



# DANIEL VALENTIN

UX Designer

Copenhagen

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## ◦ DETAILS ◦

### Contact and address

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[dani763.github.io/website/](http://dani763.github.io/website/)

### Age and nationality

28 years old  
Danish

Other  
Drivers license

## ◦ QUALIFICATIONS ◦

- User research and analysis
- Interaction design and information architecture
- Wireframing and prototyping
- Usability testing
- Visual design and layout
- Design thinking
- Stakeholder management and communication
- Knowledge of design tools and front-end development
- Accessibility and inclusive design principles
- Familiarity with UI guidelines
- Agile development methodologies
- Team collaboration and communication.

## ◦ LANGUAGE ◦

Danish (First language)  
English

## ◦ FREE TIME ◦

Open-Source software & Linux  
Selfhosting  
Computer Hardware  
Gaming  
Family



## ◦ ABOUT ME ◦

My strength and passion is to understand, optimize and design IT solutions and processes. Whether the task is to implement, support or design new prototypes and solutions, for the last 5+ years I have worked professionally with the branches of IT in connection with my education from the IT University of Copenhagen. In my freetime i dabble with selfhosting, Linux and all things open-source.

## ◦ EXPERIENCE ◦

- **UX/IT Consultant, Racing Kids · Freelance**  
**2022 -**
  - Consulting and preparation of a new workflow for product import with the goal of time saving
  - Analysis of business needs and direct influence on technology stack
  - Took over the project from previous agency and facilitated the required knowledge management tasks
  - Presentation and learning, co-creation sessions with owner of Racing Kids
- **UX/IT Consultant, Hjorths Badehotel · Freelance**  
**2018 - 2022**
  - IT support and process optimization tasks as well as maintenance and content for websites in wordpress
  - Provided consulting on user experience, interface and design to improve customer experience and enhance revenue.
  - Proven experience in web technologies, design and project management
- **IT Support Specialist at ITSS Group Technology, Nordea**  
**2016 - 2019**
  - Incident, knowledge and risk management tasks in various ERP systems.
  - Onboarding of new team members.
  - Close collaboration with other IT departments in Denmark, Finland, Norway, Sweden, Poland and many other countries.
  - Maintain a high service level and meet SLA targets for the department.
- **Brand Ambassador, Gorm Larsen Nordic**  
**2015 - 2016**
  - Sale and presentation of various hardware, including computers, printers, VR Headsets, smart phones and more.
  - Bookkeeping of sales and interactions in Gorm Larsen's in-house CRM system.
  - Installation and responsibility for exhibition stands and other logistics in connection with conferences.
  - Mystery shopping and data collection
- **Webmaster, Restaurant Rusk · Freelance**  
**2014 - 2018**
  - Implemented web design improvements to increase user engagement and drive sales
  - supported the online booking system
  - Integrated website with social media and other platforms
  - Implemented and maintained website security protocols and updates
  - Monitored website analytics and provided performance reports
  - Provided technical support and resolved website-related issues

## ◦ EDUCATION ◦

- **MSc · Digital Design and Interactive technologies, IT University of Copenhagen**  
**2021**
  - Specialized in UX/HCI
  - Completed projects with Carlsberg, Nordea, Danish National Gallery and various other stakeholders
- **BSc · Global Business Informatics, IT University of Copenhagen**  
**2018**