

JOSÉ DANIEL RODRÍGUEZ SÁNCHEZ

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I'm dedicated to driving company growth and fostering a harmonious work environment, creating success and strong team bonds in my professional journey.

EXPERIENCE

SOFTWARE L2 SUPPORT ENGINEER, IBM

NOVEMBER 2021 – CURRENTLY

In 2021, I started working as a L2 Support Engineer in IBM Aspera products. The primary goal of Aspera products is to maximize transfer speeds between nodes or servers, optimizing performance to match the capabilities of the hardware. The core product can be installed in a Linux, MacOS, Windows, and others file systems.

During this time, I helped and did closed collaborations, shared knowledge, and building Lab environments with other L2 peers, L3 Team, Developer Team, and QA Team. Also creating and collaborating with the Documentation Team and being a top Support Engineer.

SENIOR DEVELOPER ENGINEER, DXC

AUGUST 2019

In 2019, the first project was assigned to me to build a YAML configuration file editor, by using Bootstrap, jQuery (AJAX) and HTML. The goal was about be able to edit a configuration file using a built-in website module using Perl CGI language.

In 2020, I worked on Operational Business Reporting and Analytics Team – for Insight Portal. Mainly as Back-End developer, scripting using Perl and Java language. On this project, was also used git and GitHub tools to version control.

The queries and the connections to databases was made by me. In this project, we need to connect to SQL Server databases, Athena (AWS), and PostgreSQL.

In 2021, I was assigned as a Software Developer in ServiceNow Partner Platform, which is platform that uses AngularJS and JavaScript, to build web sites where forms and automated jobs can be easily configure, the projects assigned to me during this time I modified automated Workflows, and I modified Excel load files data by using a tool called Transform Map. Also did Collaboration with OSR Team (Optimized Software Request), which used Flexera products and Integration between ServiceNow by using Connect Now

WEBSITE DEVELOPER, FREELANCER

MARCH 2019 – JULY 2019

Developed a web site to a car painting workshop called Eco Painted Parts a small family company from USA, using Symfony3, PHP, twig, HTML, and jQuery languages. Database in MySQL.

This project was build using the framework symfony3, to provide an estimated cost for replacing car parts and painting by using a form and submit button. By filling the form and submitted, it should show up the total costs and the details (cost calculator). This project was built in MySQL database, the design of the database, the front-end and the back end was developed by me.

CUSTOMER SUPPORT ENGINEER L2, TEK

NOVEMBER 2018 – FEBRUARY 2019

EXPERTS

Solving tickets related with Data Protector Product, a platform used for automation of backups (systems and applications) around the world for different companies.

This platform also uses Perl scripts to configure a backup. The application that can be backed up using this tool: databases (MySQL, SQL Server, Sybase, Oracle, etc.), applications (SharePoint, Outlook, Hyper-V, vSphere, etc.) and file systems (Linux, Unix, windows, etc.)

SOFTWARE DEVELOPER ENGINEER, ERICSSON

APRIL 2010 – MARCH 2011

Dashboards Developments using digital forms (forms created using an application called Doforms) and synchronize this data with a MySQL database as a raw data and then be processed and present on a web site built using symfony3 framework.

Administrator of Linux servers, LANs, and Juniper Firewalls.

Taking new request, upgrading, and developing web sites (inventory internal site) using Symfony2, PHP programming and Symfony3 framework. Mainly as a Front-End Developer.

EDUCATION

ASSOCIATED DEGREE IN SYSTEMS ENGINEERING, UNED

CURRENTLY

WE DEVELOPER CERTIFICATION, NEXTU

LINUX+ CERTIFICATION, COMPTIA

DECEMBER 2022

Certified CE

DATABASE CERTIFICATION, NEXTU

SEPTEMBER 2020

MySQL, PostgreSQL, and Mongo DB

PYTHON CERTIFICATION, NEXTU

JULY 2021

SOLARIS 10 OS, SOLARIS ACADEMY

JULY 2011

Solaris 10 Operating System Essentials

Solaris 10 Operating System Administration Part1

ELECTRONIC ENGINEER BACHELOR'S DEGREE, ITCR

JANUARY 2010

Final project still pending.

ASSOCIATED DEGREE IN ELECTRONICS, ITCR

JULY 2003

KNOWLEDGE

C, C++, Java, MATLAB, Perl, Python, PHP, HTML, XML, KML, JavaScript, jQuery (bootstrap, high Chart), GoogleMap API, Shell Scripting, VBA, Ruby on Rails, Twig, MySQL, Oracle, Sybase, Git, GitHub, SQL Server, Markdown, Typora, Athena DB, Redshift DB, PostgreSQL, BigQuery, Postman, Insomnia, cURL. Symphony3, DBVisualizer, DBeaver, Visual Basic, VMWare, Wireshark, Tortoise, Jira, Angular9, React.