

Education

UNIVERSITY OF ILLINOIS AT CHICAGO: College of Engineering – Chicago, IL Expected - May 2021

Major: Bachelor of Science in Computer Science **Minor:** Mathematics

Relevant Coursework: Program Design I, Program Design II, Discrete Mathematics, Data Structures, Machine Organization, Languages and Automata, Intro to Differential Equations.

Current Coursework: Programming Language Design and Implementation, Software Design, Systems Programming, Computer Design.

UIC GPA: 3.80/4.00

College of DuPage – Glen Ellyn, IL

August 2017 – December 2018

Relevant Coursework: Calculus 3, Programming Logic and Technique, Intro to Java, Intro to C++ Programming, Advanced C++ Programming.

GPA: 3.73/4.00

Work and Leadership Experience

UIC On-Site Support & Hardware Repair – Chicago, IL

Computer Specialist II

January 2019 – Present

- Troubleshooting and resolution of hardware and software related issues.
- Management of Active Directory and Group Policies for client machinery.
- Configuration and installation of UIC supported software such as Office Suit, Cisco WebEx, and Adobe Creative Cloud.
- Windows operating system deployment and configuration for internal staff, faculty, staff and client computers.
- Installation of replacement computer hardware such as keyboards, hard drives, memory, and motherboards.
- Installation of peripherals such as docking stations, monitors, network printers, label printers, and webcams.
- Inventory and tag machines and assets for department.
- Proactively schedule and coordinate service calls with On-Site Manager.

Student Support Helpdesk – Glen Ellyn, IL

Computer Lab Aide

September 2017 - December 2018

- Over 1300 tickets related to student technical issues recorded and resolved.
- Collaborated with IT Leadership on technology deployment and planning across campus.
- Trained student workers on General IT support and software knowledge.
- Provided assistance to faculty and students for third party applications.
- Troubleshoot technical related issues on phone, via email or in person and document student interactions into ticketing system.
- Assist students with accessing the network, lab software, and printer related issues.

Oak Trace Dining Services – Downers Grove, IL

Culinary Server

June 2016 – January 2017

- Communicate with residents and serve food in a timely manner.
- Support fellow team members in workflow.

Projects

Hashing of Specialized Illinois License Plates November 2019

- Programmed a hash function to create a unique index given a specialized license plate to minimize collisions.

UIC Student Information Database October 2019

- Utilized AVL trees to store data efficiently for lookup given metadata.

Dungeon Crawler Game April 2018

- Created a dungeon crawler game with use of class structure, polymorphism and encapsulation.

Stock Data Analysis June 2017

- Analyzed stocks given .csv file to determine stock trends and graph formation.

Extracurricular

Association for Computing Machinery – UIC

February 2019- Present

Member

Honors & Awards

University of Illinois at Chicago - Spring 2019 - Fall 2019 Dean's List December 2019

- Recognized for earning a grade point average of at least 3.50 on a minimum of 12 graded hours

College of DuPage – Academic Honor Roll

August 2017 – December 2018

- Honor roll for three consecutive semesters during attendance.

Skills

- C++, C, Java, HTML, CSS
- Proficiency in Microsoft Office Suite and Adobe Creative Cloud
- Communication, Leadership, Problem Solving, Self-Management