



Campaign overview Types

OTA manager offers 2 different types of campaigns

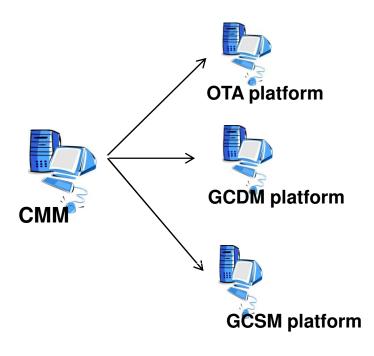
Criteria	CMM campaign	XCT campaign	
Campaign must run very fast	Not optimal	Strongly recommended	
Campaign targets huge number of cards	Not optimal	Strongly recommended	
Multiple-services campaign	Possible	Possible	
Run several campaigns simultaneously	Mandatory	Not possible	
SIM card content check required before sending	Mandatory	Possible with restrict. Output Description:	
Card detailed record required for billing	Mandatory	Not possible	
Use SMSC or TRANS mode	Mandatory	Not possible ^②	
Use a channel driver other than SMPP/CMG/Not	kia Mandatory	Not possible®	

⁽¹⁾ It is not possible to perform a card content check for individual card (→ Check is performed at the card profile level)

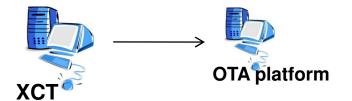
⁽²⁾ Only MT mode is supported

⁽³⁾ Only SMPP, CMG and Nokia drivers are supported

Campaign Engines and Registered Products



- Send SMS
- Update/Activate XXX
- Create/Delete/Download/Lock/Unlock Applets/Packages/Instances
- Audit XXX
- Generic Card Update
- SMS Provisioning
- Activate/Deactivate/Install/Remove/Update Page/Service
- AutoSychro
- Check XXX
- Audit
- Passthru
- Refresh/Unlock Service Content
- Switch Portal



- Send SMS
- Update/Activate XXX
- Create/Delete/Download/Lock/Unlock Applets/Packages/Instances
- Audit XXX
- Generic Card Update

Campaign Engines and Registered Products Rules

- → A CMM scenario is able to use ONLY services from ONE registered products, either:
 - RCA
 - GCDM
 - GCSM
- → A XCT scenario can use services from it's own list, meaning:
 - ALL RCA services
- → No GCDM/GCSM Services available with XCT

Campaign Main steps



Scenario

Consist on defining the list of the different Services to submit over the Air *Example :*

- ✓ Service 1 : Submit a SMS Text to inform the subscr. that his Card is going to be updated
- ✓ Service 2: Submit the Update of the file
- ✓ Service 3 : Submit a SMS Text to inform the subscriber that his Card is now updated



2 Target

Consist on defining the list of the (U)SIM cards to target



Campaign definition

Consist on defining

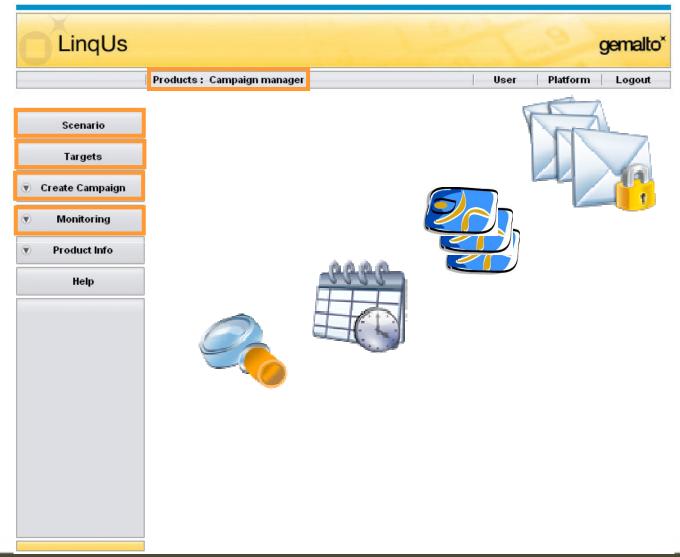
- ✓ The scenario to be used
- ✓ The transport protocol
- ✓ The target
- ✓ the campaign schedule





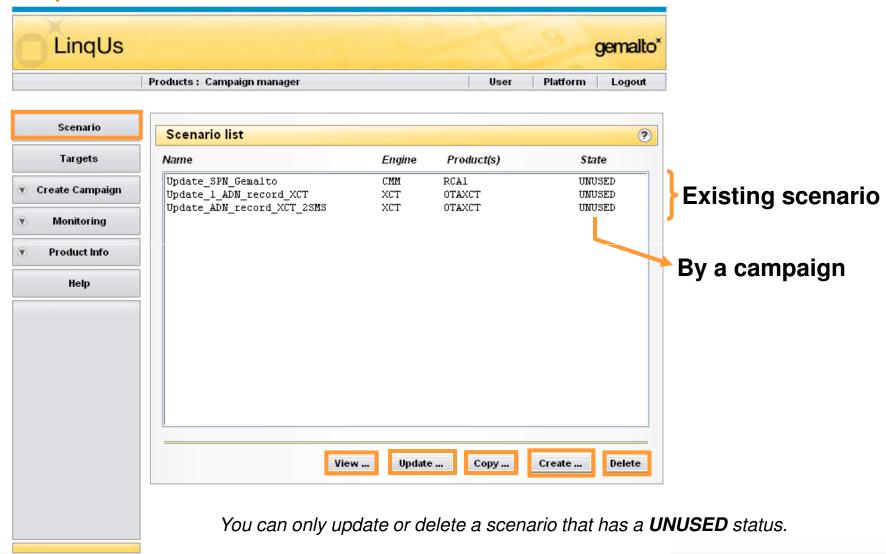
- ✓ To verify the right execution of the sending
- ✓ To analyze the status of the campaign
- √ To schedule a new campaign based on a existing one
- To export the result of a campaign

Campaign Main steps

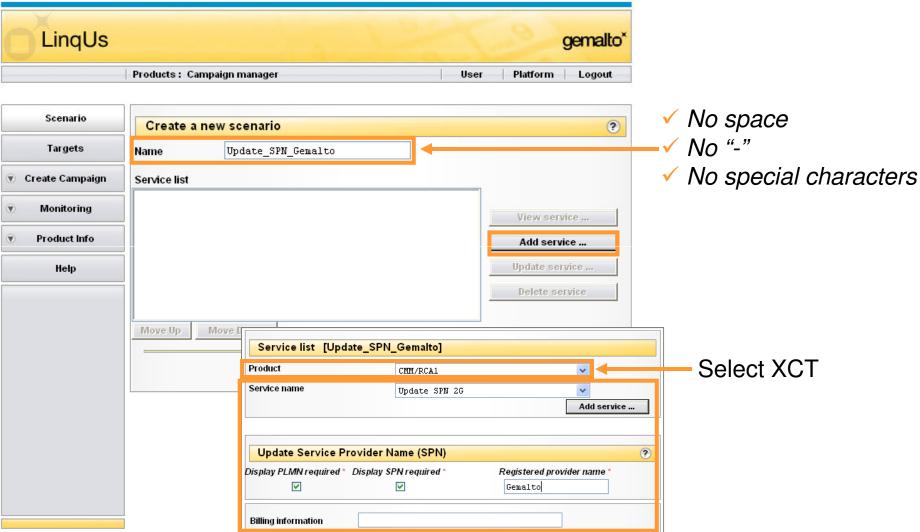


Campaign Step 1 – Scenario 1/3





Campaign Step 1 – Scenario 2/3

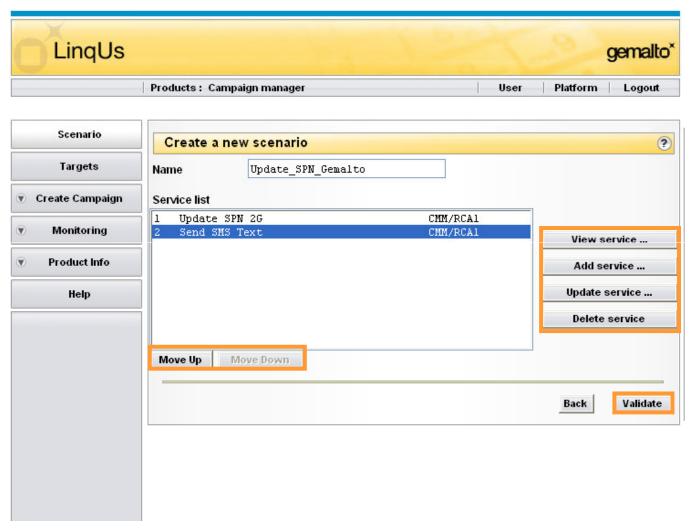


See main services description in the "Submitting and Monitoring a Request" memo



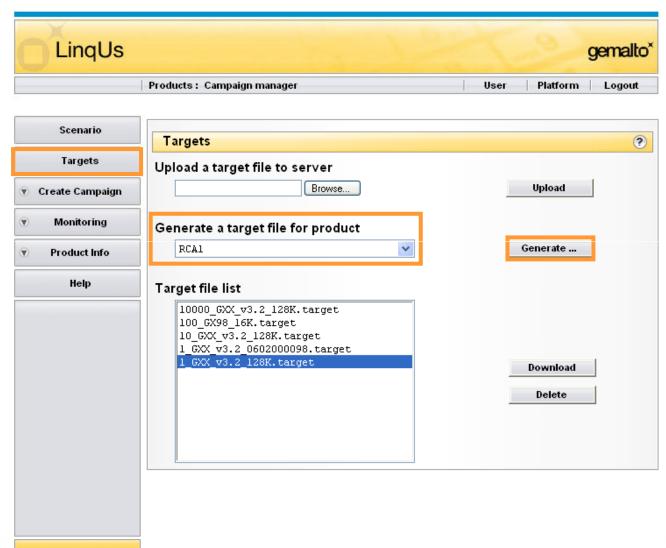


Campaign Step 1 – Scenario 3/3



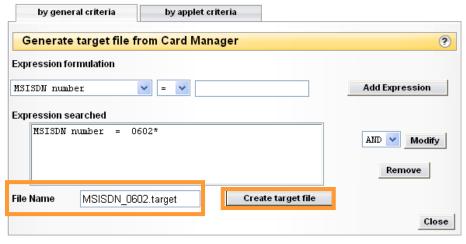
Campaign Step 2 – Target 1/4





Campaign Step 2 – Target 2/4





Create a query in order to select your target(s) by using the following criteria

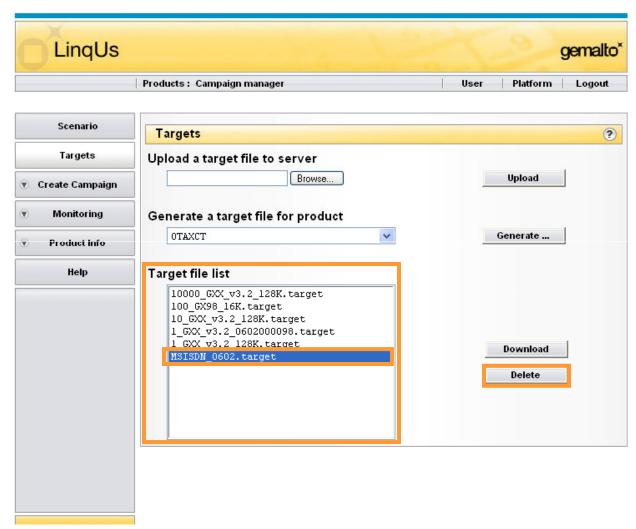
- ✓ MSISDN
- ✓ Serial number (ICCID)
- ✓ IMSI
- ✓ Card state (Active/Not active)
- ✓ Card profile (2G, 3G, ...)
- ✓ Card Group Id (See "Group management" memo)
- Creation date
- ✓ Last modification date





Campaign Step 2 – Target 3/4

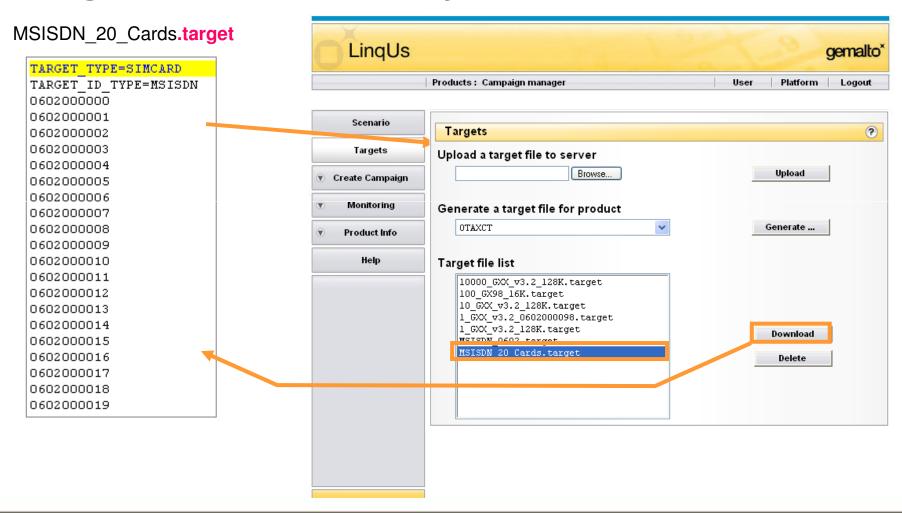




Campaign Step 2 – Target 4/4

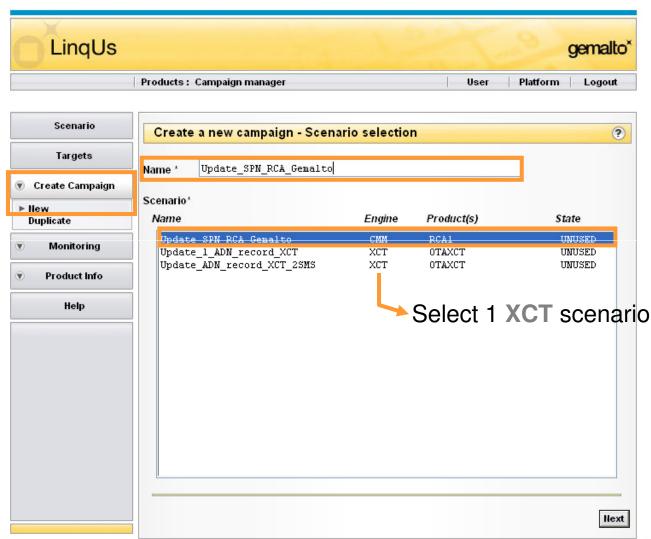


Target files can be also manually created and saved into a text file



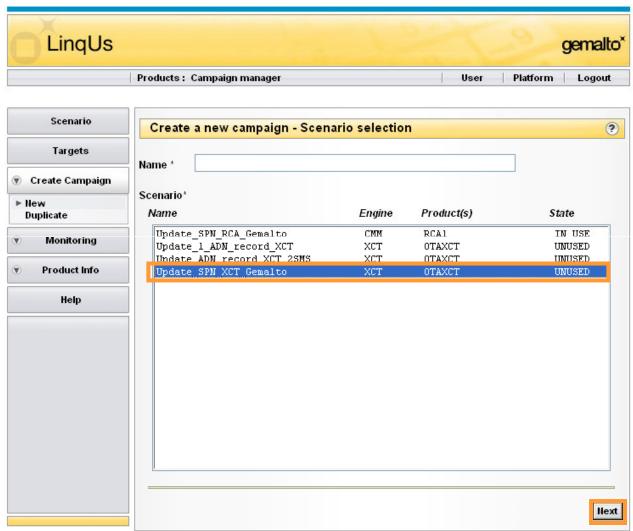
Campaign Step 3 – Create campaign





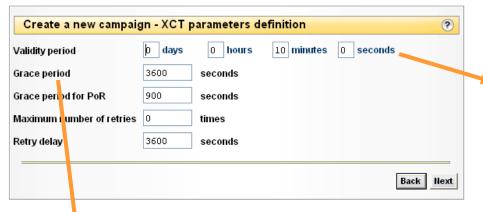






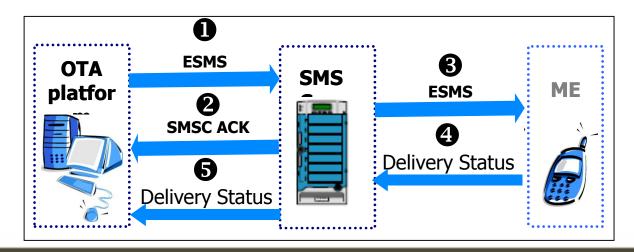
Campaign Step 3 – Create campaign – XCT 2/10





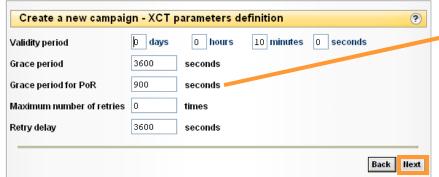
Specifies the SMSC expiration time, after which an invocation is discarded if it has not been delivered to the destination (4).

Grace period is the time that **XCT waits** for a **Delivery Status** (**6**) response message **after the validity period** has **expired** before **assigning a final status** code to an invocation (*Recommended value in SMSC mode: From 1 up to 4h*).



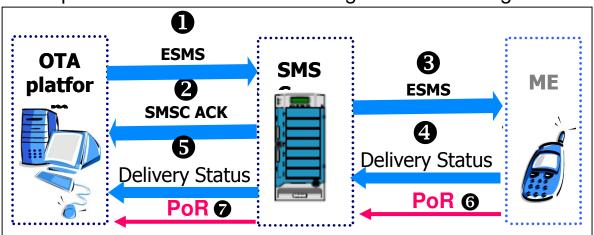
Campaign Step 3 – Create campaign – XCT 3/10





Grace Period for PoR is the period of time to wait after expiration of the validity period for a PoR (♥) to arrive before assigning a final status code to the invocation. (Recommended value in SMSC mode: 10mn).

The **Maximum number of retries** is the number of times that XCT resends messages that could not be delivered. when in **SMSC mode, the parameter should always be set to zero**. The **Retry delay** is the period of time before resending a failed message.

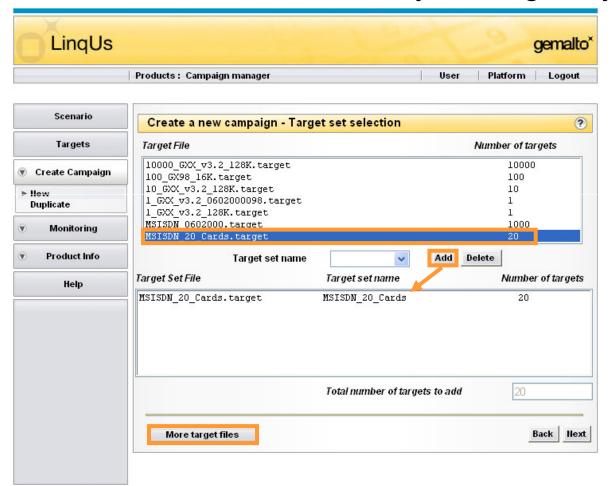


Delivery Status (DS): Send by the card at the end of the **reception of each SMS Proof of Receipt (PoR):** Send by the card at the **end** of each **service execution**

Campaign Step 3 – Create campaign – XCT 4/10



In order to define your targets, you can:

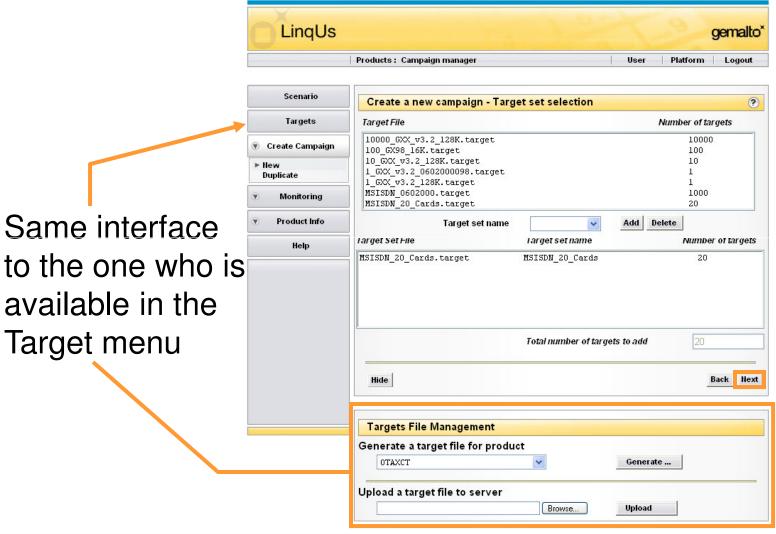


Select existing target file(s)...

... and/or create new target file(s)...

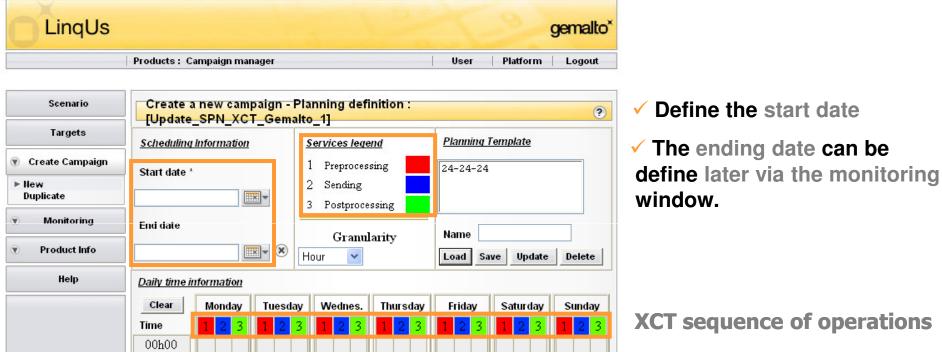






Campaign Step 3 – Create campaign – XCT 6/10







01h00

02h00

03h00 04h00 05h00 06h00 07h00 08h00





XCT sequence of operations





- **→** Objective : Prepare and store the message to be sent
 - Check compatibility between services and card possibilities
 - Format the messages and store them in the XCT with the status READY_FOR_SEND
 - Prepare the result card content and compute the final synchro counter value



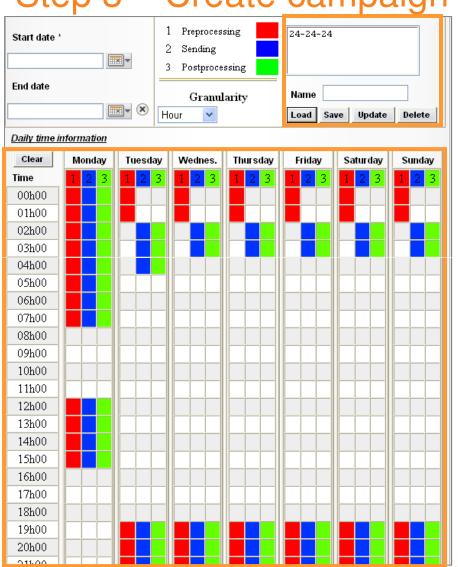
- → Objective: Use a much as possible of the available bandwidth
 - Send all SMS in MT mode, receipt all returned status (Submit response and Delivery response) and POR.



- Objective : Finalize the card processing
 - Update card content and update synchro counter
 - ✓ Unlock locked cards if locked,

Campaign Step 3 – Create campaign – XCT 8/10





You can save your schedule into a template in order to use it again on for next campaigns

Define when each XCT sequences can be processed by the platform

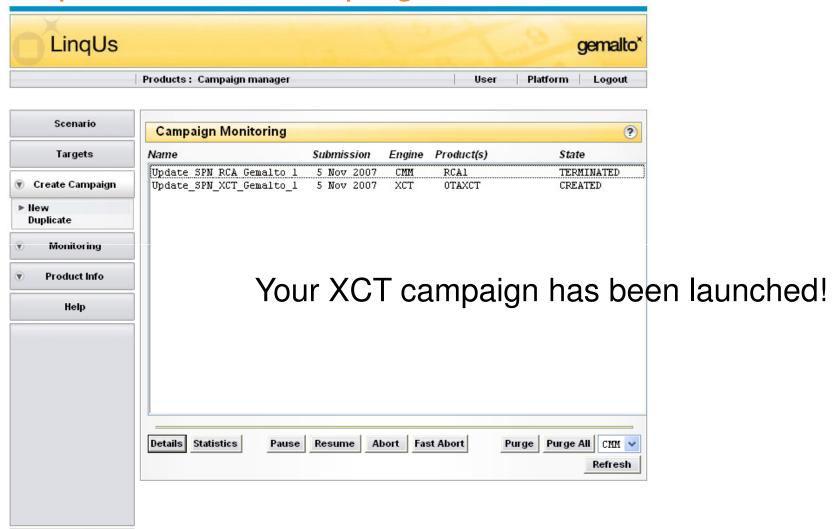


Check that your XCT campaign is ready to be launched



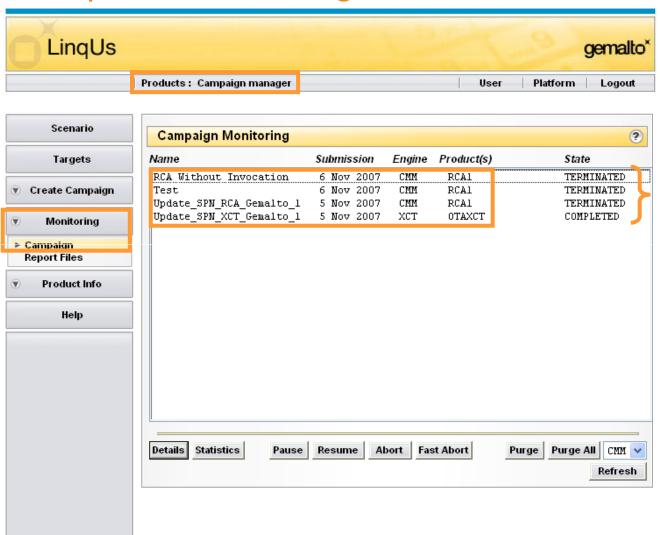
Campaign Step 3 – Create campaign – XCT 10/10





Campaign Step 4 – Monitoring 1/3

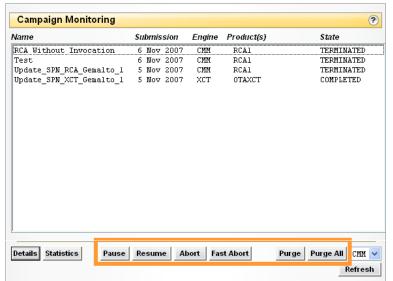




Campaigns list

Campaign Step 4 – Monitoring 2/3





Pause You can pause a campaign at any time. Pausing a campaign can be a time-consuming operation because all tasks that have started must be finished.

Resume You can restart a campaign that has been paused.

Abort You can only abort a campaign while the campaign is executing. Aborting a campaign can be a time-consuming operation because all tasks that have started must be finished.

Fast Abort Fast abort kills the campaign.

Purge Purge all the campaigns that have been selected.

Purge All Purge all the terminated campaigns. It is recommended to use the "Purge All" function rather than the simple "Purge" function.





Name	Submission	Engine	Product(s)	State
RCA Without Invocation	6 Nov 2007	CMM	RCAl	TERMINATED
Test	6 Nov 2007	CMM	RCAl	TERMINATED
Update_SPN_RCA_Gemalto_1	5 Nov 2007	CMM	RCAl	TERMINATED
Update_SPN_XCT_Gemalto_1	5 Nov 2007	XCT	OTAXCT	COMPLETED

State

✓ Created The campaign exist in the platform. It has not reached its launch date

✓ Active Campaign has reached its launch date. Scenario can be executed as defined in the campaign schedule (Executing or Idle)

✓ Paused Scenario are no longer submitted for execution

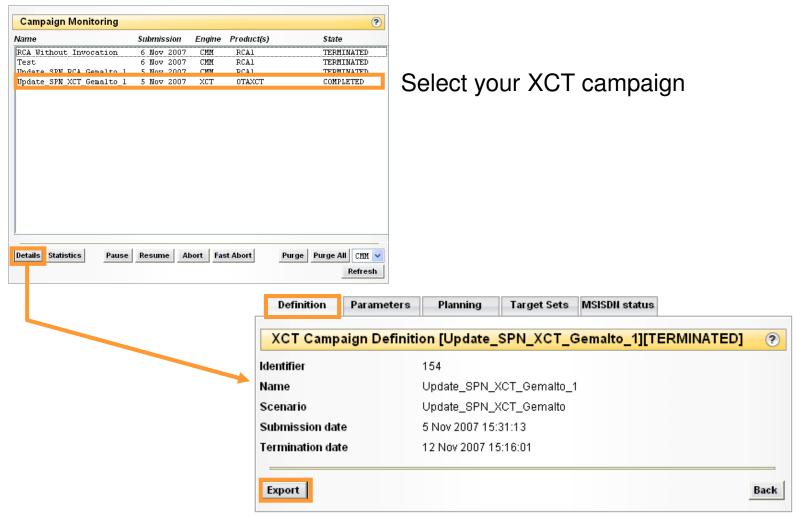
✓ Aborted Scenario are no longer submitted for execution

✓ Terminated Part of or all scenarios have been executed and all results of submitted scenarios have been collected

✓ Completed Part of or all scenarios have been executed and all results of submitted scenarios have been collected but the end date of the campaign has been not reached or hasn't be setup

✓ **Terminating** The campaign will be in a TERMINATED state after that **all** the **target responses** have been **collected**. If this campaign stays in a TERMINATING state after that the validity period has been expired, the end user shall make a FAST_ABORT to finalize the campaign

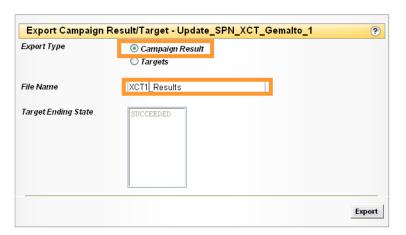
Campaign Step 4 – Monitoring – XCT – Details 1/4



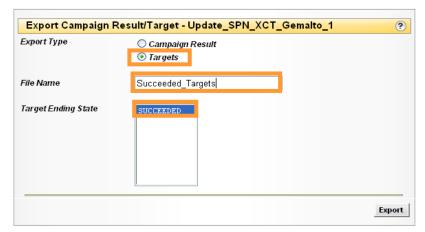
Campaign Step 4 – Monitoring – XCT – Details 2/4

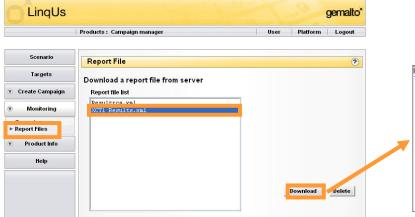


You can export an xml report



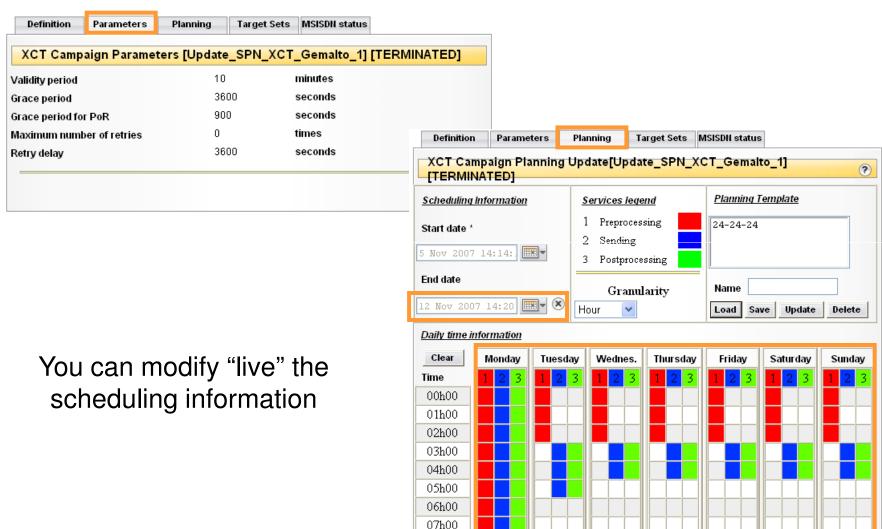
You can export target files







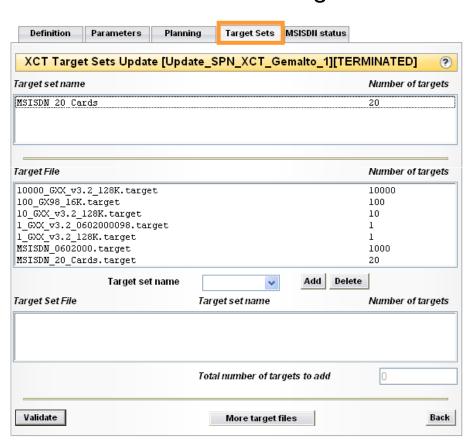
Campaign Step 4 – Monitoring – XCT – Details 3/4



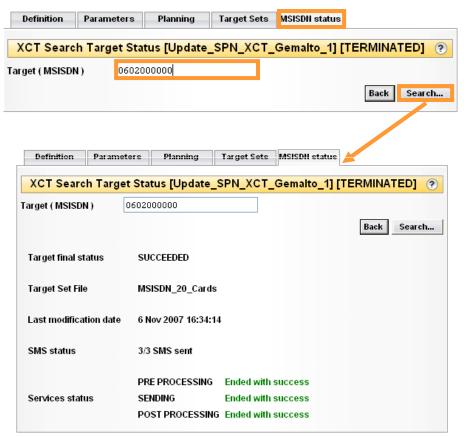
Campaign Step 4 – Monitoring – XCT – Details 4/4



You can add some targets "live"

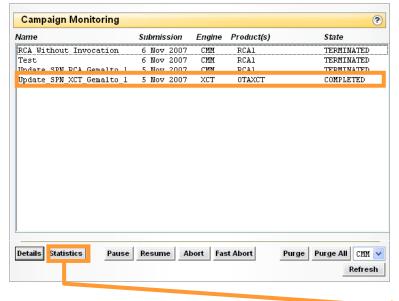


You can check the status on 1 target

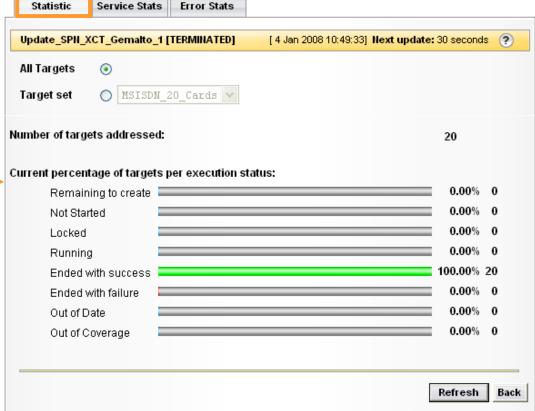




Campaign Step 4 – Monitoring – XCT – Statistics 1/2



Select your XCT campaign





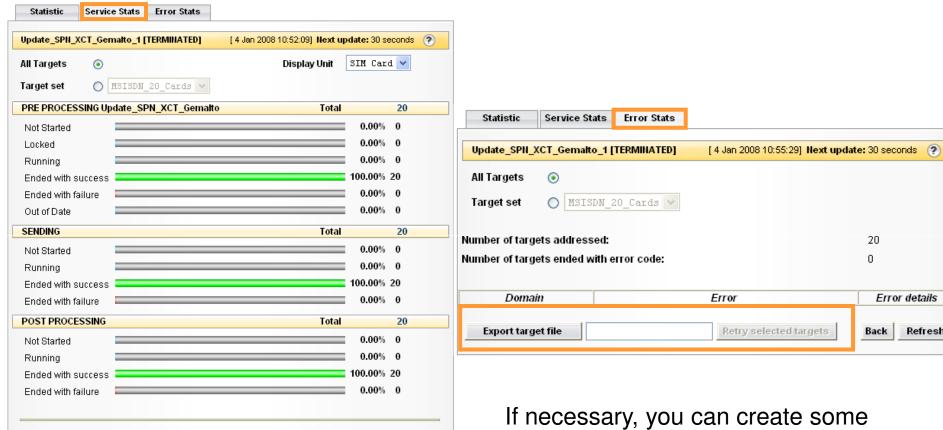
20

Back

Error details

Refresh

Campaign Step 4 – Monitoring – XCT – Statistics 2/2



Back

Refresh

If necessary, you can create some target files (Ex: Expired targets)

Campaign Priorities

- ★ XCT campaign has the lowest priority versus CMM campaign and single invocation
- → In the CMM campaign, a "Priority level" parameter can be used in order to manage priorities
- → Between 2 CMM campaign (With the same priority level), it's the one who already created the ESMS that is able to lock the card
- → Only one XCT campaign can be run at the same time