

Car Seller

User Requirements

- ▶ The customer is able to purchase a car via the e-commerce site where he can browse the different cars and then pay the car online.
- ▶ The customer can purchase the vehicle from the shop and the payment process can be done through the e-commerce site.
- ▶ The supplier is informed from the system when a requested car is out of stock and he needs to provide information to the customer when it can be available.
- ▶ The inventory manager should add new cars to the site and update their specifications.
- ▶ The managers have access to monthly analytics to track key measures such as total sales, top-selling vehicles etc.
- ▶ The finance department(payment processors & economists) should look after the payment process to make sure that taxes are calculated correctly etc.
- ▶ The sales representatives should communicate with the client whenever they have questions about the vehicle on the e-commerce site or even on the shop.
- ▶ The marketing team is responsible for running ads and promotions on the site.