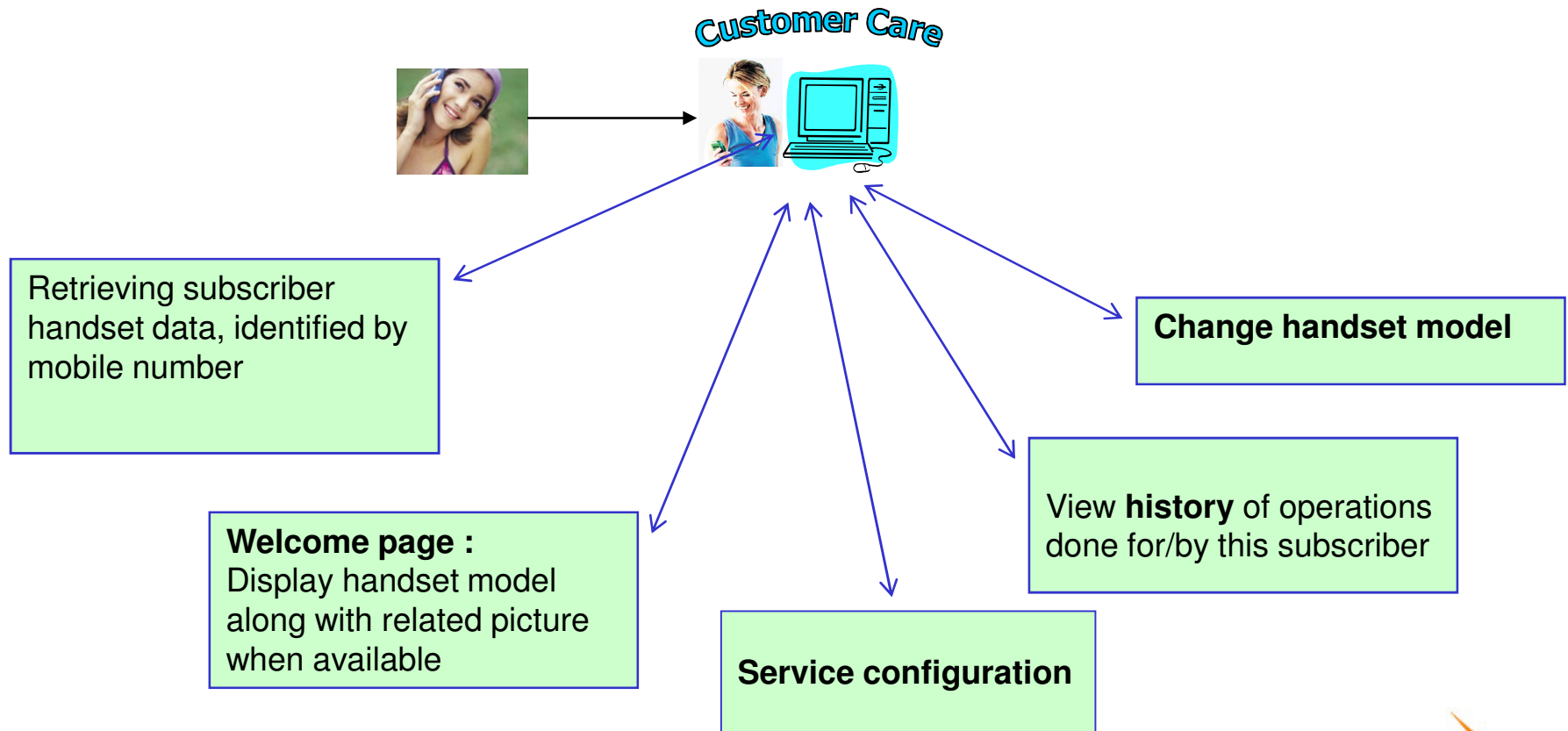


LinqUs Device Management 5.0

Simplified Customer Care

Simplified CCI main features

- ✧ Designed to ease Customer care agent mission
- ✧ Web based interface
- ✧ For most common and useful daily operations
- ✧ 4 main Operations :



Displaying Mobile Info 1/2

The screenshot shows a Microsoft Internet Explorer browser window displaying the LinqUs login page. The page has a yellow header with the LinqUs logo and the gemalto logo. Below the header, there is a 'Welcome' section with a text input field for 'Enter the subscriber's Mobile Number' containing the number '0634649806'. An 'OK' button is next to the input field. A 'Logout' button is also visible. A callout box with the text 'A subscriber is identified by the Mobile Number' has an arrow pointing to the input field. Another callout box with the text 'Click!' has an arrow pointing to the 'OK' button. A small dialog box titled 'Microsoft Internet Explorer' is open, displaying a question mark icon and the text 'Make sure the Mobile Number correct?'. It has 'OK' and 'Cancel' buttons. A callout box with the text 'Click!' has an arrow pointing to the 'OK' button in the dialog box.

Displaying Mobile Info 2/2

Welcome - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites RSS Mail Print

LinqUs **gemalto[®]**


Welcome

The subscriber's Mobile Number is 0634649806 .
To enter a different Mobile Number click [Here](#) .

The current model of the subscriber is **NOKIA N80**.
To change models click [Here](#) .

To configure services click [Here](#) .

[History](#) | [Logout](#)



NOKIA N80

[Help](#)

Sending Settings 1/3

Welcome - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Reload Home Search Favorites RSS Print Mail News Groups People


LinqUs gemalto[®]

Select Configuration Set

Configuration Set	Comments
MySettings Personal	Your handset supports WAPGPRS,EMAIL,BOOKMARK services.
Super cool	Your handset supports MMSGPRS,WAPGPRS,BOOKMARK services.

[Return](#) [Help](#)

Click!



NOKIA N80

Sending Settings 2/3

Welcome - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Reload Home Search Favorites RSS Print Mail Stop

LinqUs **gemalto**

Service Configuration


You can configure 3 services in this configuration set. Send configuration over the air means the service will be configured automatically. Manual configuration means that you must configure the service from your mobile handset. If you don't want to configure a service, click *Skip service*.

WAPGPRS **EMAIL** **BOOKMARK**

[Send Configuration over the air](#)
[Skip Service](#)

Click!

[Next Service](#) | [Back](#) | [Return To Configure Service](#) [Help](#)



NOKIA N80

Sending Settings 3/3

Welcome - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Reload Home Search Favorites RSS Mail Print View Source Add-ons People

LinqUs gemalto[®]

Settings Installation Instructions

[WAPGPRS](#) [EMAIL](#) [BOOKMARK](#)


- The requested settings have been sent to your handset, please follow the instructions below to finish configuration.
- If the mobile asks for a PIN code, please enter the following code: 1234

The handset will display 1 new message.

1. Press Show.
2. Enter the PIN code as shown on the website and press OK.
3. Press Options, scroll to Save and press Select.
4. If asked to Set as default settings? press Yes.

The settings have been applied and are ready for use.

[Next Service](#) | [Back](#) | [Return To Configure Service](#) [Help](#)



NOKIA N80

Manual Configuration 1/2

Welcome - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Search Favorites

LinqUs gemalto

Service Configuration

You can configure 3 services in this configuration set. Send configuration over the air means the service will be configured automatically. Manual configuration means that you must configure the service from your mobile handset. If you do not want to configure a service, click *Skip service*.

WAPGPRS **EMAIL** **BOOKMARK**

Manual Click!

[Back](#) | [Return To Configure Service](#) [Help](#)

PHILIPS 636

No image available

Manual Configuration 2/2

Welcome - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Search Favorites

LinqUs gemalto

Manual Installation Instructions

[WAPGPRS](#) [EMAIL](#) [BOOKMARK](#)

Setting up the bookmark

1. On the handset, press the OK key to enter the main MENU structure.
2. Scroll to Operator Services and press the OK key.
3. Scroll to WAP and press the OK key.
4. Scroll to Bookmarks and press the OK key.
5. Scroll to Add Bookmark and press the OK key.
6. Highlight the Title field and press a letter to open the Text editor.
7. Enter gemalto and press OK.
8. Highlight the Address field and press a letter to open the Text editor.
9. Enter <http://www.gemalto.com> and press OK twice.
10. Press, and hold, the C key to return to the main screen.

The handset is now configured for using this bookmark.

No image available

PHILIPS 636

[Back](#) | [Return To Configure Service](#) [Help](#)

History

Welcome - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites RSS Feeds Print Mail

LinqUs gemalto[®]

History

Service	Handset	Submission Date	Ending Status
WAPGPRS(wap_gprs_vd2)	PANASONIC VS2	Apr 18, 2007 2:15:20 PM	Succeeded
WAPGPRS(wap_gprs_vd2)	NOKIA N80	Apr 18, 2007 1:29:44 PM	Succeeded
BOOKMARK (gemalto_bookmark)	NOKIA N80	Apr 18, 2007 1:29:15 PM	failed
WAPGPRS(wap_gprs_vd2)	NOKIA N80	Apr 18, 2007 1:28:54 PM	Succeeded
WAPGPRS(wap_gprs_vd2)	NOKIA N80	Apr 18, 2007 10:38:50 AM	Succeeded

[Return](#)

Handset swap!

Change Model 1/2

Welcome - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Reload Home Search Favorites RSS Print Mail News Groups

LinqUs gemalto[®]

Choose your model

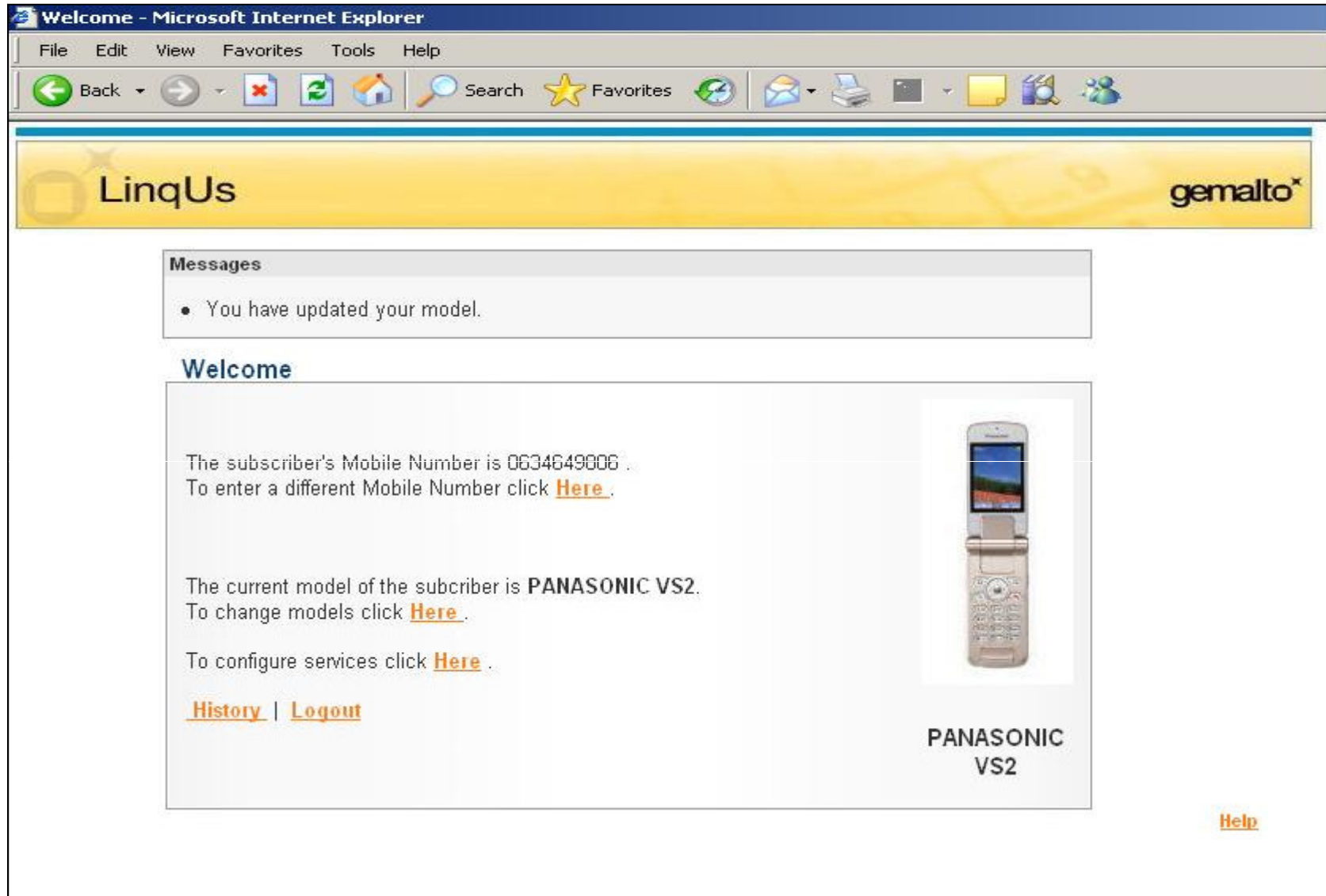
Manufacturer	Model
PANASONIC	VS2

Validate Cancel

Click!

[Help](#)

Change Model 2/2



Provisioning a New Subscriber 1/4

Welcome - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Reload Home Search Favorites

LinqUs gemalto

Welcome

Enter the subscriber's Mobile Number: 0634649000 OK

Logout

Mobile Number not yet registered

Click!

Microsoft Internet Explorer

? Make sure the Mobile Number correct?

OK Cancel

Click!

Provisioning a New Subscriber 1/3

Welcome - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites

LinqUs gemalto

Messages

- Your handset is not registered, so we have created a handset for you.
- You must choose a model before continuing.

Welcome

The subscriber's Mobile Number is 0634649000 .
To enter a different Mobile Number click [Here](#) .

No model is selected for your handset, so you must [SELECT A MODEL](#) .

[History](#) | [Logout](#)

[Help](#)

Warning messages !

Click!

No image available

Provisioning a New Subscriber 2/3

Welcome - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Refresh Print Mail Stop Taskbar

LinqUs **gemalto^x**

Choose your model

Manufacturer	NOKIA	Model	1101	
Validate Cancel				Help

Click!

Provisioning a New Subscriber 3/3

Welcome - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Reload Home Search Favorites RSS Feeds Print Mail Stop

LinqUs gemalto[®]

Messages

- You have updated your model.


Welcome

The subscriber's Mobile Number is 0634649000 .
To enter a different Mobile Number click [Here](#) .

The current model of the subscriber is **NOKIA 1101**.
To change models click [Here](#) .

To configure services click [Here](#) .

[History](#) | [Logout](#)



NOKIA 1101

[Help](#)

New Customer and her/his handset have been provisioned.

Routine operations can be carried out again