



Monday, March 6, 2023

Senator Kayse Jama, Chair  
Senate Committee on Housing and Development  
900 Court Street NE, Salem, OR 97301

Chair Jama, Vice-Chair Anderson, and Members of the Committee,

We write to you today in support of SB 1069, a bill that is a bipartisan effort to modernize communications for the benefit of renters and housing providers alike.

With improvements in technology and an increased focus on sustainability, many housing providers have already adopted policies and operational procedures that promote paperless transactions including application submission and processing, rental agreements with digital signatures, resident communication, online payments, and more. Modernizing this process to allow for all notices to be delivered electronically will help to further improve communication timeliness without having to physically print, post, mail and track status of notices and payments.

Most residents in rental housing currently use online tools to pay rent. Holland Partner Group manages over 3,000 apartment homes in the Portland Metro Area, with 73% of current residents enrolled in online payments. Allowing for security deposits and other monies to be processed online will help improve timely move out accounting to deliver refunds faster to past residents.

We appreciate your sponsorship and support of SB 1069 with a "Yes" vote and the positive outcome this will have on both housing providers and renters in Oregon.

Thank you,

Andie Smith  
Regional Property Manager  
Holland Partner Group