

Daniel Ambrozic

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Senior Software Engineer with over 12 years of experience spanning the real estate, healthcare, and software industries. Expertise in developing innovative solutions through a strong foundation in object-oriented design, analysis, and the full software development lifecycle. Proven success in translating business requirements into scalable, high-performance systems, while ensuring optimal system functionality. Adept at working collaboratively with cross-functional teams and mentoring junior developers to promote continuous improvement and innovation.

TECHNICAL SKILLS

- **Programming Languages:** C#, SQL, JavaScript, HTML, CSS
- **Frameworks & Libraries:** jQuery, AngularJS, Knockout.js, Bootstrap, ASP.NET, Entity Framework
- **Web:** REST APIs, SOAP Web Services, AJAX, JSON, XML, OAuth
- **Database Management:** SQL Server, T-SQL, SQL Server Management Studio (SSMS)
- **Tools & Technologies:** Visual Studio, TFS (Team Foundation Server), Jira, Agile (Scrum), OnBase
- **Development Practices:** Object-Oriented Design (OOD), Continuous Integration (CI/CD)

PROFESSIONAL EXPERIENCE

Accurate Group, LLC (Apr 2017 – Present)
Development Team Lead

Independence, OH
Apr 2024 – Present

- Manage and guide a team of developers through agile software development initiatives by overseeing full-stack development with ASP.NET and C# for backend services, while implementing dynamic front-end solutions with AngularJS, Knockout.js, and JavaScript.
- Establish and enforce best practices for code quality, version control, and software development processes to ensure efficient, maintainable code.
- Conduct regular code reviews and provide mentorship and guidance to team members which fosters professional growth and adherence to coding standards.
- Optimize project delivery timelines and resource allocation, balancing workload to meet deadlines while ensuring the delivery of high-quality software solutions.

Senior Software Engineer

Apr 2017 – Apr 2024

- Designed and developed scalable web and desktop applications for both internal and external clients that utilize C# for backend development and modern JavaScript libraries and frameworks such as AngularJS, Knockout.js, and JavaScript for custom functionality and front-end implementation.

- Leveraged ASP.NET Web Forms and ASMX Web Services to create dynamic, event-driven web applications, enhancing user experience through client-side JavaScript for form validation, DOM manipulation, and AJAX to minimize page reloads and improve performance.
- Integrated and consumed REST APIs and SOAP web services to extend system functionality and enable seamless communication between systems.
- Architected and developed robust database schemas which utilized Entity Framework for ORM-based data access and stored procedures for complex or performance-critical data operations.
- Wrote efficient and reliable SQL functions and stored procedures to automate data processes and enhance system functionality.
- Translated complex software requirements into functional code, consistently developing and maintaining applications to support business operations.
- Proactively troubleshoot, identified, and resolved user-reported issues and performance bottlenecks to streamline application performance.

Cardinal Health, Inc. (May 2016 – Apr 2017)
Software Engineer

Twinsburg, OH
May 2016 – Apr 2017

- Administered, built, and configured the OnBase software suite to meet business needs which ensured seamless document management and workflow automation.
- Utilized C# to expand the functionality of the OnBase system when native features were insufficient or when custom solutions were required to meet complex business requirements.
- Designed, developed, and supported applications and IT products to achieve company objectives and integrated OnBase with other systems as necessary.
- Demonstrated in-depth knowledge of software development techniques and applied C# to create custom workflows, automation, and system enhancements within OnBase.
- Applied expertise in SDLC, modeling business processes, and creating application design patterns and business/functional documentation.
- Maintained a solid understanding of hardware and software platforms, operating systems, databases, web servers, and integration technologies.

Hyland Software, Inc. (Jun 2012 – May 2016)
Application Developer

Westlake, OH
Dec 2015 – May 2016

- Responsible for developing and maintaining intuitive business process and/or social web applications for internal clients using C#, JavaScript, and ASP.NET Web Forms to meet business needs.
- Translated software requirements into working code, developed and maintained applications, and optimized SQL queries for data management and business functionality.
- Assisted with maintaining and updating project code documentation and technical processes while adhering to standards set forth by the applications team.

Solution Engineer

Nov 2014 – Dec 2015

- Responsible for delivering professional solutions to internal business stakeholders by translating business process requirements into technical solutions that leveraged the OnBase software suite.
- Configured, administered, and customized the OnBase platform to design and build solutions, ensuring alignment with internal business stakeholder needs and extending system functionality through C# script extensions.
- Utilized HTML, CSS, and JavaScript to build customized documents within OnBase to enhance the user experience and meet business-specific requirements.
- Performed business analysis to gather information about business processes and concerns from key internal stakeholders, ensuring a clear understanding of requirements for system enhancements and integrations.
- Translated business process requirements into technical solutions, including customizing workflows, automating processes, and integrating OnBase with other internal systems.
- Presented documentation on business analysis findings and solution requirements to key customer stakeholders for validation and approval, ensuring alignment between technical deliverables and business objectives.

Application Support Specialist

Jun 2012 – Nov 2014

- Provided day-to-day support for various software applications, primarily OnBase, ensuring smooth operation and addressing user needs.
- Responded to and resolved user-reported issues related to system functionality in a timely manner, minimizing downtime and disruptions.
- Monitored application performance, troubleshooting system errors or bugs, and implemented corrective actions to ensure optimal health.
- Collaborated with development teams to implement software updates and patches, to maintain system integrity and security.
- Assisted with the installation, configuration, and integration of OnBase with other internal systems, enabling seamless operations across the enterprise.
- Maintained detailed records of support requests and solutions using a ticketing system, ensuring accurate documentation and follow-up.
- Identified recurring issues within the environment and recommended long-term solutions and improvements to enhance system performance and user experience.

EDUCATION

Kent State University

Bachelor of Business Administration (BBA), Computer Information Systems

2006 – 2011