Nguyen Danh Hoai Nam

SENIOR JAVA DEVELOPER | SCRUM MASTER

Hanoi | 84 983 560 987 | danhhoainam@gmail.com

Summary

Aim to work in a challenging and high pressure work environment where i can utilize my expertise in technical skills, towards the development and implementation of my contribution to the growth of organization.

- Senior software developer with 7 years of full system development life-cycle experience, including designing, developing, testing, deploying, supporting, and writing documents.
- Highly organized with strong capacity to prioritize workload, delegate deliverables, and steer project completion within established deadlines.
- Quick learner with a passion towards new technologies.
- Always willing to help colleagues to find the appropriate solution to resolve the issues of the projects.
- Experience of troubleshooting the software related concerns over call with utmost customer satisfaction.
- Understand clearly Agile/Scrum methodology and principles.
- Deploy applications for branches in 10 different countries.

Work experience

SCRUM MASTER   2017 - Present
Viettel Software Center

Lead daily stand-ups and scrum ceremonies for two scrum teams. Work with product owners to groom the backlog and plan sprints. Track, escalate and remove impediments. Report at daily Scrum of Scrum meetings. Track burn down, issues and progress in IBM Rational Team Concert. Work with component teams to resolve issues.

Accomplishments:
- Helped team members understand their roles and how the Scrum process works properly and follow it.
- Empowered teams to self-organize and grow cross-functionality.
- Achieved Viettel's KPI for Scrum Project every month, including: quantity and quality.

PROJECT MANAGER   2016 - 2017
Viettel Software Center

Provided technical support for web front end applications and network infrastructure of other departments in Viettel. Researched and analyzed technical issues reported by customers. Managed code deployment releases, bug fixes, enhancements, and business requests for web front end applications.

Accomplishments:
- Deployed Network Infrastructure Management System for 10 different countries.
- Created 2 Java API for XML Web services with over 100 functions to provide data for other business systems in the company.
- Managed Network Infrastructure Management System (NIMS) team to complete all requirements from other departments with high satisfaction. NIMS managed over 58000 sites, 4.7 million subscribers, 1.5 million devices, and 600000 cells for 2G, 3G, 4G network.

Core Competencies

- Project management
- Change management
- Problem solving
- Decision making
- Training and mentoring
- Self-improvement
- System design
- Code review
- Communication
- Professional attitude
- Telecommunication knowledge

Technical Summary

Office Applications
- Microsoft Word
- Excel
- PowerPoint
- Project
- Outlook

Code editors
- NetBeans
- Visual Studio
- Sublime Text 3.0
- SQL Navigator
- Sqldeveloper
- Navicat

Tools
- Snagit
- Jenkins
- SoapUI
- BeyondCompare
- Subversion, TortoiseSVN
- Netbeans Java Profiler
- IBM Rational Team Concert
- WinSCP, XShell
- PMD, Sonarqube
- Apache Tomcat server
- Firebug
- Google Chrome Developer Tools

SENIOR JAVA DEVELOPER   2014 - 2016

Viettel Software Center

Responsible for analysis, design and development. Diagnose and solve application performance and stability issues.

Accomplishments:
- Tuned and optimized system to decrease the response times: database design, javascript, SQL query, Java code...
- Guided junior developers to follow coding convention, to understand the design of the system and project organization, and to work with Struts 2 framework.
- Applied some JQuery components to improve the web application's interfaces.
- Maintained, supported systems to meet client's requirements

JAVA DEVELOPER   2010 - 2013

Viettel Software Center

Selected from 300 candidates to be an employee of Viettel, one of the biggest company in Vietnam to develop many systems like: Optimization Design System, Electromechanical System, Network Infrastructure Management System, Mediation.

Accomplishments:
- Understood clearly and worked well with Struts 1 Framework and JSP.
- Acknowledged some basic Telecommunication terms and architecture.
- Worked under the high pressure environment to keep committing the deadlines.

Education

Bachelor Degree, Software Engineering   2005 - 2010

Technical Military University

Certifications

- TOEIC - Test of English for International Communication (825 points)
- Certificate of Completion - Oracle SQL Database 11g: SQL Tuning Workshop Ed 2
- Certificate of Completion - Developing Applications for the Java EE 6 Platform

Career Goals

- Oracle Certified Associate, Java SE 8 Programmer
- Oracle Certified Professional, Java SE 8 Programmer
- TOEIC - Test of English for International Communication: over 950 points
- International English Language Testing System (IELTS): 7.5
- Becoming a full-stack developer with deeply knowledge of many algorithms, design patterns, front-end and back-end technical skills in the next 3 years.
- Becoming a senior leader.

Frameworks

- Struts 1
- Struts 2
- Spring Boot
- Bootstrap
- AngularJS
- Angular 2
- Ionic
- Hibernate

Programming languages

- Java
- Typescript
- C#

Databases

- Oracle
- MS SQL Server