P: (305) 330-9747 | E: info@kevtruo.com

KEVIN TRUONG

EDUCATION

SANS TECHNOLOGY INSTITUTE

Rockville, MD

Bachelor of Science; Applied Cybersecurity

~ Aug 2026

WORK EXPERIENCE

VINIK SPORTS GROUP

Tampa, FL

IT Technician / Technical Services

Jan 2024 – Present

- as IT Technician for Tampa Bay Lightning Hockey Club;
 - provided technical support for a major enterprise of over 500 employees within an IT department of 4 helpdesk employees.
 - volunteered for critical, on-site technical support of major events hosted at Amalie Arena, spanning events from major technology conventions, celebrity concerts, and hockey games.
 - administrated a host of systems and devices (700+), including switches, routers, firewalls, VLANs, VPNs, access points, servers, ethernet drops, security monitoring software, organization proprietary software, and other peripherals.
- as 1 of 2 members of Technical Services at Embarc Collective;
 - sole technical point-of-contact for 102 tenant tech startup companies hosted under Embarc Collective.
 - administered 3 major networks which serve tenant tech startup companies, Embarc Collective employees, and event guests backed a network infrastructure of Cisco Meraki access points and network monitoring, Optical Network Terminals, fiber, and ethernet.
 - supervise Embarc Collective's identity access management, software credentialing, and audio-visual program.

UNITED STATES NAVAL RESERVE

Tampa, FL

All-source Intelligence Specialist

Apr 2023 - Jun 2024

- analyzed intelligence data for military operations and strategic planning for United States Central Command.
- developed all-source intelligence reports for geopolitical situational awareness and training development for CENTCOM AOR.
- processed, analyzed, and presented open-source intelligence data pertaining to the Lebanese region for immediate use.
- managed and secured classified materials, adhering to security protocols.

UNITED STATES NAVY
Yokosuka, JPN

Division Leading Petty Officer – SONAR Systems

Sep 2017 - Sep 2022

- led team of 18 in maintenance and deployment of USS Stethem's AN/SQQ-89A(V)15 open architecture system.
- led team of 4 in maritime intelligence analysis and presentation for immediate tactical use.
- managed 2 maintenance work-centers spanning 10 system spaces.
- administrated secure intranet communications between AN/SQQ-89A(V)15 and AEGIS operating systems
- coordinated and managed USS Stethem tactical oceanography, bathymetric data processing, and maritime intelligence efforts within USN 7th Fleet and 5th Fleet.
- collaborated intelligence and system data between Republic of Korea Navy, USN Submarine, and USN Surface tactical forces for a multi-national joint exercise (SILENT SHARK).
- organized and coordinated cultural, naval, and intelligence data and efforts in a multi-national, multi-service expedition between Vietnamese Foreign Ministry, US State Department, and US Military officials in a Linguist capacity.

PROJECTS

HOMELAB

- configured servers for ARM clients, enhanced security, and established VPN remote capability.
- established network-attached storage capabilities for increased data preservation capabilities.
- deployed multiple web domains for home services.
- management of DNS and email security protocols (aliases, subdomains, MX, SPF, DKIM, DMARC).

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SYSTEM AND SECURITY TOOLS

- deployed active web domain for hosting and email.
- configured DNS, email security (aliases, MX, SPF, DKIM, DMARC).
- developed port scanning tools for TCP/UDP protocols in Python and C.

SKILLS

Systems, Software, and Tools

Windows | Active Directory | MacOS | iOS | Linux (Ubuntu, Debian, Mint) | Microsoft O365/Entra | Google Workspace | NSM (Wireshark, Cisco Meraki) | Domain Management

Languages

Bash | SQL | Python | C English | Vietnamese | Mandarin Chinese