

Software

Test Report

STR



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Purpose

The purpose of this software test report is to provide a comprehensive overview of the testing activities conducted on "Shilav", an Israeli website that specializes in baby and children's fashion and lifestyle products, to assess its functionality, reliability, and performance.

This report aims to summarize the test results obtained, issues encountered, and recommendations for improvement.

The tests were carried out on the main functions of the site, which include - navigation and displaying of the menu, graphic design, proper functioning of placing an order, registering on the site, examining the quality of the features offered on the site, reading information, and much more.

This report serves as a valuable resource for ensuring the overall quality and reliability of the "Shilav" website, thereby enhancing user satisfaction.

Application Overview

The "Shilav" website is an online platform that allows users to browse, choose, and purchase baby and children's clothes and lifestyle products – such as strollers, beds, cribs, car safety seats, toys, and more.

Shilav is a leading chain of stores in Israel, and Shilav's website offers a rich variety of products, which accompany parents throughout their parenting journey, starting from pregnancy and beyond.

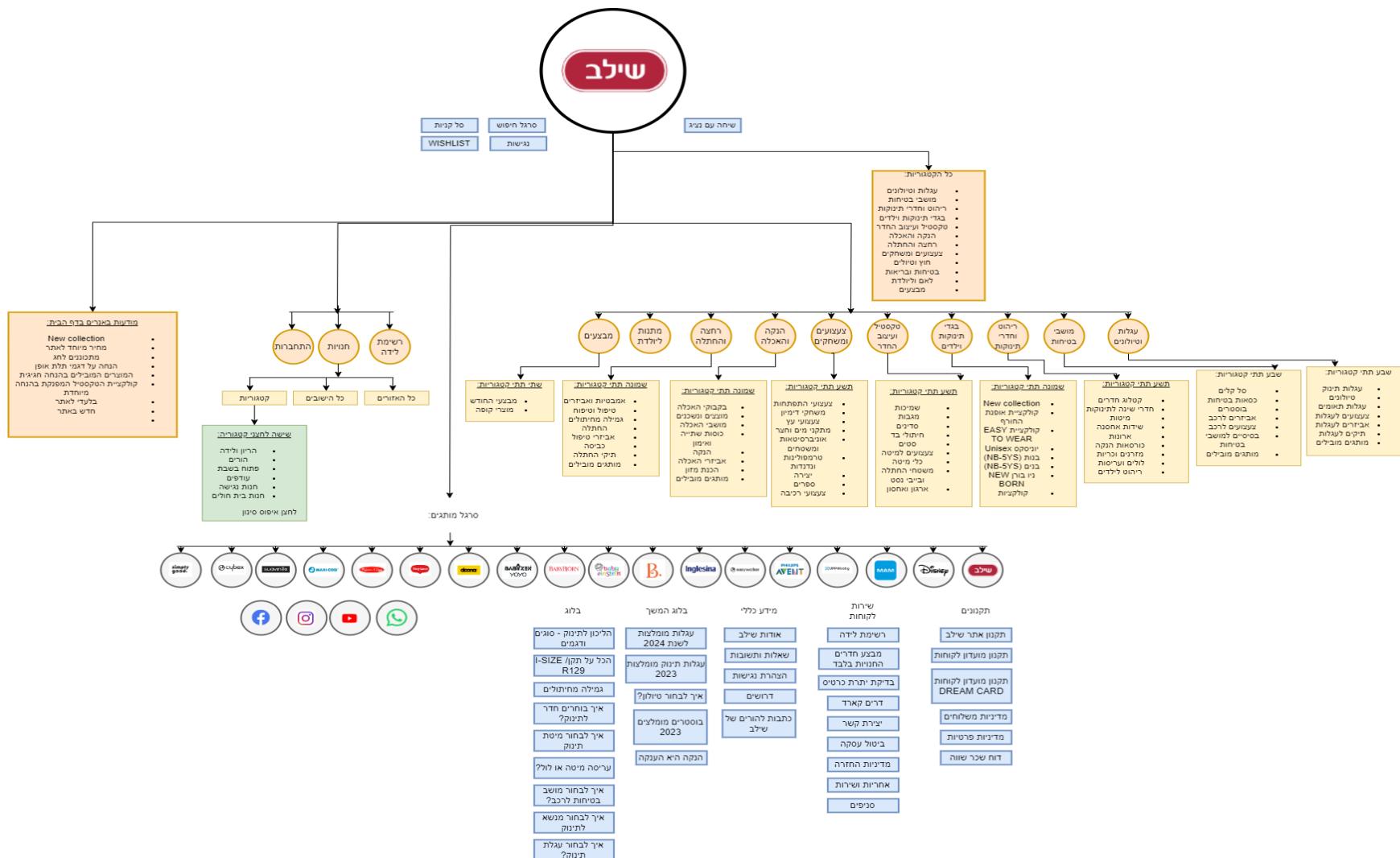
The website is designed to be user-friendly, with a simple and intuitive interface, that allows users to find the products they want and need easily.

The site also offers various features to improve the user experience, such as a wish list to save products for future purchases and search for products by category - price, fabric type, and other filters. Moreover, online orders can be delivered or picked up at their physical stores.

Shilav has been a trusted partner for parents, providing quality products and ensuring the safety and comfort of little ones.



Testing Index



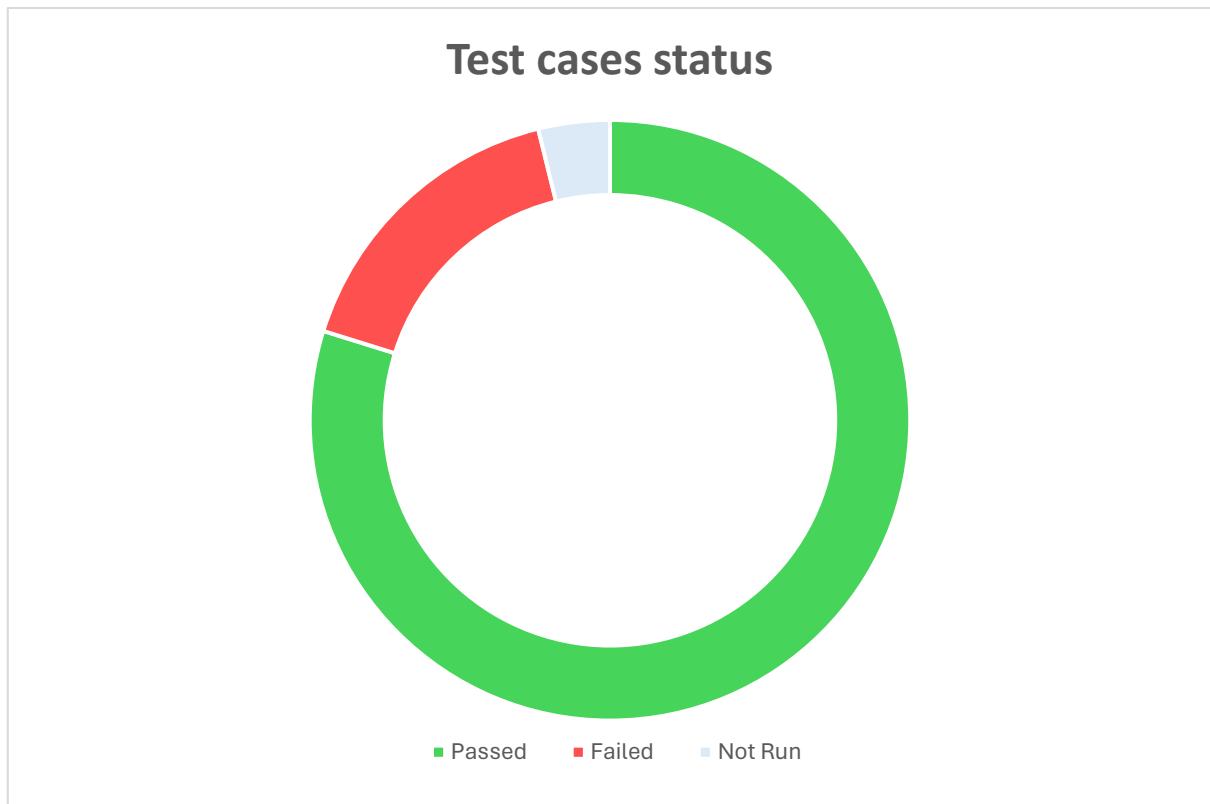


Metrics

Test cases status

- ❖ This pie chart represents the partition of test cases at the "Shilav" site.
- ❖ The majority of the test cases were passed.

| Passed | Failed | Not run | Total |
|--------|--------|---------|-------|
| 166 | 34 | 8 | 208 |

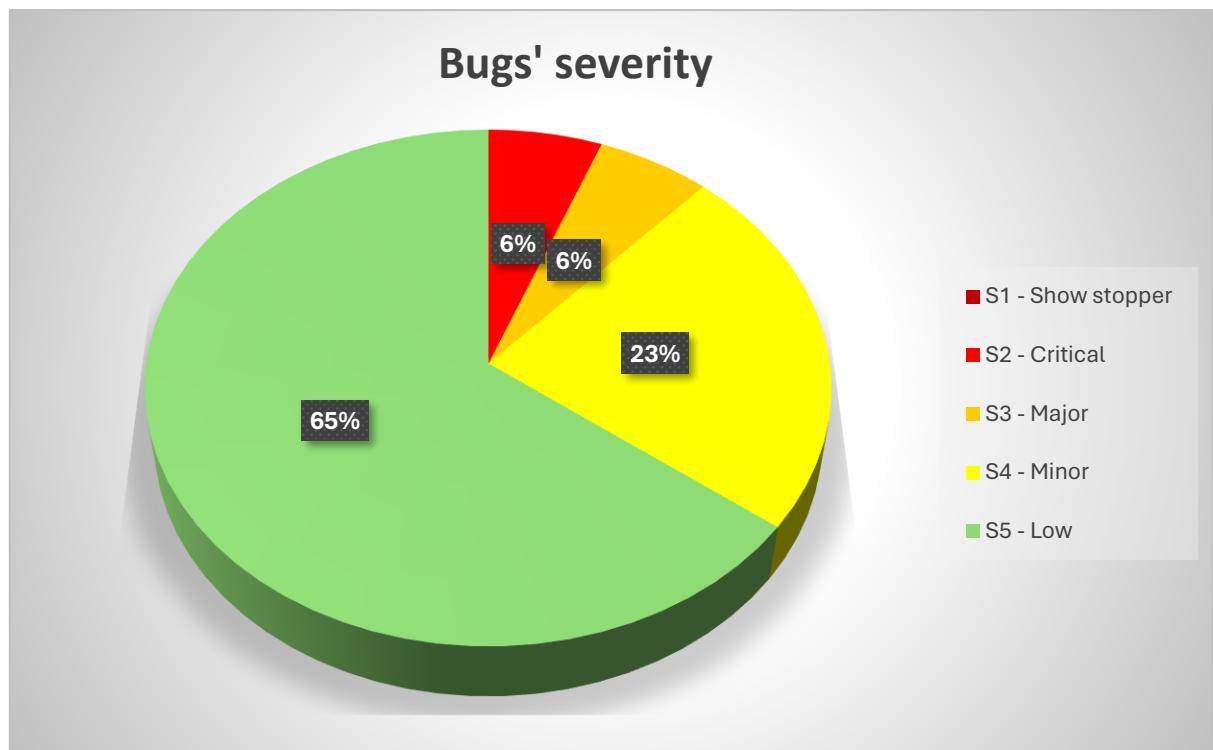




Bugs' severity

- ❖ This pie chart represents the bugs' severity that I found at the "Shilav" site.
- ❖ Most of the bugs were at severity "Low".

| S1 – Show stopper | S2 - Critical | S3 - Major | S4 - minor | S5 - Low | Total |
|-------------------|---------------|------------|------------|----------|-------|
| 0 | 2 | 2 | 8 | 22 | 34 |





Recommendation

1. Performance improvement - the website is slow, some pages take around 10 seconds to load, which can cause potential customers to leave the website.
2. Security improvements – Regarding the login window, my recommendations are:
 - a. Add a time interval between sending a code to the next one.
 - b. Limit the amount of sending the code "לא קיבלתי קוד, שלח לי שוב", and block the user after a certain number of times of attempts (for fear of malicious activity).
3. UX\UI improvements – Due to multiple visual bugs and some discomfort in browsing the website, my recommendations are:
 - a. Reduce menus - at the top of the website there is a button that shows all the categories and below it there is a bar with all the same categories, it comes out as clutter and crowding. I would reduce to one area of menus (for example - leave only the category bar).
 - b. Arrange the headings to reduce menus - at the bottom of the website there are headings and below them links to various pages. For example - under the heading "כתבות להורים של שילב" which appear within this link 13 different articles. These 13 articles appear again in the heading "בלוג" and the heading "המשך". It is burdensome and uncomfortable. I would space the writing and reduce at least one column.
 - c. In many products, on all kinds of pages, there is cut and unclear writing, I would space the writing.
4. I recommend adding a “clear shopping cart” button on the “Shopping cart” window. In addition, the same button could be added to the “Wishlist” function. If we add many items to the shopping cart and we’d like to remove them, doing this action for each item is frustrating and time-wasting.
5. I would also recommend adding the change language feature to allow translation of the website to other languages, specifically English and Russian.



Conclusion

After conducting multiple tests on the "Shilav" website, several bugs were discovered.

Most of these bugs range in severity from low to major and are predominantly categorized as UI/UX issues. Despite encountering a significant number of bugs, the website continues to operate reasonably well, fulfilling its primary functions of product browsing and ordering. Consequently, **I advise proceeding with the site's release.**





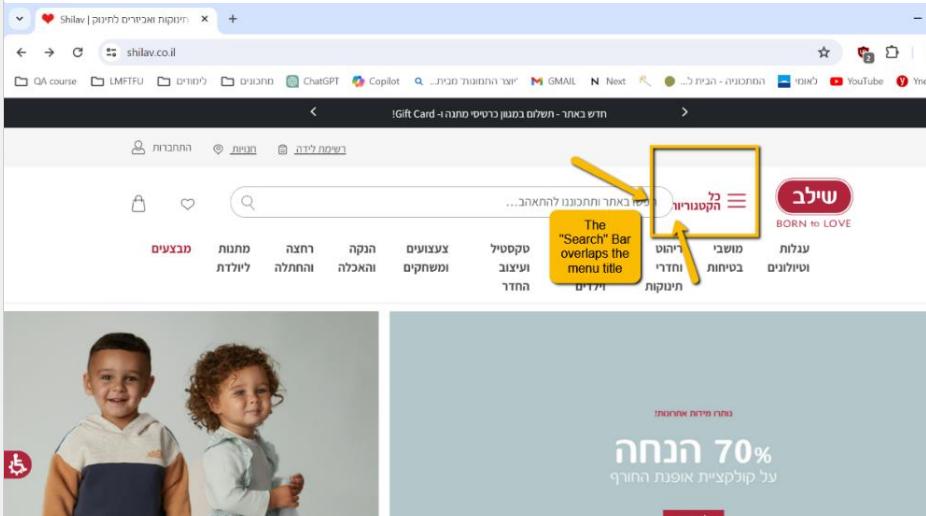
Bugs list

- [SHIL-1](#) The "Search" Bar overlaps the menu title
- [SHIL-2](#) After clicking on the "כל הקטגוריות" button the menu is cut
- [SHIL-3](#) After clicking on the "כל הקטגוריות" button the menu isn't aligned with the frame
- [SHIL-4](#) After clicking on the "כל הקטגוריות" button the menu is not in the frame
- [SHIL-5](#) At the bottom of the home page the “בלוג, בלוג - המשך” sections aren't in the right order
- [SHIL-6](#) There are 3 errors in the console
- [SHIL-7](#) In Edge, the Firms bar and Facebook, YouTube, and Instagram buttons without colors
- [SHIL-8](#) In Edge, the WhatsApp button is missing
- [SHIL-9](#) In Edge, the "שינה עם נציג" Button doesn't exist
- [SHIL-10](#) After adding and removing an item from the cart, a message is displayed at the bottom of the home page.
- [SHIL-11](#) At the bottom of the home page, the menu is not spacious and not convenient to use
- [SHIL-12](#) Encoding issue with category name
- [SHIL-13](#) The product list doesn't load on several brand pages
- [SHIL-14](#) The text is cut off on multiple pages
- [SHIL-15](#) The text “בחרו את המידה הרצויה” is blurred in the “New Collection” banner
- [SHIL-16](#) On login ("התחברות") window the error message isn't readable and is behind the top logo
- [SHIL-17](#) The product list doesn't load on several pages
- [SHIL-18](#) Slowness in browsing experience
- [SHIL-19](#) Sharing the cart via Facebook doesn't work
- [SHIL-20](#) Clicking the "רשימה לידה" button opens the page in the existing tab and in a new tab
- [SHIL-21](#) After adding "חתונים סופגים לאחר לידה" to the cart, the cart display is incorrect
- [SHIL-22](#) In "מדיניות פרטיות" the text font size is smaller than the rest and the numbering is not in the right order
- [SHIL-23](#) After clicking on the “שאלות ותשובות החזרה” buttons nothing is displayed
- [SHIL-24](#) After clicking on the “יתרה בגין קارد שליב” a DNS error appears - URL can't be reached
- [SHIL-25](#) After Clicking on the “איך לבחר טוולון” button the text font size isn't uniform
- [SHIL-26](#) At "הניות" section - after resetting categories filtering, an error still appears at the bottom of the page
- [SHIL-27](#) After clinking on "הציג במפה" in the "הניות" section - some of the maps don't work properly (Showing my area)
- [SHIL-28](#) After editing the personal names in the profile the system allows you to change the name from letters to non alphabetic characters
- [SHIL-29](#) In mobile, at the Login window ("התחברות") the red frame is cut from out of the screen
- [SHIL-30](#) In the "התחברות" window after entering a phone number, the system allows you to click on "לא" many times
- [SHIL-31](#) In the “30%” section the color selection option doesn't work on several items
- [SHIL-32](#) On "30%" at item "ישבנו קלנסי אפור מרווח" an Image is not found
- [SHIL-33](#) On "30%" at item "ישבנו קלנסי אפור מרווח" the "הנחה על מוצרי שליב" option doesn't work
- [SHIL-34](#) After clicking on an item there is a message that appears for a short moment and disappears to the center of the screen



Bugs report

[SHIL-1] The "Search" Bar overlaps the menu title Created: 04/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|---|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome, Edge | | |
| Attachments: |  A screenshot of a web browser window. The address bar shows 'shilav.co.il'. The page content includes a navigation menu with items like '首页', '关于我们', '产品', '服务', '新闻', '联系我们', and '商城'. A search bar is positioned above the main content area. A yellow callout box with a black border points from the bottom right towards the search bar. The text inside the box reads 'The "Search" Bar overlaps the menu title'. Below the screenshot, there are two images: one of two young boys and another of a promotional banner with text in Hebrew. | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

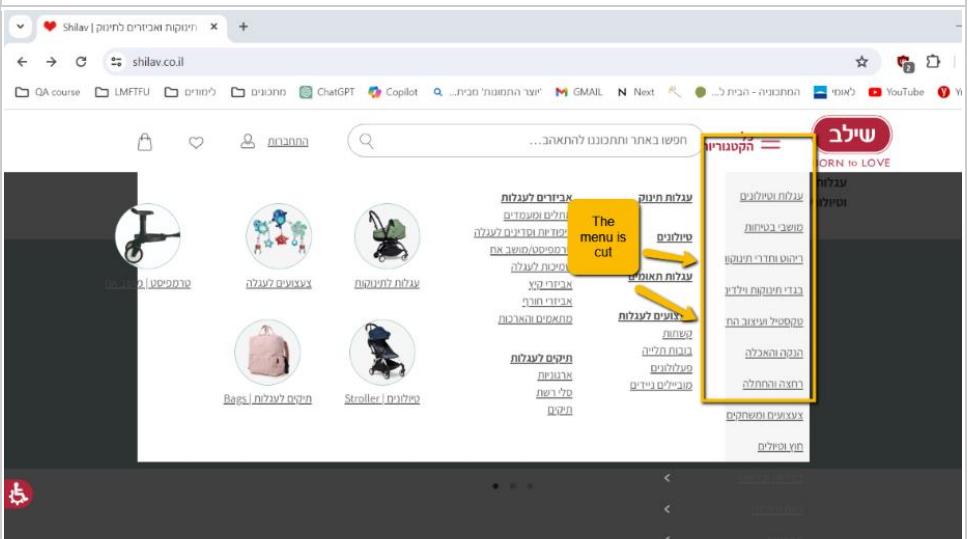
1. Open the URL <https://www.shilav.co.il/>
2. Observe the "Search" Bar overlaps the menu title

Actual result: The "Search" Bar overlaps the menu title

Expected result: The "Search" Bar shouldn't overlap the menu title



[SHIL-2] After clicking on the "כל הקטגוריות" button the menu is cut Created: 04/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|--|-----------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome, Edge | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Click on the “כל הקטגוריות” button
3. Observe the menu

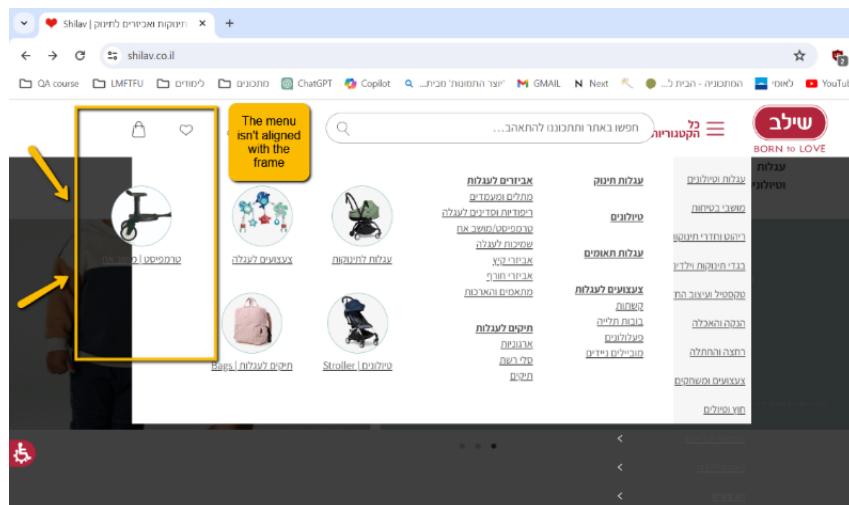
Actual result: The menu is cut

Expected result: The menu should be displayed fully and clearly

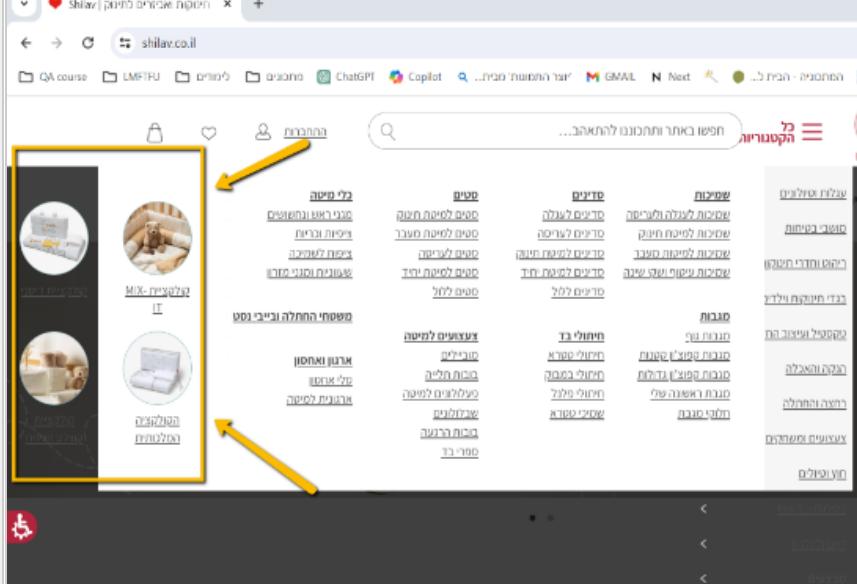
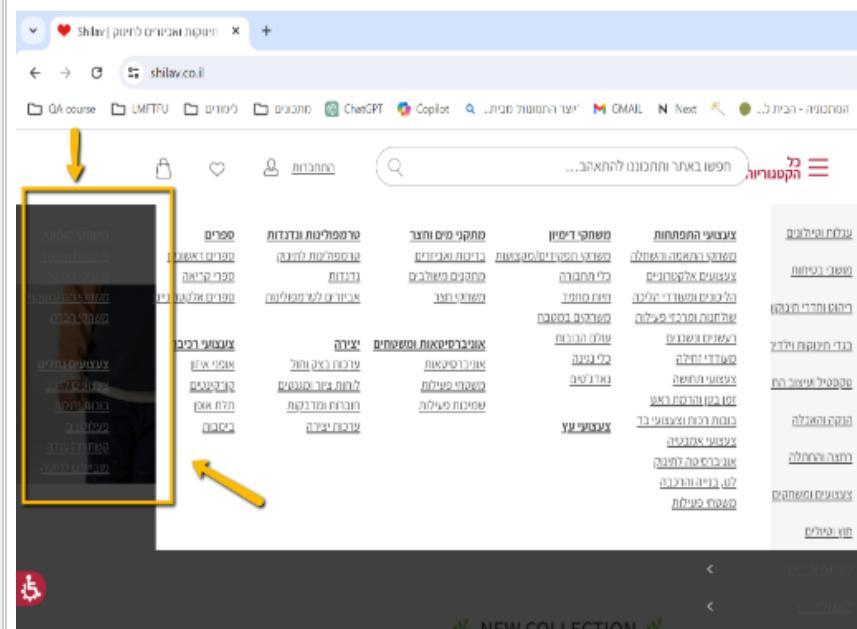


[SHIL-3] After clicking on the "כל הקטגוריות" button the menu isn't aligned with the frame

Created: 04/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|---|-----------|--------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome, Edge | | |
| Attachments: |  <p>The menu isn't aligned with the frame</p> <p>The screenshot shows a dark-themed website for 'Shilav' (שילב) with a 'BORN to LOVE' logo. A yellow callout box points to a vertical menu on the right side of the page. The text 'The menu isn't aligned with the frame' is overlaid on the image. The menu items include 'אביזרים לגילוח', 'טליליות וטדיים', 'רכביות ורכבי עגלת', 'טלאוונט וטלאוון', 'שכסיון לאגן', 'אקטיביטי', 'אנטישיפר', 'הנאות והאפקטים', 'טזנאות לטלאוון', 'טזנאות', 'טזנאות לילינג', 'טזנאות לילינג', 'טזנאות לילינג', 'טזנאות לילינג', and 'טזנאות לילינג'. The main content area displays categories like 'אביזרים', 'טליליות', 'רכביות', 'טלאוון', 'שכסיון', 'אקטיביטי', 'אנטישיפר', 'הנאות', 'טזנאות', 'טזנאות', 'טזנאות', 'טזנאות', 'טזנאות', 'טזנאות', and 'טזנאות'.</p> | | |



| | |
|---|------------|
|  | |
|  | |
| Severity: | S4 - Minor |

Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Click on the "כל הקטגוריות" button
3. Observe from the left how the menu isn't aligned with the frame

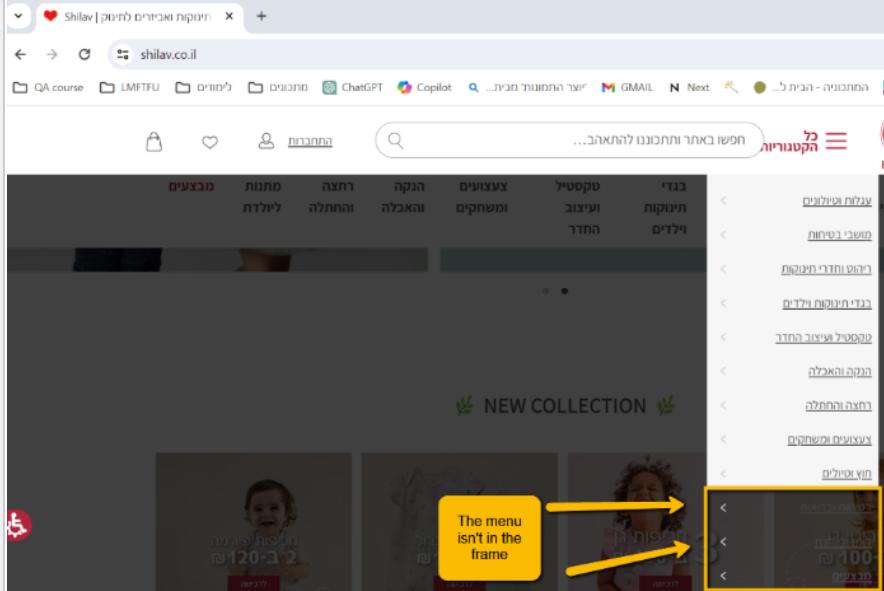
Actual result: The menu isn't aligned with the frame

Expected result: The menu should align with the frame and be displayed fully and clearly



[SHIL-4] After clicking on the "כל הקטגוריות" button the menu is not in the frame

Created: 04/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|--|-----------|--------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome, Edge | | |
| Attachments: |  | | |
| Severity: | S4 - Minor | | |



Description

Steps to reproduce:

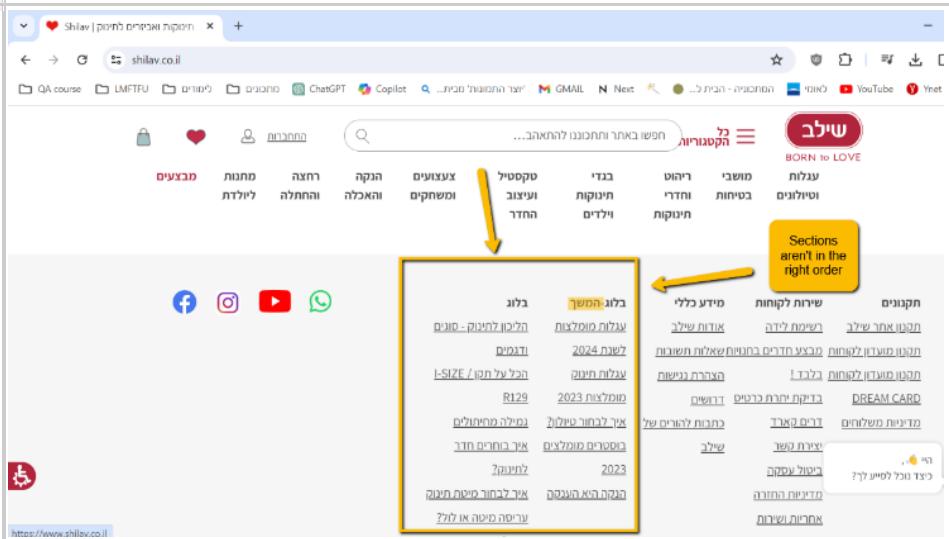
1. Open the URL <https://www.shilav.co.il/>
2. Click on the "כל הקטגוריות" button
3. Scroll down to the end of the menu
4. Observe how the menu isn't in the frame

Actual result: The menu isn't in the frame

Expected result: The menu should be in the frame and be displayed fully and clearly



[SHIL-5] At the bottom of the home page the “בלוג - המשך” sections aren't in the right order Created: 04/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|--|-----------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome, Edge | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

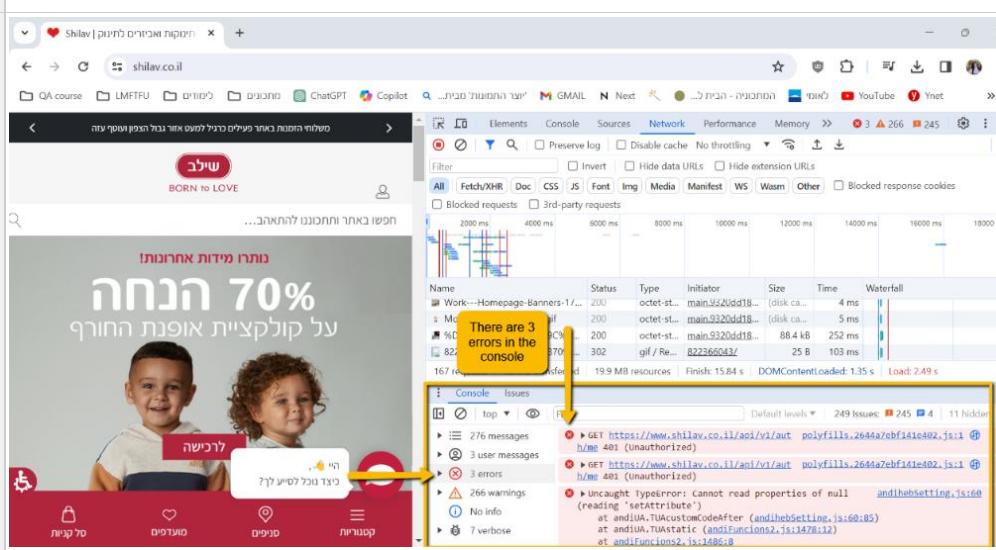
1. Open the URL <https://www.shilav.co.il/>
2. Scroll down to the bottom of the page
3. Observe how the “בלוג, בלוג - המשר” sections aren't in the right order

Actual result: The sections aren't in the right order

Expected result: The sections should be in the right order, first “בלוג” and then “המשר”



[SHIL-6] There are 3 errors in the console Created: 04/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Click on the F12 button to open DevTools
3. Observe the 3 errors in the console

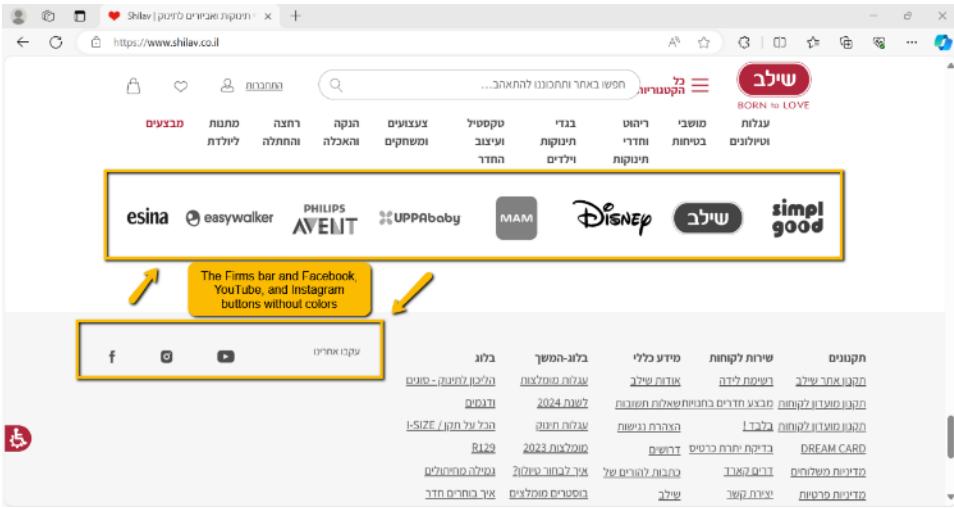
Actual result: There are 3 errors in the console

Expected result: There shouldn't be 3 errors in the console



[SHIL-7] In Edge, the Firms bar and Facebook, YouTube, and Instagram buttons without colors

Created: 04/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Edge | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

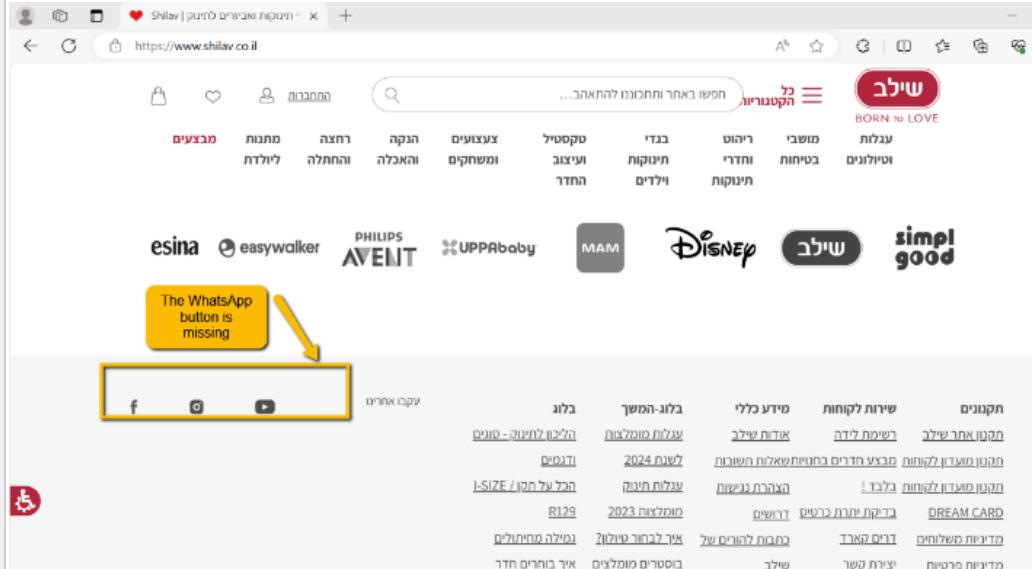
1. Open the URL <https://www.shilav.co.il/> in Edge
2. Scroll down to the bottom of the page
3. Observe how the Firms bar and Facebook, YouTube, and Instagram buttons without colors

Actual result: The Firms bar and Facebook, YouTube, and Instagram buttons without colors

Expected result: The Firms bar and Facebook, YouTube, and Instagram buttons should be with colors



[SHIL-8] In Edge, the WhatsApp button is missing Created: 04/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Edge | | |
| Attachments: |  | | |
| Severity: | S4 - Minor | | |



Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/> in Edge
2. Scroll down to the bottom of the page
3. Observe how at the bottom of the page the WhatsApp button is missing

Actual result: At the bottom of the page the WhatsApp button is missing

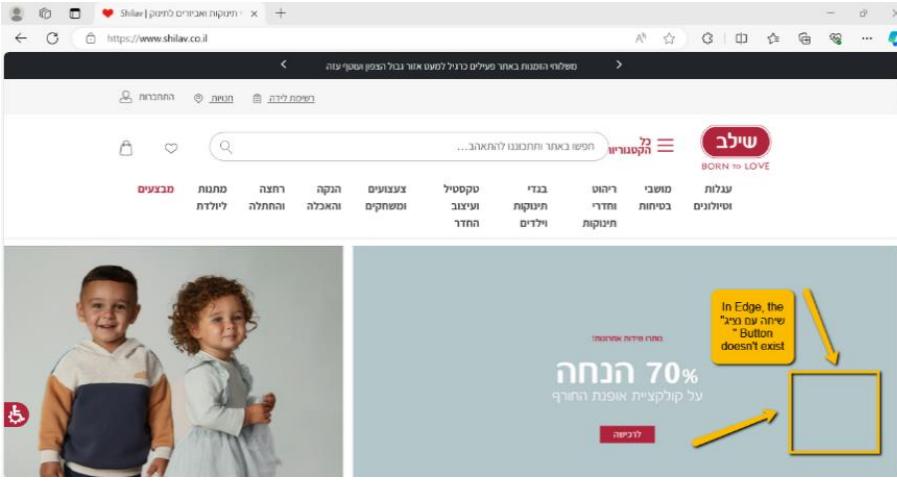
Expected result: The WhatsApp button should appear



[SHIL-9] In Edge, the "שיהה עם נציג" Button doesn't exist

Created: 04/Apr/24 Updated:

08/Apr/24

| | | | |
|----------------------------|--|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Edge | | |
| Attachments: |  | | |
| Severity: | S4 - Minor | | |



Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/> in Edge
2. Observe how at the Right-bottom of the page the "שיחת עם נציג" Button doesn't exist

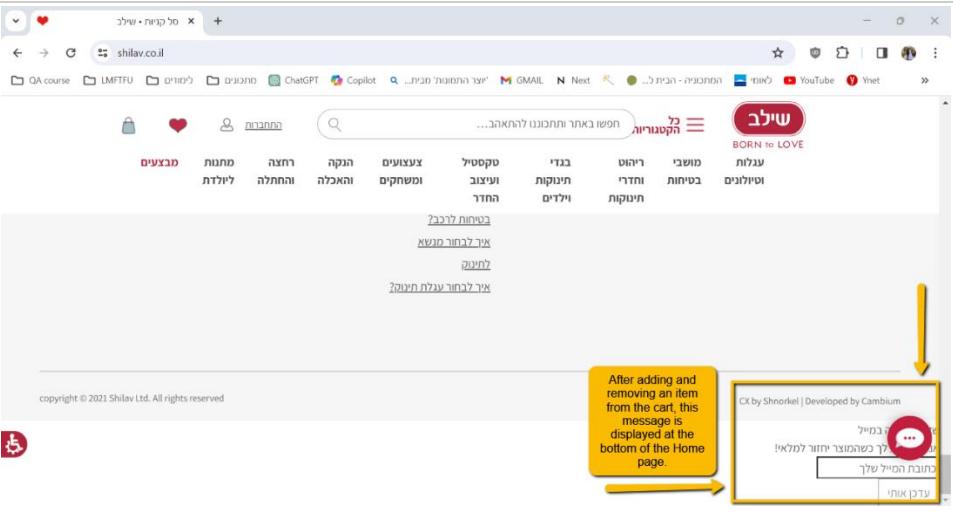
Actual result: The "שיחת עם נציג" Button doesn't exist

Expected result: The "שיחת עם נציג" Button should be exist



[SHIL-10] After adding and removing an item from the cart, a message is displayed at the bottom of the home page. Created: 07/Apr/24 Updated: 08/Apr/24

| | |
|-------------------|------------------------|
| Status: | To Do |
| Project: | Shilav |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|---------------------|--|-----------|------------------------------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome and Edge | | |
| Attachments: |  <p>The screenshot shows the Shilav.co.il homepage. At the bottom of the page, there is a message box containing the text: "After adding and removing an item from the cart, this message is displayed at the bottom of the Home page." A yellow arrow points from this text to a red circle around the close button of the message box. Another yellow arrow points from the message box to a red circle around the close button of the browser window.</p> | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Click on the "עגלות וטילונים" button (for example)
3. Scroll down and add an item to the cart
4. Click on the "סול קניות" button that shown in the window on the left-top
5. Click on the X button to remove the item
6. Click on the "Shilav" button to get to the home page
7. Scroll down to the bottom of the home page
8. Observe the message

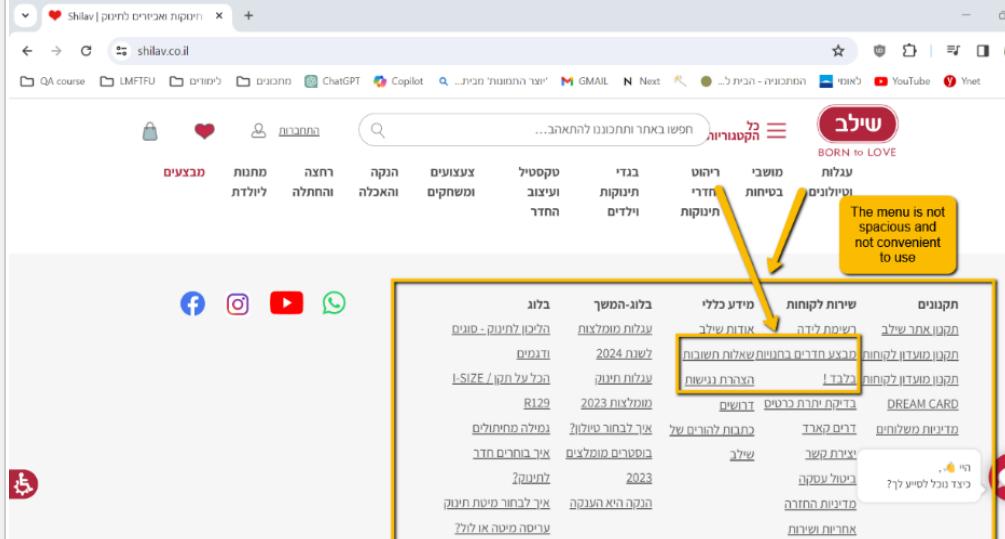
Actual result: After adding and removing an item from the cart, a message is displayed at the bottom of the home page.

Expected result: No message should be displayed at the bottom of the home page.



[SHIL-11] At the bottom of the home page, the menu is not spacious and not convenient to use

Created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|--|-----------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

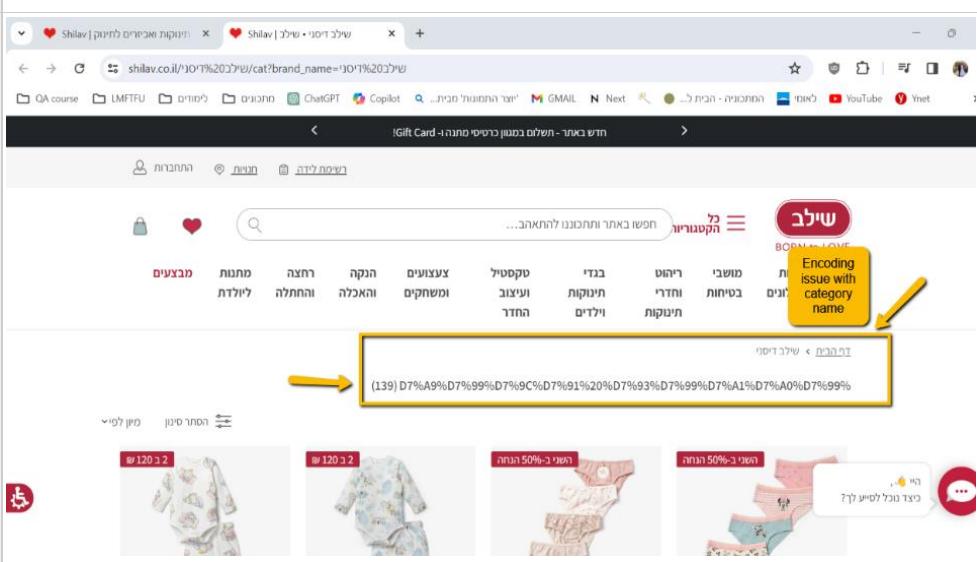
1. Open the URL <https://www.shilav.co.il>
2. Scroll down to the bottom of the home page
3. Observe the menu

Actual result: The menu is not spacious and not convenient to use

Expected result: The menu should be spacious and convenient to use



[SHIL-12] Encoding issue with category name Created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: |  | | |



The screenshots show the Shilav.co.il website with three different brand pages. Each page has a search bar at the top with the placeholder "חפשו בארח ותתקבבנה ללחטאות..." (Search and it will scroll down to the errors). Below the search bar is a navigation menu with categories like מוצרי (Products), מטבח (Kitchen), מטבח (Kitchen), וריהוט (Furniture), etc. The main content area displays product categories with their names in Hebrew and English. Yellow arrows point to specific examples of encoding errors:

- Screenshot 1:** Shows a category named "בגדים וטוקנות" (Clothes and Bedding) with the URL https://shilav.co.il/UNION/cat?brand_name=UNION. A yellow box highlights the category name "בגדים וטוקנות" which appears as "בגדים וטוקנות".
- Screenshot 2:** Shows a category named "בגדים וטוקנות" (Clothes and Bedding) with the URL https://shilav.co.il/ONUZ/cat?brand_name=ONUZ. A yellow box highlights the category name "בגדים וטוקנות" which appears as "(6)&#D7%90%D7%99%D7%A0%D7%92%D7%9C%D7%99%D7%96%D7%99%D7%A0%D7%94%".
- Screenshot 3:** Shows a category named "בגדים וטוקנות" (Clothes and Bedding) with the URL https://shilav.co.il/OKT/cat?brand_name=OKT. A yellow box highlights the category name "בגדים וטוקנות" which appears as "(52)&#D7%91%D7%98%D7%90%D7%98%".

Severity: S5 - Low

Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Scroll down to the bottom of the home page till the brand bar
3. Click on some of the brands
4. Observe the encoding issue with the category name title

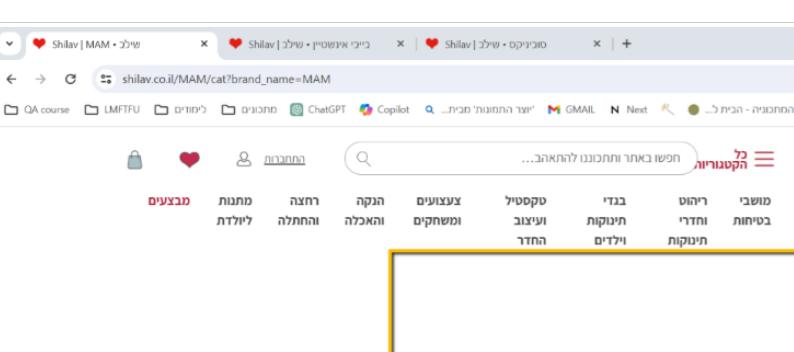
Actual result: Category name isn't properly displayed

Expected result: Category name should be properly displayed

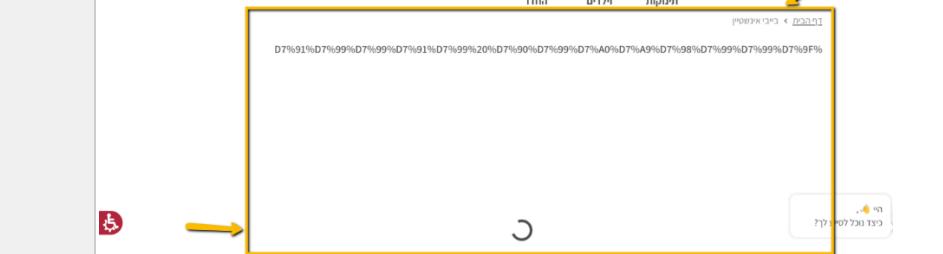
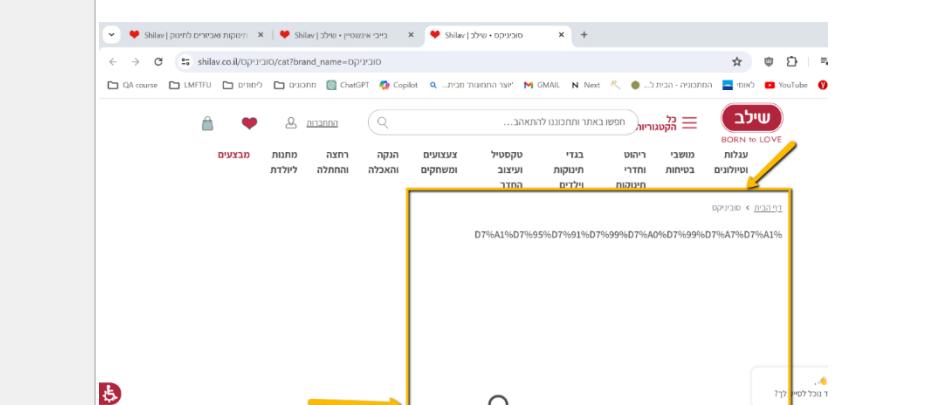


[SHIL-13] The product list doesn't load on several brand pages Created:

07/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|---|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | | Assignee: Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome, Edge and Mobile (Chrome- Android) | | |
| Attachments: |  <p>The product list doesn't load properly</p> | | |



| | |
|---|------------|
| Severity: | S3 - Major |
|  <p>The screenshot shows the Shilav.co.il homepage. A large yellow box highlights the search bar area. The search bar contains the placeholder text "חפשו עכשיו ות扰ר תובנה נולא אורה..." (Search now and you'll find no lack of knowledge...). Above the search bar is a red header bar with the Shilav logo and the text "BORN to LOVE". Below the search bar is a navigation menu with various categories like ממצאים (Results), מנגנון (Mechanism), הרצאה (Lecture), הרצאה (Lecture), עוצמתם (Power), עוצמתם (Power), טקסטיל (Textile), גבדי (Body), טובי (Good), רוחות (Minds), ועיבוד (Processing), מושגים (Concepts), ועיבוד (Processing), ביטוחות (Insurance), והדר (Healthcare), תרומות (Contributions), וריאנטים (Variants), וריאנטים (Variants), and תרומות (Contributions).</p> | |
|  <p>The screenshot shows the Shilav.co.il homepage. A large yellow box highlights the search bar area. The search bar contains the placeholder text "חפשו עכשיו ות扰ר תובנה נולא אורה..." (Search now and you'll find no lack of knowledge...). Above the search bar is a red header bar with the Shilav logo and the text "BORN to LOVE". Below the search bar is a navigation menu with various categories like ממצאים (Results), מנגנון (Mechanism), הרצאה (Lecture), הרצאה (Lecture), עוצמתם (Power), עוצמתם (Power), טקסטיל (Textile), גבדי (Body), טובי (Good), רוחות (Minds), ועיבוד (Processing), מושגים (Concepts), ועיבוד (Processing), ביטוחות (Insurance), והדר (Healthcare), תרומות (Contributions), וריאנטים (Variants), וריאנטים (Variants), and תרומות (Contributions).</p> | |

Severity: S3 - Major

Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
 2. Scroll down to the bottom of the home page till the brand bar
 3. Click on the “MAM” button (More examples - “Suavinex”, “baby einstein”)
 4. Observe how the product list doesn't load

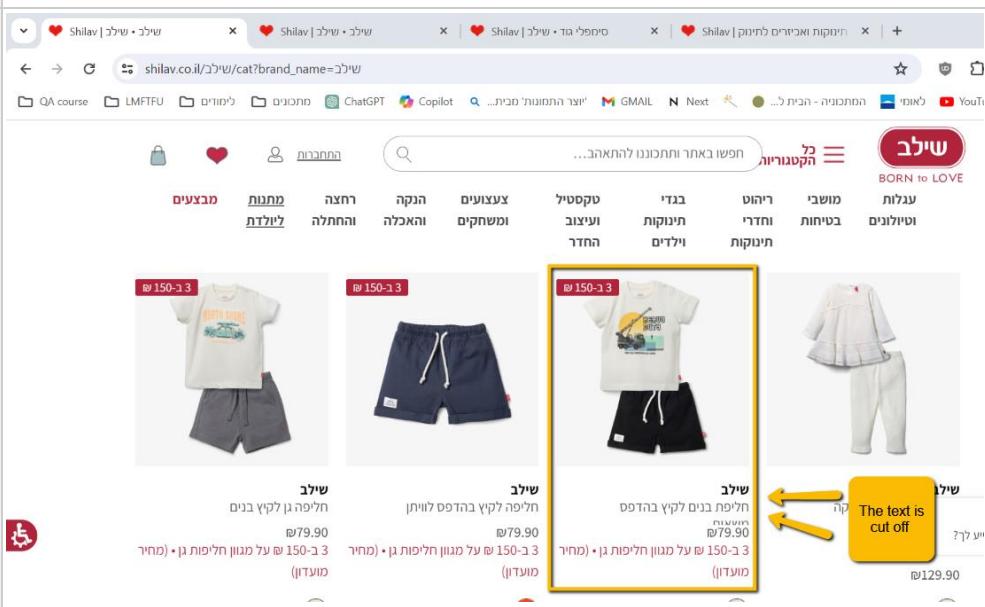
Actual result: The product list doesn't load on several brand pages

Expected result: The product list should be loaded properly



[SHIL-14] The text is cut off on multiple pages

Created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|--|-----------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome, Edge | | |
| Attachments: |  A screenshot of a web browser showing a product page for children's clothing. The page has a header with a logo and navigation links. Below the header is a search bar and a filter section with categories like 'מוצעים' (Offers), 'מתקנים' (Equipment), 'רחצה' (Swimwear), 'הנקה' (Washing), 'צעצועים' (Entertainment), 'טקטטי' (Tactical), 'בגדים' (Clothing), 'ריהוט' (Furniture), 'תינוקות' (Infant), 'וילדיים' (Children), and 'תינוקות' (Infant). The main content area displays several products: a white t-shirt and grey shorts, a pair of dark blue swim trunks, and a white long-sleeved top with white pants. A yellow box highlights the text '3-ב-150 ש"ל על מנגנון חיליפות נן (מחור מעודן)' which is cut off at the bottom right of the page. | | |



Three screenshots from the Shilav website illustrating the 'Shilav' button feature.

Screenshot 1: Shows a product page for "Simple Bed". The "Shilav" button is highlighted with a yellow box and arrow, showing a price reduction from 95.92 NIS to 71.92 NIS.

Screenshot 2: Shows a product page for "BabyZen". The "Shilav" button is highlighted with a yellow box and arrow, showing a price reduction from 1,990.00 NIS to 500.00 NIS.

Screenshot 3: Shows a product page for "Easy To Wear". The "Shilav" button is highlighted with a yellow box and arrow, showing a price reduction from 23.97 NIS to 17.97 NIS.

| | |
|------------------|----------|
| Severity: | S5 - Low |
|------------------|----------|

Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Scroll down to the bottom of the home page till the brand bar
3. Click on the “שילב” button (More examples - “Simply good”, “BabyZen”)
4. Scroll down to watch the items



5. Observe how the text is cut off

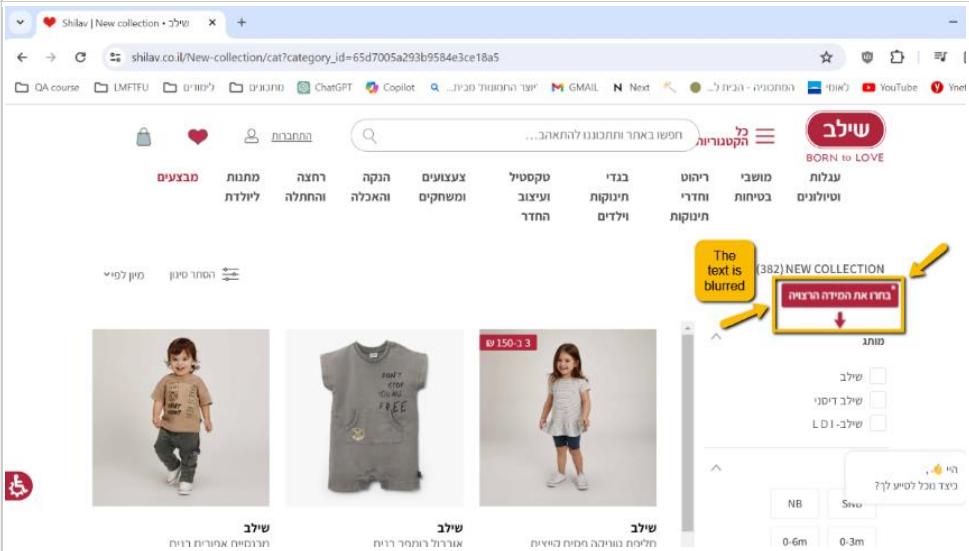
Actual result: The text is cut off

Expected result: The text should be well presented



[SHIL-15] The text “בחרו את המידה הרצiosa” is blurred in the “New Collection” banner

Created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|--|-----------|--------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Scroll down to the “New Collection” banner
3. Click on the “New Collection” banner
4. Observe how the text בחרו את המידה הרצiosa from the right is blurred

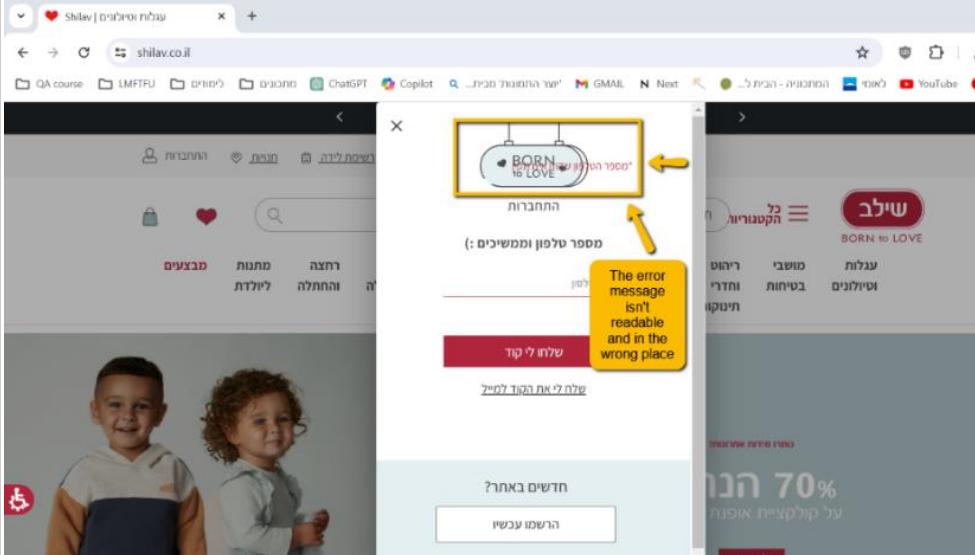
Actual result: the text “בחרו את המידה הרצiosa” is blurred

Expected result: The text should be clear and properly showed



[SHIL-16] On login ("התחברות") window the error message isn't readable and is behind the top logo

Created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

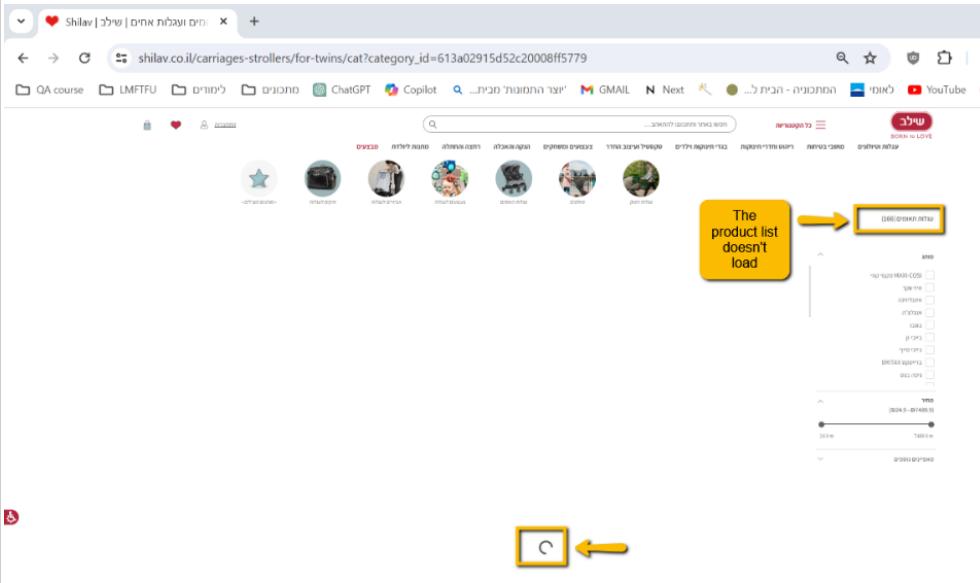
1. Open the URL <https://www.shilav.co.il/>
2. Click on the “התחברות” button on the left-top bar
3. Click on the “שלחו לי קוד” button (without entering a phone number)
4. Observe the error message

Actual result: The error message isn't readable and is in the wrong place (behind the top logo)

Expected result: The error message should be under the phone field

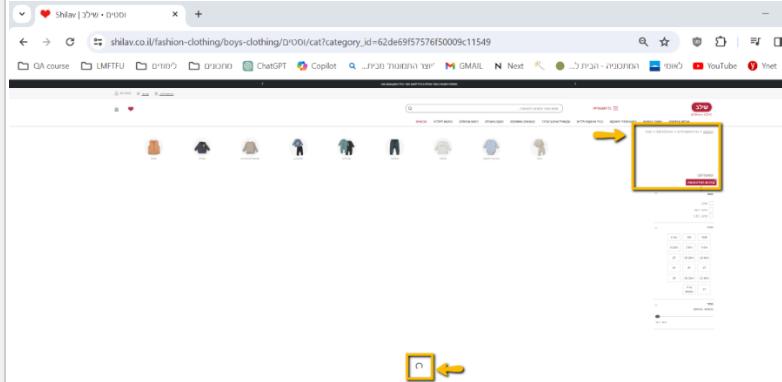
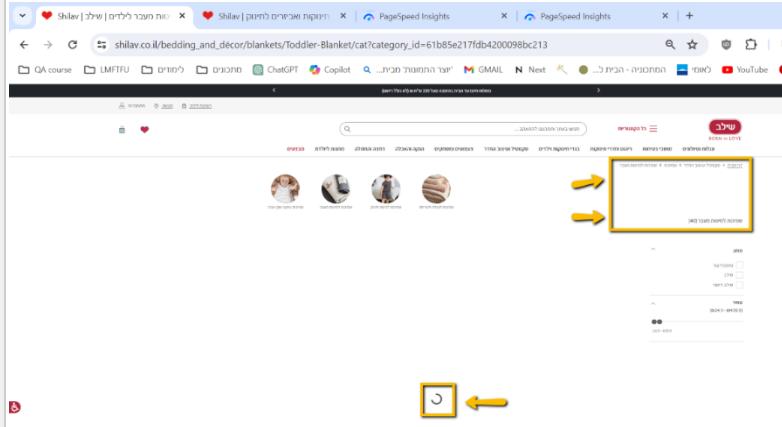


[SHIL-17] The product list doesn't load on several pages Created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome, Edge, Mobile (Android - Chrome) | | |
| Attachments: |  | | |





| | |
|--|---------------|
|  | |
|  | |
| Severity: | S2 - Critical |
| Description | |
| Steps to reproduce: <ol style="list-style-type: none">1. Open the URL https://www.shilav.co.il/2. Click on the “עגלות וטילונים” button in the menu3. Click on the “עגלות תאומים” button in the menu (for another example - click on “מוביילים” button)4. Observe how the product list doesn't load | |
| Actual result: The product list doesn't load on several pages | |
| Expected result: The product list should be loaded properly on every page and category | |



[SHIL-18] Slowness in browsing experience Created: 07/Apr/24 Updated: 07/Apr/24

| | | | |
|----------------------------|------------------------------------|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Severity: | S3 - Major | | |

Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Click on the “צעכועים ומשחכים” button
3. Click on the “צעכוע עז”
4. Observe how slowly the pages loaded

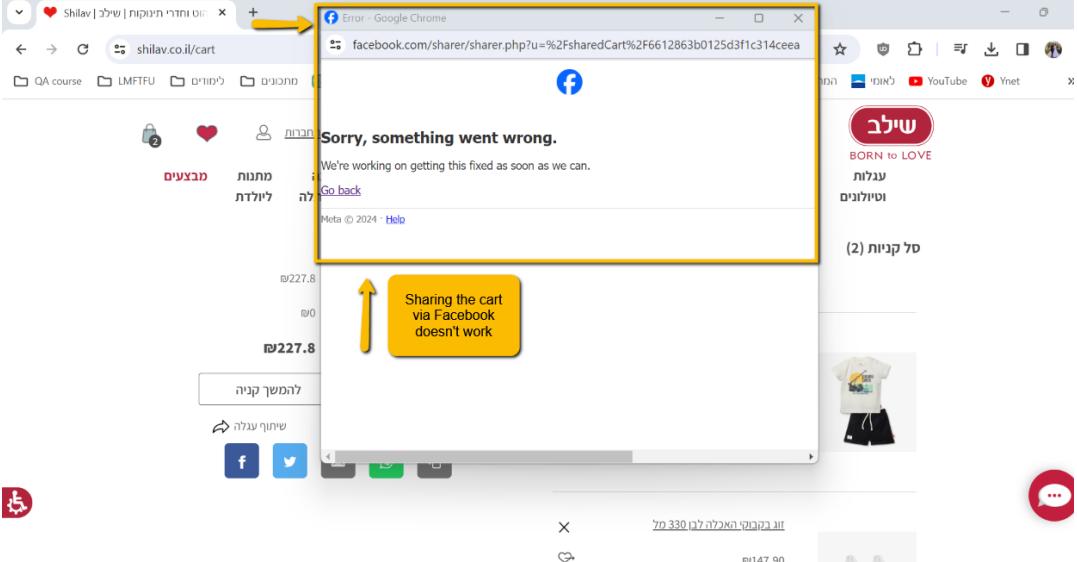
Observe the report - https://pagespeed.web.dev/analysis/https-www-shilav-co-il/lfmkrcbnc4?form_factor=desktop

Actual result: The pages loaded very slow

Expected result: The pages are supposed to be loaded faster



[SHIL-19] Sharing the cart via Facebook doesn't work Created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Click on the menu and add some items to the cart
3. Click on the cart button on the top left bar
4. Click on the “**מעבר לקופה**” and “**שיטוף עגלת קניות**” buttons
5. Click on the Facebook button
6. Observe the error

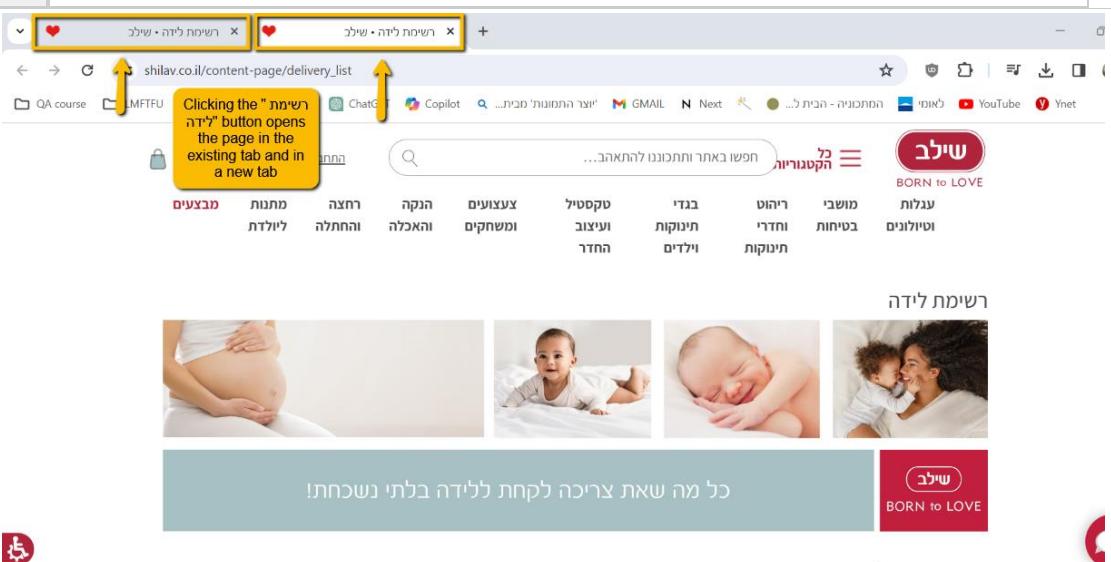
Actual result: Sharing the cart via Facebook doesn't work

Expected result: Sharing the cart via Facebook should work



[SHIL-20] Clicking the "רשימת לידה" button opens the page in the existing tab and in a new tab

Created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|--|-----------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Scroll down to the bottom of the home page till the footer menu
3. Click on the “רשימת לקוחות” button under the “שירות לקוחות” title
4. Observe how it opens the page in the existing tab and a new tab

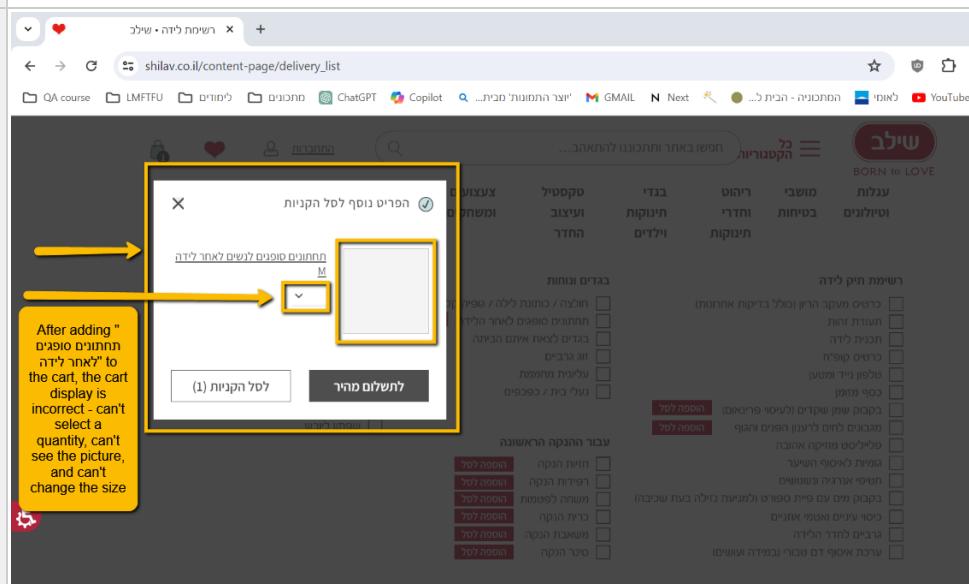
Actual result: Clicking the “רשימת לקוחות” button opens the page in the existing tab and a new tab

Expected result: Clicking the “רשימת לקוחות” button opens the page in the existing tab



[SHIL-21] After adding "תחתונים סופגים לאחר לידה" to the cart, the cart display is incorrect

Created: 07/Apr/24 Updated: 08/Apr/24

| | |
|---------------------|--|
| Status: | To Do |
| Project: | Shilav |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |
| Type: | Bug |
| Priority: | Medium |
| Reporter: | Dana Shirel Agayev |
| Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved |
| Votes: | 0 |
| Labels: | None |
| Remaining Estimate: | Not Specified |
| Time Spent: | Not Specified |
| Original estimate: | Not Specified |
| Environment: | Browser: Chrome |
| Attachments: |  |
| Severity: | S4 - Minor |



Description

Steps to reproduce:

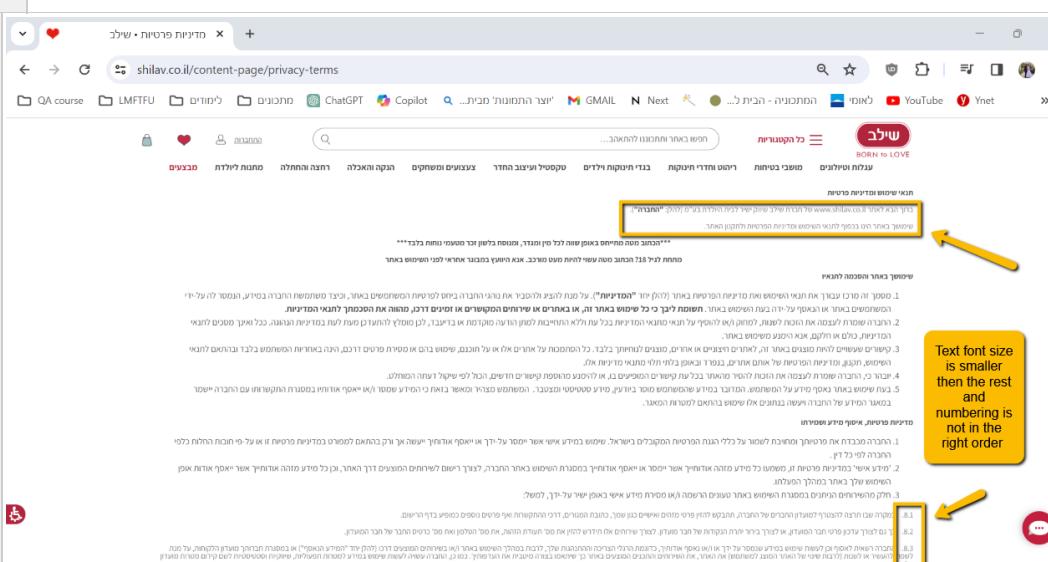
1. Open the URL <https://www.shilav.co.il/>
2. Scroll down to the bottom of the home page till the footer menu
3. Click on the “רשימת לקוחות” button under the “שירות לקוחות” title
4. Click on “הוספה לסל” near the “תוחtones סופגים לאחר רידה” button
5. Observe how the cart display is incorrect - can't select a quantity, you can't see the picture, and can't change the size

Actual result: After adding "תוחtones סופגים לאחר רידה" to the cart, the cart display is incorrect

Expected result: The cart should display correctly - select a quantity, see the picture, and change the size



[SHIL-22] In "מדיניות פרטיות" the text font size is smaller than the rest and the numbering is not in the right order Created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|--|-----------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

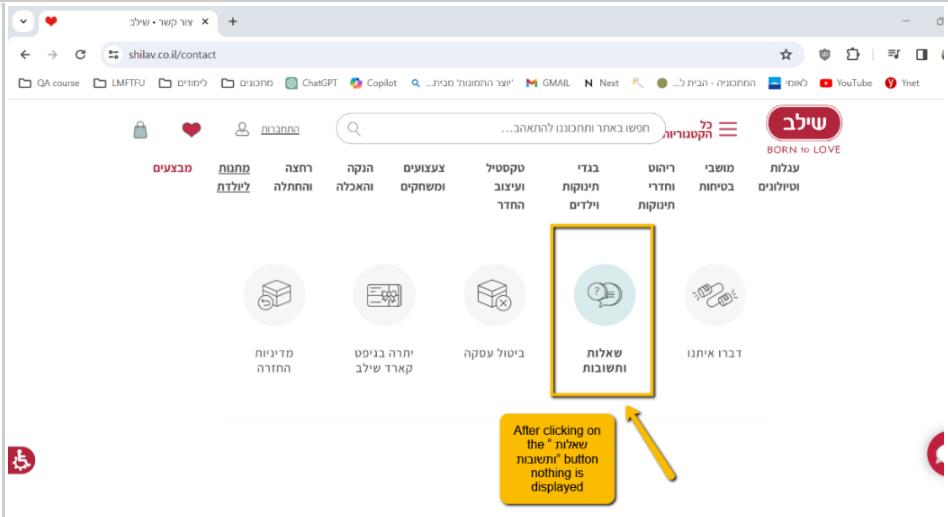
1. Open the URL <https://www.shilav.co.il/>
2. Scroll down to the bottom of the home page till the footer menu
3. Click on the “**תקנות**” button under the “**מדיניות פרטיות**” title
4. Observe the text font size and the numbering

Actual result: The text font size is smaller than the rest and the numbering is not in the right order

Expected result: The font size should be the same and the numbering should be in the right order



[SHIL-23] After clicking on the “שאלות ותשובות” button nothing is displayed مدיניות החזורה After clicking on the “שאלות ותשובות” button nothing is displayed created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: |  | | |



Description

Steps to reproduce:

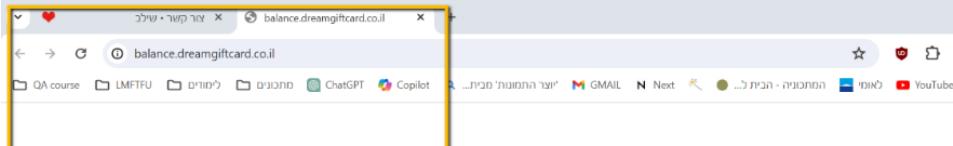
1. Open the URL <https://www.shilav.co.il/>
 2. Scroll down to the bottom of the home page till the footer menu
 3. Click on the “שירות לקוחות” button under the “שירות לקוחות” title
 4. Click on the “מדיניות החזרה” and on the “שאלות ותשובות” buttons
 5. Observe how nothing is displayed

Actual result: After clicking on the “שאלות ותשובות” and “מדרניות החזרה” buttons nothing is displayed

Expected result: The "מדייניות החזורה" and "שאלות ותשובות" sections should display properly



[SHIL-24] After clicking on the “יתרה בגייפט קארד שלב” a DNS error appears - URL can't be reached Created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|--------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: |  <p>After clicking on the “יתרה בגייפט קארד שלב” a DNS error appears - URL can't be reached</p> <p>This site can't be reached</p> <p>Check if there is a typo in balance.dreamgiftcard.co.il.</p> <p>If spelling is correct, try running Windows Network Diagnostics.</p> <p>DNS_PROBE_FINISHED_NXDOMAIN</p> | | |
| Severity: | S4 - Minor | | |



Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Scroll down to the bottom of the home page till the footer menu
3. Click on the “שירות לקוחות” “יצירת קשר” title
4. Click on the “יתרה בגיפט קארד שילב” button
5. DNS error appears - URL can't be reached

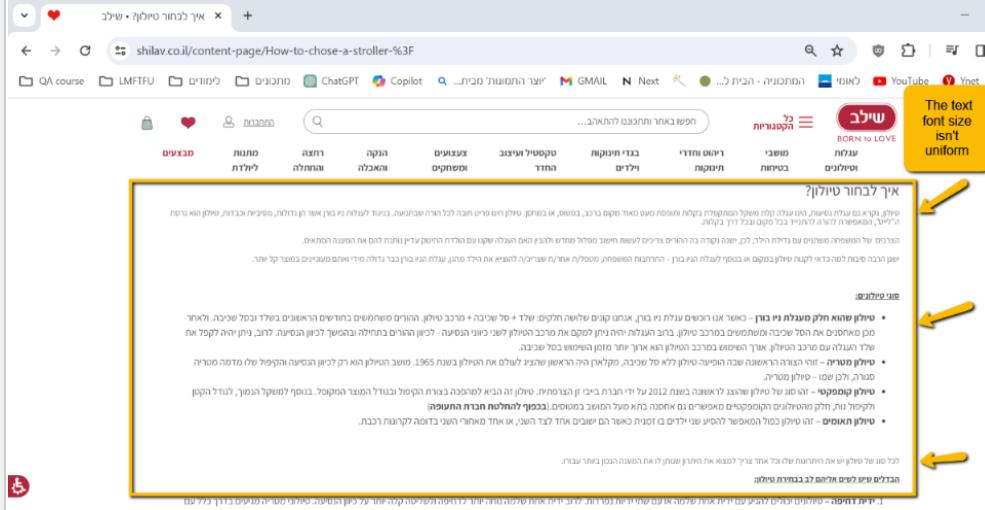
Actual result: After clicking on the “יתרה בגיפט קארד שילב” a DNS error appears - URL can't be reached

Expected result: After clicking on the “יתרה בגיפט קארד שילב” the URL should be loaded correctly



[SHIL-25] After Clicking on the “איך לבחור טיולון” button the text font size isn't uniform

Created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|--|-----------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

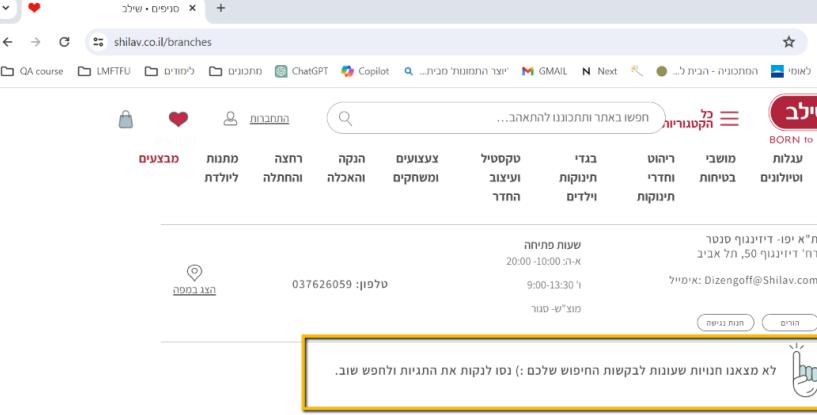
1. Open the URL <https://www.shilav.co.il/>
2. Scroll down to the bottom of the home page till the footer menu
3. Click on the “איך לבחור טילון” button under the “בלוג - המשך” title
4. Observe how the text font size isn't uniform

Actual result: Text font size isn't uniform throughout the entire page

Expected result: The text font size should be uniform



[SHIL-26] At "חניות" section - after resetting categories filtering, an error still appears at the bottom of the page Created: 07/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

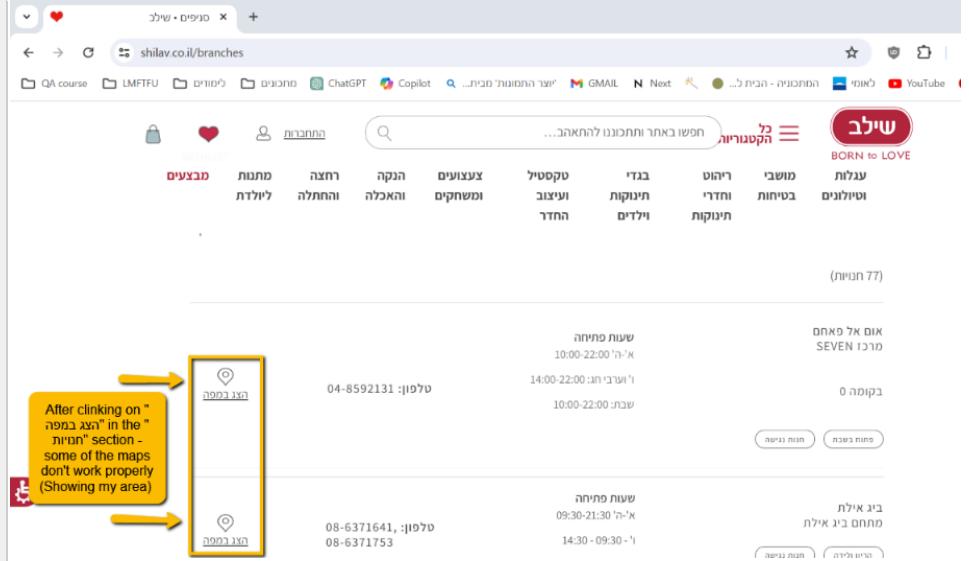
1. Open the URL <https://www.shilav.co.il/>
2. Click on the “חניות” button at the top left
3. Click on all the categories filtering - “הורם וlidah”, “הורם”, “פתח בשבת”, “עדפים”, “חנות – נגישה”, חנות ביתחולם (an error message will be shown)
4. Click on the “איפוס סינון”
5. Scroll down to the bottom of the page
6. Observe how the error still appears

Actual result: After resetting categories filtering, an error still appears at the bottom of the page

Expected result: The error message should disappear



[SHIL-27] After clicking on "הציג במפה" in the "חניות" section - some of the maps don't work properly (Showing my area) Created: 08/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|--|-----------|------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome, Edge | | |
| Attachments: |  | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Click on the “חניות” button at the top left
3. Scroll down to the first shop “אומ אל פאחים” (another example - the second shop - “ביג אילת”)
4. Observe how the map that's opened is incorrect (showing my area)

Actual result: Some of the maps don't work properly (Showing my area instead of the shop area)

Expected result: The map should show the shop area



[SHIL-28] After editing the personal names in the profile the system allows you to change the name from letters to non alphabetic characters Created: 08/Apr/24 Updated: 08/Apr/24

השנה שילב

השם האחרון: #@#\$%^&*!!

שם משפחה: !!!!!

טלפון: סלולרי טלפונ:



Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Click on the “התחברות” button on the left-top bar
3. Fill in the phone number and log in (enter the received mobile code and log in)
4. Enter your new profile by clicking on your name at home page on the left top bar
5. Scroll down and click on the “עריכה” button
6. Edit the name of the profile from letters to non alphabetic characters
7. Click “שמירת פרטיים”
8. Observe how it possible to change the name to non alphabetic characters

Actual result: The system allows you to change the name from letters to non alphabetic characters

Expected result: The system shouldn't allow you to change the name from letters to non alphabetic characters



[SHIL-29] In mobile, at the Login window ("התחברות") the red frame is cut from out of the screen Created: 08/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Mobile: Chrome - Android | | |

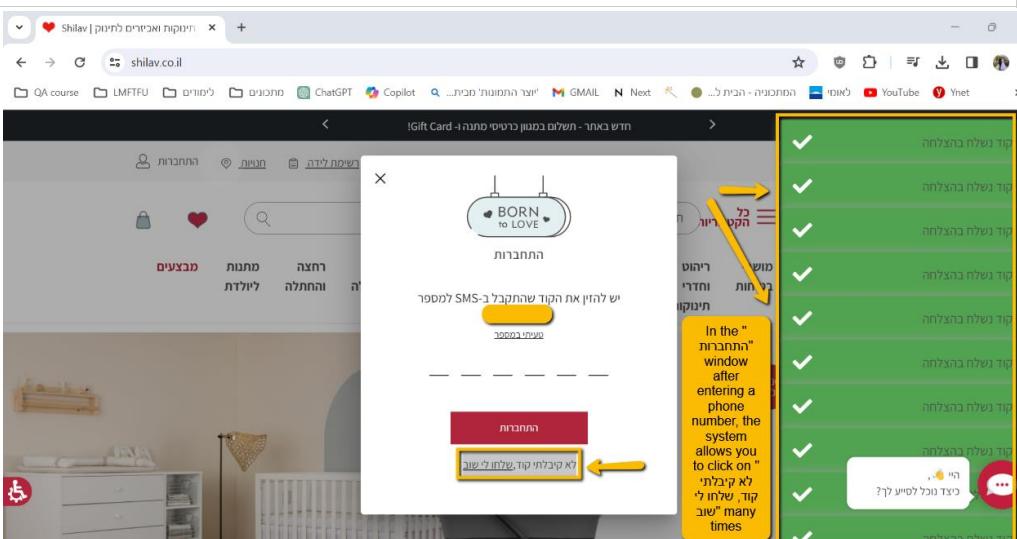
**Attachments:****Severity:** S5 - Low**Description****Steps to reproduce:**

1. Open the URL <https://www.shilav.co.il/> from mobile
2. Click on the “התחברות” button on the left-top bar
3. Fill in the phone number and log in
4. Observe the red frame cut from out of the screen

Actual result: The red frame is cut from out of the screen**Expected result:** The red frame should match the window



[SHIL-30] In the "התחברות" window after entering a phone number, the system allows you to click on "לא קיבלתי קוד, שלחו לי שוב" many times Created: 08/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|--|------------------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome, Edge | | |
| Attachments: |  A screenshot of a web browser showing a modal window titled "התחברות". Inside the modal, there is a button labeled "לא קיבלתי קוד, שלחו לי שוב". A yellow arrow points from the text above to this button. To the right of the modal, a vertical list of green checkmarks with the text "קוד נשלח בהצלחה" is overlaid, indicating successful code delivery attempts. A speech bubble at the bottom right of the list says "הו!", "ציד נורל לסייע לך?", and "...". | | |
| Severity: | S2 - Critical | | |



Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Click on the “התחברות” button on the left-top bar
3. Fill in the phone number and click on “התחברות”
4. Click on “לא קיבלתי קוד, שלחו לי שוב” button
5. Repeat stage 4 many times
6. Observe how the system allows you to get as many codes as you want

Actual result: The system allows you to click on "לא קיבלתי קוד, שלחו לי שוב" many times

Expected result: The system should block the sending option after a few number of attempts, and it should provide a time buffer between each attempt



[SHIL-31] In the “30% הנחה על מגוון מוצרים שילב section the color selection option doesn't work on several items

Created: 08/Apr/24 Updated: 08/Apr/24

| | | | |
|----------------------------|------------------------|------------------|--------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: | | | |



Shilav.co.il website screenshots showing color selection issues.

Screenshot 1: Product page for a bib. The price is 13.93₪. A yellow arrow points to a color selection box containing three circles: grey, pink, and green. Only the green circle has a checked mark.

Screenshot 2: Product page for a car seat. The price is 160.30₪. A yellow arrow points to a color selection box containing three circles: red, black, and white. Only the black circle has a checked mark.

Severity: S4 - Minor

Description

Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Scroll down to the menu bar
3. Click on the “מוצרים” button
4. Click on the “30% הנחה על מגוון מוצרים” button
5. Scroll down till get to “משטח אמבט הילוקה צהוב” and click on it (another example - “סינר “סיליקון בז”
6. Observe how you can't change the color

Actual result: The color selection option doesn't work on several pages

Expected result: The color selection option should work properly



[SHIL-32] On "30% off" item "הנחה על מוצר שילב an Image is not found" Created: 08/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|------------------------------------|-----------|------------------------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: | | | |
| Severity: | S5 - Low | | |



Description

Steps to reproduce:

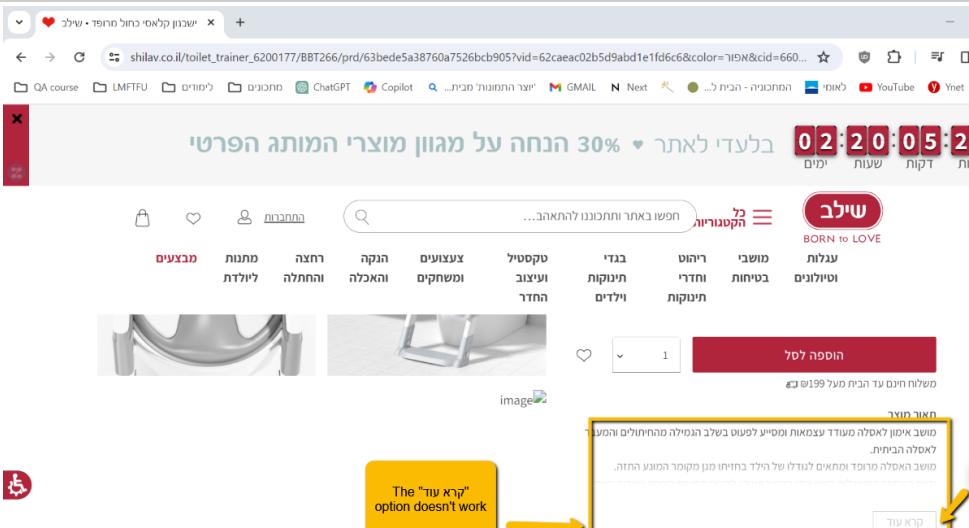
1. Open the URL <https://www.shilav.co.il/>
2. Scroll down to the menu bar
3. Click on the “מוצרים” button
4. Click on the “30% הנחה על מגוון מוצרים שיילב” button
5. Scroll down till get to “ישבעון קלאסי אפור מרופד” and click on it
6. Observe - Image is not found

Actual result: Image is not found

Expected result: The image is supposed to be displayed properly



[SHIL-33] On "30% at item" the "ישבון קלאסי אפור מרווח" "Kraa Uvd" option doesn't work Created: 08/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|--|-----------|--------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome | | |
| Attachments: |  | | |
| Severity: | S4 - Minor | | |



Description

Steps to reproduce:

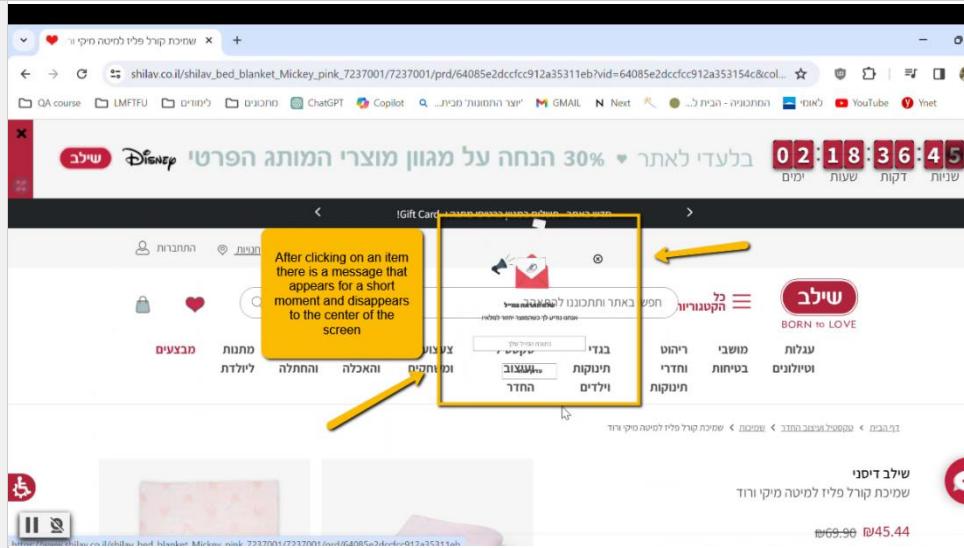
1. Open the URL <https://www.shilav.co.il/>
2. Scroll down to the menu bar
3. Click on the “מבצעים” button
4. Click on the “הנחה על מגוון מוצרי שיילב 30%” button
5. Scroll down till get to “ישבעון קלאסי אפור מרופד” and click on it
6. Click on the “קרא עוד” button
7. Observe how the “קרא עוד” option doesn't work

Actual result: The "קרא עוד" option doesn't work

Expected result: The "קרא עוד" option should work



[SHIL-34] After clicking on an item there is a message that appears for a short moment and disappears to the center of the screen Created: 08/Apr/24 Updated: 08/Apr/24

| | | | |
|---------------------|--|-----------|--------------------|
| Status: | To Do | | |
| Project: | Shilav | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Dana Shirel Agayev | Assignee: | Dana Shirel Agayev |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome, Edge, and also on MacOS (Chrome) | | |
| Attachments: |  A screenshot of a Shilav gift card page. A yellow callout box with a black border and white text points to a small message in the center of the screen. The message reads: "After clicking on an item there is a message that appears for a short moment and disappears to the center of the screen". The background shows a gift card template with various sections like 'לכט' (Collect), 'לנשא' (Send), and 'לשלוח' (Send). The top right corner of the page shows a timer: 02:18:36:45. The bottom right corner shows a price of 69.90 NIS. | | |
| Severity: | S5 - Low | | |

Description



Steps to reproduce:

1. Open the URL <https://www.shilav.co.il/>
2. Scroll down and pick any item
3. Click on the chosen item
4. Observe the message appears for a short moment and disappears to the center of the screen

Observe the issue - <https://app.screencast.com/RvNbe3MZ2jd2Q>

Actual result: A message appears for a short moment and disappears to the center of the screen

Expected result: Such a message should not appear