

# Test 02

**PART 5** 단문 공란 채우기 **Incomplete Sentences** \_ 48

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**PART 6** 장문 공란 채우기 **Text Completion** \_ 52

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**PART 7** 독해 **Reading Comprehension** \_ 56

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## TEST 02

→ 해설 p.17

### READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Taiwan Knitwear Corporation's board of directors \_\_\_\_\_ for two hours yesterday to review the annual report.  
(A) met  
(B) meet  
(C) meets  
(D) meeting
102. Employees have the option of attending a training class \_\_\_\_\_ completing an online tutorial.  
(A) except  
(B) but  
(C) or  
(D) so
103. Although the staff has grown, Mr. Lee continues to conduct all client meetings \_\_\_\_\_.  
(A) he  
(B) him  
(C) his  
(D) himself
104. Renowned violinist Aya Kodura maintained a rigorous practice schedule \_\_\_\_\_ her national tour.  
(A) during  
(B) among  
(C) aboard  
(D) inside
105. Ms. Yasuda's \_\_\_\_\_ in managing difficult projects has earned her respect from colleagues and company officials.  
(A) succeed  
(B) success  
(C) succeeds  
(D) successful
106. Warehouse employees must \_\_\_\_\_ the safety guidelines as outlined in the company manual.  
(A) take  
(B) follow  
(C) lead  
(D) carry
107. Director Jun Iwata auditioned twenty actors before making the \_\_\_\_\_ decision about whom to cast in the main role.  
(A) final  
(B) finals  
(C) finally  
(D) finalize
108. The elevators in the north wing will be closed \_\_\_\_\_ for maintenance next week.  
(A) formerly  
(B) annually  
(C) temporarily  
(D) cautiously

109. Zarina Bekker's new autumn collection features skirts in a \_\_\_\_\_ variety of colors and fabrics.  
(A) wide  
(B) width  
(C) widen  
(D) widely
110. To maintain the laboratory's high \_\_\_\_\_, employees are required to attend an annual training workshop.  
(A) accounts  
(B) committees  
(C) standards  
(D) themes
111. The city council \_\_\_\_\_ approved the highway extension project pending the results of an environmental review.  
(A) conditions  
(B) conditioned  
(C) conditional  
(D) conditionally
112. In June Mr. Sudarmaji broke the record \_\_\_\_\_ the most sales generated in a single month.  
(A) at  
(B) within  
(C) above  
(D) for
113. For optimal performance of your Rydor clothes dryer, clean the filter \_\_\_\_\_.  
(A) extremely  
(B) regularly  
(C) deeply  
(D) heavily
114. Factory officials reported that with the installation of the new machinery, errors during \_\_\_\_\_ have decreased by 15 percent.  
(A) assemble  
(B) assembly  
(C) assembles  
(D) assembled
115. The company cafeteria menu has been improved and \_\_\_\_\_ features a greater selection of healthy soups and salads.  
(A) then  
(B) next  
(C) once  
(D) now
116. The ensemble consists \_\_\_\_\_ four members who have been performing together since last August.  
(A) with  
(B) in  
(C) of  
(D) about
117. In order to be more \_\_\_\_\_ to its customers, the Jeness Department Store has added a customer feedback section to its Web site.  
(A) response  
(B) responded  
(C) responsive  
(D) responder
118. Avery Motors will not \_\_\_\_\_ on the design of its new line of automobiles until the press release tomorrow.  
(A) advance  
(B) predict  
(C) comment  
(D) rely
119. \_\_\_\_\_ in the field of neurobiology consider Dr. Patterson's study inconclusive because of its limited sample size.  
(A) Much  
(B) Anything  
(C) That  
(D) Many
120. Payne Carpet's decorative rugs are made from a \_\_\_\_\_ of synthetic and natural materials.  
(A) plan  
(B) team  
(C) blend  
(D) shade

GO ON TO THE NEXT PAGE  


121. In Ms. Park's absence, all inquiries \_\_\_\_\_ the Bevington project should be directed to her assistant.  
(A) assuming  
(B) versus  
(C) rather  
(D) concerning
122. A study found that government \_\_\_\_\_ on building permits in Clarksburg have led to better city planning.  
(A) regulations  
(B) perceptions  
(C) imitations  
(D) distributions
123. Janning Footwear's marketing campaign was \_\_\_\_\_ aimed at young adults in an attempt to broaden its customer base.  
(A) specify  
(B) specific  
(C) specifically  
(D) specifies
124. \_\_\_\_\_ responding to the restaurant survey will receive a \$10 gift certificate to the Rangely Café.  
(A) Whoever  
(B) Whose  
(C) Someone  
(D) Everyone
125. Maria Vega's keynote address at next month's Entrepreneurs Symposium in Singapore \_\_\_\_\_ by a short video.  
(A) was preceded  
(B) will be preceded  
(C) would precede  
(D) were to precede
126. Osaka Box Company specializes in \_\_\_\_\_ packaging for long-distance transport of perishable foods.  
(A) absolute  
(B) savory  
(C) protective  
(D) expired
127. Some researchers believe that multi-tasking \_\_\_\_\_ affects workers' concentration and productivity.  
(A) adverse  
(B) adversity  
(C) adversities  
(D) adversely
128. \_\_\_\_\_ Malone Heating can provide same-day installation of heating units, an extra fee will be charged.  
(A) Altogether  
(B) While  
(C) Despite  
(D) Initially
129. Funds raised by the local preservation society have helped \_\_\_\_\_ the historic Jasenville train station.  
(A) restoring  
(B) to restore  
(C) restored  
(D) is restored
130. The warranty on Lelen saucepans does not apply to damages that result from \_\_\_\_\_ use of cookware.  
(A) concise  
(B) equivalent  
(C) submissive  
(D) improper

131. Seating in the Bogor Stadium completely \_\_\_\_\_ the field so that all visitors are afforded excellent views of events.  
(A) surround  
(B) surrounds  
(C) surrounded  
(D) surrounding
132. Because of the large number of tourists in summer months, travelers should plan \_\_\_\_\_ and make their reservations early.  
(A) accordingly  
(B) subsequently  
(C) conversely  
(D) assuredly
133. The Moorestown Redevelopment Agency is responsible for determining whether various properties throughout the Township of Moorestown are \_\_\_\_\_ for redevelopment.  
(A) similar  
(B) suitable  
(C) consistent  
(D) accurate
134. When he served as president of Delvan Manufacturing, Pierre Dunn \_\_\_\_\_ several policies that transformed the company.  
(A) instituted  
(B) relieved  
(C) interviewed  
(D) fabricated
135. The Stellen Museum's extensive \_\_\_\_\_ consist of a mix of ancient artifacts and paintings from various cultures.  
(A) holds  
(B) holder  
(C) holding  
(D) holdings
136. All of the ingredients in these recipes are organic unless \_\_\_\_\_ specified.  
(A) otherwise  
(B) nothing  
(C) one  
(D) neither
137. \_\_\_\_\_ the hypothesis, the results of the study showed that there was no significant difference in total sleep time between the two groups.  
(A) Contrary to  
(B) Even though  
(C) Except for  
(D) In place of
138. Siesna Electronics products are evaluated for quality and \_\_\_\_\_ rigorous technical specifications.  
(A) transmit  
(B) contact  
(C) meet  
(D) visit
139. Mr. Jung \_\_\_\_\_ his position as Chief Executive of Cosmic Gaming Company had the merger with Starzan Enterprises succeeded.  
(A) is being relinquished  
(B) would have relinquished  
(C) has been relinquishing  
(D) will be relinquished
140. With the \_\_\_\_\_ of Internet-based recording software, the traditional music industry faces a challenge.  
(A) culmination  
(B) proliferation  
(C) vantage  
(D) altitude

## PART 6

**Directions:** Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 141-143** refer to the following letter.

Dear Customer:

After more than 30 years on Spruce Street, Andrew's Bookstore will be \_\_\_\_\_ in late March.

- 141.** (A) renovating  
(B) operating  
(C) relocating  
(D) constructing

We have been very successful at our current location, but as our regular \_\_\_\_\_ know, we are

- 142.** (A) residents  
(B) attendants  
(C) contributors  
(D) patrons

outgrowing our space. The new site at 2145 Locust Avenue includes ample shelf space and room for a sitting area and a café. We invite you to visit the shop when it opens on April 3, and we look forward to \_\_\_\_\_ to serve you.

- 143.** (A) continuing  
(B) will continue  
(C) be continuing  
(D) continue

Sincerely,

Andrew Reynolds, Owner

Questions 144-146 refer to the following e-mail.

From: RT Bank  
To: Customer Mailing List  
Subject: Reduce the clutter  
Date: 18 June

This is a \_\_\_\_\_ that RT Bank now offers paperless statements. Receiving your bank statement

144. (A) remind  
(B) reminder  
(C) reminds  
(D) reminded

electronically is better for the environment and reduces the amount of paper in circulation. It can \_\_\_\_\_ reduce the clutter in your home office and make it easier to keep track of your records.

145. (A) instead  
(B) either  
(C) less  
(D) also

While most banks retain electronic statements for just eighteen months, RT Bank provides online access to monthly statements for two years. To sign up for this \_\_\_\_\_, log in to your

146. (A) agreement  
(B) service  
(C) payment  
(D) coverage

account on our Web site, [www.rtbank.co.nz](http://www.rtbank.co.nz), and click on the tab labeled "Paperless Statements."

GO ON TO THE NEXT PAGE

Questions 147-149 refer to the following review.

### A Spicy Jewel in Town

If you have not \_\_\_\_\_ had the pleasure of dining at the Palace Garden Restaurant, I would

147. (A) enough  
(B) only  
(C) yet  
(D) always

highly recommend it. This local establishment presents its guests with an especially relaxing dining experience. In the main room, diners \_\_\_\_\_ on large silk cushions on a dark teak floor.

148. (A) to be seated  
(B) sat  
(C) are seating  
(D) sit

The dining area is decorated with warm colors and soft lighting, and the food is served on low tables. In this beautiful atmosphere, the subtly spiced dishes by chef Pilar Macera almost seem to be a secondary attraction.

Dinner prices at the Palace Garden Restaurant are \_\_\_\_\_, and making reservations in advance

149. (A) reasonable  
(B) dedicated  
(C) collective  
(D) valuable

for any weekend dining plans is recommended.



Questions 150-152 refer to the following e-mail.

From: awatkins@toveyscoffeeshop.co.uk  
To: rchandra@daypost.co.uk  
Subject: Photographs  
Date: 5 July

Dear Mr. Chandra,

I'm responding to your request to put some of your photographs on display in our coffee shop. Thank you for sending us the samples. Your work is clearly \_\_\_\_\_, and we particularly liked

150. (A) innovated  
(B) innovator  
(C) innovative  
(D) innovatively

your photographs of businesses in Cheltenham.

At this time, we are \_\_\_\_\_ to exhibit any of your photographs in the shop. We have other

151. (A) inclined  
(B) eligible  
(C) unable  
(D) unqualified

artwork on display until the end of August, and we \_\_\_\_\_ do not have the space to display an

152. (A) simply  
(B) solely  
(C) hardly  
(D) rarely

additional artist's work. We strongly encourage you to continue your work and hope you will resubmit it to us again in the future.

Sincerely,

Andrea Watkins  
Tovey's Coffeeshop

## **PART 7**

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following invoice.

<b>Apollo, Inc.</b>	
7000 High Street	
Canandaigua, NY 14410	
Invoice: # 48921	
Invoice date: May 2	
Client: Santini Law Offices	
2110 Evergreen Road, Suite A	
Penfield, NY 14633	
Description of service:	
April 28	Carpet vacuuming & steaming \$245.00
April 29	Window washing \$115.00
	Subtotal \$360.00
	Tax (5%) \$18.00
	Total \$378.00
Payment due: May 9	

153. What kind of service does Apollo, Inc. provide?

- (A) Computer repair
- (B) Accounting
- (C) Interior design
- (D) Cleaning

154. When was service most recently performed at Santini Law Offices?

- (A) On April 28
- (B) On April 29
- (C) On May 2
- (D) On May 9

GO ON TO THE NEXT PAGE

Questions 155-156 refer to the following invitation.

In recognition of your generosity as a museum member,  
you are invited to attend a special reception  
celebrating the opening of  
the A. C. Hamilton Wing for European Art at  
the Canterville Museum.

To commemorate the occasion, a speech will be given by  
Dr. Florian Pirotta of Denmont University:  
"The Landscape Paintings of Carlo Giulini."

Friday, February 25, 6:30 P.M.  
Light refreshments will be served.

*This event is made possible in part by a contribution from the  
Elisabeth Kristeller Memorial Foundation.*

155. Who would mostly likely receive the invitation?
- (A) Members of the Canterville Museum
  - (B) Art students at local universities
  - (C) Owners of prominent art galleries
  - (D) Artists who were trained in Europe

156. What is the main subject of the talk?
- (A) Contemporary photography
  - (B) The life of Elisabeth Kristeller
  - (C) Artwork by Carlo Giulini
  - (D) An ongoing construction project

Questions 157-158 refer to the following advertisement.

### Flyte Bakery

All baked goods are handmade on the premises including

- Cakes
- Seasonal fruit pies
- Breads and pastries
- Cookies
- Personalized desserts for anniversaries, weddings, birthdays, and other special occasions (Please order at least one week beforehand.)

Catering for corporate events and private parties is now available! To learn more about our rates, telephone us during the business hours below.

*Monday – Saturday: 6 A.M. – 7 P.M., Sunday: 6 A.M. – 6 P.M.*

Location: 192 South Street, Sydney  
Tel: (02) 9272-6555

**157.** What item would need to be ordered in advance?

- (A) An autumn harvest apple pie
- (B) A personalized birthday cake
- (C) Whole wheat bread
- (D) Chocolate chip cookies

**158.** For what information are customers directed to call the bakery?

- (A) Store hours
- (B) Baking recipes
- (C) Driving directions
- (D) Catering prices

**GO ON TO THE NEXT PAGE**

Questions 159-161 refer to the following memo.

### MEMO

Date: July 25

To: Canary Wharf Productions Employees

From: Althea Lee, Human Resources

Re: Building escalators

Escalators in the first-floor lobby will be closed beginning on Monday, August 1, so that a new motor and handrail can be installed. Barring unexpected delays, they will be back in service by the following Monday.

To access the second floor of the building, take the stairway located next to the service elevator on the east side of the building. Do NOT use the freight elevator itself, as it is reserved for equipment, supplies, and other heavy items, and cannot accommodate additional traffic from employees. If you need an elevator, use the passenger elevators near the Baywater Street entrance on the north side of the building.

**159.** Why are the escalators being closed?

- (A) They need to be expanded to accommodate increased traffic.
- (B) They have been replaced by a new elevator.
- (C) Maintenance is being performed on them.
- (D) A special event is taking place in the lobby.

**161.** What are employees asked to do?

- (A) Use the stairs
- (B) Work on the first floor only
- (C) Arrive one hour earlier
- (D) Take the freight elevator

**160.** For how long are the escalators expected to be closed?

- (A) A few hours
- (B) One day
- (C) Two days
- (D) One week

Questions 162-164 refer to the following instructions.

### Submission Guidelines

*Maple Leaf Literary Journal*, the most widely circulated literary magazine in Canada, has published fiction by some of the most well-known writers in the country. We are now inviting new writers to submit short stories for publication.

Submitted stories should be carefully proofread and should conform to our editing criteria. These can be accessed at [www.mapleleafj.ca/submissions/stylesheet](http://www.mapleleafj.ca/submissions/stylesheet).

Submissions are accepted in the form of e-mail attachments only, sent to our Editorial Office at [submissions@mapleleafj.org.ca](mailto:submissions@mapleleafj.org.ca). Please include a cover letter and a brief summary of the piece (listing major events in the story's plot, main characters' names, etc.). When the editors have finished reviewing the submission, they will notify you as to whether it will be published. Notification can be expected within six months of submission. Please do not contact the Editorial Office for review results.

Writers whose stories are published will be compensated at the rate of \$20 for each page as the story appears in the final print layout of the magazine.

162. What is suggested about the magazine?

- (A) It is hiring for editorial positions.
- (B) It sells more copies than its competitors.
- (C) It is published quarterly.
- (D) It was founded six months ago.

163. What should accompany each submission?

- (A) Proofreading guidelines
- (B) A brief biography of the author
- (C) A summary of the story
- (D) Copies of review results

164. What will authors receive if their pieces are chosen?

- (A) Payment according to story length
- (B) A one-year subscription to the magazine
- (C) A free copy of the next magazine issue
- (D) Reimbursement for postage costs

GO ON TO THE NEXT PAGE

**Questions 165-168** refer to the following notice.

Welcome to the Smythe and Lewes team! We look forward to helping you build a career with us. We pride ourselves on the professionalism of our employees. Therefore, we offer the following tips to help you serve customers better and make your work as productive as possible.

We specialize in well-made formal and business attire for men and women from respected manufacturers. We expect employees to wear similar attire at work, and we encourage you to wear products from our stores. Therefore, we offer you a 40% discount on all merchandise including shoes and accessories at all Smythe and Lewes locations. This will allow you to promote our store and, at the same time, to develop a professional wardrobe of your own.

It will also introduce you to the products and fashions we carry. As you can imagine, customers expect Smythe and Lewes employees to be knowledgeable about our inventory. Please make an effort to familiarize yourself with it. This task is best reserved for periods when there are fewer customers in the store—in the morning for weekday shifts and, for weekend shifts, at night before closing. As our inventory changes from week to week, this needs to be an ongoing process. With a little effort, you will soon be able to answer questions from our customers confidently!

**165.** For whom is the notice intended?

- (A) Clothing manufacturers
- (B) Smythe and Lewes customers
- (C) Newly hired employees
- (D) Smythe and Lewes executives

**166.** What is probably NOT sold at Smythe and Lewes stores?

- (A) Men's accessories
- (B) Business suits
- (C) Formal shoes
- (D) Athletic apparel

**167.** What will Smythe and Lewes give to recipients of the notice?

- (A) A discount on store products
- (B) Sample items from manufacturers
- (C) Two breaks during every shift
- (D) Free delivery on large orders

**168.** What are recipients encouraged to do?

- (A) Avoid wearing business attire
- (B) Study the store's inventory
- (C) Return defective products
- (D) Replenish the stock regularly



Questions 169-171 refer to the following announcement.

### 23rd Annual NOEE Convention

Join more than two thousand elementary school teachers and administrators for the annual convention of the National Organization for Elementary Educators (NOEE) in Seattle, Washington, April 4-7. Highlights include:

- Keynote address — “Kids These Days” by Amy Fadden, host of the nationally syndicated children’s television program *Wake Up and Sing*
- Video game fair — Meet representatives from Academic Gamer and Learning Curve Games to discuss how to use educational video and computer games in your classroom.
- Interview sessions — Bring your résumé and meet with human resources personnel from school districts throughout the country.

All convention activities will take place at the historic Montrose Hotel, which also offers easy access to restaurants, shopping, and museums.

Register for the conference or schedule a job interview today! Visit the NOEE Web site at [www.noee.org](http://www.noee.org).

169. Where would this announcement most likely be found?
- (A) In a tourist brochure about Seattle
  - (B) In an advertisement for the Montrose Hotel
  - (C) In a magazine for teachers
  - (D) In an elementary school textbook

170. What is suggested about the NOEE?
- (A) It produces educational children’s games.
  - (B) It holds a convention every two years.
  - (C) It sponsors children’s television programs.
  - (D) It helps its members find jobs.

171. What is indicated about Amy Fadden?
- (A) She is a former NOEE president.
  - (B) She will give a speech at the convention.
  - (C) She has been a teacher for 23 years.
  - (D) She has written several books for children.

GO ON TO THE NEXT PAGE

Questions 172-176 refer to the following letter.

**Bartel Manufacturing, Inc.**

301 San Andreas Street  
Oakland, CA 94621

October 11  
Daniel Rhee  
Home Country Family Foods  
175 Calle del Sol  
Cupertino, CA 91031

Dear Mr. Rhee:

Thank you for your interest in Bartel's food packaging technology.

As we discussed in our telephone conversation, Certain Seal is well suited to the needs of a mid-to-large-scale food processing company. It is designed to handle large volumes and can be customized for almost any size or shape of food product.

Certain Seal also lengthens the shelf life of your products. As you know, one of the biggest causes of food spoilage is excess air left in vacuum-sealed packages. Our system is especially effective in eliminating this threat. In the September issue of *Industry World* magazine, comparison testing indicated that Certain Seal removed excess air more efficiently than similar vacuum packaging systems (such as the Sigillare 100 produced by TYT Industries).

Food quality is ensured further by the packaging material itself. For the Certain Seal system, we use an especially durable plastic that protects foods throughout the freezing, shipping, and reheating processes.

This is just an overview of some of the benefits of our technology. I will go into greater detail in my October 28 presentation at your office. In order to tailor the presentation to your needs, I would like to know more about Home Country's production requirements. Please contact me at our main offices in Oakland at (510) 555-0116 between 9 A.M. and 6 P.M.

Sincerely,  
*Julie Chan*

Julie Chan  
Sales Director

172. What is most likely Ms. Chan's goal?
- (A) To sell a product to Mr. Rhee's company
  - (B) To ask Mr. Rhee for marketing advice
  - (C) To interview Mr. Rhee for *Industry World*
  - (D) To apply for a job with Mr. Rhee's company
173. Where will Ms. Chan and Mr. Rhee meet?
- (A) In Home Country's offices
  - (B) At the *Industry World* headquarters
  - (C) In Bartel's offices in Oakland
  - (D) At the TYT Industries production facility
174. In what industry does Mr. Rhee probably work?
- (A) Large-scale agriculture
  - (B) Restaurants and catering
  - (C) Plastics manufacturing
  - (D) Food processing
175. What is stated as a benefit of Certain Seal?
- (A) Lower production costs
  - (B) Reliable packaging
  - (C) Environmental friendliness
  - (D) Ease of disposal
176. What does Ms. Chan ask Mr. Rhee to do?
- (A) Decrease production levels
  - (B) Schedule a presentation
  - (C) Provide additional information
  - (D) Customize a product for her

Questions 177-180 refer to the following news article.

### **Engineering Firm to Expand**

February 15 — Aucoin-Braud, the French engineering firm best known for its energy-efficient power generators, unveiled today its plans for expansion.

Speaking in a press conference in Paris, Aucoin-Braud President Simone Roux announced plans for the construction of a new global headquarters there.

Construction projects are also slated for the firm's foreign subsidiaries, Tecnologia, in Genoa, Italy, and Nonpareil, Inc., in Brussels, Belgium. At both companies, additional production facilities will be built and staff sizes increased.

In order to focus on alternative energy sources such as ocean power, Aucoin-Braud will establish an additional subsidiary in another international market. When pressed by reporters to specify which, Roux declined to say, stating only that "Northern Europe has much potential in this respect and is important to our long-term goals."

For industry analyst Dieter Veidt, this comes as no surprise. "Aucoin-Braud has invested heavily in ocean power technology, so Northern European nations like Denmark or Finland are perfect venues for the firm's expansion."

Roux's final comment at the press conference will undoubtedly fuel speculation on this point. When asked what her short-term goals were, she replied that she is "planning a seaside vacation in Denmark."

177. How does Aucoin-Braud plan to expand?
- (A) By increasing funding for research and development
  - (B) By enlarging its international presence
  - (C) By generating greater sales outside of Northern Europe
  - (D) By merging with another company
178. What is stated as one of Aucoin-Braud's goals?
- (A) To hire additional staff in Denmark
  - (B) To launch a new line of generators
  - (C) To rely exclusively on ocean power
  - (D) To add to its facilities in Brussels
179. In paragraph 4, line 3, the word "market" is closest in meaning to
- (A) Product advertising
  - (B) Retail establishment
  - (C) Sales region
  - (D) Global trade
180. What does Mr. Veidt suggest about Denmark?
- (A) It is an increasingly popular tourist destination.
  - (B) It possesses resources for alternative energy.
  - (C) Fuel costs are lower there than elsewhere.
  - (D) Aucoin-Braud might relocate its headquarters there.

Questions 181-185 refer to the following notice and letter.

### **Peak Global Tours**

**We make travel fun, exciting, and affordable on tours to countries all over the world!**

**Would you like to travel for free?**

\*Register 15 people for a trip and receive complimentary travel.

\*Register 30 people for a trip and receive complimentary travel **plus** a \$100 bonus!

**We will**

- supply guidebooks to group members and handle all bookings and paperwork.
- outfit your group members with luggage tags and name tags.
- provide a 24-hour hotline for you and your group.

To learn more, call our central office at 1-800-555-0154, or visit our Web site at [www.peakglobaltours.com](http://www.peakglobaltours.com).

### **Peak Global Tours**

176 New Bridge Road, Suite 204, Singapore 059413

Tel: 6532-0236

[www.peakglobaltours.com](http://www.peakglobaltours.com)

Ms. Se Ying Tan  
73 Holland Drive  
Singapore 149735

September 19

Dear Ms. Tan:

We are excited that you have elected to be a group leader! We know that you and the 16 people in your group are going to have a wonderful time on the Peak Global Tours trip to Florence and Rome (May 7 – May 18). Feel free to add more people to your group at any time up to four weeks before the trip; however, anyone who books a trip after December 31 will have to pay additional fees.

We will e-mail periodic updates about the trip to you. In the meantime, please consider joining the group leaders' forum on our Web site to receive valuable travel tips. We will mail you and your group members a departure package with your final itinerary and flight information approximately 10 days before your scheduled departure date.

With best wishes,

*Tony Sim*  
Tony Sim

181. What is the purpose of the notice?
- (A) To provide information about trends in international travel
  - (B) To announce the launch of a new travel Web site
  - (C) To list services provided by a travel agency
  - (D) To advertise an upcoming tour of Italy
182. What is indicated about Peak Global Tours?
- (A) Its staff can be contacted at any time.
  - (B) It provides uniforms to its group leaders.
  - (C) It sells luggage and travel accessories.
  - (D) It specializes in travel to Europe.
183. What is suggested about Ms. Tan?
- (A) She will be asked to pay additional fees.
  - (B) She is eligible to receive a free trip.
  - (C) She has sent a package to Tony Sim.
  - (D) She has posted travel information on a Web site.
184. In the letter, the word "tips" in paragraph 2, line 2, is closest in meaning to
- (A) pieces of advice
  - (B) pointed ends
  - (C) Web pages
  - (D) gifts of money
185. According to the letter, what will most likely happen in April?
- (A) Ms. Tan will travel to Florence and Rome.
  - (B) Ms. Tan will book another trip.
  - (C) Peak Global Tours will send some documents to Ms. Tan.
  - (D) Peak Global Tours will add people to Ms. Tan's group.

**Questions 186-190** refer to the following e-mails.

**From:** eewiese@office-vpbbp.de  
**To:** jbeck@reyna-ibs.org  
**Subject:** Volume out  
**Date:** July 25

Dear Mr. Beck,

The proceedings of the February Small Business Solutions Conference in San Antonio will be published in August, not in September as originally planned. This means that I will soon be sending out five copies of the volume free of charge to all contributors, and I need to know where your copies should be sent. The address I have on file is:

Jason Beck  
Reyna Institute for Business Studies  
2300 Roepen Dr.  
Irving, TX 75039

Is this address correct? Also, for your information, you may order ten additional copies of the volume from the publisher with a 20% discount for contributing authors. If you want to do so, please contact

Peter Bauer Publishing  
Generalsweg 13  
10785 Berlin

Thank you once again for your contribution to the proceedings. It was a pleasure working with you.

Elena Wiese  
Volume Editor

**From:** jbeck@reyna-ibs.org  
**To:** eewiese@office-vpbbp.de  
**Subject:** Re: Volume out  
**Date:** July 26

Dear Ms. Wiese,

Thank you for your e-mail. I am delighted to hear that the volume will come out sooner than planned.

Concerning your question about my current address, actually we just moved to a new building last week. It's only a few miles away, but we are no longer in Irving. My new address is:

Jason Beck  
Reyna Institute for Business Studies  
391 Parker Ave.  
Euless, TX 75049

Thank you,  
Jason Beck



186. Who is Mr. Beck?
- (A) The editor of a journal
  - (B) A bookstore owner
  - (C) A graphic designer
  - (D) A contributor to a publication
187. What does Ms. Wiese ask Mr. Beck to do?
- (A) Confirm his contact information
  - (B) Approve corrections to an article
  - (C) Send her a list of his publications
  - (D) Make a presentation at a conference
188. How many copies of the publication will Mr. Beck receive from Ms. Wiese?
- (A) One
  - (B) Five
  - (C) Ten
  - (D) Fifteen
189. Where will Ms. Wiese send the copies?
- (A) To San Antonio
  - (B) To Berlin
  - (C) To Irving
  - (D) To Euless
190. When did Mr. Beck move to a new office?
- (A) In February
  - (B) In July
  - (C) In August
  - (D) In September

Questions 191-195 refer to the following article and e-mail.

**Springport Times**

Monday, September 22

**In Local Business News**

The Springport Conference and Visitors Center announced today that Silvia Bertelli has joined the operation as senior vice president of its Convention Division. Her appointment is effective October 1. The conference center, which completed its expansion and renovation in August, can accommodate much larger groups, and projects a significant increase in its bookings for the coming year. Ms. Bertelli has had extensive experience working with conference groups in the hospitality industry; she has been general manager of the Star Regency Hotel on Front Street for the past five years, and previously she served as the director of sales at the Kirkwood Expo Center in Brighton.

**E-MAIL**

To: Silvia Bertelli <sbertelli@springport-conferencecenter.com>

From: Chidi Okello <cokello@byrotech.com>

Subject: Good news!

Date: October 5

Dear Ms. Bertelli:

I was so pleased to learn of your recent appointment — it could not be better deserved. I had been meaning to contact you for some time now to thank you for your help when we needed last-minute hotel accommodations for some of our exhibitors.

I am sure you will be just as dedicated in your new position. I am looking forward to seeing the expanded facilities at the conference center. Although our exhibit was a success, we were a bit cramped at the last Electronics Trade Show, and it was difficult to get around with the construction going on. I can't believe everything was completed that same month! Our next show will be held at the conference center in April, and I hope I will see you then.

With best wishes,

Chidi Okello

President, Bryotech Corporation

191. What is the purpose of the article?
- (A) To promote a new conference center
  - (B) To announce the sale of a hotel
  - (C) To report on the appointment of an executive
  - (D) To advertise some new positions
192. What is indicated about the Springport Conference and Visitors Center?
- (A) It now has expanded facilities.
  - (B) It is about to start a renovation project.
  - (C) It has expanded its sales division.
  - (D) It is adjacent to the Star Regency Hotel.
193. What position did Ms. Bertelli hold in Brighton?
- (A) Division director
  - (B) General manager
  - (C) Sales director
  - (D) Senior vice president
194. Why did Mr. Okello send Ms. Bertelli the e-mail?
- (A) To ask about the size of the new conference facilities
  - (B) To offer her a job in his company
  - (C) To reschedule an upcoming appointment
  - (D) To congratulate her on her success
195. When was Mr. Okello previously at the Springport Conference and Visitors Center?
- (A) In April
  - (B) In August
  - (C) In September
  - (D) In October

Questions 196-200 refer to the following advertisement and e-mail.

### AQUASTI LABS

At Aquasti Labs we specialize in water treatment technologies. We provide state-of-the art water softeners and equipment for both household and industrial water treatment.

Our testing facilities are equipped to determine the equipment best suited to your specific needs. In order to make the most accurate recommendation, we conduct a water analysis to make a determination of your water pH and iron content. And now, from July 1 until July 30, we are offering this service for free to all customers.

If you decide to take advantage of our offer, simply fill a small plastic bottle with tap water from the location of your planned water treatment installation and ship it to us at this address.

**Aquasti Labs**

883 Bay Street

Toronto, ON M5H 2S8

Attention: Testing

Remember that in order to ensure the most accurate results, water should be as fresh as possible. We, therefore, recommend that you utilize a delivery service that will not require more than a few days in transit.

Testing takes place within 24 hours of our receipt of your sample. Results and equipment recommendations are sent later that same day. The results will be sent to you by e-mail, so please mark your bottle with your name and e-mail address.

**From:** analysis@aquastilabs.com

**To:** suzuki.t@beymain.org

**Subject:** Analysis

**Date:** July 20

Dear Ms. Suzuki,

The following are the results of the analysis of your water sample:

-----  
pH: 7.3

Iron content: 0.2 ppm  
-----

For this type of water, we recommend our Aquasti Serra 2 water filtering system. Should you choose to buy this system, we guarantee an installation within 4 days of your order. Please call 555-1010, ext. 12, to receive pricing information or to schedule an appointment.

Thank you again for your interest in our company.

Henry Felder

Aquasti Labs

Customer Service

196. What is being offered at no cost?
- (A) A laboratory analysis service
  - (B) A presentation about a new product
  - (C) A delivery of drinking water containers
  - (D) A replacement of water treatment equipment
197. What are customers asked to provide?
- (A) The serial number of their existing water treatment system
  - (B) The date of their last equipment inspection
  - (C) A photograph of their equipment
  - (D) A sample of their water
198. What are customers advised to do for best results?
- (A) Choose a fast shipping service
  - (B) Store bottled water in a dark place
  - (C) Have their water pipes replaced
  - (D) Cool the water before bottling
199. When was Ms. Suzuki's shipment most likely received?
- (A) On July 1
  - (B) On July 12
  - (C) On July 18
  - (D) On July 20
200. Why is the Aquasti Serra 2 recommended to Ms. Suzuki?
- (A) It is very easy to install.
  - (B) It is within her specified price range.
  - (C) It is suitable for her water type.
  - (D) It is a good size for her location.

**Stop!** This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

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