

	k. Master Data Management (bespoke or commercial solution) – minimum 1 reference l. BPMN, UML (or equivalent) – minimum 3 references m. RUP, Prince2 or equivalent waterfall methodology – minimum 2 references n. Agile/Scaled Agile Framework – minimum 3 references
Basis for assessment	A consolidated assessment of the tenderer as a whole (including, if applicable, all members of a joint tender and/or other entities on which the tenderer relies to fulfil this selection criterion) will be carried out.
Evidence	<p>Tenderers must provide minimum 10 (and in any case no more than 20) contract references. Evidence must be provided in the form of a filled-in contract reference per project. For each contract reference the use of the templates provided in Annex 09 to this document is mandatory. Only references submitted on these forms will be considered.</p> <p>Tenderers who fail to provide a description, or who only provide generic content, which does not specifically describe the relevance of the contract reference with regard to the minimum level of capacity detailed above, will be considered as not having the technical and professional capacity to perform the contract.</p> <p>The references must concern at least 3 different clients. Departments, divisions, directorates, and other entities of a same body (including the same EU Institution) will be regarded as the same client. Each EU Institution (including an EU agency) is considered a different client. Under a framework contract (or framework contracts) with different specific contracts, a specific contract (alone or in combination with other specific contracts) can be used only once (i.e. it will be considered as a single reference). In case of a joint tender, the same reference contract cannot be submitted as a separate contract reference by different economic operators for the same tender.</p> <p>The Contracting Authority may request statements issued by the clients, public or private, as supporting documents for each contract reference. These documents should be ready to be provided within five working days of the Contracting Authority's request. The contact persons for the customers indicated in the contract reference form may be contacted in the context of this call for tenders to crosscheck the validity of the information provided as evidence.</p>

LOT 1 and LOT 2

Criterion T2	
Capacity to deliver within a quality and security framework in compliance with relevant ISO standards	
Minimum level of capacity	<p>The tenderer must be certified in the following ISO standards in the areas covered by this call for tenders:</p> <ul style="list-style-type: none"> • T 2.1: ISO 9001:2015 or equivalent (specify): for all the parts of the organisation(s) and all location(s) that will be used by