



**Skills**  
Network

# Hands on Lab: Creating an IBM Cloud Account

**Estimated Effort:** 15 minutes

## Lab overview:

To access the resources and services that the IBM Cloud provides, you need an IBM Cloud Account. This lab will take you through step-by-step instructions to create IBM Cloud Account.

## Objectives:

After completing this lab, you will be able to:

- Create an IBM Cloud Trial Account using a Feature Code

## Prerequisite:

Please ensure you click on the **"Open Tool"** button from the previous section of this lab to get a feature code and activate the trial account before moving forward with the lab instructions. These instructions will help you create an IBM Cloud account.

**Note:** These instructions only apply to creating a **NEW IBM Cloud** account using an email address that you have not used previously to create another IBM Cloud account. If you have already used your IBM Cloud feature code in another course/lab to create an IBM Cloud account, please skip this item, as the code can only be used once.

## Activate Trial Account

1. The previous section of the lab is the first step for activating your IBM Cloud trial account using Feature Code.
2. On clicking on Open Tool button, you will get a unique code.
3. Next, click on Activate Your Trial. It will redirect you to the IBM Cloud registration page, to create an account on IBM Cloud.

# Your IBM Cloud Feature Code:



Copy the feature code below or click **Activate Your Trial** to get started with IBM Cloud.



Activate Your Trial

## Create an IBM Cloud Account

1. Once you are on the [account creation](#) page, follow the below instructions to create an IBM cloud trial account.
2. Enter your **Email** address [preferably use Gmail ID or Yahoo ID] and a strong **Password**, as per criteria and then click the **Next** button.

IBM Cloud



## Create an IBM Cloud account

Already have an IBM Cloud account? [Log in](#)

### ☒ Account information

Email

Password

Next



☐ Verify email

☐ Personal information

☐ Account notice

Continue

**NOTE:** Please ensure that you provide an email address that you have not used previously to create any other IBM Cloud account, and you are able to readily access your email to retrieve the verification code required in the next step.

3. An email is sent to the address that you signed up with to confirm your email address. Check your email and copy and paste **Verification code**. Then click **Next**.

**IBM Cloud**

## Create an IBM Cloud account

Already have an IBM Cloud account? [Log in](#)

☒ **Account information**

☐ **Verify email**

☐ **Personal information**

☐ **Account notice**

.....

We sent a 7-digit verification code to **sam.aahsarang14s@gmail.com**.  
This code is valid for 30 minutes.

Verification code

**Next** ↓

[Resend code](#)

Continue

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4. Once your email is successfully verified, enter your **First name**, **Last name**, and preferably select **United States** under **Country or region** then click **Next**.

**Note:** Kindly use your full last name instead of just using single letter/initials.

Example: First Name: test

Last Name: skillup

IBM Cloud

## Create an IBM Cloud account

Already have an IBM Cloud account? [Log in](#)

- ☒ **Account information**
- ☒ **Verify email**
- ☒ **Personal information**
  - First name
  - Last name
  - Country or region
  -
- ☐ **Account notice**

5. Go through the Account Notice and opt for Email updates if you desire, accept the terms and conditions and click on **Continue**.



# Create an IBM Cloud account

Already have an IBM Cloud account? [Log in](#)

✔ Account information

Full Name  
\*\*\*\*\*

✔ Verify email

✔ Personal information

Address  
City

● Account notice

IBM may use my contact data to keep me informed of products, services and offerings:

☐ by email

You can withdraw your marketing consent at any time by submitting an [opt-out request](#). Also you receiving marketing emails by clicking the unsubscribe link in each email.


More information on our processing can be found in the [IBM Privacy Statement](#). By submitting this form, I agree that I have read and understand the IBM Privacy Statement.

☒ I accept the product [Terms and Conditions](#) of this registration form.

Continue

6. Before creating your account, review the account privacy notice and acknowledge that you have read and understood by checking the checkbox and click on Continue

IBM Cloud



## Review your account privacy notice

### About your IBMid Account Privacy

This notice provides information about accessing your IBMid user account (Account). If you have previously reviewed with a version of this notice, please refer to "Changes since the previous version of this notice" below for new updates.

Updates to the [IBM Privacy Statement](#) since this notice was originally published provide additional information on how personal information is processed by IBM.

This document was last published on 2020-03-05

What data does IBM collect?

Why IBM needs your data

How your data was obtained

How IBM uses your data

How IBM protects your data

How long we keep your data

Changes since the previous version of this notice

☒

I acknowledge that I understand how IBM is using my Basic Personal Data and I am at least 16 years old

Continue

It takes a few seconds to create and set up your account.

7. On the next screen, you will be asked to verify identity where you will see the feature code has been applied for you already. Then click on **Create account**.



IBM Cloud



# Verify identity

- **Apply code**

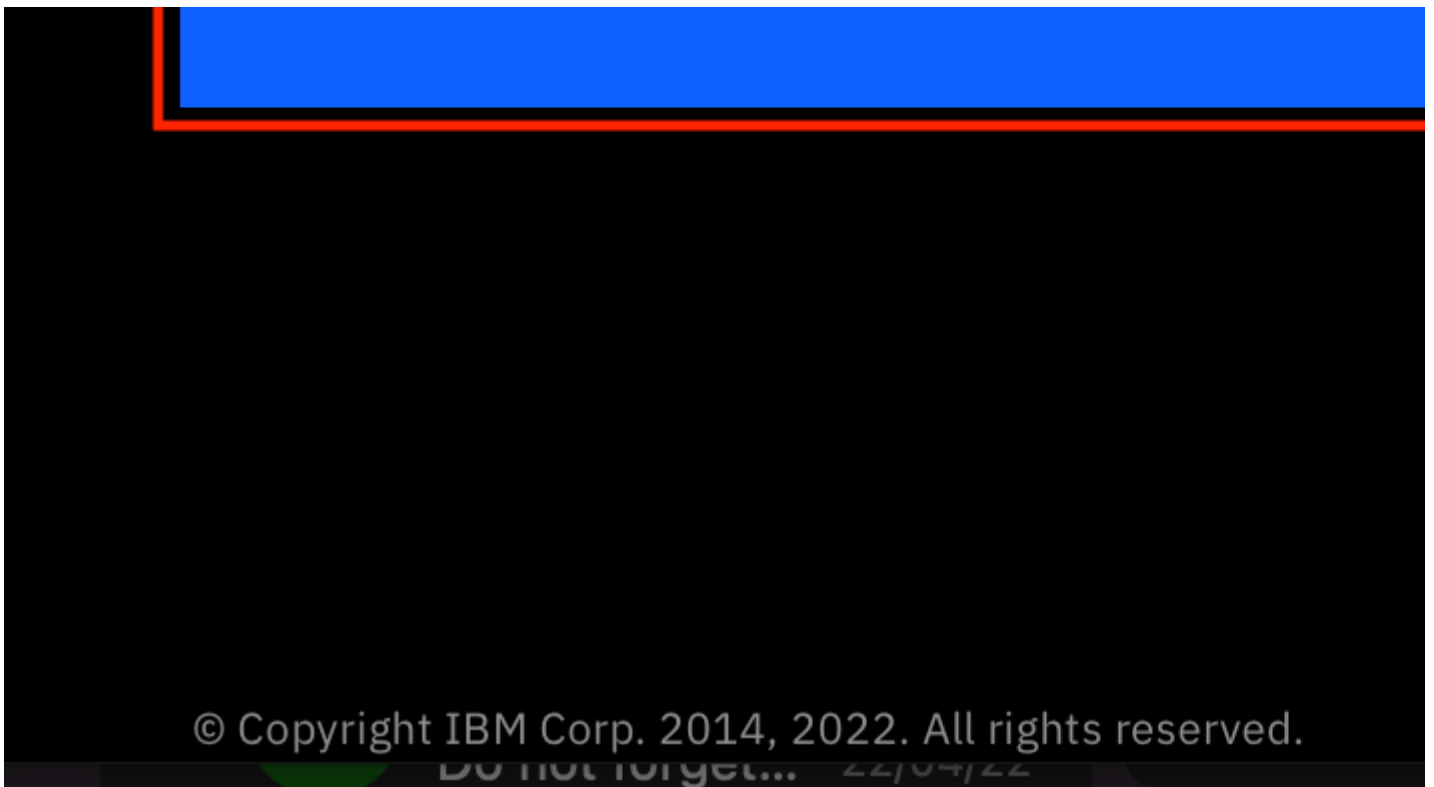
Enter the code that has been provided to you. This code can only be used on one account, and it can't be reused.

Enter code

86c1829b-95e313308810594d74b41

Account ID: 86321a471c3541c688135a2

Create account



**Note:** It might take a couple of minutes to create your account.

**Note:** Please ensure you should not use the Credit Card option to verify your account for course work as that can result in unnecessary charges and delays in activating your account.

8. Once you have successfully created your IBM Cloud account, you should see the dashboard.

[illegible]

9. Now you may explore the [IBM Catalog](#) for exploring the services and resources offered by IBM Cloud.

https://

IBM Cloud

Search res

IBM Cloud catalog

Search the catalog...

Category

^

☆

Recommended products (6)

≡

Compute (21)

□

Containers (7)

🌐

Networking (28)

📁

Storage (18)

🔄

AI / Machine Learning (20)

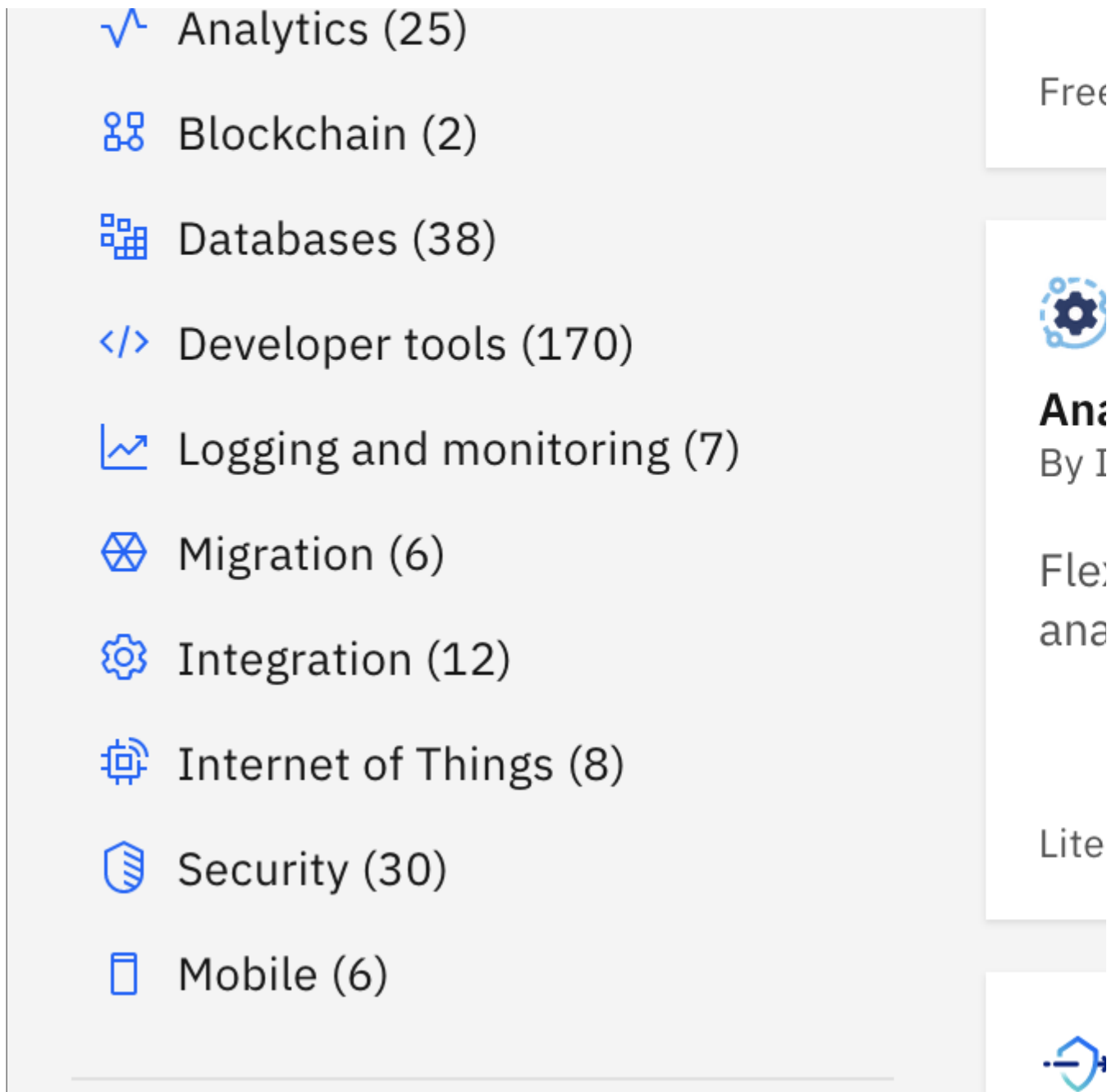
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## Ways To Troubleshoot

If you encounter any of the below errors while activating your IBM Cloud trial account, please follow the steps as instructed below.

- Oops snap! The promotional codes for IBM Cloud are very popular and have temporarily run out. Please check back soon.

**Reason** - It take 24 to 48 hours to populate news feature codes.

**Solution** - Please try again later

- Something went wrong error.

**Reason** - This could be because you have already applied a code to this email earlier or your domain/country/ip is restricted.

**Solution** - Try from another email id

- Feature code expired.

**Reason** - You may have applied the feature code already once.

**Solution** - Create a new IBM cloud account and write to the support team as per instructions below.

- If your trial ends.

**Reason** - Trial accounts are valid only for 6 months, and the same feature code cannot be applied again.

**Solution** - Create a new IBM cloud account and write to the support team as per instructions below.

## Other Possible Solutions:

- Try clearing your browser's cache and cookies
- Try from a different browser on an incognito mode.

If you still face any issues, please write an email to [support@cognitiveclass.ai](mailto:support@cognitiveclass.ai) with the following details

**Subject Line:** Feature Code Issue

**Email Content:**

- Name of the course you are undertaking.
- The course link where you obtained the feature code
- The feature code you are trying to apply.
- The error message that it is showing.
- The email ID that is being used to create the IBM Cloud account.
- Your username.

Once you obtain a new feature code, you can create a new account using a different Email ID.

Congratulations! You have successfully created your IBM Cloud Account!

## Author(s)

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## Other Contributor(s)

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## Changelog

Date	Version	Changed by	Change Description
2021-01-28	1.0	Lavanya	Created new instructions for IBM Cloud Account creation
2022-03-15	2.0	Samaah	Updated new instructions and images for IBM Cloud Account creation
2022-03-22	2.1	Rav	Clarifications and edits
2022-05-16	2.2	Srishti	Updated new instructions and images for IBM Cloud Account creation
2023-05-09	2.3	Sapthashree	Updated new instructions and images for IBM Cloud Account creation
2023-05-09	2.4	Sapthashree	Minor updates
2023-10-16	2.5	Sapthashree	Updated the instructions

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