|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| INFORMACION DEL MANUAL | | | | |
| **NOMBRE DEL MANUAL** |  | | | |
| **AREA** | Departamento de Tecnología | | | |
| **FECHA DE CREACION** | 07/06/2019 | | **ID PROBLEMA** |  |
| **FECHA DE ACTUALIZACION** |  | | **VERSION DEL MANUAL** |  |
| INFORMACION ADICIONAL | | | | |
| **CREADO POR** | Dulce Maria Maradiaga Baquedano | | | |
| **REVISADO POR** |  | | | |
| **NOTAS** |  | | | |
| ENTORNO | | | | |
| SMA | | | | |
| PROBLEMA | | | | |
| **Razones:**   * **Cuenta congelada** | | | | |
| PROGRAMAS NECESARIOS | | | | |
| * SMA, TOAD | | | | |
| SOLUCION | | | | |
|  | | | | |
| REFERENCIAS | | | | |
| **KB RELACIONADOS** | |  | | |
| **COMENTARIOS** | |  | | |