**Chris Karsten**

Cell: 321-987-9195 Email: [chriskarsten1@gmail.com](mailto:chriskarsten1@gmail.com)

Veteran’s Preference: Service Connected Over 30%

**SUMMARY OF QUALIFICATIONS**

* A proven track record to develop written and oral reports and deliver presentations to convey complex information and issues to groups having diverse levels of understanding.
* Research & analytical skills to develop decisions based upon intelligence, law enforcement classified and open-source data sources.
* Experienced information technology and communications specialist supporting government, military and non-government customers around the world.
* Proven leadership experience and strong interpersonal communication skills.
* Proficient in analysis, data and configuration management specialties

**PROFESSIONAL EXPERIENCE**

2019-2024 Configuration/Data Management Specialist 40 hrs. wk

**L3Harris**

Melbourne, FL

* Support software engineers, system administrators and government clients on a multi-million-dollar program
* Programmed firmware and software packages on unclassified and classified networks on a daily basis.
* Led customer-attended milestone meetings such as Configuration Change Board (CCBs) and Test Readiness Reviews (TRRs)
* Managed weekly internal CCB meetings for classified satellite programs, ensuring open communication across all teams.
* Integrated deliver of hundreds of product tracking reports over a 3-year span with a 99% success rate.
* Operated software configuration management board meeting every week for over 2 years to get all place holders together to discuss future upgrade plans.
* Perform configuration management for Linux and Windows servers at remote stations around the USA.
* Diagnosed and resolved high complex problems for software configuration management issues.
* Introduced and implemented CM control into existing software development and hardware processes for 3 separate teams.

2017-2019 Support Engineer 40 hrs. wk.

**Novetta**

Fort Walton Beach, FL

* Facilitated Special Warfare units around the world with C5ISR systems and servers to ensure 24/7 operations.
* Enabled my C5ISR system to receive and send data feeds across various classified networks giving the command officer and the staff full battle field awareness
* Trained in a classroom and virtual topics to a variety of technical audiences focusing on command and control, complex battlefield operations, communications, and information technology support.
* Operated nine different servers totaling over $500,000 dollars, helping to keep them maintained, always updated and running for mission critical tasks.
* Routinely asked to participate in upper-level meetings with input sought by upper management.
* Coordinated with the Intelligence and Communications department to ensure communications infrastructure was running and encrypted against all times of threats.
* Local subject matter expert and point of contact regarding system integration and test procedures

2017 Junior Communications Advisor 40 hrs wk.

**Yorktown Systems Group**

Fort Meade, MD

* Support the Operational Advisor Training Courses with tactical communications training on various types of electronic communications equipment and their employment methods
* Instruction and coordination on communication training of present and future capabilities in the communication field for approximately four deployment-based communication courses and several other communication training sessions.
* Reviewing and monitoring current and future Information Operations requirement workloads.
* Led satellite-based, long-range communication functions as required.
* Devised engineering, installation, maintenance, repair, testing, and operations expertise of specialized communication systems and activities related to telecommunication missions.
* Guided the research, analyze, and synthesize information to develop informed solutions, concepts, and recommendations.

2017 Communications Specialist 50 hrs. wk.

**Leidos**

Kabul AF

* Diagnosed network system monitoring on Afghan Defense Ministry networks.
* Expanded operational support to 13 different provinces in Afghanistan by helping and mentoring personnel in the Special Mission Wing
* Directly supported the operational needs for over 400 million dollars of Special Mission Wing Aircraft, 55 million dollars of government communications and electronic equipment.
* Led communications mentoring program to Afghanistan communications personnel with the Special Mission Wing.
* Maintained several different encryption devices and electromagnetic propagation considerations at the super high frequency level
* Operated satellite communications equipment and associated computers.

2015- 2017 Communications/Intelligence Advisor 60 hrs. wk.

**Mag Aerospace**

Kabul and Kandahar AFG

* Provide network system monitoring on Afghan Defense Ministry networks.
* Establish and maintain liaison with external intelligence agencies and non-governmental.

organizations, and/or private sector stakeholders involved in national defense.

* Engineer secure communications for crews on aircraft had working communications and several backups during real life counter drug operations in Afghanistan.
* Developed communications mentoring program to Afghanistan communications personnel with the Special Mission Wing.
* Programmed several different encryption devices and electromagnetic propagation considerations across the radio frequency spectrum.
* Evaluated intelligence and threat assessments for helicopters and small aircraft with the Afghanistan defense forces.
* Integrated ISR aircraft collection management for intelligence matters by responding to requests for information and any ad hoc tasking that are needed.
* Maintained 100% accountability of large amount of equipment worth over $1.5 million dollars during overseas work.

2015 - 2016Communications Specialist 10 hrs. wk.

**US Army**

Pensacola, FL

* Repaired, installed, operates, and performs unit level maintenance on multichannel line of site and tropospheric scatter communications systems.
* Led set up transmitters, receivers, cable modems, and antenna systems.
* Launched and maintain secure and non-secure line-of-sight satellites and cable link systems.
* Operated maintenance on assigned equipment, vehicles, security devices, and power generators.
* Diagnosed and implemented procedures for preventive maintenance, backup and data recovery.
* Fixed and or replaced any faulty equipment in the terminals or related computer systems.
* Volunteer member of Florida National Guard State Emergency Response team in communications theory and practice

2013-2015 Network Intelligence Analyst 60hrs. wk.

**Global Integrated Security**

Kabul AFG

* Evaluated open source and classified network intelligence analysis focusing on military, political, intelligence, terrorism and counterintelligence subjects.
* Collecting data, analyzing information, preparing reports, presenting studies, and making

recommendations.

* Analyzed information and allow us to understand, mitigate, and neutralize threats.
* Led daily intelligence and threat briefs to Army Corp of Engineer protective security detail teams in and around Kabul. Daily threat analysis of USACE rotary/fixed wing aircraft routes in Afghanistan.
* Operated on open source and digital intelligence networks in order to answer RFI and other information needed for leadership to make informed decisions.
* Generated intelligence records and files based upon systematic and cross referenced sources.
* Attended secure and non-secure meetings with US military, Non-government organization, Intelligence community members and other coalition partners to discuss ongoing operation and intelligence missions
* Briefed the Intelligence and Operations staff and the commanding officer on daily political, intelligence, threats and overall related values to give them better decision-making abilities based upon available information.

2010 -2012 Data Processor and All Source Analyst 60hrs. wk.

**Northrop Grumman**

Kandahar AFG

* Updated computers and servers as the junior information technology officer for airborne surveillance team.
* Led daily and weekly intelligence updates to the pilots, command staff using complete with visuals and answered any questions in follow on briefings.
* Created standard operating procedures for Communications and Intelligence personnel.
* Facilitated complete accountability during deployments of all sensitive items and communication security equipment.
* Updated our networks and computers were updated and secure to NATO and US military standards.
* Refine one to four gigabyte of data after each mission that were flow for processing, exploitation and dissemination to various customers
* Delivered professional presentations, to branch staff and outside consultants.
* Prepared detailed risk assessments to ensure successful mission completion.

**EDUCATION**

M.S in Cybersecurity

**2019**

**Webster University, St. Louis MO**

Receipt of Dean’s List for Academic Achievement

Sum Cum Laude Grade Point Average

B.S Recreation Management

A.S Natural Resources

**1999**

**Lake Superior State University Sault Ste. Marie M**I

Member of Student Government

President of Recreation Club

**CERTIFICATIONS AND CLEARANCES**

2023 Top Secret/Sensitive Compartment Information (Active) with CI Polygraph

**HONORS AND AWARDS**

2019 Graduate Academic Honors

2010 Certificate of Appreciation

2009 Global War on Terrorism Service Medal

2007 Army Reserve Honorable Service

*2003* Combat Infantryman’s Badge, Army Commendation Medal, National Defense Service Medal, Iraq Campaign Medal, and Global War on Terrorism Expeditionary Medal

2001 Expert Infantry Badge