

To Whom It May Concern

We were interested in the opportunity to participate in purchasing the park with other interested tenants, but that opportunity was declined when the decision was made to sell the park to IPG, which has been completely unreliable when it comes to addressing issues regarding health and safety to tenant living.

In our case, rats had been living under our house that were attracted by garbage and debris in neighboring homes/carports/yards. The manager put roof bait out to kill the rats, but didn't feel it was the responsibility of the park to pay for the extermination costs. We had to deodorize and neutralize the odor and infestation under our home and have the tree in one neighbor's yard trimmed, because the rats were living in it.

Among numerous other issues, most tenants are expected to keep their carports and yards clean and organized while others remain littered with garbage, storage and clutter. Now we are not able to purchase our lot and continue to have our rent increased so we have decided to remodel our home and sell. We are now confronted with the issue that management has informed us that the owners of Heidi Manor/IPG, are now charging new tenants \$675.00 a month to move into the park along with a \$500.00 deposit. This is separate from the house payment and ~~is~~, someone new would have and these cost increases are causing us (current owners) decreased home value. We are having to pay to remodel homes that are older and need repairs to be in condition to sell and allow us the profit to be able to move. This is not a cost-effective option for new home seekers looking to purchase.

Getting ahold of anyone in charge of IPG is impossible and when the manager they have on site, Steven Clark, does respond it is with as little or no help, and it is hard to find someone to help. Due to health issues of my own, my husband is making the effort to do all home repairs and yard and outside remodeling and upkeep on his own, on one income.

This is a very unorganized and unprofessional company to deal with and has put us all, that are looking to sell or be compliant, in a rather concerning situation.

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Heidi Manor

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