



ASESORAMIENTO Y ADAPTACIÓN

LEY 34/2002 DE SERVICIOS DE LA SOCIEDAD DE LA INFORMACIÓN
Y COMERCIO ELECTRÓNICO

YSANA VIDA SANA SL - ING

PRIOR INFORMATION - COOKIES POLICY

Ysana Vida Sana SL must carry out an exhaustive analysis through their webpage of the cookies that may be installed on users' computer devices. Once they have established the purpose of these cookies, Ysana Vida Sana SL must fulfil Article 22.2 of Law 34/2002, of June 11, on Information Society Services and Electronic Commerce (LSSI-CE), as well as the recommendations that the Agencia Española de Protección de Datos (Spanish Agency for Data Protection) has published in its guide on the use of cookies. In addition, they need the authorisation of the users in order to install these cookies.

In order to establish the type of cookies used and their purpose, please revise the Cookies Policy document we have provided.

In this regard, we provide the information that Ysana Vida Sana SL must select, depending on the cookies used, and add to its webpage using a top bar or a pop-up window:

Use of our own cookies

This website uses our own cookies to collect information, in order to improve our services. Your continued use of this website constitutes acceptance of the installation of these cookies. The user has the option of configuring their browser in order to prevent cookies from being installed on their hard drive, although they must keep in mind that doing so may cause difficulties in their use of the webpage.

[I Agree](#)

[How to configure browser](#)

Use of our own cookies and advertising cookies

This website uses our own cookies to collect information in order to improve our services and show users publicity that matches their preferences. Your continued use of this website constitutes acceptance of the installation of these cookies. The user has the option of configuring their browser in order to prevent cookies from being installed on their hard drive, although they must keep in mind that doing so may cause difficulties in their use of the webpage.

[I Agree](#)

[How to configure browser](#)

Use of our own cookies, third-party cookies and advertising cookies

This website uses our own cookies and third-party cookies to collect information in order to improve our services and show users publicity that matches their preferences. Your continued use of this website constitutes acceptance of the installation of these cookies. The user has the option of configuring their browser in order to prevent cookies from being installed on their hard drive, although they must keep in mind that doing so may cause difficulties in their use of the webpage.

[I Agree](#)

[How to configure browser](#)

Use of our own cookies, third-party cookies and analytical cookies

This website uses our own cookies and third-party cookies to collect information in order to improve our services, show users publicity that matches their preferences, and to analyse their browsing habits. Your continued use of this website constitutes acceptance of the installation of these cookies. The user has the option of configuring their browser in order to prevent cookies from being installed on their hard drive, although they must keep in mind that doing so may cause difficulties in their use of the webpage.

[I Agree](#)

[How to configure browser](#)

Use of our own cookies and third-party cookies

This website uses our own cookies and third-party cookies to collect information, in order to improve our services. Your continued use of this website constitutes acceptance of the installation of these cookies. The user has the option of configuring their browser in order to prevent cookies from being installed on their hard drive, although they must keep in mind that doing so may cause difficulties in their use of the webpage.

[I Agree](#)

[How to configure browser](#)

Use of own cookies and analytical cookies

This website uses our own cookies to collect information in order to improve our services, and to analyse users' browsing habits. Your continued use of this website constitutes acceptance of the installation of these cookies. The user has the option of configuring their browser in order to prevent cookies from being installed on their hard drive, although they must keep in mind that doing so may cause difficulties in their use of the webpage.

[I Agree](#)

[How to configure browser](#)

Using cookies from Google Analytics

This website uses our own cookies and third-party cookies to collect information in order to

improve our services, and to analyse users' browsing habits. Your continued use of this website constitutes acceptance of the installation of these cookies. The user has the option of configuring their browser in order to prevent cookies from being installed on their hard drive, although they must keep in mind that doing so may cause difficulties in their use of the webpage.

I Agree

How to configure browser

When the user presses **How to configure**, a link must be used that directs them to the following information provided in the Cookies Policy document:

"In addition, Ysana Vida Sana SL informs users that they have the option of configuring their browser so that they are informed of the reception of cookies, allowing them to prevent these cookies from being installed on their hard drive if they wish."

Below, we provide links for different browsers that can be used to complete this configuration:

- **For Firefox, click here:** <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>
- **For Chrome, click here:** <http://support.google.com/chrome/bin/answer.py?hl=en&answer=95647>
- **For Explorer, click here:** <http://windows.microsoft.com/en-gb/internet-explorer/delete-manage-cookies#ie=ie-10>
- **For Safari, click here:** https://support.apple.com/kb/ph17191?locale=en_US
- **For Opera, click here:** <http://www.opera.com/help/tutorials/security/cookies/>

Finally, remember that you must update the table in the Cookies Policy document, indicating which Cookies your webpage will install on the users' devices.

COOKIES POLICY

A cookie is a file that is downloaded onto your computer when you access certain websites. Among other things, cookies allow a website to store and recover information on the browsing habits of a user or their device. Depending on the information contained and the manner in which the user employs their device, they may be used to recognize the user.

Cookies are essential for the proper operation of the Internet, and they provide innumerable advantages in the provision of interactive services, making browsing and using our website easier to use.

The information provided below will help you to understand the different types of cookies:

TYPES OF COOKIES		
ACCORDING TO THE ENTITY THAT MANAGES THEM	Own cookies	These cookies are gathered by the website publisher themselves, in order to provide the service requested by the user.
	Third-party cookies	These cookies are gathered and managed by a third party, and cannot be considered our own cookies.
ACCORDING TO THE AMOUNT OF TIME THEY REMAIN ACTIVE	Session cookies	These collect information for as long as the user browses the webpage, in order to provide the requested service.
	Persistent cookies	These are stored in the terminal, and the information obtained will be used by the entity in charge of the cookie to provide the requested service.
ACCORDING TO THEIR PURPOSE	Technical cookies	These are needed for correct web browsing.
	Customization cookies	These allow the user to choose certain features (e.g. language) during their browsing of the website.
	Analytical cookies	These allow the provider of a service to associate browsing behaviour with a user, in order to understand their use of the webpage and to analyse statistics on the most-visited content, number of visitors, etc.
	Advertising cookies	These allow the website publisher to include advertisements on their webpage that are adapted to its content.
	Behavioural advertising cookies	These allow the website publisher to include advertisements on their webpage that are adapted to the information obtained on the user's

		browsing habits.
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BORRADOR

According to what is established in Article 22.2 of Law 34/2002, of June 11, on Information Society Services and Electronic Commerce (LSSI-CE), Ysana Vida Sana SL must inform users of the cookies used on our website:

		TYPES OF COOKIES			
		Own cookies	Third-party cookies	Session cookies	Persistent cookies
PURPOSE	Technical cookies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Customization cookies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Analytical cookies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Advertising cookies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Behavioural advertising cookies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- **Google Analytics:** Stores cookies in order to be able to generate statistics on traffic and number of visitors to the website. Your use of this website constitutes acceptance of your information being used by Google. As a result, in order to exercise any of your rights in this regard, you must contact Google directly.
Google Analytics cookies are stored in servers located in the United States, and are not shared with third parties, except in cases where doing so is necessary for the proper operation of the system or when the law obligates Google to do so. According to Google, your IP address is not stored.

Google Inc. is a company participating in “Privacy Shield”, which guarantees that all the transferred information will be treated with a level of protection in accordance with European regulations. You may consult detailed information on this aspect by clicking on the following link: <https://support.google.com/analytics/answer/6004245>.

If you so desire, you can use the Google Analytics opt-out plugin; by following their instructions, you can reject analytical cookies from this service in all browsers. You can find more information on this by clicking on the following link: <https://tools.google.com/dlpage/gaoptout>

In addition, Ysana Vida Sana SL informs users that they have the option of configuring their browser so that they are informed of the reception of cookies, allowing them to prevent these cookies from being installed on their hard drive if they wish.

Below, we provide links for different browsers that can be used to complete this configuration:

- **For Firefox, click here:** <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>
- **For Chrome, click here:** <http://support.google.com/chrome/bin/answer.py?hl=en&answer=95647>
- **For Explorer, click here:** <http://windows.microsoft.com/en-gb/internet-explorer/delete-manage-cookies#ie=ie-10>
- **For Safari, click here:** https://support.apple.com/kb/ph17191?locale=en_US
- **For Opera, click here:** <http://www.opera.com/help/tutorials/security/cookies/>

CONDITIONS OF USE

In keeping with Law 34/2002, of June 11, Information Society Services and Electronic Commerce (LSSI-CE), Ysana Vida Sana SL informs the user that they are the owner of the website WWW.YSANA.ES. In keeping with what is established in Article 10 of the cited Law, Ysana Vida Sana SL informs users of the following:

This website's owner is Ysana Vida Sana SL, with Tax ID number and with their registered office at AV. UNIVERSITAT AUTÒNOMA, 13-PARC TECNOLÒGIC 08290, CERDANYOLA DEL VALLES (BARCELONA), included in the Commercial Register in Volume, sheet, page and entry The company contact email is: ventas@ysana.es

The owner of this website is Ysana Vida Sana SL, with Tax ID number and registered office at AV. UNIVERSITAT AUTÒNOMA, 13-PARC TECNOLÒGIC 08290, CERDANYOLA DEL VALLES (BARCELONA). The company contact email is: ventas@ysana.es

Users and responsibility regime

By browsing, accessing and using Ysana Vida Sana SL's website, constitutes the person as a user. As a result of browsing Ysana Vida Sana SL's website, the said user accepts all the conditions of use established herein, notwithstanding the application of the corresponding obligatory regulations applicable in each case.

Ysana Vida Sana SL's website provides a broad range of information, services and data. The user accepts their personal responsibility for the correct use of this website. This responsibility includes:

- The veracity and legality of the information provided by the user in the formulas requested by Ysana Vida Sana SL in order to access certain contents or services offered on the website.
- The use of information, services and data offered by Ysana Vida Sana SL contrary to what is established in these terms and conditions, the law, morality, good manners and public order, or any other use that might result in the violation of third-party rights or affect the proper operation of the website.

Policy regarding links and exemption of liability

Ysana Vida Sana SL is not responsible for the content of any of the websites the user might access through the links included on the website, and in no case will they examine or exercise any type of control over the content of other websites. In addition, they cannot guarantee the technical availability, accuracy, veracity, validity or legality of websites pertaining to others that may be accessed via the links.

Ysana Vida Sana SL has taken all the necessary measures to avoid any sort of harm coming to the users of their website that may result from use of the same. Therefore, Ysana Vida Sana SL is not responsible, under any circumstances, for the possible damage that the user might suffer as the result of their Internet use.

Modifications

Ysana Vida Sana SL reserves the right to make any amendments to the content of its website it deems appropriate, without prior notice. This includes the content of the website, its Terms and Conditions of Use, or the General Terms and Conditions of Contracting. Such changes may be made via their website in any way permissible by law, and shall be binding during the time in

which they remain published on the website and until they are modified by subsequent amendments.

DATA PROTECTION

In accordance with the provisions of the current legislation on Personal Data Protection, we hereby inform you that your data will be incorporated into the processing system owned by Ysana Vida Sana SL, with Tax ID number and its registered office at AV. UNIVERSITAT AUTÒNOMA, 13-PARC TECNOLÒGIC 08290, CERDANYOLA DEL VALLES (BARCELONA), in order to facilitate, attend to and meet the commitments established between the two parties. In keeping with applicable regulations, Ysana Vida Sana SL informs users that their information will be kept during the necessary period in order to fulfil the aforementioned conditions.

Provided we are not notified to the contrary, we will assume that your details have not been modified, that you agree to notify us if they change, and that we have your consent to use them in order to maintain for the aforementioned purposes.

Ysana Vida Sana SL also informs you that it will process the data in a lawful, honest, transparent, suitable, relevant, limited, accurate and updated manner. Ysana Vida Sana SL therefore undertakes to take all reasonable measures to ensure that they will be deleted or rectified without delay if they become inaccurate.

In accordance with the rights conferred on you by the current legislation on Personal Data Protection, you may exercise the rights of access, rectification, limitation of processing, deletion, portability and opposition by sending your request to the postal address indicated above or by writing an email to ventas@ysana.es.

You may contact the competent Supervisory Authority to submit any claim you deem appropriate.

Vida Sana SL will be responsible for the information, and will adopt any necessary technical or organizational measures, according to the level of security of the data obtained, set forth in the Personal Data Protection regulations, in order to ensure the safety of the personal information provided and to avoid their alteration, loss, or unauthorised use or access.

SSL (SECURE SOCKETS LAYER) CERTIFICATE

The SSL CERTIFICATE provides authentication, privacy and security of information between Ysana Vida Sana SL and the user.

Ysana Vida Sana SL has an SSL security certificate in order to perform safe connections.

In this process, several parameters are established to ensure safe connections. These are made using pre-established keys, encoding and decoding all information sent until the connection is closed.

INTELLECTUAL AND INDUSTRIAL PROPERTY

Ysana Vida Sana SL in its own right or as a franchisee is the holder of all intellectual and industrial property rights for its webpage. In addition, all elements contained therein (by way of illustration, images, sound, audio, video, software or texts; brands or logos, colour combinations, layout and design, selection of materials used, computer programs needed for

correct operation, access and use, etc.) are held by Ysana Vida Sana SL. As a result, these works are protected as intellectual property by Spanish Law; in this case, both Spanish and European law in this area are applicable, as are international agreements on such matters to which Spain adheres.

All rights reserved. By virtue of what is established in the Law on Intellectual Property, the reproduction, distribution or public communication of all or part of the contents of this webpage (including the means by which they are made available) for commercial ends, in any form or by any technical means are expressly forbidden without the authorization of Ysana Vida Sana SL.

The user promises to respect the Intellectual and Industrial Property Rights held by Ysana Vida Sana SL. Users may view the elements on the site or even print them out, copy them or store them on the hard drive of their computer or in any other physical format, as long as it is solely and exclusively for their own personal and private use. The user must abstain from erasing, altering, evading or manipulating any protective device or security system installed on Ysana Vida Sana SL's web pages.

Legal action, applicable legislation and jurisdiction

Ysana Vida Sana SL reserves the right to begin the civil or criminal proceedings which it deems appropriate due to the misuse of its website and contents thereof, or due to the breach of these terms and conditions.

The relationship between the user and the service provider shall be governed by current legislation which applies in Spanish territory. Should any dispute arise, the parties may submit their disputes to arbitration or proceed through the regular legal channels, in compliance with the applicable rules on jurisdiction and competence. The registered office of Ysana Vida Sana SL is in BARCELONA, Spain.

INFORMATIVE STATEMENT ON GDPR AND LSSI-CE

In accordance with the provisions of the current legislation on Personal Data Protection, we hereby inform you that your data will be incorporated into the processing system owned by Ysana Vida Sana SL, with Tax ID number and its registered office at AV. UNIVERSITAT AUTÒNOMA, 13-PARC TECNOLÒGIC 08290, CERDANYOLA DEL VALLES (BARCELONA), in order to facilitate, attend to and meet the commitments established between the two parties. In keeping with applicable regulations, Ysana Vida Sana SL informs users that their information will be kept during the necessary period in order to fulfil the aforementioned conditions.

Ysana Vida Sana SL also informs its users that it will process the data in a lawful, honest, transparent, suitable, relevant, limited, accurate and updated manner. Ysana Vida Sana SL therefore undertakes to take all reasonable measures to ensure that they will be deleted or rectified without delay if they become inaccurate.

In accordance with the rights conferred on you by the current legislation on Personal Data Protection, you may exercise the rights of access, rectification, limitation of processing, deletion, portability and opposition by sending your request to the postal address indicated above or by writing an email to ventas@ysana.es.

In addition and in keeping with what is established in Article 21 of Law 34/2002, of June 11, on Information Society Services and Electronic Commerce (LSSI-CE), we also request your express consent to send you publicity on our products or offers that we think may be of interest to you, whether via email or by any other equivalent means of communication.

- ☐ I have read these terms and conditions and am willing to receive publicity or promotional information from Ysana Vida Sana SL.
- ☐ I have read these terms and conditions and do not wish to receive publicity or promotional information from Ysana Vida Sana SL.

We hereby inform you that you can revoke your consent to receive commercial mail by sending an email to the following address: ventas@ysana.es.

First and last name or company name:

Personal ID number or Tax ID number:

Signature of the person concerned.

CLAUSE TO ENTER ON THE WEB FORM WITH ADVERTISING

In accordance with the provisions of the current legislation on Personal Data Protection, we hereby inform you that your data will be incorporated into the processing system owned by Ysana Vida Sana SL, with Tax ID number and its registered office at AV. UNIVERSITAT AUTÒNOMA, 13-PARC TECNOLÒGIC 08290, CERDANYOLA DEL VALLES (BARCELONA), in order to meet your inquiries and send commercial communications that may be of interest to you. In keeping with applicable regulations, Ysana Vida Sana SL informs users that their information will be kept during the necessary period in order to fulfil the aforementioned conditions.

Ysana Vida Sana SL also informs its users that it will process the data in a lawful, honest, transparent, suitable, relevant, limited, accurate and updated manner. Ysana Vida Sana SL therefore undertakes to take all reasonable measures to ensure that they will be deleted or rectified without delay if they become inaccurate.

In accordance with the rights conferred on you by the current legislation on Personal Data Protection, you may exercise the rights of access, rectification, limitation of processing, deletion, portability and opposition by sending your request to the postal address indicated above or by writing an email to ventas@ysana.es.

In addition and in keeping with what is established in Article 21 of Law 34/2002, of June 11, on Information Society Services and Electronic Commerce (LSSI-CE), we also request your express consent to send you publicity on our products or offers that we think may be of interest to you, whether via email or by any other equivalent means of communication.

☐ I have read these terms and conditions and am willing to receive publicity or promotional information from Ysana Vida Sana SL.

☐ I have read these terms and conditions and do not wish to receive publicity or promotional information from Ysana Vida Sana SL.

We hereby inform you that you can revoke your consent to receive commercial mail by sending an email to the following address: ventas@ysana.es.

You can go to the competent Control Authority to present the claim that you consider appropriate.

CLAUSE TO ENTER IN THE WEB FORM

In accordance with the provisions of the current legislation on Personal Data Protection, we hereby inform you that your data will be incorporated into the processing system owned by Ysana Vida Sana SL, with Tax ID number and its registered office at AV. UNIVERSITAT AUTÒNOMA, 13-PARC TECNOLÒGIC 08290, CERDANYOLA DEL VALLES (BARCELONA), in order to meet your inquiries. In keeping with applicable regulations, Ysana Vida Sana SL informs users that their information will be kept during the necessary period in order to fulfil the aforementioned conditions.

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