Danielle Hoey

Software Engineer

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SUMMARY

Software Engineer with extensive customer service experience. Enjoys contributing to or improving the well-being of others, supporting peers with empathy and understanding.Views a challenge as an opportunity to improve. Humble enough to take feedback as motivation. A resourceful self-starter who is able to quickly learn new information with little to no guidance. Able to thrive in independent, self-managed work while displaying exceptional interpersonal and communication skills.

SKILLS

Programming Languages - JavaScript | Python | HTML5 | CSS3 | Mongo | Mongoose | JSON | Swift
Frameworks - React | Django | NodeJS | Express
Databases - MongoDB, PostgreSQL (SQL Queries)
Other - RESTful Routing, JSON api, JWT Authentication, GitHub, VS Code, Google Analytics

SOFTWARE DEVELOPMENT PROJECTS   January 2022 - Present

[theAlumniNetwork] Full CRUD Social Media App | **ReactJS, NodeJS, Django, PostgreSQL, JWT Authentication, API data integration | GitHub Repos:** Front-End, Back-End
- Modeled after early Facebook, [theAlumniNetwork] is an app to connect alumni of a school or course.
- Users can register and login to view protected routes, create/read/update/delete posts and comments in different conversation topics, and update their profile information as needed.

Mock Stock Stock Market Portfolio App | **Javascript, ReactJS, Express, NodeJS, MongoDB/Mongoose, API data integration, RESTful Routing, React Bootstrap | GitHub Repos:** Front-End, Back-End
- Collaborated with a 3-person team of software engineers in a 2-week sprint to develop an app using MongoDB for the back-end and React for the front-end
- Users can see stock holdings, portfolio balance, stock-specific information, and search for current stock data.
- A full CRUD app, users can add new stocks upon purchase, see their portfolio information, update their portfolio upon change to holdings (buy/sell in part), and delete stocks upon sale

What's for Dinner? Recipe Organization App | **Express, MongoDB/Mongoose, JSON, Javascript, NodeJS, RESTful Routing |** GitHub Repo
- An app to help families decide what to have for dinner. Users can filter the recipes based on their preferences, allergies, and what they have in their fridge
- Utilized Git control and tested routes using Postman to ensure functionality during production

EDUCATION

GENERAL ASSEMBLY | REMOTE
Software Engineering Immersive   *January 2022 - July 2022*
Full-stack software engineering immersive student in an intensive, 24-week, 450+ hour program focused on product development fundamentals, object-oriented programming, MVC frameworks, data modeling, and team collaboration strategies. Developed a portfolio of individual and group projects.

UNIVERSITY OF MASSACHUSETTS | AMHERST, MA
Isenberg School of Management   *September 2004 - May 2008*
Bachelor of Business Administration in Marketing, Management

PROFESSIONAL EXPERIENCE

Merchant, Trader Joe's | Acton, MA   **August 2008 - Present**
- Selected to train and onboard upwards of 200 new colleagues in best practices for task efficiency, job specific technologies and time management
- Manage product inventory in 1-4 grocery categories per shift with G.O.L.D. inventory system, accounting for 10-25% of daily sales
- Adept at assessing the needs and idiosyncrasies of customers to ensure a high-quality customer experience
- Positively impact work culture through attentiveness and empathy toward colleagues and customers
- Proficiency in de-escalation and empowerment to efficiently turn negative situations positive