

General
Information

- SLA identifier
- Service definition
- Parent SLA identifier

Business
Rules

- Validity period
- Price per call
- Number of request per day

Performance
Guarantees

- Availability
- Response time

Security
Guarantees

- Authentication
- Privacy
- Confidentiality

Data Quality
Guarantees

- Data type
- Degree of rawness
- Veracity
- Production rate
- Production time
- Provenance
- Freshness
- Trust