

To Whom It May Concern:

I moved into Heidi Manor in 2013, with my daughter and my mother. When we moved in here the space rent was \$385.00 per month.

When I signed the lease that IPG wanted everyone to sign, I was told that by signing if I ever sold my house, the rent I was paying would be transferable to the new buyer. But, come to find, we were lied to by the manager in order to get people to sign a lease that they had never had to deal with.

Because of that lie, people are having a harder time selling their homes when they decide they need to move. A manufactured home is an affordable housing solution and most towns are having a serious problem with not having enough affordable housing.

Most of us were looking forward, when told we could possibly purchase our park, to being property owners. But, we were only given 10 days to organize everyone, contact CASA to help get financing and to make an offer. An offer was made, but a large corporation from Southern California came along and out-bid us. So now we are at their mercy.

Things have changed or remained the same, which does not fix any of the problems. The management does not answer the phone so many times when we need to get ahold of someone, does call back if the mailbox is not full so you can leave a message, and the door to the office is always locked. Even if his car is there and you knock on the door, no one answers. We can point out things that need to be done or fixed, and nothing is ever done about it and we have given up reminding him and just let it go. We are so frustrated with the lack of concern and respect of us for our well-being.