

# Oppose Senate Bill 1021

## Protecting Residents and the Sustainability of Continuing Care Retirement Communities



### Gives One Resident Veto Power, Undermining Collaborative Decision-Making

SB 1021 would give a single resident the power to block necessary service adjustments, even if widely supported by other residents. It mandates that any service included in a resident's original agreement cannot be discontinued without their consent, regardless of underuse or financial strain. This creates an impractical and unfair system that undermines collaborative decision-making and threatens the long-term viability of the community.



### Prevents CCRCs from Adapting to Residents' Evolving Needs

CCRCs must adapt to new regulations, economic pressures, and resident expectations to provide the best care and services. SB 1021 would make it harder for providers to modernize, even when changes improve care or efficiency, and require providers to offer programs indefinitely, even if they become undesired, underutilized, or financially unsustainable. This rigid approach stifles innovation and prevents communities from evolving to meet residents' changing needs.



### Existing Laws Already Protect Residents

Oregon law already guarantees residents a voice in service changes through board representation, resident councils, and required notice and grievance processes. SB 1021 creates red tape without offering meaningful new protections, making it harder for providers to deliver high-quality, sustainable services.



### Threatens Financial Sustainability and Increases Costs

By preventing providers from adjusting or discontinuing even underutilized services, this bill could force higher fees on all residents to subsidize outdated or financially unviable programs. In extreme cases, CCRCs may be unable to operate efficiently, leading to closures. Instead of protecting seniors, SB 1021 could reduce their choices and puts the long-term stability of communities at risk.