

BlueCross BlueShield of Oklahoma WTI Holdings LLC DBA Waterfield Technologies: Blue preferred \$2,500 PPO Plan Coverage for: Individual/Family | Plan Type: PPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-942-5837 or at https://policy-srv.box.com/s/me0ivtu3zbzpfmlo1ok4hwb669rewip5.

For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$2,500 Individual / \$5,000 Family Out-of-Network: \$6,000 Individual / \$12,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Services that charge a <u>copayment</u> , <u>prescription</u> <u>drugs</u> , ambulance, certain <u>preventive care</u> , and <u>Network</u> <u>diagnostic tests</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network: \$7,000 Individual / \$14,000 Family Out-of-Network: \$14,000 Individual / \$42,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	<u>Premiums</u> , <u>balance-billing</u> charges, <u>preauthorization</u> penalties, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.bcbsok.com</u> or call 1-800-942-5837 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's charge and what your plan pays (balance billing)</u> . Be aware, your <u>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before you get services</u>.</u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

What You Wil		u Will Pay	Limitations Everytions & Other Important		
Common Medical Event	Common Medical Event Services You May Need Netwo		Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$30/visit; deductible does not apply	30% coinsurance	Telemedicine visits are available, please refer to your <u>plan</u> policy for more details.	
	Specialist visit	\$60/visit; deductible does not apply	30% coinsurance	None	
If you visit a health care provider's office or clinic	Preventive care/screening/ immunization	No Charge; deductible does not apply	30% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. Annual mammography <u>screening</u> and childhood immunizations are covered at No Charge Out-of-Network.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge; deductible does not apply	30% coinsurance	In conjunction with office visit, No Charge after visit copayment.	
	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% coinsurance	None	
	Preferred generic drugs	\$3 retail \$6 mail order/prescription; deductible does not apply	\$3 retail/prescription; deductible does not apply	Limited to a 30-day supply at retail (or a	
If you need drugs to treat	Non-preferred generic drugs	\$10 retail \$20 mail order/prescription; deductible does not apply	\$10 retail/prescription; deductible does not apply	90-day supply at a <u>network</u> of select retail pharmacies). Up to 90-day supply at mail order.	
your illness or condition More information about prescription drug coverage is available at https://www.bcbsok.com/m ember/prescription-drug- plan-information/pharmacy- prescription-plan-	Preferred brand drugs	\$45 retail \$90 mail order/prescription; deductible does not apply	\$45 retail/prescription; deductible does not apply	Payment of the difference between the cost of a brand name drug and a generic may be required if a generic drug is available.	
	Non-preferred brand drugs	\$70 retail \$140 mail order/prescription; <u>deductible</u> does not apply	\$70 retail/prescription; deductible does not apply	Specialty drugs should be obtained from  Network specialty pharmacy provider; 20% penalty if any other vendor is used. 30-day supply except for certain FDA-designated	
information	Preferred specialty drugs	30% <u>coinsurance</u> , \$300 max/prescription; <u>deductible</u> does not apply	30% coinsurance, \$300 max/prescription; deductible does not apply	dosing regimens. Mail order is not covered. Your cost for a covered insulin drug will not exceed \$30 per 30-day supply or \$90 per 90-day	
	Non-preferred specialty drugs	50% coinsurance, \$500 max/prescription; deductible does not apply	\$50% coinsurance, \$500 max/prescription; deductible does not apply	supply.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://policy-srv.box.com/s/me0ivtu3zbzpfmlo1ok4hwb669rewip5.

		What Yo	u Will Pay	Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	50% coinsurance	Elective abortion is not covered.	
surgery	Physician/surgeon fees	20% coinsurance	50% coinsurance	None	
If you need immediate medical attention	Emergency room care	Facility Charges: 20% coinsurance after deductible ER Physician Charges: 20% coinsurance after deductible	Facility Charges: 20% coinsurance after deductible ER Physician Charges: 20% coinsurance after deductible	None	
	Emergency medical transportation	No Charge; deductible does not apply	No Charge; deductible does not apply	None	
	<u>Urgent care</u>	\$85/visit; deductible does not apply	30% coinsurance	None	
If you have a hospital Facility fee (e.g., hospital roo		20% coinsurance	50% coinsurance	<u>Preauthorization</u> required; \$500 penalty if not preauthorized Out-of-Network.	
stay	Physician/surgeon fees	20% coinsurance	50% coinsurance	None	
If you need mental health, behavioral health, or substance abuse	Outpatient services	\$30/office visit; deductible does not apply 20% coinsurance for other outpatient services	30% coinsurance office visit 50% coinsurance for other outpatient services	Preauthorization required for certain services. Telemedicine visits are available, please refer to your plan policy for more details.	
services	Inpatient services	20% coinsurance	50% coinsurance	<u>Preauthorization</u> required; \$500 penalty if not preauthorized Out-of-Network.	
	Office visits	\$30 PCP/\$60 SPC; deductible does not apply	30% coinsurance	Copayment applies to first prenatal visit (per pregnancy).	
If you are pregnant	Childbirth/delivery professional services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery facility services	20% coinsurance	50% coinsurance	Preauthorization required; \$500 penalty if not preauthorized Out-of-Network.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://policy-srv.box.com/s/me0ivtu3zbzpfmlo1ok4hwb669rewip5.

		What Yo	u Will Pay	Limitations, Exceptions, & Other Important Information	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
	Home health care	No Charge; deductible does not apply	30% coinsurance	Preauthorization required; \$500 penalty if not preauthorized Out-of-Network.  120-visit limit per benefit period.	
	Rehabilitation services	20% coinsurance	50% coinsurance	Outpatient: Separate 60 visit limit per benefit	
If you need help recovering or have other special health needs	Habilitation services	20% coinsurance	50% coinsurance	period for physical, speech, and occupational therapies. Inpatient: 60 day limit per benefit period.  Preauthorization required; \$500 penalty if not preauthorized Out-of-Network.	
	Skilled nursing care	20% coinsurance	50% coinsurance	60-day limit per benefit period. <u>Preauthorization</u> required; \$500 penalty if not preauthorized Out-of-Network.	
	Durable medical equipment	20% coinsurance	50% coinsurance	Medically necessary, rental or purchase at the plan's discretion.	
	Hospice services	20% coinsurance	50% coinsurance	<u>Preauthorization</u> required; \$500 penalty if not preauthorized Out-of-Network.	
If your shild woods donted	Children's eye exam	Not Covered	Not Covered	None	
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	None	
	Children's dental check-up	Not Covered	Not Covered	None	

### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

•	Acupuncture Bariatric surgery Cosmetic surgery Custodial care	•	Dental care (Adult) Elective abortion (unless the life of the mother is endangered) Infertility treatment Long-term care	•	Routine eye care (Adult) Routine foot care Weight loss programs
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# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care
- Hearing aids (1 per ear per 48-month period)
- Non-emergency care when traveling outside the Private-duty nursing (85 visits per year) U.S.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://policy-srv.box.com/s/me0ivtu3zbzpfmlo1ok4hwb669rewip5.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage contact the <u>plan</u>, Blue Cross and Blue Shield of Oklahoma at 1-800-942-5837 or visit <u>www.bcbsok.com</u>. For group health coverage subject to ERISA, contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. For non-federal governmental group health <u>plans</u>, contact Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>. Church <u>plans</u> are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: For group health coverage subject to ERISA: Blue Cross and Blue Shield of Oklahoma at 1-800-942-5837 or visit www.bcbsok.com, the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.odo.gov/ebsa/healthreform, and the Oklahoma Department of Insurance, Consumer Protection at 1-800-522-0071 or www.oid.ok.gov. For non-federal governmental group health plans and church plans that are group health plans, Blue Cross and Blue Shield of Oklahoma at 1-800-942-5837 or visit www.bcbsok.com or contact the Oklahoma Department of Insurance, Consumer Protection at 1-405-521-2991 or www.oid.ok.gov. Additionally, a consumer assistance program can help you file your appeal. Contact the Oklahoma Department of Insurance's Consumer Health Assistance Program at 1-405-521-2991 or visit www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/ok.html.

### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-942-5837.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-942-5837.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-942-5837.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-942-5837.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan</u> 's overall <u>deductible</u>	\$2,500
■ Specialist copayment	\$60
■ Hospital (facility) coinsurance	20%
Other coinsurance	20%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$2,500
<u>Copayments</u>	\$40
Coinsurance	\$1,800
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$4,400

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan</u> 's overall <u>deductible</u>	\$2,500
■ Specialist copayment	\$60
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$800
Copayments	\$800
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,620

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan</u> 's overall <u>deductible</u>	\$2,500
■ Specialist copayment	\$60
Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

#### This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

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Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$1,500
Copayments	\$200
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,700

#### Health care coverage is important for everyone.

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984. We provide free communication aids and services for anyone with a disability or who needs language assistance.

We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator Phone: 855-664-7270 (voicemail)

300 E. Randolph St., 35th Floor TTY/TDD: 855-661-6965 Chicago, IL 60601 Fax: 855-661-6960

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services Phone: 800-368-1019 200 Independence Avenue SW TTY/TDD: 800-537-7697

Room 509F, HHH Building 1019 Complaint Portal: https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf

Washington, DC 20201 Complaint Forms: https://www.hhs.gov/civil-rights/filing-acomplaint/complaint-process/index.html

_	To receive language or communication assistance free of charge, please call us at 855-710-6984.
Español	Llámenos al 855-710-6984 para recibir asistencia lingüística o comunicación en otros formatos sin costo.
العربية	لتلقي المساعدة اللغوية أو التواصل مجانًا، يرجى الاتصال بنا على الرقم 6984-710-855.
繁體中文	如欲獲得免費語言或溝通協助,請撥打855-710-6984與我們聯絡。
Français	Pour bénéficier gratuitement d'une assistance linguistique ou d'une aide à la communication, veuillez nous appeler au 855-710-6984.
Deutsch	Um kostenlose Sprach- oder Kommunikationshilfe zu erhalten, rufen Sie uns bitte unter 855-710-6984 an.
ગુજરાતી	ભાષા અથવા સંચાર સહાય મફતમાં મેળવવા માટે, કૃપા કરીને અમને 855-710-6984 પર કૉલ કરો.
हिंदी	निःशुल्क भाषा या संचार सहायता प्राप्त करने के लिए, कृपया हमें 855-710-6984 पर कॉल करें।
Italiano	Per assistenza gratuita alla lingua o alla comunicazione, chiami il numero 855-710-6984.
한국어	언어 또는 의사소통 지원을 무료로 받으려면 855-710-6984번으로 전화해 주세요.
Navajo	Niná: Doo bilagáana bizaad dinits'á'góó, shá ata' hodooni nínízingo, t'áájíík'eh bee náhaz'á. 1-866-560-4042 jj' hodíilni.
فارسى	برای دریافت کمک زبادی یا ارتباطی رایگان، لمطفاً با شماره 6984-710-855 تماس بگیرید.
Polski	Aby uzyskać bezpłatną pomoc językową lub komunikacyjną, prosimy o kontakt pod numerem 855-710-6984.
Русский	Чтобы бесплатно воспользоваться услугами перевода или получить помощь при общении, звоните нам по телефону 855-710-6984.
Tagalog	Para makatanggap ng tulong sa wika o komunikasyon nang walang bayad, pakitawagan kami sa 855-710-6984.
اردو	منت میں زیان یا مواصلت کی مدد موصول کر نے کے لیے، براہِ کرم ہمیں 6984-710-855 پر کال کریں۔
Tiếng Việt	Để được hỗ trợ ngôn ngữ hoặc giao tiếp miễn phí, vui lòng gọi cho chúng tôi theo số 855-710-6984.