1,022	-978	5,13	-347,4
<b>1st Qu.</b>	134,5	7,72	6,93	2,848	7,114	2,3
<b>Median</b>	254,5	17,588	16,294	6,545	11,234	6,05
<b>Mean</b>	252,7	51,152	49,435	66,395	22,34	5,693
<b>3rd Q.</b>	370,8	42,224	39,797	20,469	20,867	11,7
<b>Max.</b>	499	877,933	947	998	233,715	45,6

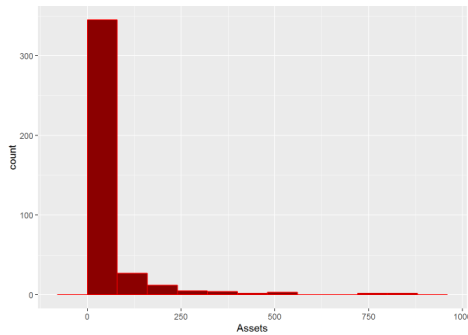
From this table we can see that even though some of the observations were removed from the cleansing the mean and the median are still very close to 250 and even though the first and the 500 websites are not included the way that the ranking is distributed is perfect for the rest of the analysis.

Figure 4.1: Ranking



Regarding the Assets that are calculated in millions of dollars we can see that the min price that we can meet is 1 million dollars while the max price is 877 million dollars. Moreover the mean and the median are not very close to each other. This can mean that more than half of the companies at hand have less than 17 million in assets while due to the large gap between the min and the max price the mean is a lot bigger than this price.

Figure 4.2: Assets

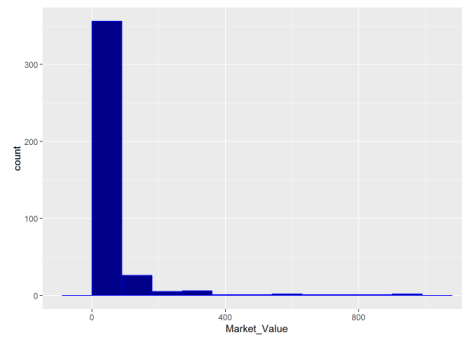


Furthermore, the market value of the companies seems to have even larger deviation between the max and the min price and it actually follows the same



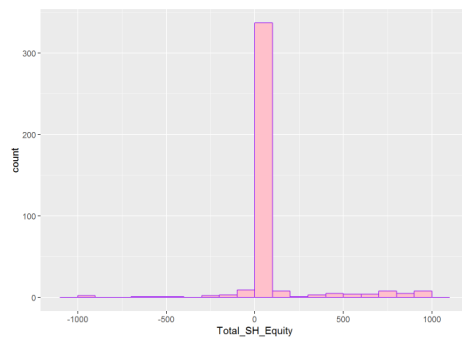
logic as the assets.

Figure 4.3: Market Value



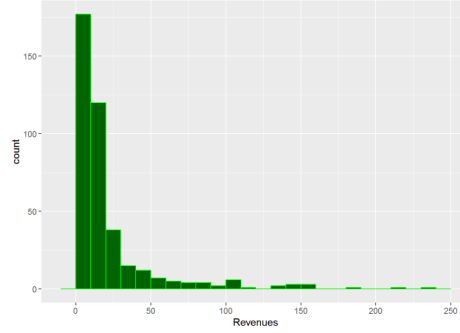
Moreover, the total stockholder equity variable has a min value of -978 millions and a max value of 998 millions. Again here the medium and the mean have a very large distance of almost 54 million dollars.

Figure 4.4: Total stockholder equity



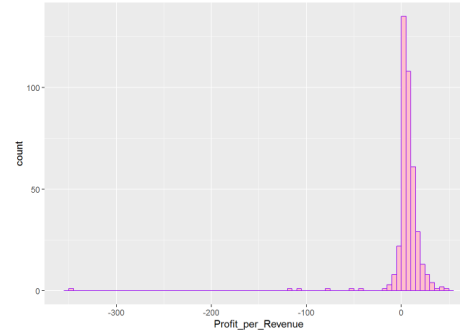
Now regarding the revenues of each company we can see that they begin from 5 million dollars and reach 233 million dollars. Also here the mean and the median have a distance of 10 million dollars again due to the large deviation of prices.

Figure 4.5: Revenues



Finally, the profit per revenue variable shows the percentage of profit in regards to revenues. Here we can see that the min price is negative, which means that while this company has some revenues it doesn't actually have any profit. Here the biggest price is 45 while the mean and the median are very close to each other despite the big deviance between the min and the max.

Figure 4.6: Profit % Revenues



Now that we had a glimpse of the variables distribution we should see which one is more correlated to the ranking variable in order to see which variable we will use as the comparison metric. Since the Fortune 500 magazine is ranking the sites based on the revenues we expect to see that this variable will be the most correlated with the Ranking. Although we should also check the correlations of the other variables as well in order to be sure. In the following table we can see the correlation of the Ranking with each one of the Fortune 500 variables. The table was created by performing regression analysis with each variable against

the ranking variable:

Table 4.3: Ranking Regression models

Regression model	Adjusted R-squared	p-value
model_ranking_revenues	0,4531	< 0,05
model_ranking_Profit_per_Revenue	-8,32E-02	0,3261
model_ranking_assets	0,1351	1,57E-11
model_ranking_market	0,0226	0,001458
model_ranking_equity	0,01322	0,01198
<b>model_fortune500_group</b>	<b>0,4701</b>	<b>&lt;0,05</b>

Based on the above regression models that we ran we can conclude that the variable that we will use in order to see the influence of the websites variables in the company is the Revenues. As it is clear from the table that it has the best adjusted R square in relation to the ranking and a p-value lower than 0.05. In the last line of the table we have performed a regression model for all the variables of the fortune 500 that we have downloaded using as the dependent variable again the ranking. Here we can see that the model has a little worse adjusted r square from the model we created for just the ranking and the revenues.

We can double check those finding with the help of the libraries corrplot and caret. We run a correlation plot with all the variables we have seen above. Moreover, the code that was used to create these tables is available in the Appendix.A.3.2.1:

Table 4.4: Fortune variables correlation plot

	Ranking	Assets	Market Value	Revenues	Total SH Equity	Profit % Revenue
<b>Ranking</b>	<b>100%</b>	-37%	-16%	-67%	13%	5%
<b>Assets</b>	-37%	<b>100%</b>	17%	44%	-3%	-3%
<b>Market_Value</b>	-16%	17%	<b>100%</b>	31%	-3%	5%
<b>Revenues</b>	-67%	44%	31%	<b>100%</b>	-5%	3%
<b>Total_SH_Equity</b>	13%	-3%	-3%	-5%	<b>100%</b>	2%
<b>Profit_per_Revenue</b>	5%	-3%	5%	3%	2%	<b>100%</b>

*From the table we see that the strongest negative correlation is between Ranking and Revenues as we already have seen.*

#### 4.2.2.2.0 Social media analysis and correlation

Now that we have reach to the conclusion that the metric we will use from the Fortune 500 is the Revenues we will proceed with analysing the social media variables to see how they are distributed and then to see how they are correlated with the Revenues variable.

Table 4.5: Social media (link existence on the site)

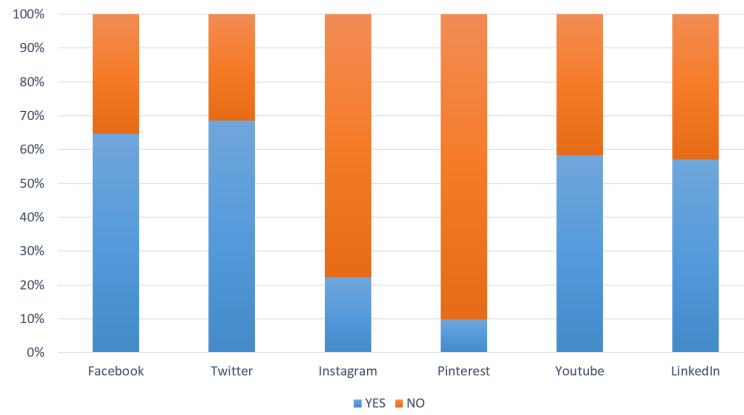
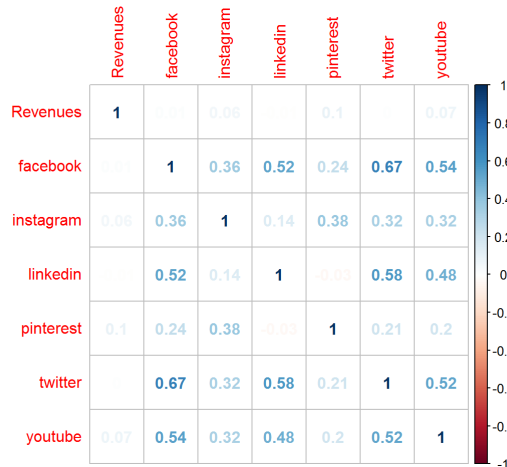


Table 4.6: Social media correlation



*High correlation between different social media existences.*

Almost the 65 percent of the companies that we are examining have Facebook links on their home page. Almost the 67 percent of the companies that we are examining have Twitter links on their home page. Only the 22 percent of the companies that we are examining have instagram links on their home page. Only a small 10 percent of the companies that we are examining have pinterest links on their home page. The 58 percent of the companies that we are examining have YouTube links on their home page. The 57 percent of the companies that we are examining have YouTube links on their home page.

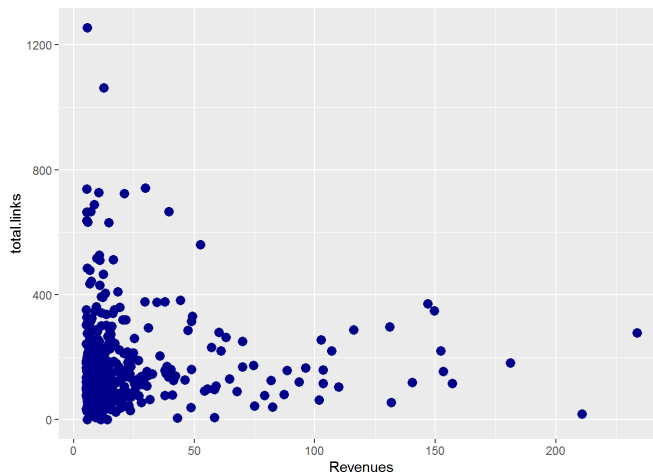
From the above data we can conclude that the most frequently used social media is Facebook and Twitter and the least used ones is Instagram and Pinterest. The first conclusion can be easily confirmed since those two first social media are the most widely known.

From the correlation plot we can see that the Revenues are correlated 8% with instagram, 10% with pinterest and 7% with Youtube. Moreover, there are some high correlations between different social media such as Facebook and Twitter (67%) and Twitter and LinkedIn (58%). The code we used to create this chart is available in the Appendix.A.3.2.2

#### 4.2.2.3.0 Links analysis and correlations

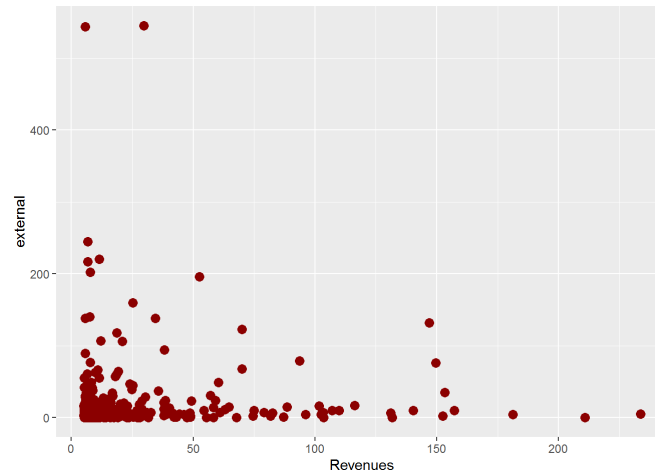
Next step is to analyse the distribution of the internal, external and total links and of course their correlation with each other and with the Revenues. We begin with the distribution of the variables in correlation with the Revenue variable:

Table 4.7: Total Links



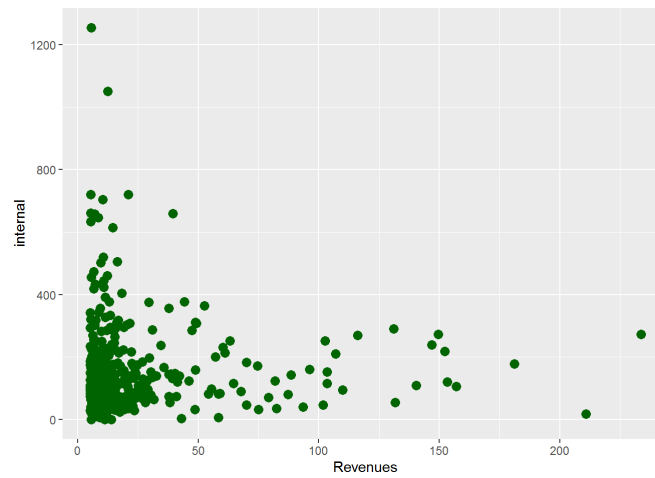
*We can see that as the Revenues increase the total links are steadily going under 400.*

Table 4.8: External links



*Here the correlation is not so clear as in the total links.*

Table 4.9: Internal links



*The internal links have a very similar distribution to the total links which is logical since the one is a subset of the other.*

Now that we have the first glimpse of the variables and we understand that when the Revenues are increasing the number of the link is under some specific margins we can create also the correlation table to see if we can extract any

other useful information:

Table 4.10: Links correlation table



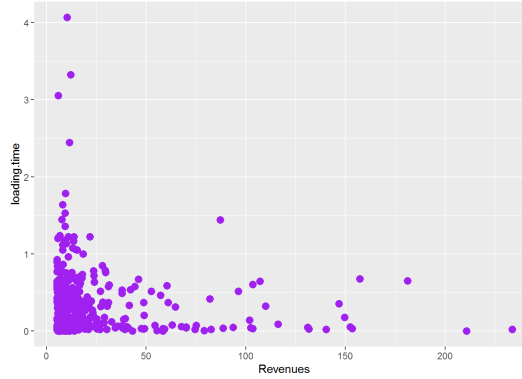
*The internal links are extremely correlated with the total links which as we said is logical since the one is a subset of the other.*

From the correlation table we can see that the observation we made based on the previous charts, that the internal links distribution in relation to the Revenues is very similar to the one of the total links, can also be supported from this table were the correlation between the 2 variables is 95%. This information might come handy later on when we are going to create regression models. The code for this section is available in the Appendix.A.3.2.3

#### 4.2.2.4.0 Loading time analysis and correlation

The loading time of the sites is a very important key performance indicator usually in website performance so it is very interesting to see if it has any strong correlation with the Revenues of these very successful companies that we are examining.:

Table 4.11: Loading time



*Low loading time in the sites with the most Revenues.*

From the table above we can see that the loading time in relation to the Revenues has a small correlation. The companies that have the highest Revenues have also a very small loading time. Moreover we can see that the companies that have more than 100 million Revenues have loading times under 1 second. Moreover, in the correlation table in the next section we can see that the loading time has indeed a negative relation with the Revenues (-12%)(51). This means that when the one variable price is going up the others' variable price should go down. This is also an expected outcome since as we said before the time a site does to open is very important to the users as they can easily grow impatient and look somewhere else. This is due to the grand variety of choices available on-line that makes the user feeling powerful. The code for this table is available in the Appendix.A.3.2.4

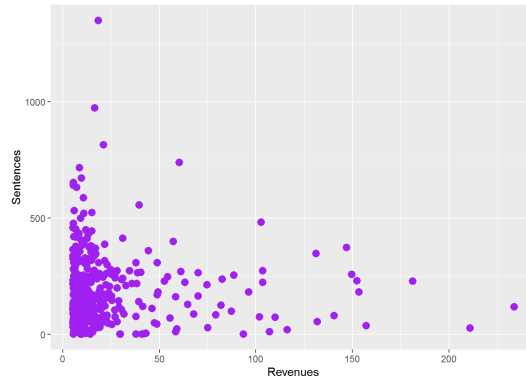
#### 4.2.2.5.0 Content analysis and correlation

The next step is to analyse the distribution of the variables that are related to the content and the text of the websites in relation to the Revenues of the companies at hand. As we explained in the Python chapter3.2.5 we gathered 3 variables that are related to the grammatical overview of the text that is being used in the sites - which are the numbers of words, the number of unique words and the number of sentences - and 2 variables that are trying to explain if the content of this text is comprehensible from the majority of the users or



not. Following below we have the charts with the distribution of those variables prices across the sites under examination and their relation to the Revenues.

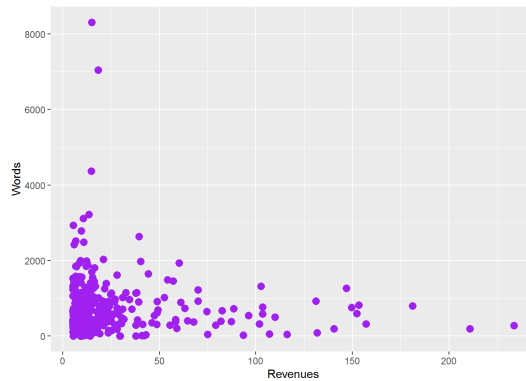
Table 4.12: Number of Sentences vs Revenues



*In high Revenues the number of sentences is smaller that 500.*

From the table we can see that most sites have less than 500 sentences in their home page. Moreover while the Revenues price is going up the number of sentences seems to getting lower. For the sites that have more than 100 million dollars in Revenues the number of sentences drops under 250. Half the number of sentences that we can see in sites with lower Revenues. Moreover, in the correlation table in the that will follow we can see that the number of sentences have indeed a negative relation with the Revenues (-1%)(51).

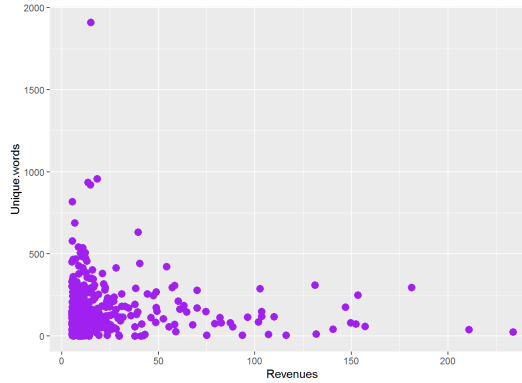
Table 4.13: Number of Words vs Revenues



*In high Revenues the number of words is smaller that 1000.*

By the same logic as the sentences in relation to the revenues so does the number of words seems to drop when the revenues go up. Furthermore here we can see that the decrease starts in lower revenues prices (around the 50 million dollars). This is expected if we take into consideration that the number of words is always correlated to the number of sentences. Most sites do not want to have very long sentences in order not to bore the reader. So since the number of sentences incline when the revenues are increasing we anticipate that the number of words will have the same reaction to the revenues. Moreover, in the correlation table in the that will follow we can see that the number of words have indeed a negative relation with the Revenues (-3%)(51).

Table 4.14: Number of Unique Words vs Revenues



*In high Revenues the number of unique words is close to zero.*

The number of unique words differs from the actual number of all the words. Here we are trying to see how many not commonly used words does each site uses. Here the distribution is not so clear as it was for the two previous variables but still we can see that in the most sites that have high Revenues the number of unique words are very small. Moreover, in the correlation table in the that will follow we can see that the number of unique words have indeed a negative relation with the Revenues (-4%)(51).

Table 4.15: Correlation table

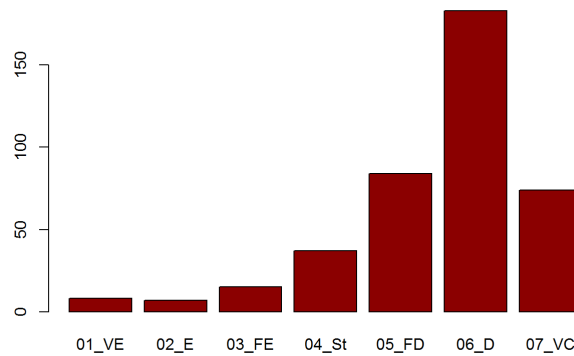
	Revenues	Sentences	Unique_words	Words	loading_time
Revenues	100%	-1%	-4%	-3%	-12%
Sentences	-1%	100%	69%	79%	15%
Unique_words	-4%	69%	100%	93%	20%
Words	-3%	79%	93%	100%	19%
loading_time	-12%	15%	20%	19%	100%

*Sentences, words and unique words are highly correlated.*

From the correlation table we can also observe that the three variables we examined regarding the text of the websites are highly correlated with each other which as we already explained is an expected outcome.

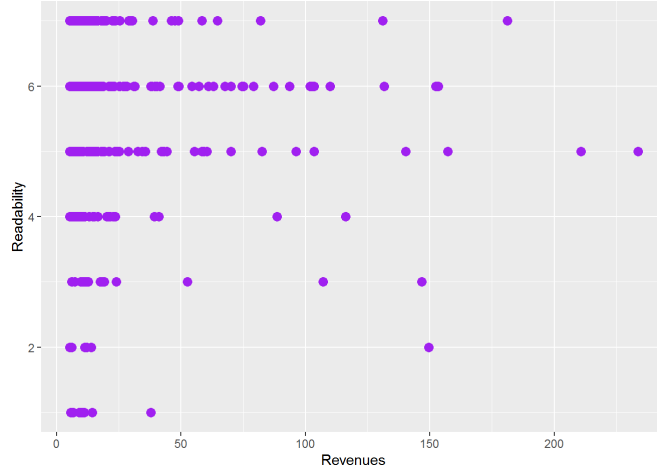
Now that we analysed the 3 variables regarding the text attributes we should also analyse the 2 variables regarding the readability index of the websites' texts. Since of course the flesch measure variable was the source for calculating the readability variable we will analyse here only the readability variable thoroughly while the diagrammatically analysis of the flesh measure variable will be available in the Appendix.A.3.2.5

Table 4.16: Readability distribution table



*Most sites are difficult to read.*

Table 4.17: Readability vs Revenues table



*Most sites are difficult to read.*

From the above two charts we can see that firstly the most sites are difficult to be read and secondly that the readability index in relation to the Revenues does not show a clear pattern. The two sites with the most Revenues seems to be fairly difficult to read. What we can definitely see is that the sites that are very easy to be read all have revenues under 50 million dollars. This could mean that even though the users do not want to read very difficult texts they also do not want extremely easy ones. Maybe the correlation plot could help us have a clearer view of the relationship between the 2 variables.

Table 4.18: Correlation table

	Revenues	Flesh_Mesaure	Readability
Revenues	100%	2%	-3%
Flesh_Mesaure	2%	100%	-17%
Readability	-3%	-17%	100%

*Flesh measure and readability variables are negative correlated.*

From the correlation plot we can see that the Revenues have a very small negative correlation with the readability variable (-3%). While the readability variable and the flesh measure variable as it was expected they have a negative correlation (-17%). This means that the bigger the price in the flesh measure the lower the price in the readability variable. If we consider that the best

prices of the flesh measure are the highest while respectively for the readability variable are the lowest then it is a normal correlation.

4.2.2.6.0 HTML validation variables analysis and correlation

During the extraction of the HTML validation variables we created 4 different metrics: the number of errors, the number of warnings the non document error and the page not opened one. In this section we are going to analyse the distributions of those variables and also their correlation with the Revenues:

Table 4.19: Number of errors distribution

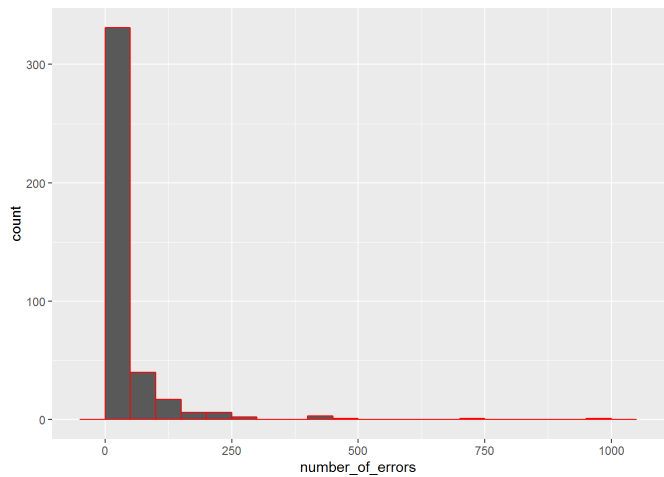
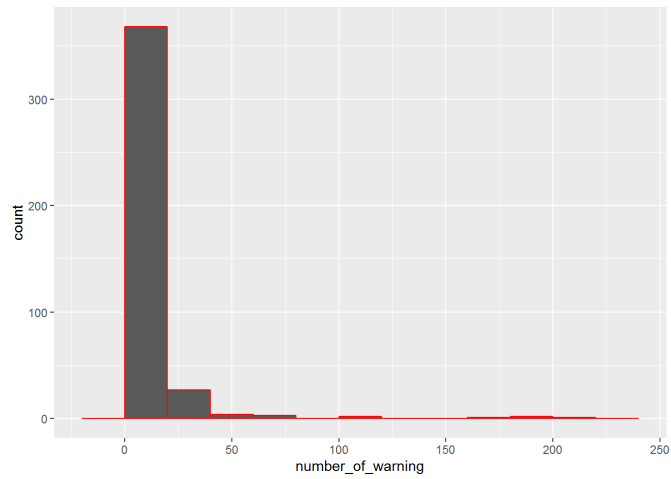
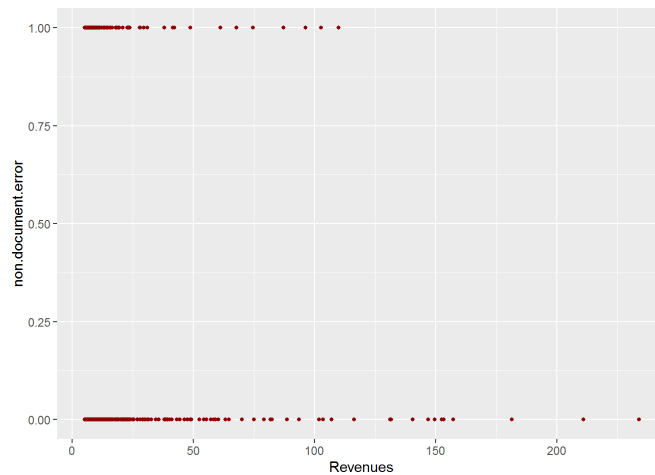


Table 4.20: Number of warnings distribution



*The majority of the companies have less than 25 warnings.*

Table 4.21: Non document error vs Revenues table



*In highest revenues there is no document error.*

Table 4.22: Correlation table

	Revenues	non.document.error	number_of_errors	number_of_warning
Revenues	100%	-7%	8%	10%
non.document.error	-7%	100%	-25%	-22%
number_of_errors	8%	-25%	100%	23%
number_of_warning	10%	-22%	23%	100%

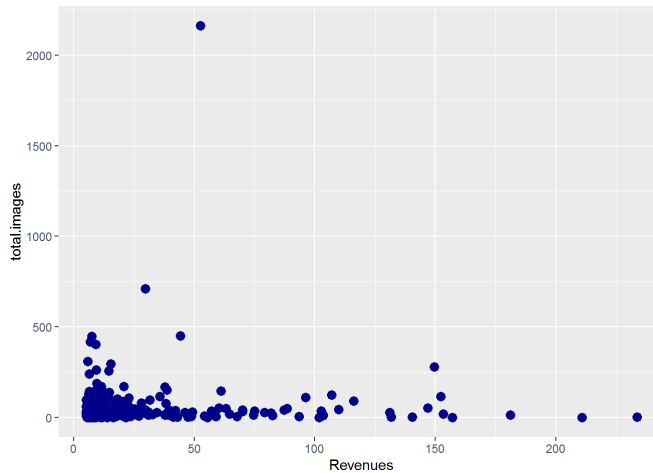
*Positive correlation of Revenues with the number of errors and the number of warnings.*

The table of the "document opened" variable which is available in the Appendix A.3.2.6 is not included since it has the same price for all the sites thus there were no meaning examining its correlation to the revenues. Regarding the four tables above we can see that the number of errors and the number of warning have a small positive correlation with the Revenues (8% and 10% respectively). Moreover the variable non document error has a negative correlation to the revenues (-7%) as well as with the number of errors and the number of warnings.

#### 4.2.2.7.0 Image types, number and pixels analysis and correlation

Last but not least we should analyse the distribution of the different types of images that are being used on the websites we are examining and also compare the total images with the Revenues to see their correlation.

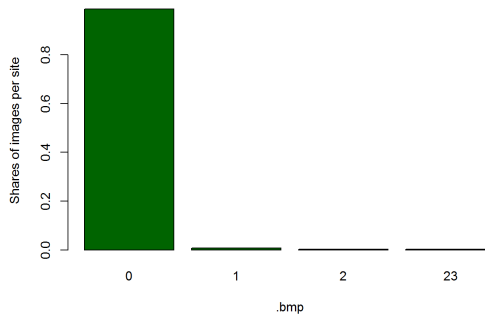
Table 4.23: Total images vs Revenue table



*Most sites under 250 images.*

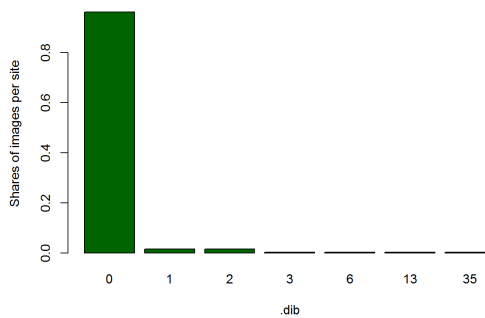
From the above chart we can see that the most sites have less than 250 images. Although there is one site that has more than 2000 images. Moreover we can see that the sites with more than 100 million dollars revenues have even less than 175 images one their home page. Now that we have a first glance of the total images in the sites we should examine the nine different types of images that we have gathered.

Table 4.24: BMP distribution



*Most sites do not have bmp images. Only 4 sites actually uses bmp images.*

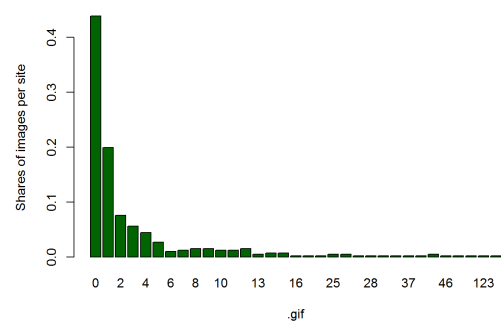
Table 4.25: DIB distribution



*Very small number of companies use this type of images. 80% of the websites do not use this format.*

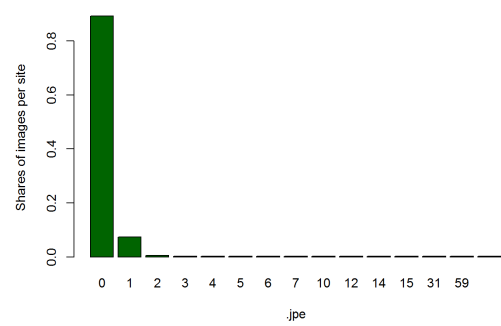


Table 4.26: GIF distribution



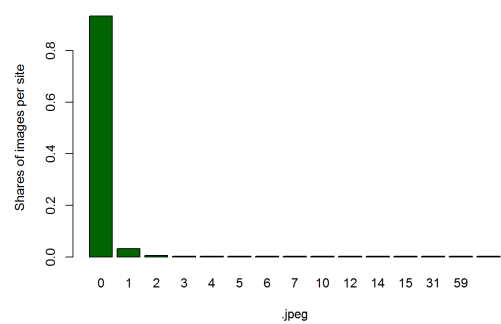
*60% of the websites use this format.*

Table 4.27: JPE distribution



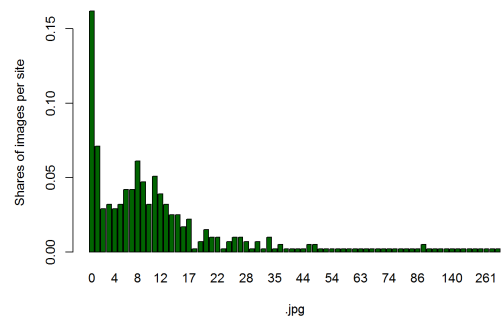
*Very small number of companies use this type of images. 80% of the websites do not use this format.*

Table 4.28: JPEG distribution



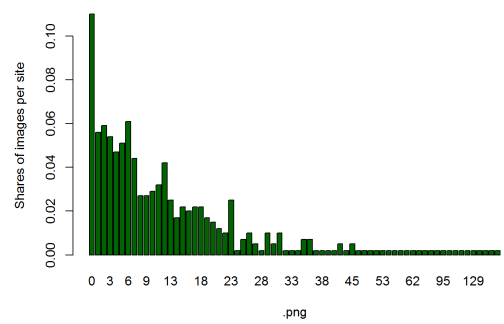
*Very small number of companies use this type of images.80% of the websites do not use this format.*

Table 4.29: JPG distribution



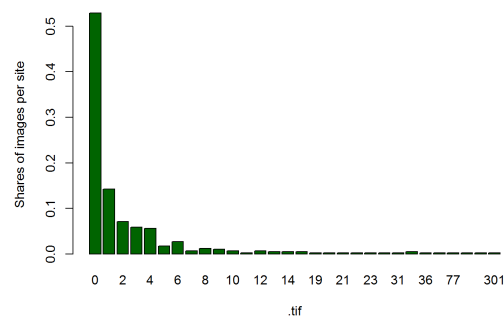
*85% of the websites use this image type.*

Table 4.30: PNG distribution



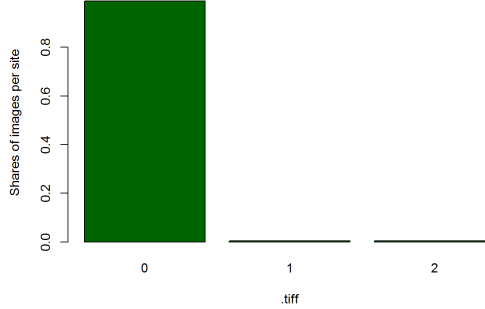
*90% of the websites use this image type.*

Table 4.31: TIF distribution



*More than 50% of the companies do not use this image format.*

Table 4.32: TIFF distribution



*Almost zero occurrences to all websites.*

Table 4.33: Correlation table

	Revenues	.bmp	.dib	.gif	.jpe	.jpeg	.jpg	.png	.tif	.tiff	total.images
Revenues	100%	8%	9%	-2%	6%	6%	0%	2%	-0,2%	-3%	5%
.bmp	8%	100%	-0,1%	-1%	-0,4%	-0,3%	1%	0%	5%	-1%	2%
.dib	9%	-0,1%	100%	20%	91%	91%	1%	22%	6%	-0,1%	80%
.gif	-2%	-1%	20%	100%	24%	24%	-1%	16%	3%	1%	32%
.jpe	6%	-0,4%	91%	24%	100%	100%	-1%	23%	1%	-1%	86%
.jpeg	6%	-0,3%	91%	24%	100%	100%	-1%	23%	1%	-1%	86%
.jpg	0,5%	1%	1%	-1%	-1%	-1%	100%	24%	38%	22%	41%
.png	2%	-0,1%	22%	16%	23%	23%	24%	100%	26%	4%	53%
.tif	-0,2%	5%	6%	3%	1%	1%	38%	26%	100%	2%	35%
.tiff	-3%	-1%	-0,1%	1%	-1%	-1%	22%	4%	2%	100%	8%
total.images	5%	2%	80%	32%	86%	86%	41%	53%	35%	8%	100%

*Number of errors positive correlated with number of warnings.*

From the correlation table we can see that the revenues are positively related to every type of images except from .tif, .tiff) and .gif. A hypothesis that if we take into account that the largest number of those type of photos occurred in companies that have the smallest revenues from the examined ones can be easily supported. Moreover, the highest positive correlation (8%) is with .bmp image format.

Furthermore as expected the total images is highly correlated with all the formats since they are the outcome of the sum of all the occurrences of all the types of images at hand. In addition based on all the previous tables of this section we can conclude that from all the types of images that were examined the most commonly used types are the .png (in 90% of the websites) and the

.jpg(in 85% of the websites).

### 4.2.3 Data manipulation

Even though we concluded the analysis part of the variables we still haven't examined the different image sizes we have gathered from the python scripts. Due to the very large amount of different sizes that we were able to gather we should find a way to reduce those variables in order to make it possible to run regression models. In this chapter we are going to examine those variables that we have created in order to see which ones are more meaningful to take further along on the analysis.

#### 4.2.3.1.0 Remove variables

Now that we have created and analysed all the needed variables we can subtract from the data frame the variables that we have decide not to include in the regression analysis that will follow. Those are all the image sizes except from the 24 that were mentioned in the above section as well as the following ones:

1. Market Value
2. Assets
3. Ranking
4. Total Stockholder Equity
5. The page not opened variable

Those variables are being removed for the following reasons. The first four variables are data from the fortune 500 pages of the companies and we downloaded in order to determine which of those metrics we will use in order to see if the performance indicators of the websites effect the company's status. Since we have already reach to the conclusion that the variable we are going to use for this purpose is the Revenues there is no need keeping the other ones as well. Regarding the fifth variable, the reason we will remove it is that the prices of the variable do not differ in any site. For all the sites they are the same so there is no point in further examining it.

### 4.2.4 Regression analysis

By completing the variable analysis we have ended up with 52 variables that are key performance indicators for the websites of the companies we are examining and 1 variable that shows the status of the companies. The names of the variables are available in the following table:

Table 4.34: Final Variables for Regression

1. Revenues	2. Non document error	3. Number of errors
4. Number of warnings	5. Facebook	6. Instagram
7. Linkedin	8. Pinterest	9. Twitter
10. Youtube	11. Flesh Measure	12. Readability
13. Sentences	14. Unique words	15. Words
16. external	17. internal	18. total links
19. 15x75	20. 8x15	21. 44x556
22. 1x1	23. 800x1200	24. 100x100
25. 24pxx133px	26. 21pxx173px	27. 46x214
28. 49x49	29. 50x45	30. 400x300
31. 292pxx292px	32. 200pxx200px	33. 1279pxx984px
34. 300pxx1500px	35. 29x29	36. 115x223
37. 160x233	38. 300x993	39. 41x192
40. 28x221	41. 15x12	42. 60x60
43. bmp	44. dib	45. gif
46. jpe	47. jpeg	48. jpg
49. png	50. tif	51. tiff
52. total images	53. loading time	

As we can see from the above table the final variables are from almost every group of information that we manage to gather. There are variables concerning the HTML validation, the social media existence, the image types and sizes, the number of links, the content in terms of text and readability and the loading time of the websites. All of those variables cover again all the six dimensions from which we began this research.

In this chapter we will perform a regression analysis to the chosen data frame in order to determine the variables that correlate the most with the price of the revenues of a company. The code that was created for this section is available in the AppendixA.3.4. While the summary of the models that will be analysed in this section are available in the Appendix??

In statistics there are two main types of regressions the linear and the logistic regression. The linear regression is an approach for modelling the relationship between a scalar dependent variable  $y$  and one or more explanatory variables (or independent variables) denoted  $X$ . The case of one explanatory variable is called simple linear regression. For more than one explanatory variable, the process is called multiple linear regression.

The logistic regression, or logit regression, is a regression model where the dependent variable (DV) is categorical. Cases where the dependent variable has more than two outcome categories may be analysed in multinomial logistic regression, or, if the multiple categories are ordered, in ordinal logistic regression. Since the variable Revenues which is the dependent variable we have chosen is a scalar numeric variable we will perform linear regression to the final data frame we have created.

## Chapter 5

# Conclusions

With the completion of all the stages of the paper's analysis we showed if there were any correlation between some of the most important metrics of a website and the revenues of the firm that owns the specific website. By gathering the elements we wanted to examine, with the help of the programming language Python, we were able to perform a statistical analysis on them, with the use of the programming language R in the environment of the R-Studio, and moreover create regression models and predictive models that can provide us with a better understanding of the variables correlation with the revenues. Based on those results we can answer the questions that were raised in the beginning of this paper:

1. *Do the revenues of a company correlate to specific metrics (or to some of the 6 dimensions of a website's design quality based on the user's perception) of the company's website?*

Based on the analysis that was conducted there were many variables that seem to be correlated with the revenues of a company. There were small and high correlations as well as negative and positive ones depending on the variable at hand. Most of them did show that can correlate up to a specific point with the revenues of a firm. The variables that seem to correlate with the revenues were from all six dimensions of a website's design quality that have been deemed important by the users.

2. *Which of the metrics under examination are correlated the most with the revenues of each company of the Fortune 500 ones?*

Even though most of the metrics had even a small correlation with the revenues there were specific variables that seemed to be correlated in a high level with the revenues of the company. These metrics are the loading time of the web page, the number of errors, the existence of a youtube channel link in the home page of the site, the usage of specific image types and the non usage of specific image dimensions. These findings can be supported by the initial study we were based our model on since the metrics are part

of the 6 dimensions of a website's design quality that have been deemed important by the users from a previous research.[23]

3. *Can there be a predictive model that, based on the prices of the metrics that will be characterized as the more important ones from the findings, could forecast up to a specific level with good accuracy the revenues of an enterprise?*

In the analysis part of the paper that was conducted we created six regression models, by using the 70% of the observations and then we checked how well they can predict the revenues of the test set's observations (the remaining 30% of the dataset). The best model that was created and for which also applied the rule of collinearity has an Adjusted R Squared 76,51%.

In the following sections there will be a summary of the findings of this research along with an explanation on how those findings can contribute to the already existent studies.

## 5.1 Findings summary

With the completion of the analysis we can reach to the conclusion that the most important indicators that can be related to the actual success of a company are the following ones:

- **The loading time of the home page:**

Page loading time is obviously an important part of any website's user experience. And in many cases companies let it slide to accommodate better aesthetic design, new nifty functionality or to add more content to web pages. Unfortunately, website visitors tend to care more about speed than the rest of the spectaculars that a website can offer. Additionally, page loading time is becoming a more important factor when it comes to search engine rankings.

Search engines like Google use page loading time in algorithms that determine search engine rankings, meaning that they are more likely to guide users to sites that load quickly. This can explain the fact that the loading time has a negative correlation with the company's status (in terms of revenues). As a result the findings of this paper comes to confirm the already established theory that loading time is an important factor in how a user is perceiving a website. The user perception has to do with his future endeavours with the firm and if he has an ill formed opinion he most likely won't use the company's product again. Based on these facts and the system quality dimension of a website's quality from a user perspective this finding can easily be supported.

- **Whether or not the company choose to have an YouTube channel account:**

The analysis showed that whether or not a company choose to have a



hyperlink on its website of its youtube channel account has a positive correlation with its revenues. YouTube is arguably the most popular online videos sharing site nowadays. To further augment its service with better revenue, it has started working with content owners (known as YouTube partners) whose copyrighted videos and channels have pulled massive audience. By uploading high-quality premium videos, the partners have essentially changed the user-generated content feature of YouTube and further increased YouTube's popularity.[5] This fact along with the findings of another paper[2], that state that a user seeks to be entertained in a website through multimedia, can support this findings.

- **Whether or not a company uses specific image sizes:**

The fact that the sizes of the images are extremely important on the status of a company is not a surprise. There has been several studies that have shown that the layout of a website is extremely important in how the user interacts with it. The ease of navigation is not only correlated with the hyper links as we have already mentioned but also with the structure and the layout of a website. This means that specific dimensions may render the site less attractive to the user and create a level of difficulty for him to navigate on it.[1, 27, 31, 38, 40]

Based on the results of this paper we located some specific dimensions that have negative correlation with the revenues of a firm. In other words if a company chooses to use these image sizes it is more likely to make it more difficult for the user to navigate on it's website and as a result to decrease his satisfaction regarding the specific company and it's home page.

- **Whether or not the images that are being used are of specific types:**

The type of images are correlated with the loading time of the website in a very high level. There are specific image and multimedia files that can delay in a very high degree the time that a website will do to upload it's pages. As it has been mentioned before the importance of a fast loading site is extremely important for the users.[25, 28, 30]

The two image formats that seems to correlate the most with the revenues are the bmp format, which is widely used and easy to load and as a result the correlation with the revenues is positive and the gif formats. Those formats are a little harder to load as they have movement in them. That is why the correlation in this case is negative. These facts, combined with the user satisfaction regarding a fast loading site explains the reason that those correlations exists.

- **The number of errors of the HTML code of a website:**

Here we found an unusual correlation with the revenues. The number of errors seems to have a small positive correlation with them. That can only be explained by the complexity of the modern websites. In order to make the layouts and the structure of the websites more appealing to the

user's so as to cover the navigation quality dimension[1, 27, 31, 38, 40] of the visitors, is inevitable for the web designers not to make a mistake in the code. This finding although can be researched even more in order to verify this hypothesis.

Based on those results the model we created in the beginning of the paper shows that by founding the metrics, that we then compared with the revenues of the companies (or in other words with its status), based on the six web design's quality dimensions, shows that even though all six dimensions plays an important role from a user's perspective, from the company's status perspective the dimensions that do have a correlation are the following ones:

- The system quality
- The entertainment quality
- The navigation quality

## 5.2 Findings contribution

The findings that were analysed in the previous sections can be used in order to help in a theoretical level the existing studies but also in a managerial level.

### 5.2.1 Theoretical level

The findings of this paper are confirmed by previous studies that have been conducted regarding the relationship between a company's website and its revenues. The adding value that this paper can give to the already existing research is the fact that the results are not grouped by any industry. Moreover the research did not involve any questionnaire in order to implement the perspective of the website users in it's results. This means that the metrics which proved to be related with the revenues are common among all successful firms.

Furthermore while some already conducted researches showed that the readability level should be easy in order for the users to be satisfied with it, the actual results of the paper show that a user is willing to read a more difficult text. Of course this is also related to the information quality of the website. In other words while the user is willing to read a more complicated text he also wants to receive a certain amount of useful information from it (perceived value of the content). This finding can help researchers examine in more depth the way the user understand the content value of a website.

### 5.2.2 Managerial level

In terms of a managerial level the findings could help an enterprise that wants to either create or change its website, to find what they can implement and what to avoid in order to achieve the best possible website structure and layout so as to lead in a better satisfaction level of the future website users and this

by its turn can lead to bigger revenues in the future.

Since we have already located specific does and don'ts regarding the metrics that were examined we can advise companies to apply them in their websites and then let us know if those changes lead to better results.

Moreover, the most trustworthy predictive model that was created during the analysis part of this paper, can be applied in a firm's choices on the variables that constitutes the independent variables of the model and give them a first idea of how the website can affect their future status.

Furthermore, regarding the web designers they can apply those findings while they are constructing a website. For example, they can insist on implementing the images only in a bmp format so as to speed the loading time of the page, or to create specific pages in the website where relevant YouTube videos will be available so as to augment the entertainment satisfaction of the visitors. After implementing this tips on a website, they can actually check to see if the visits will be increased so as to verify the correlation we found. *The files that were created during the research period of this paper are also available in github: [https://github.com/danaiaav/thesis\\_msc\\_business\\_analytics.git](https://github.com/danaiaav/thesis_msc_business_analytics.git)*



## Chapter 6

# Further Research

Even though the results of this paper have helped to give a better understanding of which are the metrics that are more highly correlated with a company's revenue, or in other words with each status, there is always place for further research.

This paper has taken into account specific measurements of a website, that were derived based on the six dimension model of the website quality parameters based on the user's perception, and specific companies, that were included in the Fortune 500 2016 list. It would be wise to conduct a further research in an even wider number of companies in order to verify the findings.

Furthermore, with the collaboration of the firms a more thoroughly study regarding the metrics that will be analysed can take place. By the accordance of a company to provide even more metrics a more in depth analysis of this correlation can be conducted.

The consideration of more companies should not only be from one country. The implementation of firms from a global level could lead to the creation of a predictive model that could apply to companies worldwide. This could also lead to locating the metrics that correlate with the revenues not only in an already successful company, such as the ones that are examined in this paper, but in any type of firm.



## Chapter 7

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companies - and - their - websites*

# Appendix A

## Appendix

### A.1 Appendix A: Fortune 500 Companies

Table A.1: Fortune 500 - 50 first companies

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1. Walmart	2. Exxon Mobil	3. Apple
4. Berkshire Hathaway	5. McKesson	6. UnitedHealth Group
7. CVS Health	8. General Motors	9. Ford Motor
10. AT&T	11. General Electric	12. AmerisourceBergen
13. Verizon	14. Chevron	15. Costco
16. Fannie Mae	17. Kroger	18. Amazon.com
19. Walgreens Boots Alliance	20. HP	21. Cardinal Health
22. Express Scripts Holding	23. J.P. Morgan Chase	24. Boeing
25. Microsoft	26. Bank of America Corp.	27. Wells Fargo
28. Home Depot	29. Citigroup	30. Phillips 66
31. IBM	32. Valero Energy	33. Anthem
34. Procter & Gamble	35. State Farm Insurance Cos.	36. Alphabet
37. Comcast	38. Target	39. Johnson & Johnson
40. MetLife	41. Archer Daniels Midland	42. Marathon Petroleum
43. Freddie Mac	44. PepsiCo	45. United Technologies
46. Aetna	47. Lowe's	48. UPS
49. AIG	50. Prudential Financial	

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Table A.2: Fortune 500 - Companies Ranked: 51 - 100

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51. Intel	52. Humana	53. Disney
54. Cisco Systems	55. Pfizer	56. Dow Chemical
57. Sysco	58. FedEx	59. Caterpillar
60. Lockheed Martin	61. N.Y. Life Insurance	62. Coca-Cola
63. HCA Holdings	64. Ingram Micro	65. Energy Transfer Equity
66. Tyson Foods	67. American Airlines Group	68. Delta Air Lines
69. Nationwide	70. Johnson Controls	71. Best Buy
72. Merck	73. Liberty Mutual I.G.	74. Goldman Sachs Group
75. Honeywell International	76. Massachusetts Mutual L.I.	77. Oracle
78. Morgan Stanley	79. Cigna	80. U.C. Holdings
81. Allstate	82. TIAA	83. INTL FCStone
84. CHS	85. American Express	86. Gilead Sciences
87. Publix Super Markets	88. General Dynamics	89. TJX
90. ConocoPhillips	91. Nike	92. World Fuel Services
93. 3M	94. Mondelez International	95. Exelon
96. Twenty-First Century Fox	97. Deere	98. Tesoro
99. Time Warner	100. Northwestern Mutual	

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Table A.3: Fortune 500 - Companies Ranked: 101 - 150

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101. DuPont	102. Avnet	103. Macy's
104. Enterprise Products Partners	105. Travelers Cos.	106. Philip Morris International
107. Rite Aid	108. Tech Data	109. McDonald's
110. Qualcomm	111. Sears Holdings	112. Capital One Financial
113. EMC	114. USAA	115. Duke Energy
116. Time Warner Cable	117. Halliburton	118. Northrop Grumman
119. Arrow Electronics	120. Raytheon	121. Plains GP Holdings
122. US Foods Holding	123. AbbVie	124. Centene
125. Community Health Systems	126. Alcoa	127. International Paper
128. Emerson Electric	129. Union Pacific	130. Amgen
131. U.S. Bancorp	132. Staples	133. Danaher
134. Whirlpool	135. Aflac	136. AutoNation
137. Progressive	138. Abbott Laboratories	139. Dollar General
140. Tenet Healthcare	141. Eli Lilly	142. Southwest Airlines
143. Penske Automotive Group	144. ManpowerGroup	145. Kohl's
146. Starbucks	147. Paccar	148. Cummins
149. Altria Group	150. Xerox	

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Table A.4: Fortune 500 - Companies Ranked: 151 - 200

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151. Kimberly-Clark	152. Hartford F.S.G.	153. Kraft Heinz
154. Lear	155. Fluor	156. AECOM
157. Facebook	158. Jabil Circuit	159. CenturyLink
160. Supervalu	161. General Mills	162. Southern
163. NextEra Energy	164. Thermo Fisher Scientific	165. American Electric Power
166. PG&E Corp.	167. NGL Energy Partners	168. Bristol-Myers Squibb
169. Goodyear Tire & Rubber	170. Nucor	171. PNC F.S.G.
172. Health Net	173. Micron Technology	174. Colgate-Palmolive
175. Freeport-McMoRan	176. ConAgra Foods	177. Gap
178. Baker Hughes	179. Bank of N.Y. Mellon C.	180. Dollar Tree
181. Whole Foods Market	182. PPG Industries	183. Genuine Parts
184. Icahn Enterprises	185. Performance Food Group	186. Omnicom Group
187. DISH Network	188. FirstEnergy	189. Monsanto
190. AES	191. CarMax	192. National Oilwell Varco
193. NRG Energy	194. Western Digital	195. Marriott International
196. Office Depot	197. Nordstrom	198. Kinder Morgan
199. Aramark	200. DaVita HealthCare Partners	

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Table A.5: Fortune 500 - Companies Ranked: 201 - 250

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201. Molina Healthcare	202. WellCare Health Plans	203. CBS
204. Visa	205. Lincoln National	206. Ecolab
207. Kellogg	208. C.H. Robinson Worldwide	209. Textron
210. Loews	211. Illinois Tool Works	212. Synnex
213. Viacom	214. HollyFrontier	215. Land O'Lakes
216. Devon Energy	217. PBF Energy	218. Yum Brands
219. Texas Instruments	220. CDW	221. Waste Management
222. Marsh & McLennan	223. Chesapeake Energy	224. Parker-Hannifin
225. Occidental Petroleum	226. Guardian Life I.C.A.	227. Farmers Ins. Exchange
228. J.C. Penney	229. Consolidated Edison	230. Cognizant Tech. Solutions
231. VF	232. Ameriprise Financial	233. Computer Sciences
234. L Brands	235. Jacobs Engineering Group	236. Principal Financial
237. Ross Stores	238. Bed Bath & Beyond	239. CSX
240. Toys R Us	241. Las Vegas Sands	242. Leucadia National
243. Dominion Resources	244. United States Steel	245. L-3 Communications
246. Edison International	247. Entergy	248. ADP
249. First Data	250. BlackRock	

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Table A.6: Fortune 500 - Companies Ranked: 251 - 300

251. WestRock	252. Voya Financial	253. Sherwin-Williams
254. Hilton Worldwide Holdings	255. R.R. Donnelley & Sons	256. Stanley Black & Decker
257. Xcel Energy	258. Murphy USA	259. CBRE Group
260. D.R. Horton	261. Estee Lauder	262. Praxair
263. Biogen	264. State Street Corp.	265. Unum Group
266. Reynolds American	267. Group 1 Automotive	268. Henry Schein
269. Hertz Global Holdings	270. Norfolk Southern	271. Reinsurance G. of America
272. Public Service E. G.	273. BB&T Corp.	274. DTE Energy
275. Assurant	276. Global Partners	277. Huntsman
278. Becton Dickinson	279. Sempra Energy	280. AutoZone
281. Navistar International	282. Precision Castparts	283. Discover F. S.
284. Liberty Interactive	285. W.W. Grainger	286. Baxter International
287. Stryker	288. Air Products & Chemicals	289. Western Refining
290. Universal Health Services	291. Owens & Minor	292. Charter Communications
293. Advance Auto Parts	294. MasterCard	295. Applied Materials
296. Eastman Chemical	297. Sonic Automotive	298. Ally Financial
299. CST Brands	300. eBay	

Table A.7: Fortune 500 - Companies Ranked: 301 - 350

301. Lennar	302. GameStop	303. Reliance Steel & Aluminum
304. Hormel Foods	305. Celgene	306. Genworth Financial
307. PayPal Holdings	308. Priceline Group	309. MGM Resorts International
310. Autoliv	311. Fidelity National Financial	312. Republic Services
313. Corning	314. Peter Kiewit Sons'	315. Univar
316. Mosaic	317. Core-Mark Holding	318. Thrivent F. for Lutherans
319. Cameron International	320. HD Supply Holdings	321. Crown Holdings
322. EOG Resources	323. Veritiv	324. Anadarko Petroleum
325. Laboratory C. of A.	326. Pacific Life	327. News Corp.
328. Jarden	329. SunTrust Banks	330. Avis Budget Group
331. Broadcom	332. American Family I. G.	333. Level 3 Communications
334. Tenneco	335. United Natural Foods	336. Dean Foods
337. Campbell Soup	338. Mohawk Industries	339. BorgWarner
340. PVH	341. Ball	342. O'Reilly Automotive
343. Eversource Energy	344. Franklin Resources	345. Masco
346. Lithia Motors	347. KKR	348. Oneok
349. Newmont Mining	350. PPL	



Table A.8: Fortune 500 - Companies Ranked: 351 - 400

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351. SpartanNash	352. Quanta Services	353. XPO Logistics
354. Ralph Lauren	355. Interpublic Group	356. Steel Dynamics
357. WESCO International	358. Quest Diagnostics	359. Boston Scientific
360. AGCO	361. Foot Locker	362. Hershey
363. CenterPoint Energy	364. Williams	365. Dick's Sporting Goods
366. Live Nation Entertainment	367. Mutual of Omaha Ins.	368. W.R. Berkley
369. LKQ	370. Avon Products	371. Darden Restaurants
372. Kindred Healthcare	373. Weyerhaeuser	374. Casey's General Stores
375. Sealed Air	376. Fifth Third Bancorp	377. Dover
378. Huntington Ingalls Industries	379. Netflix	380. Dillard's
381. EMCOR Group	382. Jones Financial	383. AK Steel Holding
384. UGI	385. Expedia	386. salesforce.com
387. Targa Resources	388. Apache	389. Spirit AeroSystems H.
390. Expeditors Inter. of Washington	391. Anixter International	392. Fidelity N. Inf. S.
393. Asbury Automotive Group	394. Hess	395. Ryder System
396. Terex	397. Coca-Cola Eur. P.	398. Auto-Owners Insurance
399. Cablevision Systems	400. Symantec	

---

Table A.9: Fortune 500 - Companies Ranked: 401 - 450

---

401. Charles Schwab	402. Calpine	403. CMS Energy
404. Alliance Data Systems	405. JetBlue Airways	406. Discovery Communic.
407. Trinity Industries	408. Sanmina	409. NCR
410. FMC Technologies	411. Erie Insurance Group	412. Rockwell Automation
413. Dr Pepper Snapple Group	414. iHeartMedia	415. Tractor Supply
416. J.B. Hunt Transport Services	417. Commercial Metals	418. Owens-Illinois
419. Harman Inter. Ind.	420. Baxalta	421. American F. G.
422. NetApp	423. Graybar Electric	424. Oshkosh
425. Ameren	426. A-Mark Precious Metals	427. Barnes & Noble
428. Dana Holding	429. Constellation Brands	430. LifePoint Health
431. Zimmer Biomet H.	432. Harley-Davidson	433. PulteGroup
434. Newell Brands	435. Avery Dennison	436. Jones Lang LaSalle
437. WEC Energy Group	438. Marathon Oil	439. TravelCenters of A.
440. United Rentals	441. HRG Group	442. Old Republic Inter.
443. Windstream Holdings	444. Starwood Hotels & Resorts	445. Delek US Holdings
446. Packaging Corp. of A.	447. Quintiles Transnational H.	448. Hanesbrands
449. Realogy Holdings	450. Mattel	

---

Table A.10: Fortune 500 - Companies Ranked: 451 - 500

---

451. Motorola Solutions	452. J.M. Smucker	453. Regions Financial
454. Celanese	455. Clorox	456. Ingredion
457. Genesis Healthcare	458. Peabody Energy	459. Alaska Air Group
460. Seaboard	461. Frontier Communic.	462. Amphenol
463. Lansing Trade Group	464. SanDisk	465. St. Jude Medical
466. Wyndham Worldwide	467. Kelly Services	468. Western Union
469. Envision Healthcare H.	470. Visteon	471. Arthur J. Gallagher
472. Host Hotels & Resorts	473. Ashland	474. Insight Enterprises
475. Energy Future Holdings	476. Markel	477. Essendant
478. CH2M Hill	479. Western & Southern F.G.	480. Owens Corning
481. S&P Global	482. Raymond James Financial	483. NiSource
484. Airgas	485. ABM Industries	486. Citizens F.G.
487. Booz Allen Hamilton H.	488. Simon Property Group	489. Domtar
490. Rockwell Collins	491. Lam Research	492. Fiserv
493. Spectra Energy	494. Navient	495. Big Lots
496. Telephone & Data Systems	497. First American Financial	498. NVR
499. Cincinnati Financial	500. Burlington Stores	

---

## A.2 Appendix B: Python Scripts

### *Script 1: Initial lists*

```
list_company_number = []
list_company_name = []
list_company_website = []
```

### *Script 2: Python Libraries*

```
import urllib
import urllib2
import time
import os
from bs4 import BeautifulSoup
import re
import numpy as np
import pandas as pd
```

### *Script 3: Companies ranking, names and url*

```
def websites (url):
    from time import time
    start = time ()
    browser = urllib2.build_opener()
    browser.addheaders = [('User-agent', 'Mozilla/5.0')]
    response = browser.open(url)
    myHTML = response.read()
    soup = BeautifulSoup(myHTML,"lxml")
    o = 0
    td_list = []
    for row2 in soup.HTML.body.findAll('td'):
        td_list.insert(o, row2)
        o = o + 1
    a = 0
    b = 1
    c = 2
    list_numbering = 0
    for i in range (0,500):
        num = str(td_list[a])
        company = str(td_list[b])
        site = str(td_list[c])
        c_num = re.findall('>(.*?)</td>',num)
        c_num = str(c_num[0])
```

```

c_name = re.findall('>(.*?)</td>', company)
c_name = str(c_name[0])
c_site = re.findall('>(.*?)</a>', site)
c_site = str(c_site[0])
list_company_number.insert(list_numbering, c_num)
list_company_name.insert(list_numbering, c_name)
list_company_website.insert(list_numbering, c_site)
a = a + 3
b = b + 3
c = c + 3
list_numbering = list_numbering + 1
end = time ()
duration = round (end - start, 1)
minutes = round (duration /60, 1)
print 'The_lists_are_ready_in_', duration, '_seconds'
print 'The_lists_are_ready_in_', minutes, '_minutes'

```

***Script 4: URL Validation***

```

nv = 0
for num in range(len(list_company_website)):
    line = 'http://' + str(list_company_website[num])
    x = validators.url(line)
    if x != True:
        nv = nv +1
print "The_validation_is_complete!_There_were" , nv,
    "not_valid_pages"

```

***Script 5: Download sites HTML***

```

list500_sites = []
list500_names = []
list500_num = []
list500_url = []

import time
browser2 = urllib2.build_opener()
browser2.addheaders = [( 'User-agent', 'Mozilla/5.0' )]
for i in range (0,500):
    k = str(i + 1)
    lc = str(list_company_website[i])
    lc = lc.replace(" ", "& ")
    lc = lc.replace("[", "& ")
    lc = lc.replace("]", "& ")
    lcn = str(list_company_name[i])

```

```

lcn = lcn.replace("'", "")
lcn = lcn.replace("[", "")
lcn = lcn.replace("]", "")
url2= 'http://' + lc
list500_names.insert(i, lcn)
list500_url.insert(i, lc)
list500_num.insert(i, k)
if i == 118 or i == 464 or i == 70:
    list500_sites.insert(i, 0)
    print ("The_site_" + str(i)
    + "_has_NOT_been_downloaded!")
else:
    try:
        response2=browser2.open(url2)
        print ("The_site_" + str(i)
        + "_has_been_downloaded!")
    except Exception:
        list500_sites.insert(i, 0)
        print ("The_site_" + str(i)
        + "_has_NOT_been_downloaded_from_exception!")
        continue
myHTML2=response2.read()
list500_sites.insert(i, myHTML2)
time.sleep(2)

```

***Script 6: Not downloadable HTML***

```

not_d = []
not_d_n = []
num = []
def not_downloadables (list500_names, list500_sites):
    met = 0
    for i in range(len(list500_names)):
        if list500_sites[i] == 0:
            ct = list500_names[i]
            not_d.insert(met, ct)
            not_d_n.insert(met, str(i))
            num.insert(met, met)
            met = met + 1

not_downloadables (list500_names, list500_sites)

d = { 'company' : pd.Series(not_d, index=[num]),
      'number' : pd.Series(not_d_n, index=[num]) }
nd = pd.DataFrame(d)
nd

```

*Script 7: Content*

```

flesch = []
sentence = []
word = []
unique_w = []
empty = []

import time
for num in range(0,500):
    site = list500_sites[num]
    line = list500_url[num]
    url_check = "http://www.webpagefx.com/tools/
    read-able/check.php?tab=Test+By+Url&uri=http://" + line
    browser = urllib2.build_opener()
    browser.addheaders = [( 'User-agent', 'Mozilla/5.0' )]
    if site == 0 or num == 107:
        print(" Site", str(num),
              "is_not_validated_from_sites")
        flesch.insert(num,"n/a")
        sentence.insert(num,"n/a")
        word.insert(num,"n/a")
        unique_w.insert(num,"n/a")
    else:
        try:
            response = browser.open(url_check)
        except Exception:
            flesch.insert(num,"n/a")
            sentence.insert(num,"n/a")
            word.insert(num,"n/a")
            unique_w.insert(num,"n/a")
            print(" Site", str(num), "is_not_validated_from_check")
            continue
        HTMLr = response.read()
        check = str(HTMLr)
        if check != empty:
            soup = BeautifulSoup(check,"lxml")
            o = 0
            keyf = []
            for row in soup.HTML.body.findAll('tr'):
                keyf.insert(o,row)
                o = o + 1
            if keyf != empty:
                print(" Site", str(num), "is_validated")
                #Flesh measurement
                if keyf[0] != empty:

```

```

        readability = str(keyf[0])
        split1 = readability.split('>')
        readability2 = str(split1[4])
        split2 = readability2.split('<')
        readability3 = str(split2[0])
        flesch.insert(num, readability3)
    else:
        flesch.insert(num, "n/a")
        sentence.insert(num, "n/a")
        word.insert(num, "n/a")
        unique_w.insert(num, "n/a")
#Number of sentences
    if keyf[6] != empty:
        sentences = str(keyf[6])
        spli1 = sentences.split('>')
        sentences2 = str(spli1[4])
        spli2 = sentences2.split('<')
        sentences3 = str(spli2[0])
        sentence.insert(num, sentences3)
    else:
        flesch.insert(num, "n/a")
        sentence.insert(num, "n/a")
        word.insert(num, "n/a")
        unique_w.insert(num, "n/a")
#Number of words
    if keyf[7] != empty:
        words = str(keyf[7])
        spl1 = words.split('>')
        words2 = str(spl1[4])
        spl2 = words2.split('<')
        words3 = str(spl2[0])
        word.insert(num, words3)
    else:
        flesch.insert(num, "n/a")
        sentence.insert(num, "n/a")
        word.insert(num, "n/a")
        unique_w.insert(num, "n/a")
#No. of complex words
    if keyf[7] != empty:
        unique_ws = str(keyf[8])
        sp1 = unique_ws.split('>')
        unique_ws2 = str(sp1[4])
        sp2 = unique_ws2.split('<')
        unique_ws3 = str(sp2[0])
        unique_w.insert(num, unique_ws3)
    else:

```

```

        flesch.insert(num,"n/a")
        sentence.insert(num,"n/a")
        word.insert(num,"n/a")
        unique_w.insert(num,"n/a")
    else:
        print("Site", str(num), "is not validated from check")
        flesch.insert(num,"n/a")
        sentence.insert(num,"n/a")
        word.insert(num,"n/a")
        unique_w.insert(num,"n/a")

time.sleep(2)

```

***Script 8: Readability variable***

```

readability = []

def readable (flesch):
    for i in range (len(flesch)):
        f_n = flesch[i]
        if f_n == "n/a":
            readability.insert(i,"n/a")
        else:
            a = int(float(f_n))
            if a > 90:
                readability.insert(i,"Very_easy")
            elif a > 80:
                readability.insert(i,"Easy")
            elif a > 70:
                readability.insert(i,"Fairly_easy")
            elif a > 60:
                readability.insert(i,"Standard")
            elif a > 50:
                readability.insert(i,"Fairly_difficult")
            elif a > 30:
                readability.insert(i,"Difficult")
            else:
                readability.insert(i,"Very_Confusing")
    print "The_function_is_completed!"

readable (flesch)

d1 = {'company' : pd.Series(list500_names , index=[list500_num]),
      'url' : pd.Series(list500_url , index=[list500_num]),
      'Readability' : pd.Series(readability , index=[list500_num]),
      'Flesh_Mesaure' : pd.Series(flesch , index=[list500_num]),

```



```

'Sentences' : pd.Series(sentence, index=[list500_num]),
'Words' : pd.Series(word, index=[list500_num]),
'Unique_words' : pd.Series(unique_w, index=[list500_num])}
fre = pd.DataFrame(d1)
fre.head(3)
#we see the first 3 in the data frame
fre.to_csv('total_500_words.csv', sep=';')

```

### *Script 9: HTML Validation*

```

num_errors = []
num_info_warnings = []
num_non_doc = []
nm = []
num_open_page = []
empty = ""

def HTML_validation (list500_url, list500_names):
    from time import time
    # I used it to see how much time it does
    # to run the function
    start = time ()
    for num in range(len(list500_names)):
        line = list500_url[num]
        url_check = "https://validator.w3.org/nu/?doc=https://" + line
        browser = urllib2.build_opener()
        browser.addheaders = [('User-agent', 'Mozilla/5.0')]
        response = browser.open(url_check)
        HTML_check = response.read()
        HTML_check
        check = str(HTML_check)
        er = 0
        err = 0
        errr = 0
        e = False
        if check != empty:
            e = True
            soup = BeautifulSoup(check, "lxml")
            o = 0
            keyf = []
            for row in soup.HTML.body.findAll('div'):
                keyf.insert(o, row)
                o = o + 1
            if len(keyf) != 0:
                keyfin = str(keyf[2])

```

```

dol= re.findall('class="error"',keyfin)
er = er + len(dol)
doll= re.findall('class="info_warning"',
                  ,keyfin)
err = err + len(doll)
dolll= re.findall
('class="non-document-error_io"',keyfin)
errr = errr + len(dolll)
num_errors.insert(num,er)
num_info_warnings.insert(num,err)
num_non_doc.insert(num,errr)
nm.insert(num,num)
num_open_page.insert(num,e)
end = time ()
duration = round (end - start , 3)
minutes = round (duration /60, 1)
print 'The_lists_are_ready_in_', minutes, '_minutes'

```

```
HTML_validation (list500_url ,list500_names)
```

```

d8 = {'company' : pd.Series(list500_names , index=[nm]),
      'The_page_opened' : pd.Series(num_open_page , index=[nm])
      , 'number_of_errors' : pd.Series(num_errors , index=[nm]),
      'number_of_warnings' : pd.Series(num_info_warnings , index=[nm])
      , 'non-document-error' : pd.Series(num_non_doc , index=[nm])}
HTML_val = pd.DataFrame(d8)
html_val.head(3)
html_val.to_csv('html_val.csv', sep=';')

```

*Script 10: Social media variables*

```

sm_f = []
sm_t = []
sm_i = []
sm_p = []
sm_y = []
sm_l = []
sm_nm = []
nm = []
sm_url = []

def socialmedia (list500_sites ,list500_names ,list500_url):
    from time import time

```

```

start = time ()
for i in range(len(list500_names)):
    myHTML = list500_sites[i]
    sm = ['facebook.com', 'twitter.com',
          'instagram.com', 'pinterest.com',
          'youtube.com', 'linkedin.com']
    if myHTML == 0:
        sm_nm.insert(i, list500_names[i])
        nm.insert(i, i)
        sm_url.insert(i, list500_url[i])
        sm_f.insert(i, 'n/a')
        sm_t.insert(i, 'n/a')
        sm_i.insert(i, 'n/a')
        sm_p.insert(i, 'n/a')
        sm_y.insert(i, 'n/a')
        sm_l.insert(i, 'n/a')
    else:
        for index in range(len(sm)):
            x = sm[index]
            social = re.findall(x, myHTML)
            if (len(social) > 0):
                if x == 'facebook.com':
                    answerf = 'TRUE'
                if x == 'twitter.com':
                    answer_t = 'TRUE'
                if x == 'instagram.com':
                    answer_i = 'TRUE'
                if x == 'pinterest.com':
                    answer_p = 'TRUE'
                if x == 'youtube.com':
                    answer_y = 'TRUE'
                if x == 'linkedin.com':
                    answer_l = 'TRUE'
            else:
                if x == 'facebook.com':
                    answerf = 'FALSE'
                if x == 'twitter.com':
                    answer_t = 'FALSE'
                if x == 'instagram.com':
                    answer_i = 'FALSE'
                if x == 'pinterest.com':
                    answer_p = 'FALSE'
                if x == 'youtube.com':
                    answer_y = 'FALSE'
                if x == 'linkedin.com':
                    answer_l = 'FALSE'

```

```

sm_nm.insert(i,list500_names[i])
nm.insert(i,i)
sm_url.insert(i,list500_url[i])
sm_f.insert(i,answerf)
sm_t.insert(i,answert)
sm_i.insert(i,answeri)
sm_p.insert(i,answerp)
sm_y.insert(i,answery)
sm_l.insert(i,answerl)
end = time ()
duration = round (end - start , 3)
minutes = round (duration /60, 1)
print 'The_lists_are_completed_in_', minutes, '_minutes'
print 'The_lists_are_ready_in_', duration, '_seconds'

socialmedia (list500_sites ,list500_names ,list500_url)

d2 = {'company' : pd.Series(sm_nm, index=[nm]),
      'facebook' : pd.Series(sm_f, index=[nm]),
      'twitter' : pd.Series(sm_t, index=[nm]),
      'instagram' : pd.Series(sm_i, index=[nm]),
      'pinterest' : pd.Series(sm_p, index=[nm]),
      'youtube' : pd.Series(sm_y, index=[nm]),
      'linkedin' : pd.Series(sm_l, index=[nm]),}
social_media = pd.DataFrame(d2)
social_media.tail(3)
#we see the first 3 in the data frame
social_media.to_csv('total_500_sm.csv', sep=';')
```

***Script 11: Links Internal and External variables***

```

l_nm = []
l_ex = []
l_in = []
l_t = []
nm = []
l_url = []

def links (list500_sites ,list500_names ,list500_url):
    from time import time
    start = time ()
    for num in range(len(list500_names)):
        myHTML = list500_sites[num]
        if myHTML == 0:
```

```

        l_nm.insert(num, list500_names[num])
        l_ex.insert(num, 'n/a')
        l_t.insert(num, 'n/a')
        l_in.insert(num, 'n/a')
        nm.insert(num, num)
    else:
        href = re.findall('href', myHTML)
        external = re.findall('href="https:', myHTML)
        ex = (len(external))
        alllinks = (len(href))
        internal = (len(href) - len(external))
        l_nm.insert(num, list500_names[num])
        l_ex.insert(num, ex)
        l_t.insert(num, alllinks)
        l_in.insert(num, internal)
        nm.insert(num, num)
end = time ()
duration = round (end - start , 3)
minutes = round (duration /60, 1)
print 'The lists are ready in ', minutes, ' minutes'
print 'The lists are ready in ', duration, ' seconds'

links (list500_sites , list500_names , list500_url)

d3 = {'company' : pd.Series(l_nm , index=[nm]) ,
      'external' : pd.Series(l_ex , index=[nm]) ,
      'internal' : pd.Series(l_in , index=[nm]) ,
      'total_links' : pd.Series(l_t , index=[nm])}
sites.links = pd.DataFrame(d3)
sites.links.tail(3)
#we see the first 3 in the data frame
sites.links.to_csv('total_500_sites.links.csv', sep=';')

```

***Script 12: Loading time variable***

```

lt_nm = []
lt_time = []
nm = []
lt_url = []

def loadtime (list_company_website , list500_names , list500_url):
    from time import time
    browser2 = urllib2.build_opener()
    browser2.addheaders = [('User-agent', 'Mozilla/5.0')]
    for num in range(len(list500_names)):

```

```

lc = str(list_company_website[num])
lc = lc.replace("'", "")
lc = lc.replace("[", "")
lc = lc.replace("]", "")
url2 = 'http://' + lc
if num == 118 or num == 464:
    lt_nm.insert(num, list500_names[num])
    lt_time.insert(num, 'n/a')
    nm.insert(num, num)
    lt_url.insert(num, list500_url[num])
else:
    try:
        response2 = browser2.open(url2)
    except Exception:
        lt_time.insert(num, 'n/a')
        lt_nm.insert(num, list500_names[num])
        nm.insert(num, num)
        print ("The_site_" + str(num)+ "_has_NOT_been_loaded!")
        continue
    start_time = time()
    myHTML2 = response2.read()
    end_time = time()
    response2.close()
    l_t = round(end_time-start_time, 3)
    #in order to be more readable we rounded the time
    loadt = str(l_t)
    lt_nm.insert(num, list500_names[num])
    lt_time.insert(num, loadt)
    nm.insert(num, num)
    lt_url.insert(num, list500_url[num])
    #print ("The site " + str(num) + " has been loaded!")
print "The_function_is_completed!"

loadtime (list_company_website, list500_names, list500_url)

d4 = {'company' : pd.Series(lt_nm, index=[nm]),
      'loading_time' : pd.Series(lt_time, index=[nm])}
loading_time = pd.DataFrame(d4)
loading_time.head(3)
#we see the first 3 in the data frame
loading_time.to_csv('loading_time.csv', sep=';')

```

***Script 13: Types and Number of Images variables***

```
p-p = []
```

```

p_d = []
p_jpg = []
p_jpeg = []
p_gif = []
p_tif = []
p_tiff = []
p_bmp = []
p_jpe = []
p_nm = []
p_tt = []
nm = []
p_url = []

def images (list500_sites ,list500_names ,list500_url):
    from time import time
    start = time ()
    for num in range(len(list500_names)):
        myHTML = list500_sites [num]
        image = [ '.png', '.dib', '.jpg', '.jpeg',
                  '.bmp', '.jpe', '.gif', '.tif', '.tiff' ]
        totalnumber = 0
        if myHTML == 0:
            p_nm.insert (num,list500_names [num])
            p_p.insert (num, 'n/a')
            p_d.insert (num, 'n/a')
            p_jpg.insert (num, 'n/a')
            p_jpeg.insert (num, 'n/a')
            p_gif.insert (num, 'n/a')
            p_tif.insert (num, 'n/a')
            p_tiff.insert (num, 'n/a')
            p_bmp.insert (num, 'n/a')
            p_jpe.insert (num, 'n/a')
            p_tt.insert (num, 'n/a')
            nm.insert (num,num)
            p_url.insert (num, list500_url [num])
        else:
            for index in range(len(image)):
                x = image [index]
                photo = re.findall(x,myHTML)
                if x == '.png':
                    p = str (len(photo))
                if x == '.dib':
                    d = str (len(photo))
                if x == '.jpg':
                    jpg = str (len(photo))
                if x == '.jpeg':

```

```

        jpeg = str (len(photo))
    if x == '.gif':
        gif = str (len(photo))
    if x == '.tif':
        tif = str (len(photo))
    if x == '.tiff':
        tiff = str (len(photo))
    if x == '.bmp':
        bmp = str (len(photo))
    if x == '.jpe':
        jpe = str (len(photo))
    totalnumber = len(photo) + totalnumber
    total = str (totalnumber)
    p_nm.insert(num, list500_names[num])
    p_p.insert(num, p)
    p_d.insert(num, d)
    p_jpg.insert(num, jpeg)
    p_jpeg.insert(num, jpeg)
    p_gif.insert(num, gif)
    p_tif.insert(num, tif)
    p_tiff.insert(num, tiff)
    p_bmp.insert(num, bmp)
    p_jpe.insert(num, jpe)
    p_tt.insert(num, total)
    nm.insert(num, num)
    p_url.insert(num, list500_url[num])
end = time ()
duration = round (end - start , 3)
minutes = round (duration /60, 1)
print 'The_lists_are_ready_in_', minutes, '_minutes'
print 'The_lists_are_ready_in_', duration, '_seconds'

images (list500_sites , list500_names , list500_url)

d5 = {'company' : pd.Series(p_nm, index=[nm]),
      '.png' : pd.Series(p_p, index=[nm]),
      '.dib' : pd.Series(p_d, index=[nm]),
      '.jpg' : pd.Series(p_jpg, index=[nm]),
      '.jpeg' : pd.Series(p_jpeg, index=[nm]),
      '.bmp' : pd.Series(p_bmp, index=[nm]),
      '.jpe' : pd.Series(p_jpe, index=[nm]),
      '.gif' : pd.Series(p_gif, index=[nm]),
      '.tif' : pd.Series(p_tif, index=[nm]),
      '.tiff' : pd.Series(p_tiff, index=[nm]),
      'total_images' : pd.Series(p_tt, index=[nm])}
images_types = pd.DataFrame(d5)

```



```
images_types.head(3)
#we see the first 3 in the data frame
images_types.to_csv('images_types.csv', sep=';')
```

*Script 14: Number of pixels*

```
im_nm = []
im_pix = []
import time
def url_to_image(list500_names, list500_url):
    import numpy as np
    import urllib
    for num in range(len(list500_names)):
        url= 'http://' + list500_url[num]
        if num == 45 or num == 118 or num == 390:
            print (str(num), "Exception")
            im_pix.insert(num,"n/a")
            im_nm.insert(num,list500_names[num])
        else:
            try: # download the image, convert it to a NumPy array
                resp = urllib.urlopen(url)
            except Exception:
                print (str(num), "Exception")
                im_pix.insert(num,"n/a")
                im_nm.insert(num,list500_names[num])
                continue
            image = np.asarray(bytearray(resp.read()), dtype="uint8")
            #print(image)
            pixels = 0
            #add up all the pixels of the page
            for n in range (len(image)):
                pixels = pixels + image[n]
            print (str(num), pixels)
            im_nm.insert(num,list500_names[num])
            im_pix.insert(num,pixels)
    time.sleep(2)

url_to_image(list500_names, list500_url)

dpix = {'company' : pd.Series(im_nm, index=[list500_num]),
        'pixels' : pd.Series(im_pix, index=[list500_num])}
images_pixels = pd.DataFrame(dpix)
images_pixels.head(3)
#we see the first 3 in the data frame
images_pixels.to_csv('images_pixels.csv', sep=';')
```

*Script 15: Names corrections*

```
list_company_name_new = []

for num in range (0,500):
    cn = list_company_name[num]
    cn = cn.replace("_", "-")
    cn = cn.replace("&", "")
    cn = cn.replace(" ", "")
    cn = cn.replace(".", "-")
    cn = cn.replace("amp;", "")
    company = cn.lower()
    list_company_name_new.insert(num,cn)
```

*Script 16: Fortune 500 - Pages Download*

```
fortune_pages = []

def fortune500 (list_company_name_new):
    from time import time
    start = time ()
    for num3 in range (0,500):
        i = str (num3 +1)
        companyname = list_company_name_new[num3]
        browser = urllib2.build_opener()
        browser.addheaders = [( 'User-agent', 'Mozilla/5.0' )]
        site_fortune = "http://beta.fortune.com/fortune500/"
        + companyname + "-" + i
        page_fortune = browser.open(site_fortune)
        HTML_fortune = page_fortune.read()
        #print("fortune page for company: ",
        list_company_name_new[num3], i)
        fortune_pages.insert(num3, HTML_fortune)
    end = time ()
    duration = round (end - start , 3)
    minutes = round (duration /60, 1)
    print 'The_lists_are_ready_in_', minutes, '_minutes'
    print 'The_lists_are_ready_in_', duration, '_seconds'

fortune500 (list_company_name_new)
```

*Script 17: Fortune 500 - Initial variables*

```

keyf =[]
keyfaw = []
per =[]
rev_dol = []
prof_dol = []
assets_dol = []
tse_dol = []
tse_per = []
mar_dol = []
market = []
nm = []
ln = []
urln = []
empty = []
pef = []
pe_rat =[]
pr_r = []
peratio = []
empty = []
keyfawin = 0

```

***Script 18: Fortune 500 - Pages Download***

```

def fortune_metrics (list_company_name ,list_company_website ):
    for n in range (0,500):
        print("site",str(n), list_company_website[n])
        x = 0
        nm.insert(x,n)
        ln.insert(x,list_company_name[n])
        urln.insert(x,list_company_website[n])
        files = fortune_pages[n]
        soup = BeautifulSoup( files , 'lxml')
        #####
        o=0
        for row in soup.html.body.findAll( 'tbody' ):
            keyf.insert(o,row)
            o = o + 1
        keyfin = keyf[0]
        #the elements we need is in the first
        #tbody of the code
        keyfon = keyf[1]
        data = keyfin.findAll( 'td' )
        #####
        # revenue
        two = str(data[1])

```

```

# revenue in dollars we need to extract this
revdol= re.findall('>\$(.+?)</td>','two')
#we keep only the numbers
if revdol[0] != empty:
    w = revdol[0]
    a = w.replace("[", "")
    r = a.replace("]", "")
    rev_dol.insert(x,r)
else:
    rev_dol.insert(x,'not_available')
five = str(data[5])
#####
# profit in dollars we need to extract this
profdol= re.findall('>\$(.+?)</td>','five')
#we keep only the numbers
if profdol != empty:
    w = profdol[0]
    a = w.replace("[", "")
    p = a.replace("]", "")
    prof_dol.insert(x,p)
else:
    prof_dol.insert(x,'not_available')
#####
#assets in dollard
eight = str(data[7])
#assets in dollars we need to extract this
assetsdol= re.findall('>\$(.+?)</td>','eight')
#we keep only the numbers
if assetsdol != empty:
    w = assetsdol[0]
    a = w.replace("[", "")
    ass = a.replace("]", "")
    assets_dol.insert(x,ass)
else:
    assets_dol.insert(x,'not_available')
#####
#Total Stockholder Equity ($M)
eleven = str(data[10])
#Total Stockholder Equity ($M) in dollars
#we need to extract this
tsedol= re.findall('>\$(.+?)</td>','eleven')
#we keep only the numbers
if tsedol != empty:
    w = tsedol[0]
    a = w.replace("[", "")
    ts = a.replace("]", "")

```

```

        tse_dol.insert(x,ts)
    else:
        tse_dol.insert(x,'not_available')
#####
# market value
fourteen = str(data[13])
# market value in dollars we need to extract this
mardol= re.findall('>\$(.+?)</td> ',fourteen)
#we keep only the numbers
if mardol != empty:
    w = mardol[0]
    a = w.replace(",","")
    mar = a.replace("]","")
    mar_dol.insert(x,mar)
else:
    mar_dol.insert(x,'not_available')
#####
datao = keyfon.findAll('td')
# Profit as % of Revenues
twoo = str(datao[2])
prof_rev= re.findall('>(.*?)%</td> ',twoo)
#we keep only the numbers
if prof_rev[0] != empty:
    w = prof_rev[0]
    a = w.replace(",","")
    r = a.replace("]","")
    pr_r.insert(x,r)
else:
    pr_r.insert(x,'not_available')
x = x + 1
print "The_function_is_complete!"

fortune_metrics (list_company_name,list_company_website)

```

***Script 19: Fortune 500 - Data frame***

```

d9 = {'company' : pd.Series(ln, index=[nm]),
      'Revenues_$' : pd.Series(rev_dol, index=[nm]),
      'Profits_$' : pd.Series(prof_dol, index=[nm]),
      'Assets_$' : pd.Series(assets_dol, index=[nm]),
      'Total_Stockholder_Equity_$' : pd.Series(tse_dol, index=[nm]),
      'Proft_%_Revenues' : pd.Series(pr_r, index=[nm]),
      'Market_value_$' : pd.Series(mar_dol, index=[nm])}
fort500 = pd.DataFrame(d9)
fort500.head(3)
fort500.to_csv('fort500.csv', sep=';')

```

*Script 20: Final Data Frame and csv file*

```
result = pd.merge(fort500 , html_val ,
how='inner' , on=['company' , 'company'])
result2 = pd.merge(social_media , fre ,
how='inner' , on=['company' , 'company'])
result3 = pd.merge(sites_links , images_pixels ,
how='inner' , on=['company' , 'company'])
result4 = pd.merge(images_types , loading_time ,
how='inner' , on=['company' , 'company'])
result5 = pd.merge(result , result2 ,
how='inner' , on=['company' , 'company'])
result6 = pd.merge(result3 , result4 ,
how='inner' , on=['company' , 'company'])
final = pd.merge(result5 , result6 ,
how='inner' , on=['company' , 'company'])
final.head(3)

final.to_csv('total_500_new.csv' , sep=';')
```

## A.3 Appendix C: R Scripts

### A.3.1 Data cleansing

```

#we upload the dataset
total_500 <- read.csv("~/GitHub/thesis_msc_business_analytics/Python/total_500_new.csv")
#we see how many observations and how many variables we have
dim(total_500)

#We create a subset to make some changes to the data
total_500_sub <- total_500
#Change the decimal point for the 4 variables
total_500_sub$Assets.. <- gsub(",", ".", total_500_sub$Assets..)
total_500_sub$Market.value.. <- gsub(",", ".", total_500_sub$Market.value..)
total_500_sub$Revenues.. <- gsub(",", ".", total_500_sub$Revenues..)
total_500_sub$Total.Stockholder.Equity.. <- gsub(",", ".", total_500_sub$Total.Stockholder.Equity..)
#Make the variables numeric
for(i in 1:18){
  total_500_sub[,i] <- as.numeric(total_500_sub[,i])}

for(i in 20:38){
  total_500_sub[,i] <- as.numeric(total_500_sub[,i])}
#We omit the nas from the analysis
total_500_final <- na.omit(total_500_sub)
#We rename variable X as Ranking
colnames(total_500_final)[1] <- "Ranking"
#Change the names of some variables to be more easily readable
colnames(total_500_final)[2] <- "Assets"
colnames(total_500_final)[3] <- "Market_Value"
colnames(total_500_final)[4] <- "Revenues"
colnames(total_500_final)[5] <- "Total_SH_Equity"
colnames(total_500_final)[38] <- "Profit_per_Revenue"
#Delete the variables we will not need
total_500_final$company <- NULL #company name
total_500_final$url <- NULL # company url
#we upload the libraries beneath that we will use in the analysis
library(ggplot2)
library(reshape2)
library(DAAG)

#Final number of observation and variables we will use
dim(total_500_final)

```

### A.3.2 Variable analysis and correlation

#### A.3.2.1.0 Fortune variables correlation

```
#summary of the Fortune variables and then their histogram so as to have a
#good grasp of how they are distributed
ggplot(data=total_500_final ,aes(x=Revenues))
+geom_histogram(binwidth=50, colour = "green", fill ="darkgreen")
ggplot(data=total_500_final ,aes(x=Assets))
+geom_histogram(binwidth=100, colour = "red", fill ="darkred")
ggplot(data=total_500_final ,aes(x=Market_Value))
+geom_histogram(binwidth=100, colour = "blue", fill ="darkblue")
ggplot(data=total_500_final ,aes(x=Total_SH_Equity))
+geom_histogram(binwidth=100, colour = "purple", fill ="pink")

#We make plots to see how the variables we got from
#Fortune 500 are related with the Ranking
ggplot(total_500_final , aes(Assets ,Ranking))
+ geom_point(colour = "red")
ggplot(total_500_final , aes(Market_Value , Ranking))
+ geom_point(colour = "blue")
ggplot(total_500_final , aes(Total_SH_Equity , Ranking))
+ geom_point(colour = "purple")
ggplot(total_500_final , aes(Revenues , Ranking))
+ geom_point(colour = "green")
#We can see that the Ranking has a linear relationship with the
#Revenues so we will use one of those 2 variables to check the relationships
#with the websites metrics In order to have a more
#clear look we also create a correlation diagram
total_500_fortune <- total_500_final[,c(1:5)]
library(corrplot)
library(caret)
sm <- cor(total_500_fortune)
sm
corrplot(cor(total_500_fortune),method="number")
#From this plot we understand that the Ranking and the Revenues
#have very high correlation which was expected since the Fortune 500
#rank the companies based on the revenues.
```

#### A.3.2.2.0 Social media analysis

```
#Facebook
social_media_facebook <- round(table(total_500_final$facebook)/408,3)
social_media_facebook
slicelable <- c(paste(35.3,"%_no"),paste(64.7,"%_yes"))
pie(social_media_facebook,label = slicelable ,
main="Share_of_companies_with_Facebook" ,
```



```

col=rainbow(length(social_media_facebook)))
ggplot(total_500_final, aes(Revenues, facebook))
+ geom_point(size=3, colour = "darkblue")

#Twitter
social_media_twitter <- round(table(total_500_final$twitter)/408,3)
social_media_twitter
slicelable <- c(paste(31.4,"%no"),paste(68.6,"%yes"))
pie(social_media_twitter, label = slicelable,
    main="Share_of_companies_with_Twitter",
    col=rainbow(length(social_media_twitter)))
ggplot(total_500_final, aes(Revenues, twitter))
+ geom_point(size=3, colour = "darkgreen")

#Instagram
social_media_instagram <- round(table(total_500_final$instagram)/408,3)
social_media_instagram
slicelable <- c(paste(77.7,"%no"),paste(22.3,"%yes"))
pie(social_media_instagram, label = slicelable,
    main="Share_of_companies_with_Instagram",
    col=rainbow(length(social_media_instagram)))
ggplot(total_500_final, aes(Revenues, instagram))
+ geom_point(size=3, colour = "pink")

#Pinterest
social_media_pinterest <- round(table(total_500_final$pinterest)/408,3)
social_media_pinterest
slicelable <- c(paste(90.2,"%no"),paste(9.8,"%yes"))
pie(social_media_pinterest, label = slicelable,
    main="Share_of_companies_with_Pinterest",
    col=rainbow(length(social_media_pinterest)))
ggplot(total_500_final, aes(Revenues, pinterest))
+ geom_point(size=3, colour = "darkred")

#Youtube
social_media_youtube <- round(table(total_500_final$youtube)/408,3)
social_media_youtube
slicelable <- c(paste(41.7,"%no"),paste(58.3,"%yes"))
pie(social_media_youtube, label = slicelable,
    main="Share_of_companies_with_Youtube",
    col=rainbow(length(social_media_youtube)))
ggplot(total_500_final, aes(Revenues, youtube))
+ geom_point(size=3, colour = "red")

#LinkedIn
social_media_linkedin <- round(table(total_500_final$linkedin)/408,3)

```

```

social_media_linkedin
slicelable <- c(paste(42.9, "%_no"), paste(57.1, "%_yes"))
pie(social_media_linkedin, label = slicelable,
main="Share_of_companies_with_Linkedin",
col=rainbow(length(social_media_linkedin)))
ggplot(total_500_final, aes(Revenues, linkedin))
+ geom_point(size=3, colour = "blue")

```

*#And we can also see for correlations*

```

total_500_social_media <- total_500_final[,c(4,10:15)]
library(corrplot)
library(caret)
sm <- cor(total_500_social_media)
sm
corrplot(cor(total_500_social_media), method="number")

```

#### A.3.2.3.0 Links analysis

```

par(mfrow=c(1,1))
library(ggplot2)
ggplot(data=total_500_final, aes(x=total.links))
+geom_histogram(binwidth=50, colour = "darkblue", fill ="blue")
ggplot(total_500_final, aes(Revenues, total.links))
+ geom_point(size=3, colour = "darkblue")
ggplot(data=total_500_final, aes(x=external))
+geom_histogram(binwidth=50, colour = "darkred", fill ="red")
ggplot(total_500_final, aes(Revenues, external))
+ geom_point(size=3, colour = "darkred")
ggplot(data=total_500_final, aes(x=internal))
+geom_histogram(binwidth=50, colour = "darkgreen", fill ="green")
ggplot(total_500_final, aes(Revenues, internal))
+ geom_point(size=3, colour = "darkgreen")

```

*#And we can also see for correlations*

```

total_500_links <- total_500_final[,c(4,21:23)]
library(corrplot)
library(caret)
tl <- cor(total_500_links)
tl
corrplot(cor(total_500_links), method="number")

```

#### A.3.2.4.0 Loading time analysis

```

ggplot(data=total_500_final, aes(x=loading.time))
+geom_histogram(binwidth=1, colour = "pink", fill ="purple")
ggplot(total_500_final, aes(Revenues, loading.time))
+ geom_point(size=3, colour = "purple")

```

**A.3.2.5.0 Content analysis**

```

““{r}
#Now we will see the total words, the unique words
#and the sentences how are distributed alone and
#in relationship with the revenues.
ggplot(data=total_500_final, aes(x=Sentences))
+geom_histogram(binwidth=50, colour = "darkred", fill ="red")
ggplot(total_500_final, aes(Revenues, Sentences))
+ geom_point(size=3, colour = "purple")

ggplot(data=total_500_final, aes(x=Unique.words))
+geom_histogram(binwidth=50, colour = "darkred", fill ="red")
ggplot(total_500_final, aes(Revenues, Unique.words))
+ geom_point(size=3, colour = "purple")

ggplot(data=total_500_final, aes(x=Words))
+geom_histogram(binwidth=50, colour = "darkred", fill ="red")
ggplot(total_500_final, aes(Revenues, Words))
+ geom_point(size=3, colour = "purple")

““
““{r}
#And we can also see for correlations
total_500_lt_w <- total_500_final[,c(4,18:20,727)]
library(corrplot)
library(caret)
tl <- cor(total_500_lt_w)
tl
corrplot(cor(total_500_lt_w),method="number")
““

““{r}
#Next we will check the Flesh Measure alone and in
#relationship with revenues
ggplot(data=total_500_final, aes(x=Flesh_Mesaure))
+geom_histogram(binwidth=50, colour = "darkred", fill ="red")
ggplot(total_500_final, aes(Revenues, Flesh_Mesaure))
+ geom_point(size=3, colour = "purple")
““

““{r}
#An example of value changing
total_500_final$Readability <- gsub("Very_easy",
  "01_VE", total_500_final$Readability )
““

```

```

““{r}
#An example of value changing
total_500_final$Readability <- gsub("01_VE", "1",
  total_500_final$Readability )
total_500_final$Readability <- as.numeric(total_500_final$Readability )
ggplot(data=total_500_final, aes(x=Readability))
+geom_bar(binwidth=1, colour = "darkred", fill ="red")
ggplot(total_500_final, aes(Revenues, Readability))
+ geom_point(size=3, colour = "purple")
#And we can also see for correlations
total_500_r <- total_500_final[,c(4,16,17)]
library(corrplot)
library(caret)
tl <- cor(total_500_r)
tl
corrplot(cor(total_500_r), method="number")
““

```

### A.3.2.6.0 HTML validation analysis

```

““{r}
#Now we will see the number of errors and warnings alone
#and in relationship with the Revenues
ggplot(data=total_500_final, aes(x=number_of_errors))
+geom_histogram(binwidth=50, colour = "red")
ggplot(total_500_final, aes(Revenues, number_of_errors))
+ geom_point(size=3, colour = "dark_red")
ggplot(data=total_500_final, aes(x=number_of_warning))
+geom_histogram(binwidth=20, colour = "red")
ggplot(total_500_final, aes(Revenues, number_of_warning))
+ geom_point(size=3, colour = "dark_blue")

#Now we will see the non.document.error and the page not
#opened variables alone and in relationship with the
#Revenues
ggplot(data=total_500_final, aes(x=non.document.error))
+geom_histogram(binwidth=1, colour = "red")
ggplot(total_500_final, aes(Revenues, non.document.error))
+ geom_point(size=1, colour = "dark_red")
ggplot(data=total_500_final, aes(x=The_page_opened))
+geom_histogram(binwidth=1, colour = "red")
ggplot(total_500_final, aes(Revenues, The_page_opened))
+ geom_point(size=3, colour = "dark_blue")
#In the page not opened we can see that the variable has

```

```
#only the price 1 that means that the page opened so
#there is no point in using it in the analysis as it
#does not affect the outcome
```

```
#And we can also see for correlations
total_500_HTML <- total_500_final[,c(4,7:9)]
library(corrplot)
library(caret)
tl <- cor(total_500_HTML)
tl
corrplot(cor(total_500_HTML),method="number")
“““
```

### A.3.2.7.0 Number, types and image sizes analysis

```
““{r}
#Now we will see the total images alone and in
#relationship with the revenues
ggplot(data=total_500_final, aes(x=total.images))
+geom_histogram(binwidth=100, colour = "darkred", fill ="red")
“““
```

```
““{r}
ggplot(total_500_final, aes(Revenues, total.images))
+ geom_point(size=3, colour = "dark_blue")
“““
```

```
““{r}
#We will see now the frequency of image types that is
#being used
```

```
par(mfrow=c(1,1))
k = c(717:725)
for(i in 1:9){
  a <- k[i]
  image_type<- round(table(total_500_final[,a])/408,3)
  barplot(image_type, xlab=names(total_500_final)[a], ylab
    = "Shares_of_images_per_site", col = "dark_green")
}
“““
```

```
““{r}
#It is obvious that the most common images type are
#.jpg, gif and .png
#We will check now the types in relationship with the
#revenues. Below an example of the ggplots we created
ggplot(total_500_final, aes(Revenues, .bmp))
```

```

+ geom_point(size=3, colour = "dark_blue")
““
““{r}
#And we can also see for correlations
total_500_im<- total_500_final[,c(4,717:726)]
library(corrplot)
library(caret)
tl <- cor(total_500_im)
tl
corrplot(cor(total_500_im),method="number")
““

““{r}
#We will see now the frequency of image sizes that is
#being used
k = c()
#Check for sizes that are half and half divided in
#existing and not
for(i in 24:716){
  image_size<- round(table(total_500_final[,i]))
  if ((image_size[[1]]==408)==TRUE){
    k <- union(k, c(i))
  }
}

#Number 24 is all one price so we want use it
names(total_500_final)[24]
total_500_final$X144x144 <- NULL
““

““{r}
false_not_existing = c()
#Check for sizes that are less than half divided in
#existing and not
for(i in 24:715){
  image_size<- round(table(total_500_final[,i]))
  if ((image_size[[2]]<204)==TRUE){
    false_not_existing <- union(false_not_existing, c(i))
  }
}
““

““{r}
#Now we will take the sizes that exist in less than half
#the instances and check graphically the deviations
#between the 408 sites

```

```

par(mfrow=c(3,3))
for(i in 1:416){
  a = false_not_existing[i]
  plot(total_500_final[,a],total_500_final$Revenues)
  image_size<- round(table(total_500_final[,a]))
  barplot(image_size,xlab=names(total_500_final)[a],ylab
    = "Has_or_not_the_size", col = "dark_green")
}

{r}
true_existing = c()
#Check for sizes that are more than half divided in
#existing and not
for(i in 24:715){
  image_size<- round(table(total_500_final[,i]))
  if ((image_size[[2]]>204)==TRUE){
    true_existing <- union(true_existing, c(i))
  }
}

{r}
#Now we will take the sizes that exist in more than half
#the instances and check graphically the deviations
#between the 408 sites
par(mfrow=c(3,3))
for(i in 1:276){
  a = true_existing[i]
  image_size<- round(table(total_500_final[,a]))
  plot(total_500_final[,a],total_500_final$Revenues)
  barplot(image_size,xlab=names(total_500_final)[a],ylab
    = "Has_or_not_the_size", col = "dark_green")
}

{r}
#By checking the above plots we can see that the 24
#first sizes do appear to have some differentiation
#regarding the revenues. While most sites do have those
#sizes when it comes to the high revenues they do not
#have them
par(mfrow=c(3,3))
keep = c()
for(i in 1:24){
  a = true_existing[i]
  keep = union(keep, c(a))
}
keep
#As we can see they are the variables from 24 to 47 and

```

```
#these are the only sizes we are going to keep for the
#further analysis
total_500_final <- total_500_final[, -c(48:715)]
```

### A.3.3 Data manipulation

```
““{r}
#Also we remove the other Fortune 500 variables since
#they will interfere in the outcome of the model and we
#keep only the variable we want to examine the Revenues
total_500_final$Market_Value <- NULL
total_500_final$Assets <- NULL
total_500_final$Ranking <- NULL
total_500_final$Total_SH_Equity <- NULL
total_500_final$The_page_opened <- NULL
““

““{R}
#An example of how we change the prices of the variables of the
#image sizes from 1 - 2 to 0 -1
total_500_final$X15x12 <- gsub("1", "0",
total_500_final$X15x12)
total_500_final$X15x12 <- gsub("2", "1",
total_500_final$X15x12 )
““

““{r}
for(i in 19:42){
  total_500_final[, i] <- as.numeric(total_500_final[, i])}
““
```

### A.3.4 Regression, Clustering and Correlation analysis

```
““{r}
#We split the set to training and test set
library(caret)
set.seed(20)
sampling_vector <- createDataPartition(total_500_final$Revenues
, p = 0.70, list = FALSE)
total_500_final_train <- total_500_final[sampling_vector,]
total_500_final_test <- total_500_final[-sampling_vector,]
““

““{r}
#We will try to create a regression model to see which of the
#variables of the websites play the most important part regarding
#the Ranking of the company.
```



```

#We create the empty lm model
model_null = lm(Revenues~1,data=total_500_final_train)
summary(model_null)
'''

'''{r}
#LASSO and Logistic Regression models
library(glmnet)
#We create a full model for the variable Ranking
full <- lm(Revenues~.,data=total_500_final_train)
summary(full)
'''

'''{r}
#Now we create a new model with only the variables with coef
#different from NA so as to have a clear look
full_2 <- lm(Revenues~. - total.images - total.links - X1x1 -
  X21pxx173px - X49x49 - X200pxx200px - X1279pxx984px -
  X300pxx1500px - X160x233 - X300x993 - X41x192 - X28x221 -
  X60x60,data=total_500_final_train)
summary(full_2)
aic_f <- AIC(full_2)
aic_f
'''

'''{r}
x <- model.matrix(full_2) [,
-c(18,22,28,26,34,32,33,42,37,38,39,40,52)]
dim(x)
lasso <- glmnet (x, total_500_final_train$Revenues)
'''

'''{r}
plot(lasso , xvar='lambda', label=T)
'''

'''{r}
x <- model.matrix(full_2) [,
-c(18,22,28,26,34,32,33,42,37,38,39,40,52)]
lassob <- cv.glmnet(x,total_500_final_train$Revenues)
lassob$lambda.min
lassob$lambda.1se
'''

'''{r}
plot(lassob)

```

```

“““

““{r}
#coefiecinets for lammda min
blasso <- coef(lassob , s="lambda.min")
blasso
dim(blasso)
zblasso <- blasso[-1] * apply(x,2,sd)
zbolt <- coef (full_2) [-1] * apply (x,2,sd)
azbolt <- abs(zbolt)
sum(azbolt)
s <- sum(abs(zblasso))/sum(abs(azbolt))
s
“““

““{r}
full_3 <- lm(Revenues~1 +number_of_errors +facebook +pinterest
+youtube+ Flesh_Mesaure +Sentences +X8x15 +X44x556 +X800x1200
+X24pxx133px +X46x214 +X50x45 +X292pxx292px +X115x223 +X15x12
+.bmp +.jpg ,data=total_500_final_train)
summary(full_3)
ad_r_sq_f3 <- summary(full_3)$adj.r.squared
aic_f3 <- AIC(full_3)
“““

““{r}
plot(full_3,which=1:3)
“““

““{r}
#####
blassob <- coef(lassob , s="lambda.1se")
blassob
zblassob <- blassob[-1] * apply(x,2,sd)
zboltb <- coef (full_2) [-1] * apply (x,2,sd)
s <- sum(abs(zblassob))/sum(abs(zboltb))
s
#The model based on the lasso method by taking the lambda.1se is
#the null model only with the intercept
“““

““{r}
full_4 <- lm(Revenues~1 +X8x15 +X44x556 +X800x1200
+X24pxx133px +X46x214 +X50x45 +X292pxx292px +X115x223
+X15x12 ,data=total_500_final_train)
summary(full_4)

```

```

ad_r_sq_f4 <- summary(full_4)$adj.r.squared
aic_f4 <- AIC(full_4)
```

```r
{r}
plot(full_4, which=1:3)
```

```r
{r}
#We use the "both" method to compare the full_3 model with the
#null model to see how many variables are indeed important
model_a <- step(model_null, scope = list(lower = model_null,
  upper=full_2), direction = "both")
summary(model_a)
ad_r_sq_ma <- summary(model_a)$adj.r.squared
aic_ma <- AIC(model_a)
```

```r
{r}
plot(model_a, which=1:3)
```

```r
{r}
#We compare the Adjusted R squares of the models and also the AIC
#of the models we created to find the best one
ad_r_sq_f3
ad_r_sq_f4
ad_r_sq_ma #BEST
#The best Adjusted R square is the one in model a (the closer to 1
#the better)
aic_f3
aic_f4
aic_ma #Best
#The best AIC and the best Adjusted R square is for model ma
```

```r
{r}
#Create the prediction plots so as to compare them
par(mfrow=c(2,2))
Actual_Revenues<- total_500_final_test$Revenues
plot (Actual_Revenues, col = "blue", main ="True_Prices")

predictions_ma <- predict(model_a, total_500_final_test)
plot (predictions_ma, col = "Red", main = "Both_method_model")

predictions_full3 <- predict(full_3, total_500_final_test)

```

```

plot (predictions_full3 , col = "Red",main = "Lasso_Min_model")

predictions_full4 <- predict(full_4,total_500_final_test)
plot (predictions_full4 , col = "Red",main = "Lasso_One_SD_model")

#From the plots above we can see that the actual Revenues have a
#more smooth way of levelling up.
```
```{r}
par(mfrow=c(1,1))
total_500_final_reg <-
total_500_final_train[,c(1,41,21,30,43,20,10,53,27,45,3)]
cor(total_500_final_reg)
corrplot(cor(total_500_final_reg),method="number")
#We can see here that some of the variables are correlated also
#with each other so we can try keeping only the variables that are
#not correlated with each other so as to avoid multicollinearity.
#The variables that are correlated with each other are the image
#sizes that are included in the model so we will keep only one of
#those variables. The one that is correlated the most with all the
#others so as to keep the biggest part of the information.
```

```{r}
#So we can try creating a new model includind only the 400x300
#image size
full_5 <- lm(Revenues~1 +X400x300 + .bmp + youtube +loading.time
+ .gif + number_of_errors ,data=total_500_final_train)
summary(full_5)
adj_r_square_full5 <- summary(full_5)$adj.r.squared
aic_full5 <- AIC(full_5)
```

```{r}
#We create the 2 basic plots so as to be able to explain the
#regression model
plot(full_5,which=1:3)
```

```{r}
ad_r_sq_ma
adj_r_square_full5
aic_ma
aic_full5
#The adjusted R square and the aic are a little worse than before
```

```

```

““{r}
#Clustering
#Kmeans clustering
#Based on those results we will try to cluster the companies based
#on the results of the regression
set.seed(220)
clusters <- hclust(dist(total_500_final_reg[, 1]))
plot(clusters)
““

““{r}
fortuneCluster <- kmeans(total_500_final_reg[, 1], 2,
iter.max = 500, nstart = 1)
cluster <- table(fortuneCluster$cluster)
fortuneCluster$cluster <- as.factor(fortuneCluster$cluster)
““

““{r}
#We saw here an example of how we created the ggplots with the
#variables against the revenues
ggplot(total_500_final_reg, aes(Revenues, X15x12, color = fortuneCluster$cluster)) +
““

““{r}
#From the clustering we can see that the variables do indeed
#devide the most high revenues from the smallest ones
#Here the image size that is divided in the best way is 15x12 so
#we will create a model that we will put only this size
full_6 <- lm(Revenues~1 +X15x12 + .bmp + youtube +loading.time +
.gif + number_of_errors ,data=total_500_final_train)
summary(full_6)
adj_r_square_full6 <- summary(full_6)$adj.r.squared
aic_full6 <- AIC(full_6)
““

““{r}
#The corrplots for the two models that we created lastly
par(mfrow=c(1,1))
total_500_final_reg_2 <- total_500_final_reg[,c(1,2,5,7,8,10,11)]
cor(total_500_final_reg_2)
corrplot(cor(total_500_final_reg_2),method="number")
““

““{r}
par(mfrow=c(1,1))
total_500_final_reg_3 <- total_500_final_reg[,c(1,4,5,7,8,10,11)]
cor(total_500_final_reg_3)
corrplot(cor(total_500_final_reg_2),method="number")
““

```

## A.4 Appendix D: R Tables

Table A.11: Regression model Full model

```

Call:
lm(formula = Revenues ~ . - total.images - total.links - X1x1 -
    X21pxx173px - X49x49 - X200pxx200px - X1279pxx984px - X300pxx1500px -
    X160x233 - X300x993 - X41x192 - X28x221 - X60x60, data = total_500_final_train)

Residuals:
    Min       1Q   Median       3Q      Max
-20.227  -7.486  -3.338   1.303   66.316

Coefficients:
              Estimate Std. Error t value Pr(>|t|)
(Intercept)    2.266e+02  1.618e+01  14.004 < 2e-16 ***
non.document.error 5.657e-01  2.195e+00   0.258  0.796868
number_of_errors  1.230e-02  1.113e-02   1.105  0.270122
number_of_warning 4.159e-03  4.276e-02   0.097  0.922592
facebook       -4.503e+00  2.796e+00  -1.611  0.108480
instagram       1.358e+00  2.551e+00   0.532  0.595127
linkedin       -3.492e-01  2.435e+00  -0.143  0.886095
pinterest      -1.613e+00  3.598e+00  -0.448  0.654262
twitter         2.911e+00  2.727e+00   1.068  0.286712
youtube         5.036e+00  2.221e+00   2.267  0.024250 *
Flesh_Mesaure  -3.099e-02  3.103e-02  -0.999  0.318996
Readability     6.973e-01  9.704e-01   0.719  0.473101
Sentences       2.104e-03  1.216e-02   0.173  0.862755
Unique.words    -2.273e-02  2.089e-02  -1.088  0.277518
Words           5.093e-03  5.053e-03   1.008  0.314457
external       -6.190e-04  1.927e-02  -0.032  0.974397
internal       -8.858e-04  1.083e-02  -0.082  0.934908
X15x75         -1.762e+01  2.070e+01  -0.851  0.395495
X8x15          -3.169e+01  2.095e+01  -1.513  0.131677
X44x556        -1.722e+01  2.104e+01  -0.819  0.413786
X800x1200      -1.293e+01  1.815e+01  -0.712  0.477033
X100x100       -3.007e+01  5.554e+01  -0.541  0.588661
X24pxx133px    2.467e+01  5.588e+01   0.441  0.659272
X46x214        -9.818e+00  1.819e+01  -0.540  0.589877
X50x45         -7.650e+00  1.819e+01  -0.421  0.674433
X400x300       -2.693e+00  2.133e+01  -0.126  0.899623
X292pxx292px  -2.495e+01  1.887e+01  -1.322  0.187254
X29x29         -1.477e+00  1.823e+01  -0.081  0.935472
X115x223       -1.150e+01  2.099e+01  -0.548  0.584217
X15x12         -7.116e+01  1.501e+01  -4.741 3.59e-06 ***
.bmp           2.396e+00  6.357e-01   3.770  0.000204 ***
.dib           1.431e+00  1.315e+00   1.088  0.277552
.gif          -1.133e-01  8.477e-02  -1.337  0.182535
.jpe           1.133e-01  4.324e+00   0.026  0.979123
.jpeg          3.710e-01  4.367e+00   0.085  0.932364
.jpg           4.584e-03  3.071e-02   0.149  0.881438
.png          -1.891e-02  4.015e-02  -0.471  0.637976
.tif           3.002e-03  4.911e-02   0.061  0.951302
.tiff          -1.127e+00  7.240e+00  -0.156  0.876394
loading.time   -5.314e+00  2.578e+00  -2.061  0.040332 *
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1

Residual standard error: 14.38 on 248 degrees of freedom
Multiple R-squared:  0.8484, Adjusted R-squared:  0.8246
F-statistic: 35.59 on 39 and 248 DF, p-value: < 2.2e-16

```

Table A.12: Regression model Lasso Min

```

Call:
lm(formula = Revenues ~ 1 + number_of_errors + facebook + pinterest +
  youtube + Flesh_Mesaure + Sentences + X8x15 + X44x556 + X800x1200 +
  X24pxx133px + X46x214 + X50x45 + X292pxx292px + X115x223 +
  X15x12 + .bmp + .jpg, data = total_500_final_train)

Residuals:
    Min       1Q   Median       3Q      Max
-14.444  -7.482  -3.728   1.968   67.468

Coefficients:
            Estimate Std. Error t value Pr(>|t|)
(Intercept)  220.708931   10.142389   21.761 < 2e-16 ***
number_of_errors  0.009297    0.009860    0.943  0.346575
facebook     -2.590609    2.142461   -1.209  0.227654
pinterest    -1.966700    3.155150   -0.623  0.533594
youtube       5.721687    2.009439    2.847  0.004746 **
Flesh_Mesaure -0.028894    0.024264   -1.191  0.234779
Sentences     0.003712    0.005628    0.660  0.510092
X8x15        -43.592759   17.439657   -2.500  0.013026 *
X44x556      -16.356982   20.137030   -0.812  0.417344
X800x1200    -12.902443   16.481121   -0.783  0.434394
X24pxx133px  -2.075224   16.689391   -0.124  0.901135
X46x214      -9.506257   17.481911   -0.544  0.587044
X50x45       -13.137735   14.219494   -0.924  0.356351
X292pxx292px -20.460731   12.440363   -1.645  0.101194
X115x223     -15.298995   16.102120   -0.950  0.342899
X15x12       -73.307867   14.451593   -5.073  7.3e-07 ***
.bmp          2.435106    0.619522    3.931  0.000108 ***
.jpg          0.015724    0.020551    0.765  0.444875
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1

Residual standard error: 14.14 on 270 degrees of freedom
Multiple R-squared:  0.8405, Adjusted R-squared:  0.8304
F-statistic: 83.67 on 17 and 270 DF,  p-value: < 2.2e-16

```

Table A.13: Regression model Lasso One SD

```

Call:
lm(formula = Revenues ~ 1 + X8x15 + X44x556 + X800x1200 + X24pxx133px +
    X46x214 + X50x45 + X292pxx292px + X115x223 + X15x12, data = total_500_final_train)

Residuals:
    Min       1Q   Median       3Q      Max
-11.447  -8.735  -4.926   1.100  66.695

Coefficients:
              Estimate Std. Error t value Pr(>|t|)
(Intercept)    222.268     10.408   21.356 < 2e-16 ***
X8x15          -41.027     18.027   -2.276  0.0236 *
X44x556        -24.134     20.816   -1.159  0.2473
X800x1200       -5.372     16.996   -0.316  0.7522
X24pxx133px    -4.934     16.996   -0.290  0.7718
X46x214        -10.796     18.027   -0.599  0.5497
X50x45         -12.346     14.719   -0.839  0.4023
X292pxx292px  -19.575     12.747   -1.536  0.1258
X115x223       -15.565     16.456   -0.946  0.3450
X15x12         -72.753     14.746   -4.934 1.39e-06 ***
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1

Residual standard error: 14.72 on 278 degrees of freedom
Multiple R-squared:  0.822, Adjusted R-squared:  0.8162
F-statistic: 142.6 on 9 and 278 DF, p-value: < 2.2e-16

```

Table A.14: Regression model Both method

```

Call:
lm(formula = Revenues ~ X15x12 + X44x556 + X400x300 + .bmp +
    X8x15 + youtube + loading.time + X46x214 + .gif + number_of_errors,
    data = total_500_final_train)

Residuals:
    Min       1Q   Median       3Q      Max
-17.254  -7.695  -3.529   2.137  68.673

Coefficients:
              Estimate Std. Error t value Pr(>|t|)
(Intercept)    220.273625   9.934832   22.172 < 2e-16 ***
X15x12         -87.818989   5.784528  -15.182 < 2e-16 ***
X44x556        -29.578085  15.369922   -1.924  0.05533 .
X400x300       -28.443747   9.923508   -2.866  0.00447 **
.bmp           2.470545    0.607833    4.065 6.28e-05 ***
X8x15         -41.311818  17.232973   -2.397  0.01718 *
youtube         4.058630    1.681080    2.414  0.01641 *
loading.time    -4.490750    2.264113   -1.983  0.04830 *
X46x214        -18.477039  10.243269   -1.804  0.07235 .
.gif           -0.120050    0.078556   -1.528  0.12760
number_of_errors 0.013675    0.008952    1.528  0.12774
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1

Residual standard error: 14 on 277 degrees of freedom
Multiple R-squared:  0.8395, Adjusted R-squared:  0.8338
F-statistic: 144.9 on 10 and 277 DF, p-value: < 2.2e-16

```



Table A.15: Regression model Both method (image size only 400x300)

```

Call:
lm(formula = Revenues ~ 1 + X400x300 + .bmp + youtube + loading.time +
    .gif + number_of_errors, data = total_500_final_train)

Residuals:
    Min       1Q   Median       3Q      Max
-34.482 -10.713  -5.947   0.785  97.926

Coefficients:
              Estimate Std. Error t value Pr(>|t|)
(Intercept)    160.89051     6.30331   25.525 < 2e-16 ***
X400x300       -143.32927     6.13289  -23.371 < 2e-16 ***
.bmp             2.37769     0.85962    2.766  0.00605 **
youtube          3.22420     2.37341    1.358  0.17541
loading.time    -5.84176     3.18488   -1.834  0.06768 .
.gif            -0.12228     0.11101   -1.102  0.27158
number_of_errors  0.01216     0.01264    0.962  0.33690
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1

Residual standard error: 19.8 on 281 degrees of freedom
Multiple R-squared:  0.6744, Adjusted R-squared:  0.6675
F-statistic: 97.01 on 6 and 281 DF,  p-value: < 2.2e-16

```

Table A.16: Regression model Both method (image size only 15x12)

```

Call:
lm(formula = Revenues ~ 1 + X15x12 + .bmp + youtube + loading.time +
    .gif + number_of_errors, data = total_500_final_train)

Residuals:
    Min       1Q   Median       3Q      Max
-54.606  -8.236  -3.606   2.471  89.708

Coefficients:
              Estimate Std. Error t value Pr(>|t|)
(Intercept)    139.57491     4.32398   32.279 < 2e-16 ***
X15x12        -124.94247     4.18772  -29.835 < 2e-16 ***
.bmp             2.45768     0.72247    3.402  0.000767 ***
youtube          4.48037     1.99211    2.249  0.025284 *
loading.time    -4.83968     2.67823   -1.807  0.071824 .
.gif            -0.13699     0.09329   -1.469  0.143083
number_of_errors  0.01249     0.01062    1.176  0.240614
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1

Residual standard error: 16.64 on 281 degrees of freedom
Multiple R-squared:  0.77, Adjusted R-squared:  0.7651
F-statistic: 156.8 on 6 and 281 DF,  p-value: < 2.2e-16

```