

Daniel Pynas

Information Technology Professional

Contact

Work Contact (Preferred)

pynasworkbiz@gmail.com

470-507-9980

Personal Contact

red.t6.ua@gmail.com

904-312-3079

Education

**Florida State College @
Jacksonville**
Jacksonville, FL

*Information Systems
Technology (BAS)*

*Computer Information
Technology
(AAS)*

Key Skills

Microsoft 365
Communication
Problem-solving
PowerShell

Python

Java

Active Directory

SQL

Computer Hardware

Networking

Customer Service

Troubleshooting

About Me

Computer Information Technology Associate of Applied Science Degree and Information Systems Bachelor of Applied Science Degree holder from Florida State College @ Jacksonville with a 3.3 GPA. I am seeking an IT job with decent compensation and a healthy work environment. Hard work, discipline, and an openness to learning new things are my biggest strengths. Highly reliably and professional.

Experience

System Support Specialist @ The Energy Authority, Jacksonville FL

August 6, 2024 – Present

- Troubleshoots Windows 10 & 11 Computers
- Provides on call Systems Support
- Imaged Computers and Installed critical software
- Managed Active Directory and Email Systems (Mimecast)

Intern @ Baptist Health Information Systems Center, Jacksonville FL

September 30, 2024 –

- Shadows software engineers and learned about SQL and Java Script
- Examine various Cyber security concepts with websites like VirusTotal & MX ToolBox
- Helped InfoSecurity personnel with scripting and coding.
- Observed help desk members and noted various troubleshooting methods

Intern @ Venture Pointe Inc, Jacksonville FL

August 7, 2024 – September 20, 2024

- Exposure to Active Directory & Group Policy
- Troubleshooting Hardware and Software Issues
- Exposure Powershell & CMD Prompt
- Took Notes on Networking Fundamentals & PuTTY
- Exposure to Server Configuration w/ Linux & ProxMox

Home Lab (ProxMox,
VMs, & Servers)

Intern @ Pride Computer Systems, Jacksonville FL

May 2024 — August 2, 2024

- Aids technician in building desktop pcs.
- Takes notes on various software operations.
- Follows technicians in troubleshooting pc malfunctions.
- Assist technicians in network installations.

References

Pride Computer Systems

Manager

Matthew Hull

904-242-9521

Venture Pointe

Manager

Chris Broome

904-505-7148

Baptist Health

Manager

Casey Quast

352-286-1728