daniel kwon
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experience

Associate Solutions Engineer • Accedo.tv
September - December 2018

- **Empowered client-facing teams** by allowing them to contribute to product roadmapping decisions through the implementation of a product feature request process in JIRA
- **Automated manual sales processes** involving Trello, Salesforce, & Google Sheets using JavaScript & REST APIs to decrease task completion time by up to **90%**
- **Created a data visualization** for information on previous client engagements in order to analyze customer trends using **Google Data Studio**

Lead Organizer • TEDxUW
March 2018 - Present

- **Led a 25 person team** to plan and execute the University of Waterloo's 7th annual TEDx conference for **500 attendees** which had a **NPS of 72**
- **Managed and supported 6 sub-teams** by creating project timelines, training team members, and personally handling urgent tasks to exceed each team's respective goals

Systems Development Analyst • Barrick Gold
January - April 2018

- **Enabled business employees to access previously unavailable database information** by adding an automatic report generation feature to Oracle BI using SQL, Excel, & Oracle Tools
- **Gathered requirements** for the customization of a new CRM tool intended to track relationships with communities near mine sites
- **Built minimum viable products** to test the feasibility of different customization options of the new CRM tool

hobbies

Event Planning, Skiing (Certified Instructor), Photography

skills

design
Adobe Creative Suite, SolidWorks, Axure RP, Balsamiq

languages
C++, Python, SQL, XPath, JavaScript, HTML/CSS

technologies
Git, JIRA, Selenium, Oracle BI

education

Systems Design Eng. • UWaterloo
September 2017 - April 2022

Courses:
Data Structures & Algorithms (C++),
Human Factors in Design,
Design, Systems, and Society

projects

Buzz Wristband

- **Led a 6 person team** to develop and prototype a wristband that prevents poor sleep habits by alerting the user of drops in heart-rate and motion
- Utilized Arduino and Axure RP to **create medium fidelity prototypes** and perform **usability testing**

Gmail Invoice Sorter

- **Created a program to simplify income tax reporting** by saving and sorting Gmail invoice attachments into Google Drive folders by company and date using JavaScript

Google Slides Template Customizer

- **Optimized tailored sponsorship engagements** by automating the customization of sponsorship slide decks