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Education and Qualifications

2014-15	University of Liverpool MA Classics Distinction
2011-14	University of Liverpool BA Classics First Class
2007-11	Bournemouth School 3 A-Levels Maths (A*), Latin (A), Further Maths (D) 1 AS-Level Spanish (B) 10 GCSEs A*-A, including maths and English

Work Experience

Apr 2021 – Present Freelance Web Developer

- Completed several freelance projects while studying web development
- Designed and developed sites from scratch
- Integrated various services through APIs
- Deployed sites to production environment

Sep - Dec 2019 Harvest Cellar Hand *Self-Employed*

- Undertook freelance work during the grape harvest at wineries across Kent, including Hush Heath and Defined Wine
- Performed general cellar hand duties such as tank cleaning, transfers and rackings
- Loaded, operated and cleaned presses

Apr 2018 - Sep 2019 Tour Consultant *Manchester Sightseeing Tours*

- Meet and greet customers before tours, providing important information and advice
- Produce information packs including itineraries, local information and travel tips for customers using Microsoft Office software
- Maintain and update website content, including regularly updated blog
- Field and respond to new enquiries via face to face, telephone and email communications
- Manage bookings from multiple channels
- Diligently carry out day to day administration
- Research and develop new tours

Feb – Apr 2018 Cycle Courier *Deliveroo*

- Planned own work schedule
- Planned routes through city centre using excellent local knowledge
- Worked independently

Feb 2017 – Jan 2018 Head Bartender *All Bar One Manchester*

- Individually led cocktail masterclasses
- Managed bookings and reservations from telephone and online enquiries
- Trained and supervised bar team members
- Ensured high standards of service were followed
- Provided excellent customer service

Mar 2016 – Feb 2017 Bartender *All Bar One Liverpool*

- Maintained high standards of presentation, cleanliness, and organization
 - Remained calm under pressure at busy times
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