

Daniel Rios Couto

Service Manager at Serpro

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Summary

Currently working as software engineering at eCGlobal Solutions. I have near 6 years of experience on software development process. My experience covers most steps of a software life-cycle, including design, development and testing of applications to requirement analysis and definition, as also with development methodologies, project management principles, and relationship with customers and partners.

Experience

Service Manager at Serpro

maio de 2015 - até o momento (1 ano 1 mês)

Incident, Service Request and Problem management (ITIL)

System Analyst at eCGlobal Solutions

fevereiro de 2014 - maio de 2015 (1 ano 4 meses)

Worked on REST API development and troubleshooting using PHP.

Application development using PHP and PostgreSQL.

Database design and SQL performance analysis for Postgresql and MySQL.

Database design for use in Business Intelligence.

Creation of scripts with Python for automated tasks.

Occasional interactions with frontend development team using HTML5 + jQuery + CSS3.

Code refactoring and creation of solutions for improved maintainability and reusability of software, and improve development process performance.

System Analyst at MedicWare Sistemas de Informática

maio de 2011 - fevereiro de 2014 (2 anos 10 meses)

Worked as software developer for systems Smart and Smartweb, ERP for hospitals, laboratories and clinics, using Powerbuilder 6, Powerbuilder 9, powerbuilder 11, YUI, ASP.

Analyse and design solutions for new requirements from customers.

Development and maintenance of SOAP communication between system and services providers, using ANS TISS standards.

Contact with partners and customers,

Intern at Convergence Works

novembro de 2009 - abril de 2011 (1 ano 6 meses)

Software development using PHP, MySQL, CMS TYPO3.

Configuration, management and troubleshooting of advertising platform OpenX, as also manual building for customers.

Project Manager at InfoJr - Empresa Júnior de Informática da UFBA

janeiro de 2008 - janeiro de 2009 (1 ano 1 mês)

Application of software development methodology based on extreme programming.

Management and finalization of legacy projects, as well driving negotiation with customers when needed.

Recovered framework of projects from more than 1 per member to about 1/2 per member, by completing them and also recovering company's image before customers, positioning the company back to a productive situation, thus producing competitive differential.

Review of project management routines.

Managing development team's leaders.

Software Developer at InfoJr - Empresa Júnior de Informática da UFBA

janeiro de 2007 - janeiro de 2008 (1 ano 1 mês)

Design and development of web applications using PHP, MySQL

Frontend development using JavaScript, CSS 2, XHTML

Courses

Curso livre

Configuring and troubleshooting Windows Server 2008 6425
Active Directory Domain Services

Configuração e Solução de Problemas de Infraestrutura 10221
de rede do Windows Server 2008.

Python on codecademy

Introduction to SQL language - Oracle 10g

Configuring and troubleshooting identity and Access 6426
Solutions with Windows Server 2008 Active Directory

Volunteer Experience

Translator at The Gospel Coalition International Outreach

março de 2014 - até o momento

A good work for a good cause with a good team.

Languages

Portuguese

(Fluente ou nativo)

English

(Nível intermediário)

Skills & Expertise

Software Development

PHP

PostgreSQL

jQuery

JavaScript

Github

Subversion

Web 2.0 Development

CakePHP

Software Engineering

Refactoring

MySQL

PowerBuilder

YUI

SOAP

XML

XSD

WSDL

Education

Universidade Federal da Bahia

Bachelor's degree, Computer Science

Activities and Societies: Junior Enterprise

University of Maryland College Park

Mobile Development

Activities and Societies: Programming Mobile Applications for Android Handheld Systems: Part 1

University of Maryland College Park

Computer Software Technology/Technician

Activities and Societies: Programming Mobile Applications for Android Handheld Systems: Part 1

Projects

Clube Danone

October 2014 to November 2014

Usuários: Daniel Rios Couto, Daniel Almeida

Clube Danone is an exclusive online panel for customers who want to build Danone's future.

An environment specially planned to create a continuous and lasting relationship with customers who share good ideas and the same passions: Danone's yogurts.

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[Contact Daniel on LinkedIn](#)