Test Strategy Document

Project: app.vwo.com

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1. Purpose

This Test Strategy document defines the approach and standards to be followed during the testing of the VWO application (app.vwo.com). It aims to ensure that all features, especially those related to A/B testing workflows, traffic segmentation, and campaign reporting, function reliably across supported environments and use cases.

2. Test Scope

In-Scope Features:

- Login/Authentication
- User Dashboard
- Account Creation
- A/B Testing Campaign Creation & Management
- Campaign Launch and Variation Tracking
- User Segmentation Rules
- Campaign Report & Analytics Dashboard

Out of Scope:

- Backend microservices not exposed to UI
- API stress testing (handled by DevOps)
- Multivariate testing (MVT) module for this phase
- In-app product tours or guides

3. Testing Types and Coverage

Type **Description Functional Testing** To validate UI flows, campaign behavior, report generation, and variations Regression Testing Automated suite run after each major code merge **Smoke Testing** Run post-deployment to check major flows (Login, Campaign launch, Reports) Sanity Testing Targeted testing for new features Compatibility Across OS, browsers, screen resolutions **Testing** Accessibility WCAG 2.1 validation using tools like Axe, NVDA **Testing** Performance Response time of campaign creation, report loading **Testing Security Testing** Login brute-force prevention, session timeout, secure cookie flags **Data Validation** Accuracy of A/B test results, segmentation, traffic split integrity **Usability Testing** Ease of campaign setup, dashboard UX, error messages

4. Test Design Techniques

- Equivalence Partitioning and Boundary Value Analysis
- **Decision Table Testing** for segmentation rules and traffic logic
- State Transition Testing for campaign states (Draft → Running → Completed)
- Use Case Testing for user journeys
- Error Guessing and Exploratory Testing for unexpected behaviors

5. Test Environments

Layer	Tools/Setup

Browsers Chrome (latest 3 versions), Firefox, Edge, Safari

Devices Desktop, Laptop, Tablet (iPad), Mobile (Android, iOS Safari/Chrome)

Network Simulate 3G, 4G, Wi-Fi; throttling via Chrome DevTools

Testing Tools Selenium, Cypress, Postman, BrowserStack, Axe DevTools, JIRA,

TestRail

Automation CI/CD Jenkins Pipeline for test run triggers; GitHub repo for test suite

6. Roles & Responsibilities

Manager

Role Responsibility

QA Lead Approve test strategy, review execution, communicate with stakeholders

Test Engineers Author test cases, execute, log defects, automate regression

Automation QA Maintain regression suites, develop new test scripts

Dev Team Bug fixes, code reviews, participate in triage

Product Requirement clarification, priority input on defects

7. Defect Life Cycle and Severity Matrix

Severit y	Description	SLA (Fix Target)
Critical	App crash, login failure, data loss	< 8 hours
High	Broken flows, incorrect calculations	< 24 hours
Medium	UI issues, inconsistent states	< 48 hours
Low	Cosmetic/typo issues	Next sprint

All defects will be logged in **JIRA**, tagged with release version and build number.

8. Test Data Management

- Account-Based Testing: Use pre-created test accounts for Admin, User roles
- **Dynamic Data**: Generated via automation scripts (UUIDs, email aliases)
- Data Reset: Nightly job to reset campaign/test data for clean regression runs

9. Test Execution Approach

Phase-wise Breakdown:

- 1. Smoke Testing post-build deployment
- 2. Functional Testing (manual + automation)
- 3. Cross-Browser and Device Testing
- 4. Performance & Accessibility
- 5. Regression Suite Execution
- 6. Final Sanity before UAT sign-off

Parallel testing across environments will be managed using **BrowserStack Live sessions and Cypress parallel runs**.

10. Quality Metrics to Track

Metric	Target
Test Case Execution Rate	>95%
Defect Leakage (to UAT)	<2%
Automation Coverage (critical)	≥85%
Average Defect Fix Time	<24h
Failed Test Re-execution Window	<1 day

11. Compliance & Privacy Testing

- Cookie Consent Validation (GDPR Compliance)
- Data Encryption at REST & in Transit

- Secure Session Management
- Third-party scripts validated for opt-out/opt-in

12. Test Milestones

Activity Date Range

Test Case Design [Start Date] – [End Date]

Environment Setup [Start Date]

Smoke + Functional [Start Date] – [End Date]

Regression Testing [Start Date]

Final Sign-Off [Date]

13. Change Management

 Any changes in requirements must be accompanied by updated user stories and test cases.

Regression and sanity cycles will be executed post-change deployment.

14. Risks and Mitigations

Risk Mitigation Strategy

Analytics/Tracking Code Not Triggered Add network listeners in automation

Split Traffic Not Balanced (A vs B)

Backend logs + test hooks to validate

split

Limited Device Coverage Use of BrowserStack & real devices

Unexpected UI Changes Weekly UI review sync with dev

Approval

Reviewer	Designation	Signature	Date
[QA Lead Name]	QA Lead		
[Product Owner]	Product Manager		
[Dev Lead]	Development Lead		