## Jaamsim – Radiology Clinic Lab

In this lab you will be introduced to the basics of creating a simulation model using the discrete event simulation software Jaamsim and the HCCM module. To do this we will use the CT service of a radiology clinic as an example. At the clinic patients: arrive according to a known distribution 24/7; check in at reception, which takes a uniformly distributed amount of time; and then have a scan, the duration of which also follows a known distribution; and finally leave.

We want to use the simulation to determine the average time that patients spend in the clinic, between arriving and leaving. We want to compare this time to the time that patients would spend in the system if interarrival times and scan durations were always equal to the average of the distributions for all patients. Typically we would first formulate the simulation model by defining the objectives, benefits, conceptual model, and experiments. For the sake of brevity we will only cover the experiments. As the aim of the lab is to learn the basics of Jaamsim, the conceptual model is not given here, instead it is available separately in the file Radiology Clinic 1 Conceptual Model.pdf.

## 1 Experiments

We will perform just one experiment, using distributions for the arrival, check in, and scan processes. We will use a Poisson distribution with  $\lambda = 8/\text{hour}$  for the arrival process, a uniform distribution between 2 and 5 minutes for the check in durations, and a log-normal distribution where the underlying normal variable has a mean of -1.34 and standard deviation 0.29 for the scan durations. For the experiment we will run 50 replications that each last for 1 week.

## 2 Jaamsim Model

Run Jaamsim by opening Eclipse and the clicking the run button and select GUIFrame. The HCCM palette on the left hand side allows us to create Jaamsim objects that correspond to the components of our HCCM conceptual models. Based on the problem description and conceptual model we need three types of entities: patients, receptionists, and CT Machines. To create each of these expand the HCCM palette in the Model Builder window, select ActiveEntity, and dragging in into the View Window, see Figure ??. Then in the Object Selector window select ActiveEntity1, press F2, and rename it 'PatientEntity'.

Repeat this process two more times and create ActiveEntities called ReceptionistEntity and CTMachineEntity.

An ActiveEntity object by itself does not create any entities in the simulation, it just acts as a prototype for entities. To create entities an ArriveEvent object is used, which simulates patients/receptionists/CTMachines arriving at the clinic. The ArriveEvent object creates a series of entities that are passed to the next object in a process. The PrototypeEntity keyword identifies the entity to be copied. The rate at which entities are generated is determined by the InterArrivalTime and FirstArrivalTime keywords. Create three ArriveEvents called PatientArrival, ReceptionistArrival, and CTMachineArrival.

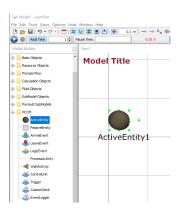


Figure 1: Screenshot of ActiveEntity

We also need to create objects that represent the entities leaving, called LeaveEvent, we will only create one for the patients, as we are assuming that the receptionist and CT machines are available 24/7 so they do not need to leave. Drag and drop a leave event into the simulation and rename it PatientLeave.

The patients waiting for check in and scanning, and both the receptionist and CT machines waiting for tasks can be represented by WaitActivities, so create four WaitActivities and rename them WaitForCheckIn, WaitForScan, WaitForTaskReceptionist, and WaitForTaskCTMachine respectively.

We can then represent the patient doing check in with the receptionist, and the patient being scanned by a CT machine as process activities. Create two process activities and rename them CheckIn, and Scan.

We also need to create objects to represent the probability distributions that the interarrival, check in, and scan times come from. Probability distributions can be represented in Jaamsim with distribution objects. If we examine the PatientArrival object we see two keywords FirstArrivalTime and InterArrivalTime which determine the rate that the entities are created. For a Poisson process with an average of 8 arrivals per hour the interarrival times can be modelled by an exponential distribution with mean 0.125 hours. We therefore go into the Probability Distributions palette in the Model Builder window and create an ExponentialDistribution object and name it 'ArrivalDistribution'. First we set the UnitType keyword to be TimeUnit, then we set the mean of the distribution to '0.125 h'. The UnitType tells Jaamsim what type of value we want the distribution object to create, in our case this is the time between arrivals in hours, which is a unit of time. Also make sure that the 'RandomSeed' is 1, this determines the seed for the random number generator. Table 1 shows the keywords and values for the 'ArrivalDistribution' object.

Table 1: Arrival Distribution

Object	Keyword	Value
ArrivalDistribution	UnitType RandomSeed Mean	TimeUnit 1 0.125 h

We need to repeat these steps for the check in and scan processes, which follow uniform and log-normal distributions respectively, so create a UniformDistribution object called 'CheckInDistribution' and a LogNormalDistribution object called 'ScanDistribu-

tion'. Then update the keywords of the distribution objects as follows in Table 2:

Table 2: Check In and Scan Distributions

Object	Keyword	Value
CheckInDistribtuion	UnitType	TimeUnit
CheckInDistribtuion	RandomSeed	2
CheckInDistribtuion	MinValue	$2 \min$
CheckInDistribtuion	MaxValue	$5 \min$
ScanDistribution	UnitType	TimeUnit
ScanDistribution	RandomSeed	3
ScanDistribution	Scale	1 h
ScanDistribution	NormalMean	-1.34
ScanDistribution	NormalSD	0.29

The final object we need at this stage is a Statistics object, to capture some output about the patients. This is found under the ProcessFlow palette, create a Statistics object and call it TimeInSystem.

At this point you should have the objects shown in Table 3 in your simulation.

Table 3: Model Objects

Object Type	Name
ActiveEntity	PatientEntity
ActiveEntity	ReceptionistEntity
ActiveEntity	CTMachineEntity
ArriveEvent	PatientArrival
ArriveEvent	ReceptionistArrival
ArriveEvent	CTMachineArrival
LeaveEvent	PatientLeave
WaitActivity	WaitForCheckIn
WaitActivity	WaitForScan
WaitActivity	WaitForTaskReceptionist
WaitActivity	WaitForTaskCTMachine
ProcessActivity	CheckIn
ProcessActivity	Scan
ExponentialDistribution	ArrivalDistribution
UniformDistribution	CheckInDistribution
${\bf Log Normal Distribution}$	ScanDistribution
Statistics	TimeInSystem

Once you have created all of these objects lay them out similarly to as shown in figure 2.

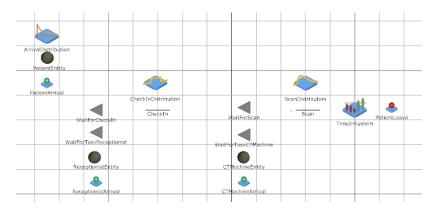


Figure 2: Screenshot of Simulation Model

Create a new folder in the 'labs' folder called 'RC1' and save your simulation as 'radiology\_lab.cfg' or something similar inside the new folder. Also take this opportunity to change the graphics of the PatientEntity, ReceptionistEntity and CTMachineEntity. Download the patient.png, receptionsit.png, and ctscanner.png (icons made by Freepik from www.flaticon.com) files from Canvas and save them in the same folder as your simulation .cfg file. Then in Jaamsim right click on PatientEntity and select Change Graphics. Click on Import and navigate to your downloaded patient.png, import it (it may be called patient-model) and accept the change. Repeat the process for the receptionists, and CT scanners.

Now that we have created the objects we need, we need to set the options for the each of them, starting with the ArriveEvents. The PatientArrival should have both the first arrival time and inter arrival times set by the ArrivalDistribution object, use the PatientEntity as a prototype, and the NextAEJObject should be WaitForCheckIn. NextAEJObject stands for next activity/event/Jaamsim object and refers to the fact that the next place an entity goes could be a standard Jaamsim object or a custom HCCM activity or event. For the arrive events we set NextAEJObject to the object that represents the activity that is transitioned to at the end of the event state changes in the conceptual model. For the ReceptionistArrival and CTMachineArrival we need to set the prototype entity and MaxNumber (1 for receptionist, 3 for CT Machine), and set the NextAEJObject to the respective wait activity.

Next we will set the options for the Process Activities (and Statistics) so that the routing/flow for the entities is correct. The Check In activity has both the Patient and Receptionist as participants and the duration so we set the Participant list to PatientEntity, ReceptionistEntity. The duration is determined by the check in distribution, so we just set the duration to be CheckInDistribution object. After Check In the Patient starts waiting for a scan and the receptionist goes back to waiting for a task, so we set the NextAEJList to WaitForScan, WaitForTaskReceptionist. The Scan activity has both the Patient and CTMachine as participants and the duration is determined by the ScanDistribution object. After Scan the Patient should just leave, but we want to record some statistics first so we send it to TimeInSystem, and the CTMachine goes back to WaitForTaskCTMachine. For Process Activities the NextAEJList is similar to the NextAEJObject from the Arrive Events (which is similar to NextComponent), the difference is that a list of next objects is given, one for each of the participants in the activity. The participants are sent to the corresponding element of the list so it is important that the next activities are in the same

Table 4: Arrival Event Parameters

Object	Tab	Keyword	Value
PatientArrival PatientArrival PatientArrival PatientArrival	Key Inputs Key Inputs Key Inputs HCCM	PrototypeEntity FirstArrivalTime InterArrivalTime NextAEJObject	PatientEntity ArrivalDistribution ArrivalDistribution WaitForCheckIn
ReceptionistArrival	Key Inputs	PrototypeEntity	ReceptionistEntity 1 WaitForTaskReceptionist
ReceptionistArrival	Key Inputs	MaxNumber	
ReceptionistArrival	HCCM	NextAEJObject	
CTMachineArrival	Key Inputs	PrototypeEntity	$\begin{array}{c} {\rm CTMachine Entity} \\ 3 \\ {\rm Wait For Task CTMachine} \end{array}$
CTMachineArrival	Key Inputs	MaxNumber	
CTMachineArrival	HCCM	NextAEJObject	

order as the participants.

Table 5: Process Activity Parameters

Object	Tab	Keyword	Value
CheckIn	Key Inputs	Duration	CheckInDistribution PatientEntity ReceptionistEntity WaitForScan WaitForTaskReceptionist
CheckIn	HCCM	ParticipantList	
CheckIn	HCCM	NextAEJList	
Scan	Key Inputs	Duration	ScanDistribution PatientEntity CTMachineEntity TimeInSystem WaitForTaskCTMachine
Scan	HCCM	ParticipantList	
Scan	HCCM	NextAEJList	

The last object we need to configure before the simulation will run (it will run but it will not quite work correctly) is the TimeInSystem object. This is a Statistics object which collects a value from each Entity that passes through it and outputs the mean of the sampled values. We then need to finish the routing so that patients leave after going through the TimeInSystem, and tell the Statistics object which value to record as shown in Table 6, note that 'this' refers to the Statistics object itself, 'obj' refers to the entity that the Statistics object is currently processing, and 'TotalTime' is an output on the entity that stores the total time that the entity has been in the simulation for.

Table 6: Collecting Statistics

Object	Keyword	Value
TimeInSystem	NextComponent UnitType SampleValue	PatientLeave TimeUnit this.obj.TotalTime

Save your simulation again. If you run your simulation now you should see one receptionist arrive and wait, three CT machines arrive and wait, and patients arrive, and wait for check in. However nothing else will happen and all of the entities will simply be waiting, this is because we have not specified any logic to be triggered when the entities start waiting.

In your eclipse project you should have a folder called sim\_custom under the Project Explorer on the left hand side in Eclipse. First right-click on this folder and select New  $\rightarrow$  Package. Enter 'labs' for the name of the package and click Finish.

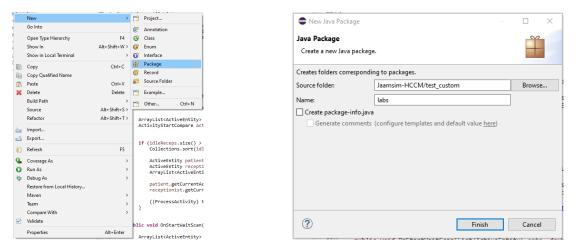


Figure 3: Screenshot of Package Creation

Right click on the newly created labs package and select New  $\rightarrow$  Class. Name the Class 'RadiologyControlUnit' and enter hccm.controlunits.ControlUnit for the Superclass.

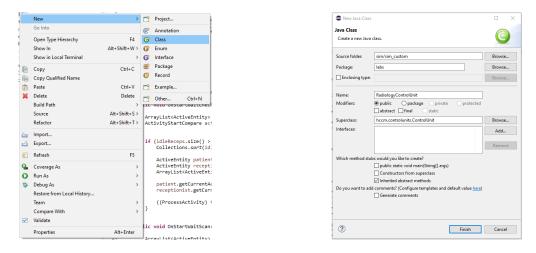


Figure 4: Screenshot of Package Creation

What this has done is created a new Java class, based off the ControlUnit class, which we will use to implement the logic required for the clinic. The final step required to make this new object available in the simulation is to add to the contents of the sim\_custom.inc file that we put in sim  $\rightarrow$  hccm  $\rightarrow$  jaamsim  $\rightarrow$  src  $\rightarrow$  main  $\rightarrow$  resources  $\rightarrow$  resources  $\rightarrow$  inputs. There should already be some code there from the previous lab, so you only need to add lines 3, 7, and 10. If you want to copy and paste this make sure the quotes are copied correctly and the return (arrow) on line 7 is removed. Alternatively there is a new sim.inc file on Canvas under lab week 7 that you can use directly.

```
Define ObjectType {
2
     FIF0QTrigger
     RadiologyControlUnit
3
4
6
   ControllerIconModel ImageFile { '<res>/images/Controller-256.png' } Transparent { TRUE }
   AssembleIconModel ImageFile { '<res>/images/Assemble-256.png' } Transparent { TRUE }
7
8
   FIFOQTrigger JavaClass { ssq.FIFOQTrigger } Palette { 'Single Server Queue' } DefaultDisplayModel {
9
        →ControllerIconModel } IconFile { '<res>/images/Controller-24.png' } DefaultSize { 0.5 0.5 0.5 m }
   RadiologyControlUnit JavaClass { labs.RadiologyControlUnit } Palette { 'Custom Logic' } DefaultDisplayModel {

ightarrowAssemble-Z4.png'} DefaultSize { 0.5 0.5 0.5 m }
```

Once you have updated the sim\_custom.inc file, clean your project. If everything is working correctly the RadiologyControlUnit object should now be available under the Test Custom palette as shown in the screenshot below:

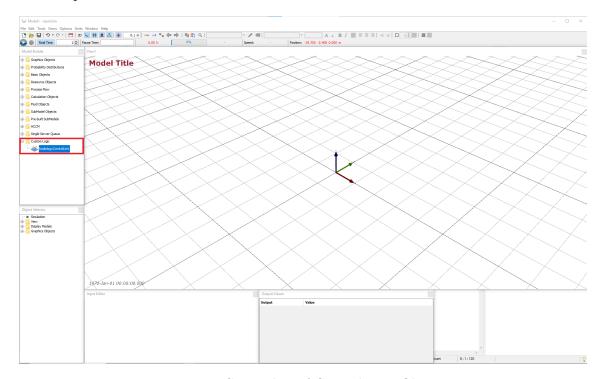


Figure 5: Screenshot of Control Unit Object

Once you have the new RadiologyControlUnit object available create one in your simulation.

We now need to add the Java code to the new RadiologyControlUnit class to run the control policies. First add the following imports under the package declaration.

```
import java.util.ArrayList;
import java.util.Arrays;
import java.util.Collections;
import java.util.List;

import hccm.activities.ProcessActivity;
import hccm.controlunits.ControlUnit;
import hccm.entities.ActiveEntity;
```

Then, within the definition of the class we need to create four methods that represent the four control policies in the model. Each control policy is a public method of the class that does not return any value (is void) and takes both a list of Active Entities, and the simulation time as inputs. We will use the same names for the methods as the control policies in the conceptual model: OnStartWaitForCheckIn, OnStartWaitForScan, OnStartWaitForTaskReceptionist, and OnStartWaitForTaskCTMachine. In the first of these, OnStartWaitForCheckIn we first need to get a list of the Receptionist Entities that are currently in the "WaitForTaskReceptionist" activity, and we also create a comparator object that is used to sort a list of entities by when they started their current activity.

Once we have the list of idle receptionists we check whether it is not empty, and if it isn't proceed to sort it, select the first one, and transition the patient and receptionist to the check in activity.

```
public void OnStartWaitForCheckIn(List<ActiveEntity> ents, double simTime) {
2
3
          ArrayList<ActiveEntity> idleReceps = this.getEntitiesInActivity("ReceptionistEntity", "
                →WaitForTaskReceptionist", simTime);
          ActivityStartCompare actSartComp = this.new ActivityStartCompare();
4
5
6
          if (idleReceps.size() > 0) {
7
            Collections.sort(idleReceps, actSartComp);
8
9
            ActiveEntity patient = ents.get(0):
10
            ActiveEntity receptionist = idleReceps.get(0);
11
12
            transitionTo("CheckIn", patient, receptionist);
13
      }
14
```

Similar methods are defined for the other control policies, with small changes based on the types of entities that are being checked, and the activity that is started.

```
public void OnStartWaitForScan(List<ActiveEntity> ents, double simTime) {
 1
 3
          ArrayList<ActiveEntity> idleCTs = this.getEntitiesInActivity("CTMachineEntity", "WaitForTaskCTMachine",
                \hookrightarrowsimTime):
          ActivityStartCompare actSartComp = this.new ActivityStartCompare();
 5
 6
          if (idleCTs.size() > 0) {
             Collections.sort(idleCTs. actSartComp):
 8
 9
             ActiveEntity patient = ents.get(0);
10
             ActiveEntity ct = idleCTs.get(0);
11
12
             transitionTo("Scan", patient, ct);
13
14
      public void OnStartWaitForTaskReceptionist(List<ActiveEntity> ents, double simTime) {
16
17
18
        ArrayList<ActiveEntity> waitPats = this.getEntitiesInActivity("PatientEntity", "WaitForCheckIn", simTime);
        ActivityStartCompare actSartComp = this.new ActivityStartCompare();
```

```
20
21
        if (waitPats.size() > 0) {
22
          Collections.sort(waitPats, actSartComp);
23
24
          ActiveEntity patient = waitPats.get(0);
25
          ActiveEntity receptionist = ents.get(0);
26
27
          transitionTo("CheckIn", patient, receptionist);
28
        }
29
30
      public void OnStartWaitForTaskCTMachine(List<ActiveEntity> ents, double simTime) {
31
32
        ArrayList<ActiveEntity> waitPats = this.getEntitiesInActivity("PatientEntity", "WaitForScan", simTime);
33
34
        ActivityStartCompare actSartComp = this.new ActivityStartCompare();
35
        if (waitPats.size() > 0) {
36
37
          Collections.sort(waitPats, actSartComp);
38
39
          ActiveEntity patient = waitPats.get(0);
40
          ActiveEntity ct = ents.get(0);
41
42
          transitionTo("Scan", patient, ct);
43
        }
      }
44
```

The final step needed to get this logic into the simulation is to define Triggers that initiate these methods and where/when they should be called. To do this create four Trigger objects, called StartWaitCheckIn, StartWaitScan, StartWaitTaskReceptionist, and Start-WaitTaskCTMachine from the HCCM palette and set the ControlUnit and ControlPolicy for each one. The value of the ControlPolicy keyword needs to exactly match the name of the method you have defined in the java code.

Table 7: Trigger Parameters

Object	Tab	Keyword	Value
StartWaitCheckIn	HCCM	ControlUnit	RadiologyControlUnit1
StartWaitCheckIn	HCCM	ControlPolicy	OnStartWaitForCheckIn
StartWaitScan	HCCM	ControlUnit	RadiologyControlUnit1
StartWaitScan	HCCM	ControlPolicy	OnStartWaitForScan
${\bf StartWaitTaskReceptionist} \\ {\bf StartWaitTaskReceptionist} \\$	HCCM HCCM	ControlUnit ControlPolicy	${\bf Radiology Control Unit 1}\\ {\bf On Start Wait For Task Reception is t}$
StartWaitTaskCTMachine	HCCM	ControlUnit	RadiologyControlUnit1
StartWaitTaskCTMachine	HCCM	ControlPolicy	OnStartWaitForTaskCTMachine

Then update the parameters in the Wait Activities that these control policies should be triggered in:

Table 8: Wait Activity Parameters

Object	Tab	Keyword	Value
WaitForCheckIn WaitForCheckIn	HCCM HCCM	StartTriggerList StartTriggerChoice	StartWaitCheckIn 1
WaitForScan WaitForScan	HCCM HCCM	StartTriggerList StartTriggerChoice	StartWaitScan 1
$Wait For Task Reception is t\\Wait For Task Reception is t$	HCCM HCCM	StartTriggerList StartTriggerChoice	${\bf StartWaitTaskReceptionist} \\ 1$
WaitForTaskCTMachine WaitForTaskCTMachine	HCCM HCCM	StartTriggerList StartTriggerChoice	${\bf StartWaitTaskCTMachine} \\ {\bf 1}$

Now if you save and run your simulation you should be able to see patients arriving, checking in, being scanned, and leaving.

To perform different experiments and multiple replications we make use of Jaamsim's MultipleRuns feature which can be found in the Simulation object at the top of the Object Selector window. Here we can use the 'NumberOfReplications' to control how many replications are performed. We want to do 50 replications so we set NumberOfReplications to 50. We want each replication to run for one week, so we set RunDuration to '7d'. To record outputs we can make use of the Simulation object's RunOutputList, which saves the final value of outputs at the end of each run. The scenario number, and the replication number are saved by default (by default PrintRunLabels and PrintReplications are TRUE), but we will calculate confidence intervals ourselves so we set PrintConfidenceIntervals to FALSE. Because ActiveEntities are removed from the simulation when they enter a LeaveEvent, we cannot get the total time that each patient spends in the clinic at the end of the run. This is why we created a Statistics object called TimeInSystem that records how long they have been in the system before they are destroyed. We can use the SampleAverage output of the TimeInSystem object in the Simulation's RunOutputList to output the mean time in system for each replication.

Table 9: Simulation Parameters

Object	Tab	Keyword	Value
Simulation	Key Inputs	RunDuration	7 d {'[TimeInSystem].SampleAverage / 1[h]'} 50 FALSE
Simulation	Key Inputs	RunOutputList	
Simulation	Multiple Runs	NumberOfReplications	
Simulation	Multiple Runs	PrintConfidenceIntervals	

Now if you save and run your simulation a file should be created called 'yourSimulation-Name.dat'. To speed up running the simulation you can turn off the option 'Real time', in the top left corner next to the play button.

With the model complete and the results recorded we can use R to analyse them. First download the R analysis file provided, then change the working directory and name of the .dat and .log files to match yours, then run the R file. The following table should be printed:

lower95CI	mean	upper95CI
0.467	0.474	0.482

## Task

Construct a 95% confidence interval for the average utilisation of the three CT machines in each experiment. You should get the following output:

lower95CI	mean	upper95CI
0.724	0.731	0.737

Hint: there are many ways to do this. Have a look at the outputs provided on the wait activity 'WaitForTaskCTMachine', can you calculate the total time that the three CTMachines have spent waiting using these outputs?