

No Users or Devices Present in the SCCM Console

Thanks For Damain for originally submitting this problem to the message board. Special thanks because he also submitted a fix as well.

Here is Damain original post



Insufficient access rights

Damian (/user/damian-chelverajan/) · a day ago

Hi, I am following the Lab Setup. My Discovery of Users and Devices dont work. I have checked under AD Forest in SCCM Administration and found the error msg "Publishing Status : Insufficient rights" I have given all rights to users and SCCM machine to AD but it does not work. Please advise. Thanks

Damian

Robert (/user/robert-151/) — Instructor · a few seconds ago

Edit HTML

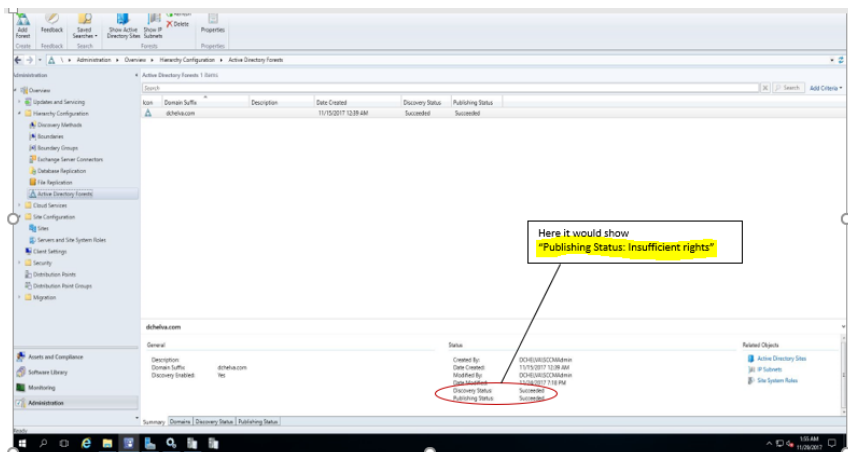
You need to give your SCCM server computer account in AD permissions to publish to the SystemsManagement container. That's where it publishes information to the forest.

<http://social.technet.microsoft.com/Forums/en-US/ab6dc179-0348-4343-8c36-7e8b92313524/sccm-2012-system-management-container-in-ad?forum=configmanageregeneral> (<http://social.technet.microsoft.com/Forums/en-US/ab6dc179-0348-4343-8c36-7e8b92313524/sccm-2012-system-management-container-in-ad?forum=configmanageregeneral>)

To verify whether your site is publishing information in Active Directory, verify hman.log and sitecomp.log, use

Thanks Robert

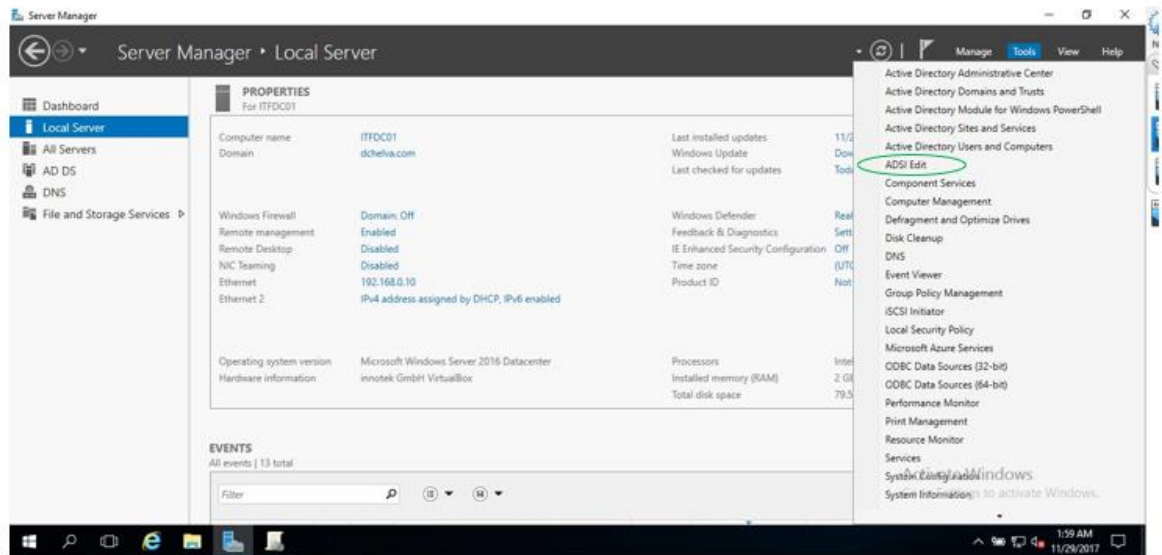
Here is how Damian fixed his problem- From Configuration Manager, Administration, Hierarchy Configuration, Active Directory Forests, Summary. Before Damian fixed his problem under status there was an error- Publishing Status: Insufficient rights.



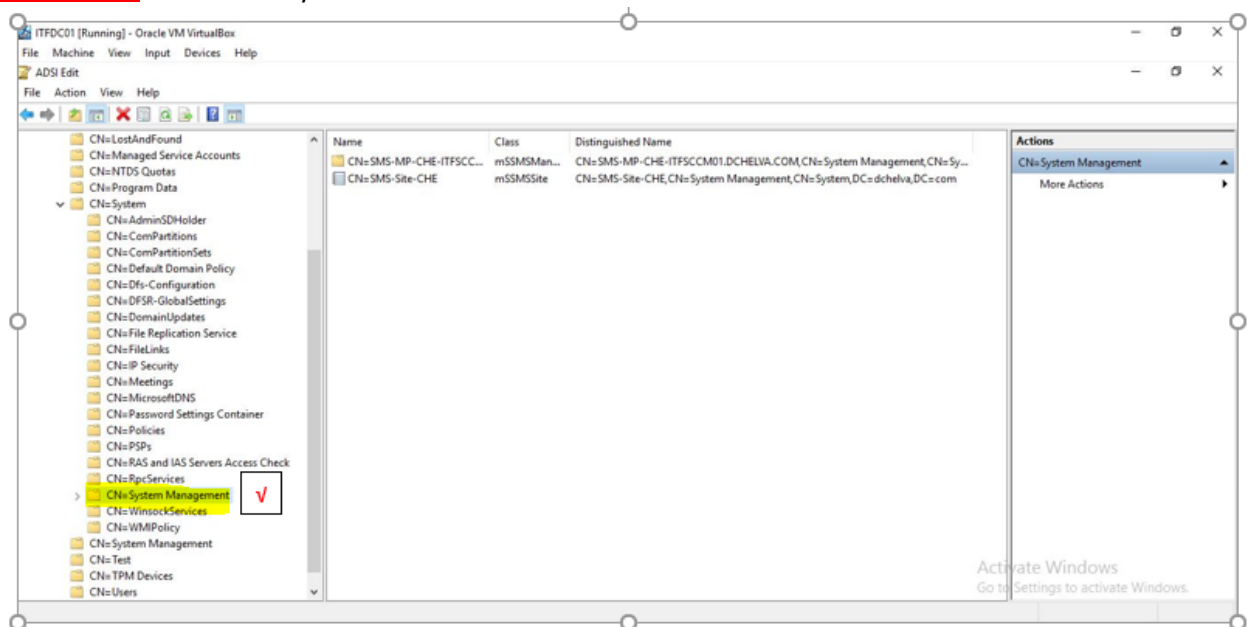
From the Domain Controller,

So in order to get the discovery working please try the following steps.

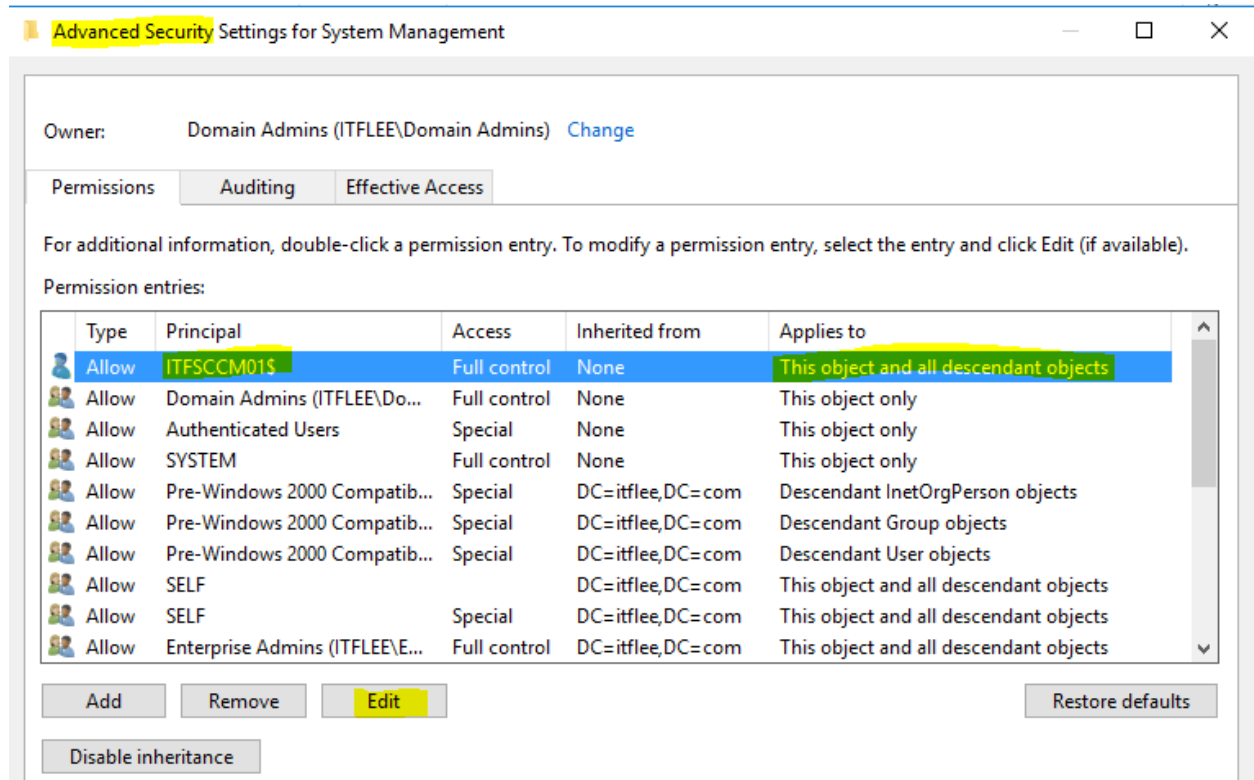
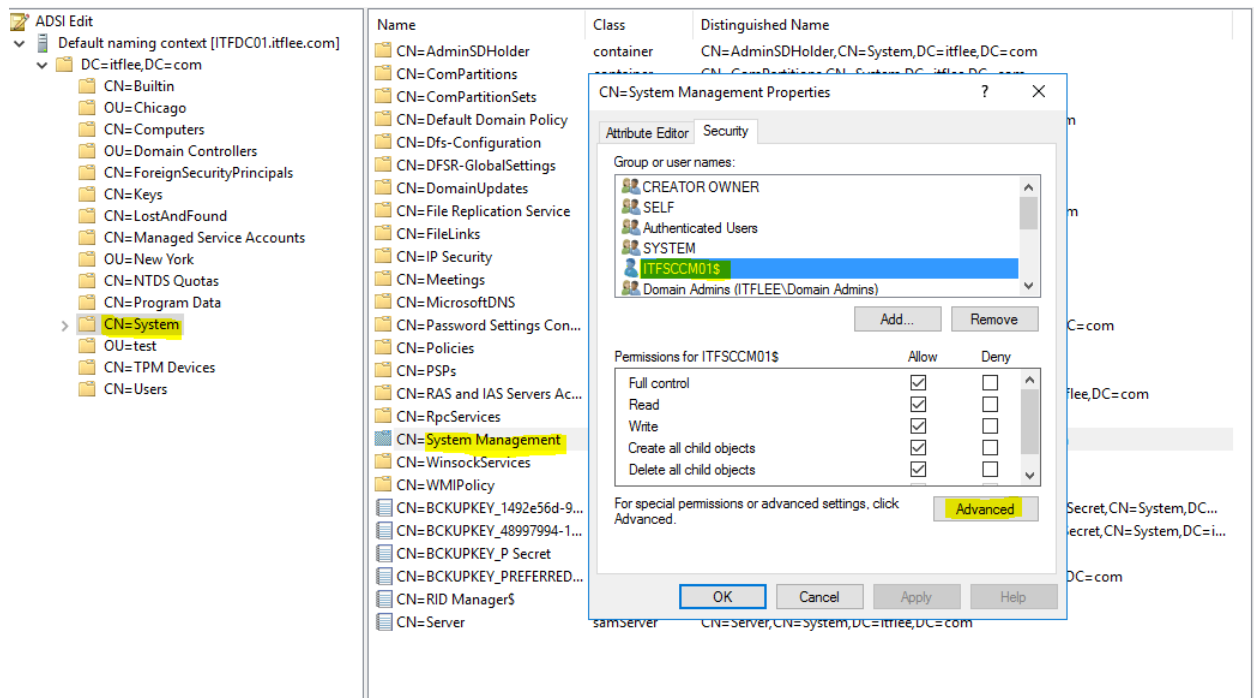
1. Go to your AD Server and open ADSI Edit.



Double check if the container “CN=System Management” is under the “CN=System” tree and **not outside** of the “CN=System”



Provide access "Full Control" to SCCM server (This object and all descendant objects)



After this log back to your SCCM Server and close SCCM Manger Console and re-open it. It Should work.
If the issue still persists, you may try a restart.