

# Daniel Addison

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## EDUCATION

### Marist College

**Major:** B.S Computer Science

Poughkeepsie, NY

May 2021

**Relevant Coursework:** Data Structures & Algorithms, Software Development(Java, Python, PHP, Javascript), Data Management, System Design

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## EXPERIENCE

### Mission Cloud Services, Inc

Cloud Operations Engineer Intern

Beverly Hills, CA

February 2022 - Present

- Managed and supported the infrastructure of a \$1B+ company, including AWS EC2 instances, RDS databases, Elastic Load Balancers, S3 buckets, Route53 DNS records, Cloudfront CDN distribution.
- Developed automation tools to streamline infrastructure deployment processes using Python or Bash scripting languages.
- Assisted with troubleshooting issues related to application deployments on AWS environments and assisted with software releases for web applications deployed on AWS environments.
- Created a monitoring system to track the status of all AWS resources, including EC2 instances and RDS databases.
- Implemented Continuous Integration & Deployment pipelines for web applications using Jenkins Pipelines and GitHub integration plugins to automate deployments to staging environments before going live to customers.

### Cornerstone OnDemand

Service Desk Technician Intern

New York, NY

September 2021 - November 2021

- Provided end-to-end support for a variety of hardware and software issues, including operating system problems, printer malfunctions and application errors.
- Responded to email inquiries from employees regarding general IT questions or requests for assistance with common computer problems.
- Documented all incidents in ServiceNow and ensured proper escalation of complex issues through appropriate channels.
- Assisted with implementation projects by providing expertise in specific areas such as network infrastructure, application deployment, etc..
- Achieved 95% first call resolution rate by following up on every ticket until it was resolved.

### Snap Inc. (Snapchat)

Software Engineer Intern

Santa Monica, CA

June 2021 - August 2021

- Selected as one of 15 interns from a competitive nationwide pool of 600+ candidates.
  - Led small teams of developers, designers, and marketers with BIPOC non-profit Community Coalition.
  - Built feature that highlights nonprofits on Snap Map with React Native frontend, demoed with Apple/GoogleMaps.
  - Developed Snapchat clone with user authentication and group chats using Google Firebase Firestore & Auth backend.
  - Pitched prototype Snapchat feature to Julie Henderson, Snap Inc.'s CCO, and over 120 public audience members.
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## RELATED PROJECTS

- Pitched original socially conscious Snap feature "[Unity](#)" to Julie Henderson, Snap Inc's CCO.
  - Developed a Snapchat face filter "[Tobi Mask](#)," a Naruto-inspired Snap Lens, using p5.js, ml5.js, and Google Teachable Machine to animate four augmented reality effects that change depending on the user's face expression.
  - Project Manager in a senior capping project "[Outfox](#)," where I led a team of 12 to create an open source learning management system for students, individuals, and businesses, with the ability to upload, share resources, and content.
  - Led a team of three designers in the design and successful implementation of a multi-platform music app "[Wav](#)" using Invision Studio, Photoshop, and Figma.
  - Created a web based re-imagining of "[The Oregon Trail](#)" game using HTML, JavaScript, and CSS.
  - Developed a text-based adventure game "[Zork](#)" with a graphical interface in Python.
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## SKILLS

**Industry Knowledge:** Software Engineering, Object Oriented Programming, Algorithms, Data Structures, Amazon Web Services, Git, Jenkins

**Technical Skills:** Python, Java, JavaScript, HTML/CSS, C++, PHP, Git, React Native, React, Linux, MySQL, CI/CD