**Dani Hartley**  
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Five years of leadership experience in leading large teams in operations and process improvement. I am passionate about teaching and developing others, taking on new challenges, and finding creative solutions through data-driven analysis. I believe change and adaptability are an essential part of growth.

**EDUCATION**

***University of Utah***  May 2016

Bachelor of Science – Operations Management

Bachelor of Art – International Studies

***University of Texas*** August 2021

Certificate of Completion - Full-Stack Web Development - Coding Bootcamp

* Industry-driven Full Stack Curriculum including JavaScript, HTML, CSS, jQuery, Bootstrap, Node.js, MySQL, MongoDB, Express.js, React.js, and more.

**EXPERIENCE**

**Amazon Logistics: Round Rock, TX (DAU7)** June 2020-March 2021

*Operations Manager-Delivery Center Lead*

* Launched a new delivery station as the Station Lead, increasing regional capacity by 20% (average of 390K per week).
* Hired, onboarded, and trained 1 Ops Manager, 7 Area Managers, 8 Process Assistants, 8 Yard Marshalls, and over 200 associates.
* Owned launch essentials planning for operations from start to finish including strategies for launch risks, capacity ramp, onboarding, safety, quality and productivity. Successfully launching 33 new zip codes and quickly leading the region in a sub 500 PNOV DPMO.
* Presented on daily and weekly regional calls, speaking to building performance and continuous improvement projects.

**Amazon Fulfillment: San Marcos, TX (SAT2)** Aug 2018-June 2020

*Operations Manager-RSP and Outbound*

* Held best in class FC TPH in Q1 and Q2 of 2020, despite onboarding 2500 associates, doubling building’s overall headcount.
* Improved Outbound TPH 12% over Q4 2019 while increasing volume 32% year over year and maintaining best in class DEA performance, 68% better than the AR Sortable Network.
* ADAPT SME for SAT2, completing quarterly building-wide rate validation for all direct paths and rolling out necessary communication plans, resulting in a 20% average increase across 15 direct paths.
* Re-established and launched a new Affinity Group and Committee program, providing oversight and guidance to the owners of 7 total organizations. Developed a structured system to ensure that the planning meetings and events service the associates, give back to the community, and coincide with building needs.
* Developed a team of 6 Area Managers to improve overall organizational engagement by 13%, through daily floor walks, monthly 1x1 and individual development plans.

**Amazon Fulfillment: San Marcos, TX (SAT2)** Dec 2017-Aug 2018

*Area Manager II-RSP*

* Launched a real time add-back program for amnesty reducing cost per unit by 12% along with a reduction in overall SRC spend.
* Implemented a 30-day onboarding program that focused on improving the new hire experience through additional training and hands-on up and downstream experience, resulting in a 4% decrease in attrition and 27% WoW improvement through learning curve in stow and pack. The program was modified and implemented network-wide as the Lunar Landing program.

**Amazon Fulfillment: San Marcos, TX (SAT2)** June 2016-Dec 2017  
*Area Manager I-RSP*

* Lead a team of 100 associates, keeping a safe and productive work environment, while maintaining quality standards in a network ranked, benchmark building.
* Developed associates and other managers to perform at their very best, including training them for responsibilities outside of their roles, from ambassadors to process assistants. Promoted 5 tier 1 to Process Assistants and 3 Process Assistants to Area Mangers.
* Led and participated in projects to reduce problem solve, transfer inventory between buildings, analyze stow station design, and calculate real time metrics.