

Daniel Henderson-Ede

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Experience

Pinterest, Accessibility Designer

Contract April 2024 - September 2024

(Remote)

- Conducted moderated user interviews with people with disabilities via Fable, extracting actionable insights that drove 10+ key product improvements.
- Audited 20 components in the Gestalt Design System, identifying and supporting the remediation of 15 accessibility issues.
- Collaborated with engineers to resolve WCAG compliance failures across Android, iOS, and Web platforms, improving overall accessibility.
- Contributed to business.pinterest.com by delivering 5 key accessible creative best practices for advertisers.
- Published a Pinterest-tailored accessibility annotations kit, accompanied by a 7-part video training course to empower and up-skill designers to annotate their own designs.
- Introduced an accessibility training program focused on fundamentals and accessible mobile app development, working with leadership to establish company-wide integration.

CVS Health, Senior Accessibility Designer

December 2020 - April 2024

(Remote)

- Contributed accessible building blocks and guidance for 50+ design system components on Web and iOS, using an inclusive design approach. Which were then adopted by 400+ designers and engineers.
- Led the creation and maintenance of Figma accessibility annotation kits used by 65+ teams and 1,100+ files. Partnered with Legal to open-source the kit, resulting in 3,000+ downloads and adoption by companies like GitHub.
- Presented to 1,500 attendees at Deque's Axe-con and a full room at CSUN, educating on platform-specific accessibility and the importance of annotations in creating exceptional accessible experiences.

UK Civil Service, UX Engineer

September 2017 - September 2020

(United Kingdom)

- Founded and led a 20-person UX community, and introduced new design workflows that led to adopting Figma, improving design collaboration.
- Designed and implemented the website for a new public service used heavily during COVID-19 to process new registrations 96% faster.
- Conducted remote user testing, achieving a System Usability Scale (SUS) score of 83.7 and a Net Promoter Score (NPS) of 70.73, to drive a user-centered design approach.

W3C Working Groups

Accessibility Guidelines Working Group (AGWG)

Represented CVS Health
August 2023 - April 2024

Skills

Accessibility
Inclusive design
Design systems
Figma libraries and plugins
Research with people with disabilities
Project management
Coaching designers
Relationship building

Certifications

Certified Professional in Accessibility Core Competencies (CPACC)

In-progress (Expected October 2024)

Web Accessibility Specialist (WAS)

In-progress (Expected November 2024)

NN/g UX Certified - Interaction Design Specialist

April 2020

Education

Bachelor of Science, Software Engineering

University of Roehampton, London
3.7 - 4.0 GPA (converted)

Other interests

Playing in a local soccer team
Training my dog
Spending quality time with family