

DANIELLE BARKER

danielleemmalee@icloud.com

Calgary, AB

587-852-0234

FULL STACK SOFTWARE DEVELOPER

HIGHLIGHTS

- Completed courses in Visual Basic, C++, Java, SQL and Python
- 15+ years personal experience developing software
- Strong ability in complex problem solving
- Comfortable learning from a variety of different teaching styles, able to develop new skills quickly
- Proven time management skills
- Confident building rapport with customers

EDUCATION

Full Stack Development, EvolveU

2020 – 2021

- Learned Agile methodology
- Worked in teams in person and remotely
- Learned how to better think about and solve complex problems
- Developed skills in JS, React, SQL and NoSQL, as well as non-technical skills to work effectively on a team

EMPLOYMENT HISTORY

Participant, Prospect Human Services SkillGain Program

2020

- Focus on development of essential skills such as verbal communication and teamwork

Pet Sitter, Independent

2013 – Present

- Caring for family pets, up to five dogs and one cat at a time, during vacations
- Communicating with client to ensure satisfaction with services, and providing ongoing updates
- Utilizing creative problem solving skills to address any concerns

School Bus Driver, First Student

2014 – 2016

- Worked with complex needs children and their parents, solving minor issues on a day to day basis
- Devised drop off and pickup schedules and routes to ensure children arrived at school/home in a timely manner

Sales Associate, The Source (Bell) Electronics

2013 – 2015

- Helped customers to find the product that best suited their needs
- Utilized suggested selling techniques to up-sell products such as warranties and phone plans
- Maintain cleanliness and stock of storefront

Shipment Receiver, Cichlid Wholesale

2013

- Check for shipment accuracy and take inventory of product
- Prepare and package shipments for outgoing deliveries
- Rotated products based on first in-first out

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Sales Associate, Boutique iStore

2012 – 2013

- Helped customers to find the product that best suited their needs
- Opened and closed the store, doing inventory counts at start and end of day
- Counted and balanced tills

Store Manager, The Source (Bell) Electronics

2009 – 2012

- Managed a staff of 3-4 employees including hiring, training, scheduling, coaching, and disciplining
- Ensured store met or exceeded health and safety standards
- Dealt with customers' issues to ensure a positive outcome for all parties
- Ensured that all operational work was completed in a timely manner

Sales Associate, 7-Eleven

2008 – 2009

- Served customers in an efficient and friendly manner
- Responsible for ordering and inventory of perishable merchandise

Glazier/Shop Helper, Desa Glass

2008

- Built window and aluminum door frames for businesses from scratch
- Maintained cleanliness and safety of the shop

Assistant Manager, McDonald's Restaurant

2004 – 2008

- Assisted in managing the store on a daily basis including hiring, training, scheduling, and supervising
- Resolved customer concerns in a friendly manner, ensuring overall satisfaction
- Ensured food safety, as well as health and safety of environment and employees

CERTIFICATIONS & TRAINING

Management Training, McDonald's and The Source

2007/2011

High School Diploma, Forest Lawn High School

2004