



community alliance of tenants

April 20, 2025

Dear Chair Marsh, Vice-Chairs Andersen and Breese-Iverson, and Members of the Committee,

The Community Alliance of Tenants urges you to support House Bill 3378. This common-sense legislation requires landlords to offer a non-smartphone, offline option for residents to access their homes.

We all know that smartphone apps can fail for reasons unrelated to the phone operator. If this is the only means of entering one's home, many people could be endangered. For example, it is increasingly common that there are no staff on site at a building to help with lockouts or other emergencies. And even someone on call would likely be unable to remedy a failed key app.

We believe that every Oregonian deserves a home that is affordable, stable, accessible and safe. This legislation will ensure more safety, so we urge you to support HB 3378.

Sincerely,

Kim McCarty

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