

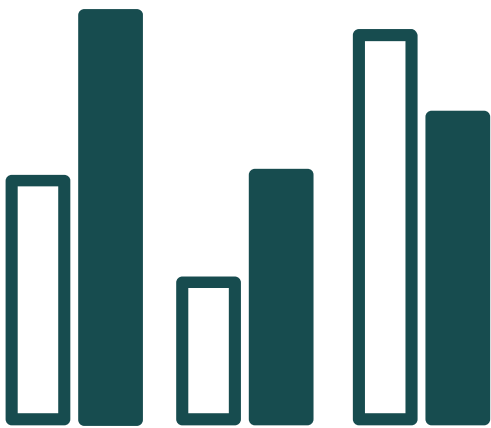
PROVIDER DATA MANAGEMENT



(November, 2016 - December, 2018 | Sr. Project Manager/Sr.Architect | Dayton, OH)

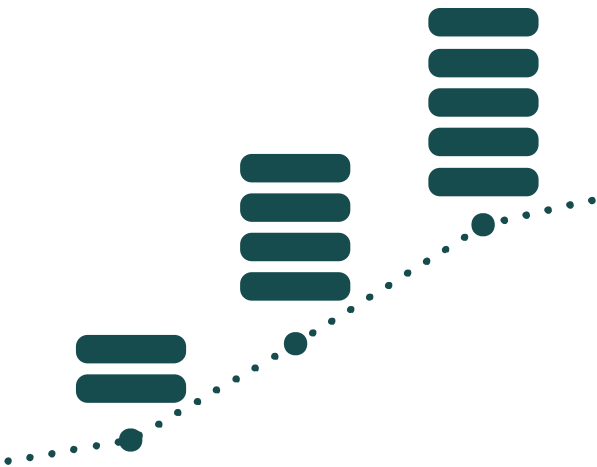
PROJECT BACKGROUND

The client is a non-profit Government Programs managed Care Company, providing member-centric health care coverage across five states and a variety of markets. This Program saw delivery & management of 3 projects - development of a product for healthcare provider data management , provider and customer MDM development & implementation and a project to help onboard a brand new market including a high profile OCM implementation.



PURPOSE

The organization's ability to serve its providers and clients hinged on effective data management. However, departmental use of individual data management approaches resulted in siloed data, hindering overall visibility. This prompted the need for a comprehensive solution to improve provider data visibility across the organization and this could be best achieved by constructing a single source of truth with master data.

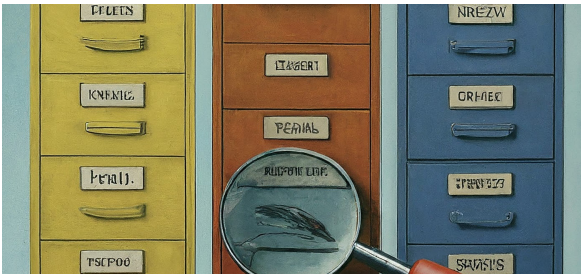


PROJET LEARNING

- End User participation & validation should be secured early in the planning phase of the project.
- Usage of proprietary hardware and software should be evaluated thoroughly upfront.
- Audiance for a POC demonstration should chosen very deligently, else , viewers may asume that they have a final product available.

RESPONSIBILITIES

- Provide technical leadership, program & project ownership.
- Lead & deliver MDM capability for provider data.
- Create alignment with leadership on scheduling, resource management and cadence & style of progress reports.
- Ensure team members had necessary resources for success.
- Manage resources, program operations and project profitabilty.
- Develop and manage customer relationship, ensure project progress as palnned.
- Stakeholder engagement and management reporting.
- Escalation management.



PROJECT ENVIRONMENT

- Execution Methodology - SRE team follwoing Scrum.
- Technology - Windows platform , Informatica ETL & MDM suite, SQL Server, JIRA, Java
- Time & material SOW and another a Fixed Cost contract.
- Partnership with Business consulting, Informatica Corp and OCM COE.

SUMMARY

THE FINAL OUTCOME WAS A UNIFIED VIEW OF PROVIDER, CLAIMS AND CREDENTIALING DATA FROM DIFFERENT SOURCES AVAILABLE IN ONE PLACE. THE DATA WAS MASTERED AND TRANSACTIONS VIEWS WERE READILY ACCESSIBLE.THE UI ALLOWED THE USERS TO CREATE , MANAGE AND UPDATE/CORRECT PROVIDER DATA AND GENERATE VALUBLE INSIGHTS. THIS PRODUCT WAS HIGLT APPRETIATED & CEO OF THE COMPANY SPECIFICALLY CALLED IT OUT IN THE ANNUAL ALL HANDS MEETING.