

Daniel Mayorga

577 Bellamy Rd N, Scarborough, ON M1H 1G6 • (647) 936-7184 • daniel.mayorga97@hotmail.com

HIGHLIGHTS OF QUALIFICATIONS

- 1.5+ years working in the information and communication technology (ICT) industry
- Programming knowledge in languages such as C, C++, Python and Matlab
- 4 years of study in Electronic Engineering
- Proficient in MS Office
- Experience coordinating and supervising of a crew of technicians
- Experience in the field of computer and surveillance systems sales
- Experience in computer and server maintenance
- Analyzing issues and troubleshooting of operating systems
- 2.5+ years of teaching experience
- 6 months of experience as server and host

SKILLS AND EXPERIENCE

Computer and surveillance systems maintenance

- Find and diagnose the issue affecting the computer or surveillance system
- Perform all troubleshooting steps required to fix the problem
- Replace and/or repair hardware components
- Install and create back ups of operating systems and data
- Perform preventive maintenance of uninterruptible power supplies
- Installation of security cameras and setup of user interface
- Educate customers about proper ways to maintain their equipment and systems in good working order

Technician crew coordination

- Determine the best course of action to perform a surveillance system installation
- Increase productivity through proper decision making and relaying tasks to every crew member
- Increase time efficiency by planning the most appropriate route for the crew of technicians

Sales

- Advise customers about the best computer or surveillance systems according to their needs

Management

- Ensure that monthly sales goals were met
- Implement strategies to increase sales
- Communicate with vendors and suppliers

Teaching

- Communicate effectively with students to ensure that the information is being transmitted in a way that is easy for them to understand
- Evaluate a student's level of learning by end of the course
- Plan every class to ensure that all topics in the course are covered

EMPLOYMENT HISTORY

Server and Host Cafe San Martin, Managua, Nicaragua	2017
English and German as foreign language teacher Academia Europea, Managua, Nicaragua	2017 – 2020
Sales Manager and Coordinator Extel, Managua, Nicaragua	2020 – 2022

EDUCATION HISTORY

Senior High School Colegio Alemán Nicaragüense, Managua, Nicaragua	2013
Electronic Engineering Universidad Nacional de Ingeniería, Managua, Nicaragua	2014-2018
Software Engineering Technician Centennial College, Toronto, ON, Canada	2023-Present

References Available Upon Request