

# Danielle Banovetz

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## EDUCATION

**St. Paul Conservatory for the Performing Artist, St. Paul, MN**

High School Diploma, Dance, May. 2017

## SKILLS / ABILITIES

- Management
- Team Building: Recruiting, Training, and Developing
- Safety and Security
- Communication
- Customer Service
- Sales: Action Plans, KPIs

## EXPERIENCE

**Shift Supervisor, Starbucks. Maple Grove, MN**

Jun. 2018 – Present

- Motivate and inspire the store team through Starbucks culture and values. Recognize the barista team for accomplishments by celebrating wins, and provide feedback when necessary.
- Champion rewards program delivering a unique experience to the Starbucks customer. Train and develop associates in delivering information about the rewards program to our guests.
- Partner with the store manager to create action plans that drive sales and deliver results.
- Collaborate with the store manager to set clear goals for the team. Follow-up with team and delegate tasks aimed at individual development.
- Recruit staff for the store: traditional methods, word of mouth, recommendations, friends and family.
- Act as safety and security captain ensuring processes and procedures are followed at all times throughout the day.
- Monitor and control inventory - minimizing waste, and capitalizing on sales and profit potential.
- Cultivate a workplace that is inclusive and diverse.

**Teacher Assistant, Dancin' on Broadway. Maple Grove, MN**

Sep. 2012 – May. 2017

- Instructed dancers in developing their skills and techniques to be competition ready.
- Identified areas of growth and individualized experience for personal development.
- Perform moves and analyze dance student's ability to mimic.
- Inspired confidence in dancers and acted as a role model.

**Barista, Target. Maple Grove, MN**

Oct. 2015 – Jan. 2017