

# Cole Waggoner

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## Summary

As a Statistics major at the University of South Florida (USF), and from experience in full stack development, I have gained technical knowledge of many coding languages along with using that knowledge to solve complex problems. I am a passionate team member who is always striving to improve existing methods to increase value and optimization. As an outgoing worker, I constantly seek constructive criticism to enhance my skills, and I value feedback from my colleagues.

In addition, I possess unique skills that have been developed through lifelong pursuits, including personal teaching, problem-solving, project design and completion, and I excel most in being able to learn/apply new skills quickly. These skills make me highly creative and adaptable, with a talent for designing and completing projects with exceptional attention to detail.

Overall, my combination of technical expertise, passion for process optimization, and unique skills make me a valuable asset to any team.

## Education

**Bachelor of Arts in Statistics**, University of South Florida, Tampa, FL  
Expected May 2024

**Full Stack Web Development Certificate**, University of Central Florida, Orlando, FL

## Professional Experience

**Hibbett Sports**, Panama City, FL  
**Manager**

**March 2021 – December 2022**

- Assisted in making the store the #1 earning location in the district; which includes most of Florida, Georgia, and Alabama
- Saw a 50% increase in yearly sales after being hired
- Assists customers and manages store employees.
- Partook in hiring processes and interviews.
- Train new hires in sales and customer service.
- Gained essential problem solving skills as it relates to difficult customers and meeting company policies.
- Grew social media following through local events and community outreach.
- Saw significant store sales gains through customer interaction and focus on promoting top selling items

**NIKE**, Panama City Beach, FL  
**Athlete**

**July 2020 – February 2021**

- Learned and retained knowledge of all relevant products created by Nike past and present.
- Assisted customers and inventory monitoring.
- Trained new hires in sales, customer service, and company/product information.
- Took on projects that increased productivity on surveys and had substantial increases in positive results.

**Gulf Coast Regional Medical Center, Panama City, FL**  
**Patient Transporter**

**April 2018 – August 2019**

- Required to gather patients for necessary exams (CT scans, X-Rays, MRI's)
- Checked patients exemptions for certain exams
- Developed strong interpersonal skills while assisting patients of all ages.
- Learned detailed knowledge of medical technology and its appropriate uses.

**Veterinary Medical Center, Tampa, FL**  
**Veterinary Assistant**

**July 2023 – Present**

- Helped with taking care of various animals while in our care
- Kept the clinic clean and organized
- Interacted with clients to ensure a positive experience
- Entered shipments and ensured an organized stockroom

**Vinik Sports Group, Tampa, FL**  
**Ticket Sales**

**July 2023 – Present**

- Assisted customers with ticket troubleshooting and purchasing
- Aided customers in finding their seats
- Ensured tickets were valid and connected to the correct customer

## **Additional Coursework & Skills**

**Software Experience:** R, HTML, CSS, JavaScript, Python, MongoDB, React, SQL, Tableau, API Implementation, NodeJS, GitHub, Microsoft Word, PowerPoint, Excel, Adobe Premiere, Photoshop, After Effects

## **Volunteer Experience**

**Volunteer, Helping Hands, Panama City, FL**

- Organized large cleanup operations for hurricane recovery
- Aided in daily recovery such as removing trees from rooftops

## **Honors and Awards**

- Eagle Scout
- Top 10% in graduating class, Mosley High School

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## **Additional Links**

- **GitHub:** <https://github.com/ColeWaggoner>
- **LinkedIn:** <https://www.linkedin.com/in/cole-waggoner-64aaa3199/>
- **Portfolio:** <https://colewaggoner.github.io/02-Portfolio/>